

2016 ANNUAL REPORT

Accomplishments in 2016

Licensure Examination Services

In the exercise of its function to administer the licensure examinations, the Commission was able to process and issue a total of 508,087 applications in the Central and Regional offices. It conducted a total of 393 examinations in various testing centers in the country, including the conduct of Special Professional Licensure Board Examinations (SPLBE) for qualified overseas Filipino workers in the Middle East particularly in Abu Dhabi, Jeddah, Qatar, Al Khobar, Riyadh and Kuwait and Hong Kong with a total of 519,232 examinees. Of the 43 professions, the Board Licensure Examination for Professional Teachers generated the most number of examinees, followed by those of Criminologists, Nurses and Accountants. The Commission strictly implemented the existing rules and regulations on licensure examinations thus no irregularities happened during the conduct of examinations.

For the improvement of the quality, relevance, and acceptability of test questions, the Professional Regulatory Boards (PRBs) conducted peer review prior to encoding test questions and item analysis after the release of every examinations. The PRBs strictly adhered to the schedule of activities, particularly the encoding, merging and extraction of test questions, and releasing of examination results as stipulated in the Annual Master Schedule of Activities.

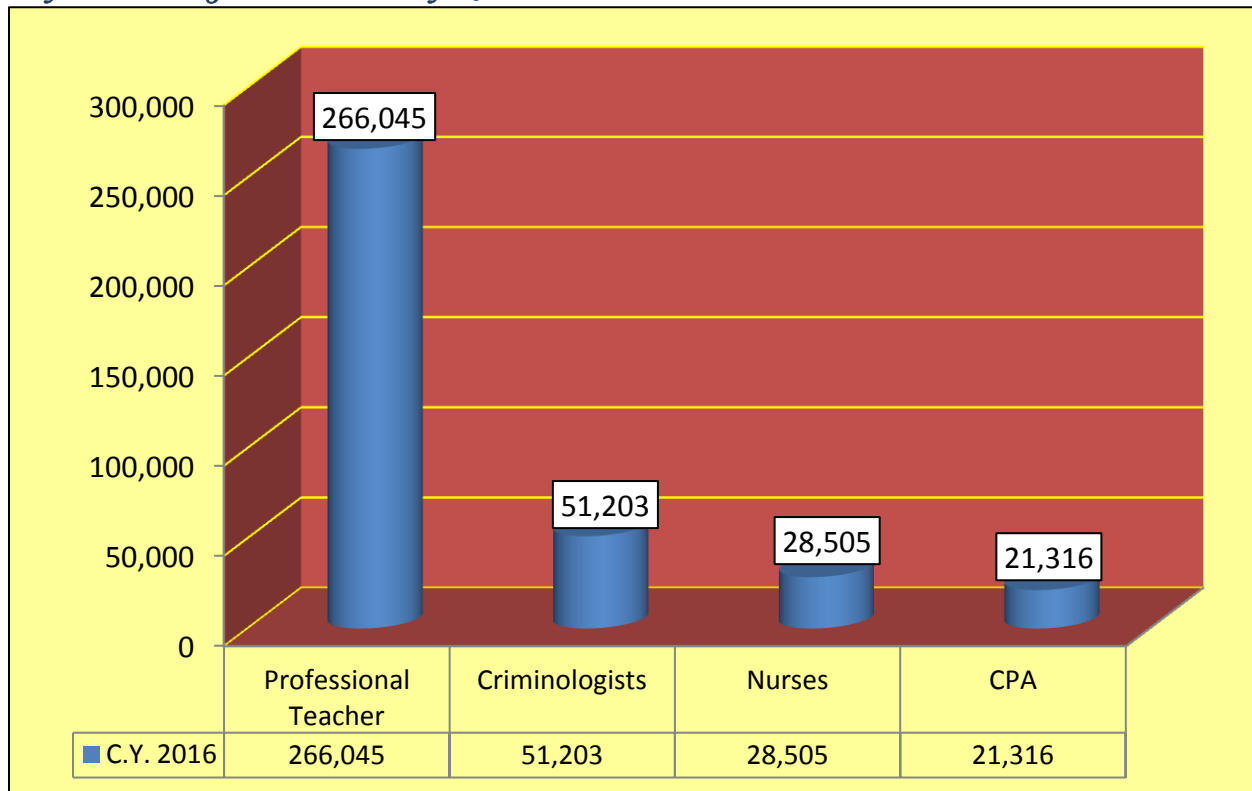
Summary of 2016 Licensure Examination Results

