

## H. PROFESSIONAL REGULATION COMMISSION

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

Inclusive growth through decent and productive work

#### ORGANIZATIONAL OUTCOME

Highly ethical, globally competitive and recognized Filipino Professionals ensured

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Strengthening of the licensure examination and registration services
2. Career guidance and advocacy / campaigns to address jobs-skills matching
3. Negotiations and consultations for bilateral, multilateral, regional mutual recognition agreements / arrangements in preparation for the ASEAN Economic Community in 2015 and international alignment of Philippine Qualifications Framework with the ASEAN Qualifications Framework and other International Qualifications Framework
4. Institutionalization of Continuing Professional Development for registered professionals
5. Aggressive campaign / advocacies against fake professionals
6. Extension of mobile application and renewal services
7. Maintenance and updating of the online verification system of registered professionals
8. Monitoring and inspection of firms, institutions and establishments on compliance with Professional Regulatory Laws
9. Speedy resolution of cases through conciliation and mediation or through Single Entry Approach
10. Implementation and maintenance of PRC's eServices

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Highly ethical, globally competitive and recognized Filipino Professionals ensured		
Fields of professional disciplines accredited / recognized in the practice of the professions in the ASEAN and other countries	17	16
Increased number of professionals qualified / admitted to practice professions under Mutual Recognition Arrangements (MRAs) with ASEAN and other countries	88	125 ASEAN Certified Professional Engineers accredited

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
<b>MFO 1: REGULATION OF PROFESSIONAL SERVICES</b>	
Licensing and Regulation	
Number of license registration and certification applications acted upon (initial registration)	193,789
Percentage of licensed professionals with one or more complaints in the last three (3) years	.0022%
Percentage of applications acted upon within two (2) days of filing	100%
Number of investigations on administrative complaints	1,768
Number of licensed, registered or certified professionals with three or more recorded complaints or breaches over the last three (3) years as a percentage of the total number of professionals with one or more recorded breaches or complaints	0%
Percentage of complaints against professionals responded to within two (2) days after filing of complaint	100%
Percentage of cases resolved within three (3) months	4%