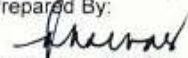
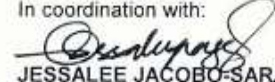


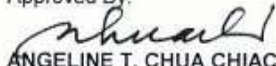
BED 2  
FY 2016 PHYSICAL PLAN

Department: Department of Labor and Employment (DOLE)  
 Agency: Professional Regulation Commission  
 Operating Unit: N/A  
 Organization Code (UACS): 1.6008E+11

Particulars	UACS CODE	Current Year's Accomplishment			Physical Target (Budget Year)				Variance	Remarks	
		Actual Jan.1-Sept.30	Estimate Oct.1-Dec.30	Total 5=3+4	Total 6=7+8+9+10	1st Quarter 7	2nd Quarter 8	3rd Quarter 9			4th Quarter 10
1	2	3	4	5=3+4	6=7+8+9+10	7	8	9	10	11=6-5	12
Part A											
I. Operations											
MFO 1: REGULATION OF PROFESSIONAL SERVICES											
Licensing and registration											
Quantity											
Number of license registration and certification applications											
		163,843	20,000	183,843	188,823	35,086	52,755	38,703	62,279		
Quality											
Percentage of licensed professionals with one or more complaints in the last three years											
		0.00%	0.00%	0.00%	0.00%	less than 1%	less than 1%	less than 1%	less than 1%		
Timeliness											
Percentage of applications acted upon within two (2) days of											
		100%	100%	100%	100%	100%	100%	100%	100%		
Monitoring											
Quantity											
Number of investigations of complaints											
		1,240	200	1,440	1,720	430	430	430	430		
Timeliness											
Number of licensed, registered or certified professionals with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of professionals with one or more recorded breaches or											
		0%	0%	0%	0%	0%	0%	0%	0%		
Percentage of complaints against professionals responded to within two (2) days after filing of complaint											
		100%	100%	100%	100%	100%	100%	100%	100%		
Percentage of cases resolved within three (3) months											
		5.60%	3.50%	9.10%	4.00%	4.00%	4.00%	4.00%	4.00%		
Part B											
Major Programs/Projects											
KRA No. 1 - TRANSPARENCY, ACCOUNTABILITY AND OPEN GOVERNANCE											

Prepared By:  
  
 GLORIA L. ASINAS  
 Planning Services Head / Planning Officer  
 Date:

In coordination with:  
  
 JESSALEE JACOBO-SARANGAY  
 Financial Services Head / Budget Officer  
 Date: 15 DEC 2015

Approved By:  
  
 ANGELINA T. CHUA CHIACO  
 Agency Head / Department Secretary  
 Date: 15 DEC 2015