YEAR 2016 LICENSURE EXAMINATION RESULTS	
Number of Examinees	519,232
Number of Passers	202,123
Number of Failed Examinees	314,816
Number of Conditioned	2,234
Number of Withheld	59
Percentage of Passing	38.39%
Average Number of Days Released	3

Number of Applications Processed and Issued in 2016



Professions having the most number of examinees in 2016



Number of Examinees who took the 2016 SPLBE in the Middle East

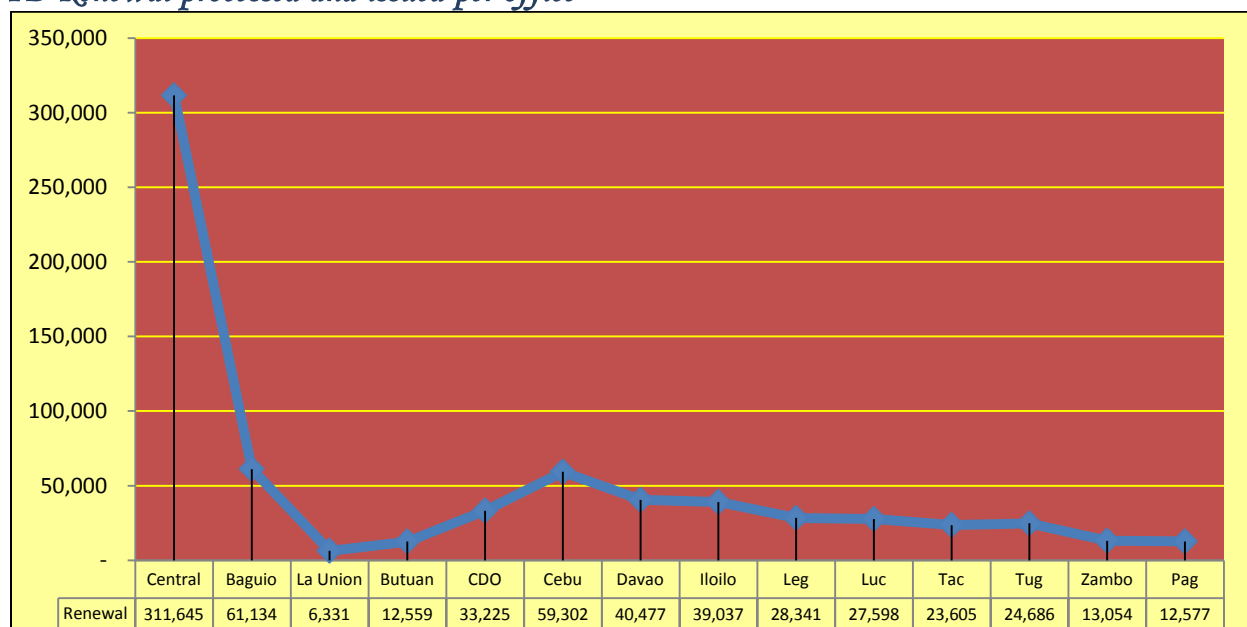
Country	Number of examinees
Abu Dhabi, U.A.E.	911
Al Khobar, K.S.A.	335
Doha, Qatar	746
Jeddah, K.S.A.	665
Kuwait	287
Riyadh, K.S.A.	677
TOTAL	3621

Registration and Licensing Services

For this year, the Commission registered 202,328 new professionals and processed a total of 693,571 ID renewals, and 1,263,417 certifications and authentications. Likewise, seven hundred three (703) Special Temporary Permits (STPs) were issued to foreign professionals for the conduct of humanitarian missions and the limited practice of professions, as well as to former Filipino professionals who intend to practice their professions in the country.

The Commission also approved 13,244 Resolutions and Orders for correction of registered name/date of birth, change of status, and reversion from married to single.

ID Renewal processed and issued per office



Intensify PRL-Mandated Inspection and Monitoring

The Commission conducted 1,074 inspections, which exceeded the 2016 target of 755. This accomplishment of the Boards was a positive result of proper coordination with the Commission on Higher Education (CHED) and the fast tracking of the submission of inspection schedules. An Inspection and Monitoring Tool was also developed, in order to provide a standard checklist to be used by the Boards and PRC representative/s during inspection.

A total of 5,458 certificates of accreditation of various firms/establishments and 184 certificates of compliance were processed and issued.

Number of ocular inspections conducted by Board

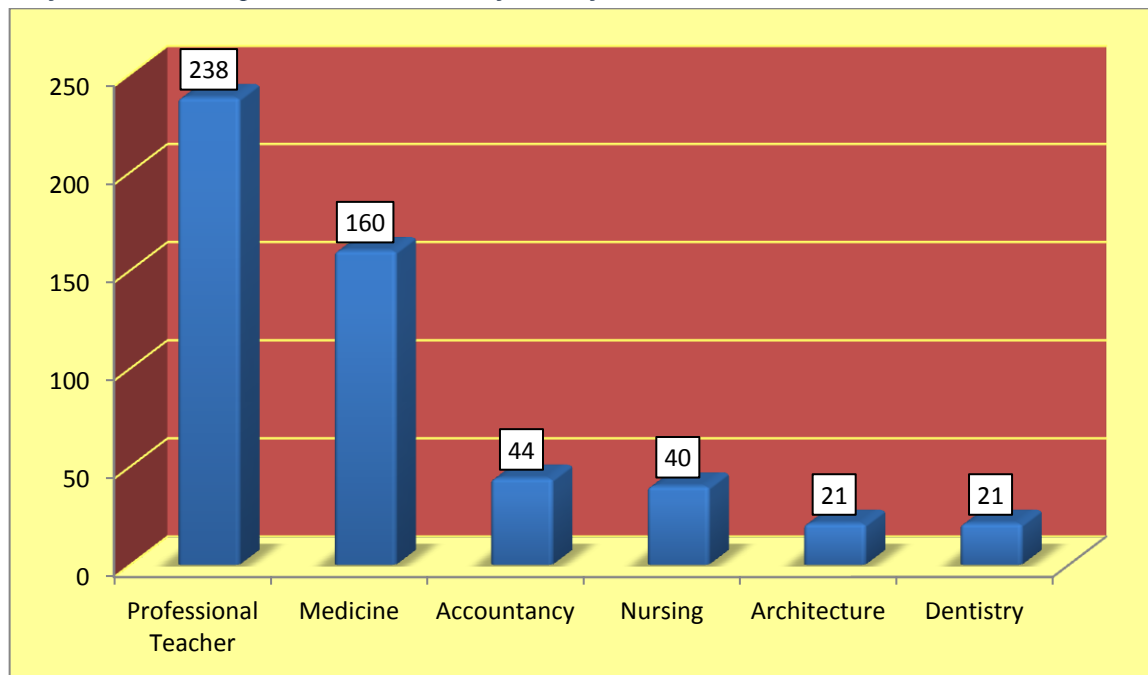
OCULAR INSPECTION OF SCHOOLS AND ESTABLISHMENTS 2016	Total	OCULAR INSPECTION OF SCHOOLS AND ESTABLISHMENTS 2016	Total
ACCOUNTANCY	379	LIBRARIAN	49
AERONAUTICAL ENGINEERING	2	MECHANICAL ENGINEERING	16
AGRICULTURAL ENGINEERING	4	MEDICINE	5
ARCHITECTURE	4	MIDWIFERY	83
CHEMICAL ENGINEERING	13	NURSING	15
CHEMISTRY	29	NUTRITION AND DIETETICS	1
CIVIL ENGINEERING	32	OCCUPATIONAL THERAPY	38
CRIMINOLOGY	41	OPTOMETRY	53
CUSTOMS BROKERS	17	PHARMACY	104
ENVIRONMENTAL PLANNING	3	PHYSICAL THERAPY	6
FISHERIES	4	PSYCHOLOGY	10
FORESTRY	6	RADIOLOGIC TECHNOLOGY	98
GEODETIC ENGINEERING	10	RESPIRATORY THERAPY	24
GEOLOGY	4	SOCIAL WORKERS	2
GUIDANCE AND COUNSELING	8	VETERINARY MEDICINE	10
INTERIOR DESIGN	4	TOTAL	1,074

Accelerate Resolution of Cases Filed with the PRC

With the commitment to resolve cases at the rate of four percent (4%) within three months, 455 cases were resolved, 279 were referred for conciliation and mediation, 2,498 administrative investigations/hearings were conducted, and all complaints against professionals were responded to within two days after filing of complaints. Speedy disposition of cases was made possible due to monthly monitoring of compliance with the process cycle time to resolve all pending cases per hearing officer, impartial negotiation as primary tool in resolving administrative cases, and further training and updates on laws and jurisprudence and in conciliation and mediation. A Peer Review

Committee was also created by the Commission to review the quarterly reports submitted by Hearing Officers/Lawyers.

Professions having the most number of cases filed in 2016



Continuing Professional Development

The Commission issued Resolution No. 2016-990 on the Amendments to the Revised Guidelines on the CPD Program for all registered and licensed professionals on June 28, 2016. On July 21, 2016, the CPD bill lapsed into law.

Of the 43 regulated professions, 39 professions have CPD Councils. For this year, the CPD Councils of various professions have accredited 218 CPD Providers and 3,739 CPD Programs. A total of 143,650 professionals attended various CPD Programs conducted from January to December 2016. The Commission, in coordination with the various PRBs, CPD Councils, and other stakeholders, conducted 33 capacity building seminars. A meeting was also convened with the Malaysian Qualifications Framework Agency on November 18, 2016 to benchmark with Malaysia's Credit Transfer System and Recognition of Prior Learning for Professionals.

To ensure compliance on CPD guidelines by the CPD Providers, 98 CPD Monitors were selected and trained, and were able to monitor 23 CPD Programs. A Speakers' Bureau was also created composed of 20 speakers from the various PRBs.

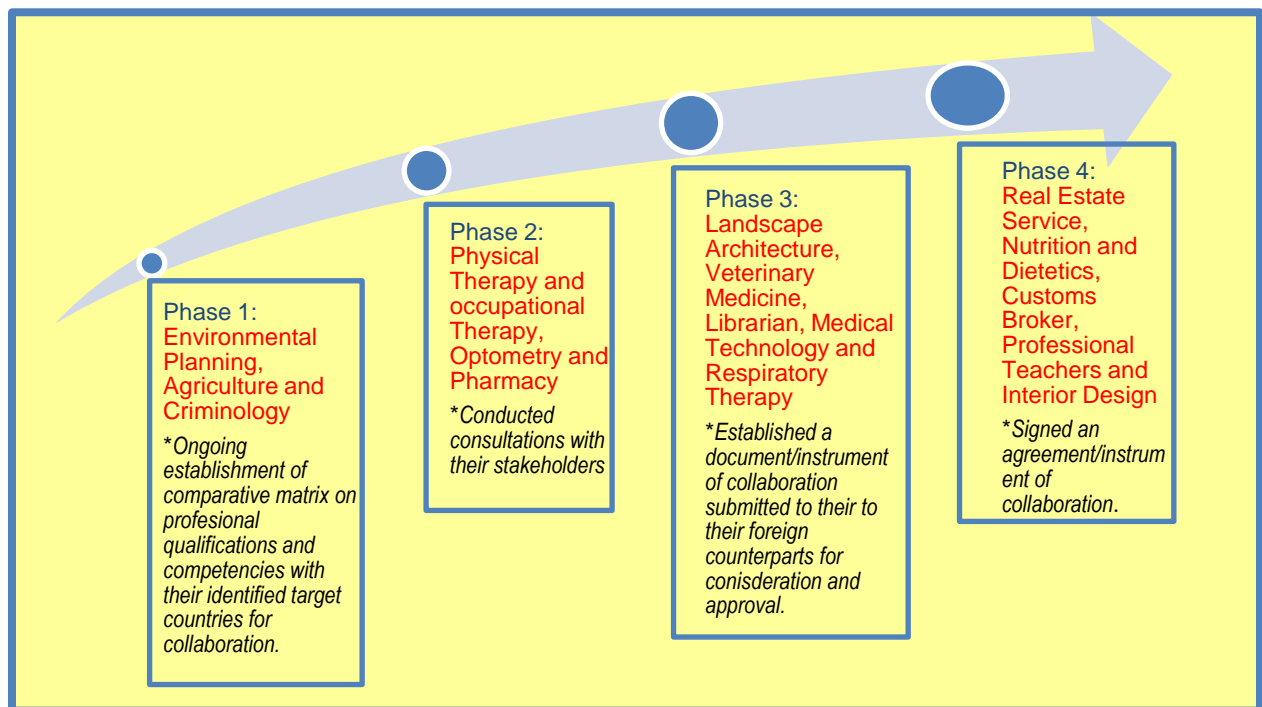


*Briefing/Orientation on
Republic Act No. 10912 (CPD
Act of 2016) held in December
at Manila Grand Opera Hotel*

PROFESSIONS WITH CPD COUNCIL AS OF 2016	
Accountancy	Mechanical Engineer
Aeronautical Engineer	Medical Technology
Agriculture	Medicine
Agricultural Engineer	Metallurgical Engineer
Architecture	Midwifery
Chemical Engineer	Mining Engineer
Civil Engineer	Naval Architecture
Criminology	Nursing
Customs Broker	Nutrition and Dietetics
Dentistry	Occupational Therapy
Electrical Engineer	Optometry
Electronics Engineer	Pharmacy
Environmental Planning	Physical Therapy
Fishery	Professional Teacher
Forestry	Psychology
Geodetic Engineer	Radiologic Technology
Geology	Real Estate Service
Guidance and Counseling	Respiratory Therapy
Interior Design	Sanitary Engineer
Librarian	Social Worker
Master Plumbing	Veterinary Medicine

Mutual Recognition of Professional Qualifications

The objective of Mutual Recognition Arrangement (MRA) and Mutual Recognition of Professional Qualifications (MRPQ) is to promote and facilitate borderless practice for the regulated professions. Of the seven professions targeted to have mutual recognition of professional qualifications in 2016, five (5) professions namely, Nutrition and Dietetics, Teachers, Interior Design, Real Estate and Customs Broker were able to sign an agreement or instrument of collaboration, while the others are now on the following stages:



As of December 2016, 107 ASEAN Chartered Professional Engineers, and 10 Filipino ASEAN Architects were registered with the ASEAN Chartered Professional Engineer Registry and the ASEAN Architect Registry respectively.

The Commission also participated in various consultative meetings on the policy on the practice of professions of Filipino professionals in foreign countries, and provided technical support in the preparation of Philippine position papers to international agreements/cooperation/bilateral labor agreements. The Commission facilitated visits of foreign officials for the promotion of the practice of professions or for mutual recognition.



Conferment of Filipino ASEAN Chartered Professional Engineers conferred on August 26, 2016 at Midas Hotel and Casino, Pasay City



Conferment of Filipino ASEAN Architects on December 10, 2016 at City of Dreams Manila, Paranaque City

Mobile Services

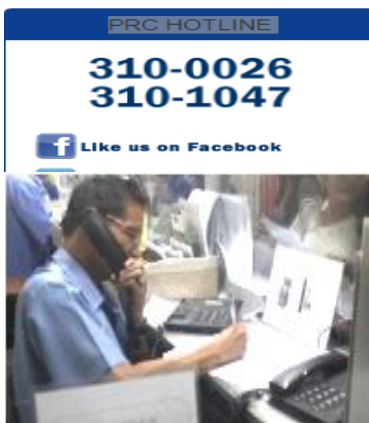


To enable better access to PRC services, the ten (10) PRC regional offices conducted mobile services in various areas in **Luzon** (Batanes, Tarlac City, Zambales, Pangasinan, Ilocos, Aurora, Nueva Ecija, Benguet and Ifugao, Occidental and Oriental Mindoro, Palawan, Romblon, Marinduque,), **Visayas** (Catarman, Samar, Leyte, Biliran, Negros Occidental, Aklan, Antique, Capiz, Bacolod), and **Mindanao** (Iligan, Misamis Occidental, ARMM, Dipolog, Compostela Valley, Tagum and

Cotabato) serving a total of 114,105 clients. The mobile services generated a total income of Php 51,806,424.

Offsite processing of applications for licensure examination for Professional Teachers was also conducted in Catarman, General Santos, Kidapawan, Cotabato, Mati and Tagum, Davao wherein a total of 8,018 applications were processed and issued.

Enhancing Frontline Services



- *72 Hours Compliance*

In compliance with the President's directive to ensure timely delivery of government services through streamlining of systems and procedures. The Commission identified five (5) key frontline services namely application for examination, initial registration, renewal of Professional I.D., certification, and authentication of PRC documents which are compliant with the 72-hour requirement. Working groups were created to design a system for a more efficient, effective and timely delivery of PRC services. PRC Hotline Numbers (310-00-26 and 310-10-47) are now available and operational during office hours (8 a.m. till 5 p.m.) on workdays (Monday-Friday). The Commission's website and email, Facebook account, and Twitter handle are always accessible 24/7. To expedite PRB

action on various documents including, among others, the issuance of STPs, evaluation of applications for licensure examinations, registration without examination, and requests for endorsements for SEC registration, the Commission designated Focal Persons in each of the 43 PRBs.

• *Offsite Services*

On June 13, 2016, a Memorandum of Agreement (MOA) between the PRC and the Robinsons Land Corporation (RLC), was signed, allowing the establishment of PRC Service Centers in the following selected Robinsons Malls nationwide: 1) Robinsons Galleria-Mandaluyong, 2) Robinsons Place Manila, 3) Robinsons Place Santiago, 4) Robinsons Place Iloilo, 5) Robinsons Place Bacolod, 6) Robinsons Place Dumaguete, 7) Robinsons Galleria Cebu, 8) Robinsons Place Butuan, 9) Robinsons Place Gensan, and 10) Robinsons Place Tacloban.



PRC services at Robinsons Manila

Four (4) PRC Service Centers are now operational and located in Robinsons Manila, Galleria-Mandaluyong, General Santos and Cebu. The Service Centers offer processing of application for licensure examination, renewal of professional identification cards, certification and authentication of

PRC documents. From July 2016 to December 2016, a total of 42,643 clients were served by the various PRC Service Centers.

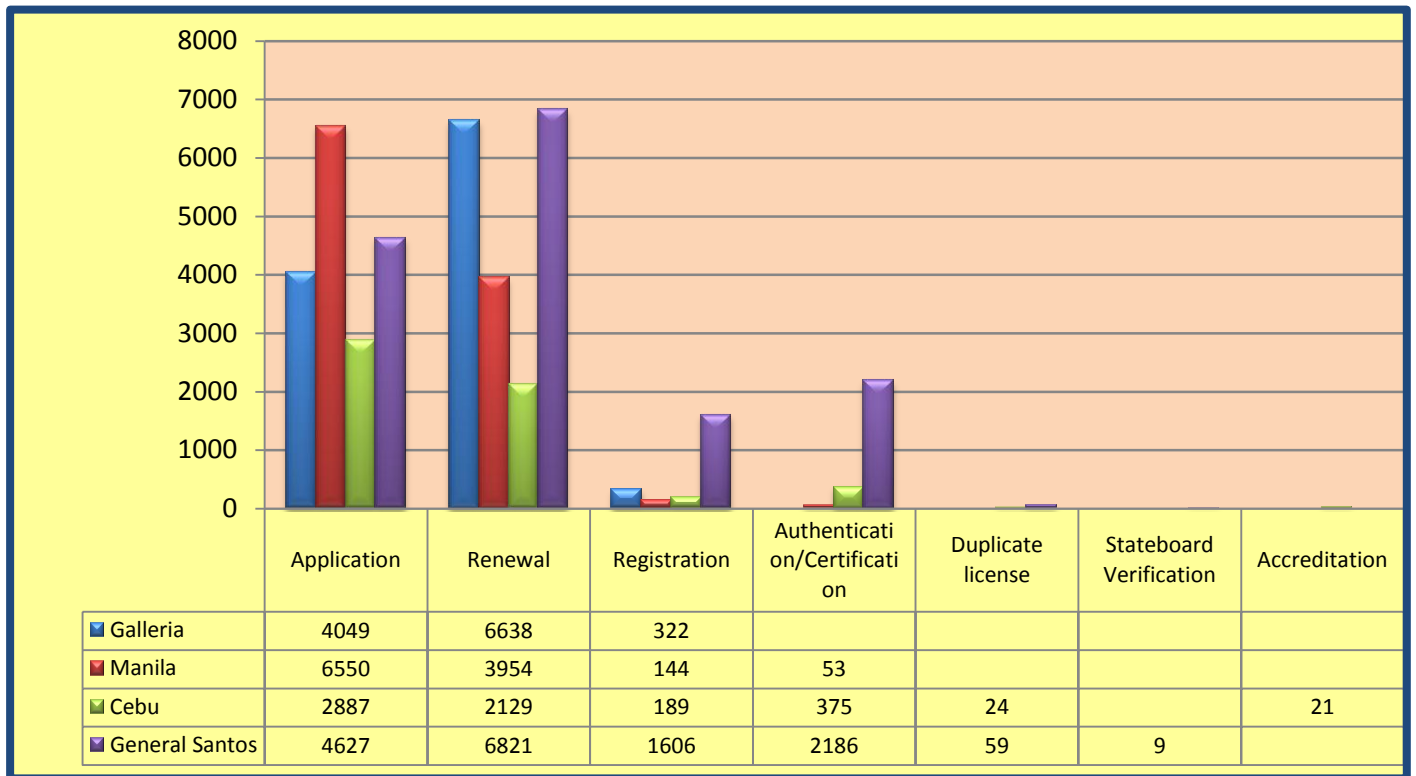
• *One-Stop Shop Services Center for OFWs*



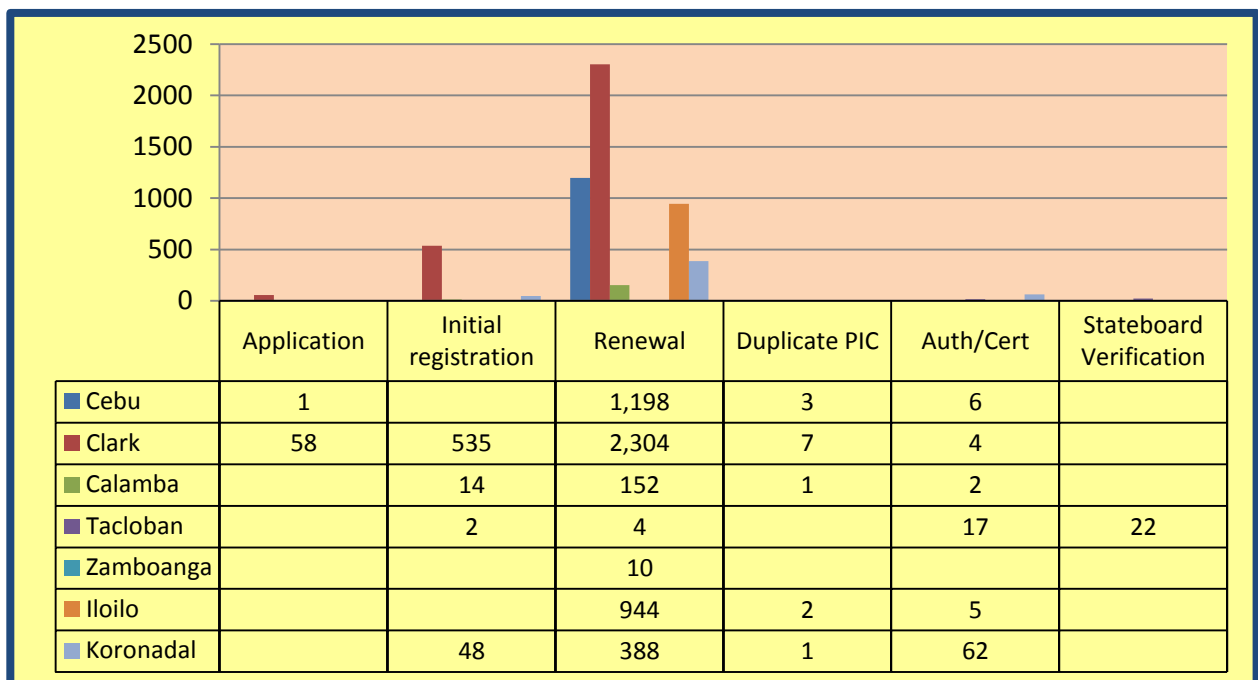
Likewise, pursuant to the directive of President Rodrigo Roa Duterte to establish One Stop Shop Centers for OFWs (OSSCO), the Commission established one-stop shop centers in Clark, Calamba, Iloilo, Koronadal, Tacloban, Zamboanga, Cebu and Cagayan de Oro with the following services: processing of application for examination, renewal of Professional I.D., initial registration, duplicate of Professional I.D. and filing of certification. As of December

2016, a total of 5,790 clients availed of the PRC services.

2016 Offsite Services transactions



2016 OSSCO Transactions



Enhancing E-Services


The Department of Information and Communications Technology (formerly DOST-CTO) endorsed the PRC Information Systems Strategic Plan (ISSP) 2015-2017 last January 22, 2016. The PRC ISSP 2015-2017 outlines how to use ICT resources systematically and streamline the internal work processes of the Commission for efficient public service delivery. It ensures, likewise, proper utilization of IT resources and effective ICT management, that is, deploying the right technology in the right way for the right cause. The core projects/programs in the ISSP are enhancement and modernization of the Licensure, Examination, and Registration Information System (LERIS) Project, Enhancement of PRC Web Portal, and the Network Security Enhancement and the Local Area Network (LAN) improvement.

On Enhanced E-Services, the Electronic Payment and Collection System (EPCS) was pilot-tested at the PRC Central Office on February 2016 in accordance with the Memorandum of Agreement (MoA) between PRC and DragonPay Corporation (DPC). The MoA between PRC and DPC expired on November 16, 2016. However, to continue the implementation of EPCS at the Central Office, another MoA was entered into between PRC and DBP-DCI on December 5, 2016.


As of December 2016, the number of transactions using EPCS reached 126,409 in the Online Application System (OAS), 57,072 in the Online Registration System (OIRS) and 113,940 in the Online Renewal System (ORS).

Development of Information Systems (DIS), Legal Management Information System (LMIS) and CPD Accreditation System (CPDAS) are currently being undertaken. Meanwhile, the bidding is set for the Enhancement of PRC Web Portal, Test Question and Databank System and Correction and Releasing System, pursuant to the provisions of Republic Act No. 9184 otherwise known as the "Government Procurement Reform Act".


On Development of Technology Resources, the Technical Working Group is currently working on the Terms of Reference on the bidding of Network Security Enhancement and LAN Improvement. A 48-hour technical training on the same was attended by the 19 employees of PRC.




PROFESSIONAL REGULATION COMMISSION
LICENSURE EXAMINATION & REGISTRATION INFORMATION SYSTEM (LERIS V2)




PRC ONLINE SERVICES




Exam Application
Online application of various licensure examinations with requirements to be submitted upon processing/issuance of Notice of Admission. [USER'S GUIDE](#)




Exam Application SPLBE
Online application of various licensure examinations with requirements to be submitted upon processing/issuance of Notice of Admission (For SPLBE Applicants). [USER'S GUIDE](#)




Initial Registration
Online Registration of new passers/successful examinees for the issuance of their licenses. [USER'S GUIDE](#)



Initial Registration SPLBE
Online Registration of new passers/successful examinees for the issuance of their licenses (For SPLBE passers). [USER'S GUIDE](#)



Renewal of Professional ID Card
Online renewal of Professional Identification Cards of Registered Professionals. [USER'S GUIDE](#)



Batch Renewal of Professional ID Card for Associations and Institution

SIGN IN
REGISTER

Birthdate

☐ I accept [Terms of Service](#)

SIGN UP NOW

ISO Certification

The PRC was awarded the ISO 9001 : 2008 Certification for compliance to Quality Management System (QMS) for the Licensing of Professionals and Regulating the Professions on August 22, 2016 by the Certification International Philippines. The ISO Certificate is valid until September 14, 2018.



The Professional Regulation Commission was formally awarded the ISO 9001:2008 certificate from the President and Managing Director of the Certification International Philippines (CIP) Inc.,

A one (1) day seminar on Team Problem Solving Process was attended by officials and members of the Internal Quality Audit Team of the Central Office. A three (3) day seminar-workshop on Transition Course on ISO 9001 : 2015 and Problem Analysis and Solutions Formulation was conducted by the Development Academy of the Philippines, which was attended by various members of the PRBs and officials and employees of the Central and Regional Offices.

PRC Reorganization

The Department of Budget and Management approved the PRC Organizational Structure and Staffing Pattern (OSSP) on June 8, 2016. Under the revised organizational structure and staffing pattern, the DBM approved the creation of 21 divisions and the revised staffing pattern comprised of 1,075 positions. The Notice of Organization, Staffing and Compensation Action (NOSCA) for the Central office was also issued on October 10, 2016.

A Reorganization Placement Committee (RPC) was created under the Office Order No. 2016-339 dated August 12, 2016 as the governing body for the placement of personnel in the approved OSSP.

Approval and signature of the Commissioners and the Commission Chairman on the rules and regulations for the implementation of the Approved OSSP was approved on January 20, 2017, after thorough reviews by RPC members and the CSC.

The Functional Statements (FS) for the Central Office were validated and revised starting September 1, 2016, with the final drafts finally approved by the Commission on December 27, 2016. The review, revision, and finalization of the Position Description Form (PDFs), which shall be attached to the appointment of selected personnel for the positions under the new OSSP, reached 75% by the end of 2016.

A Technical Working Group was created under the Office Order No. 2016-483 dated October 27, 2016 to assist the RPC in the preparation of a Position Tracker to better understand the NOSCA released by the DBM for the Central Office positions. Under the same Office, Focal Persons were assigned to aid the RPC in expediting the initial review of the first versions/drafts of the PDF.



Dir. Noel Salumbides of CSC-Malacañang giving orientation on RA 6656 to PRC employees

Continued Impact Assessment of PRC/PRB Laws, Regulations, Policies and Procedures

Five (5) bills for the Professional Regulatory Boards which seek to strengthen, modernize and align professional practice with international standards were recently passed into law. These are Pharmacy (R.A. No. 10918), Nutrition-Dietetics (R.A. No. 10862), Agricultural and Biosystems Engineering (R.A. No. 10915), Metallurgical Engineering (R.A.No. 10688), Social Work (R.A. No. 10847), Midwifery (R.A. No. 7392) and Naval Architecture (R.A. No. 10698).

PRC and FDA ink MOA

Posted on 6/29/2016



Manila, June 21, 2016---The Professional Regulation Commission (PRC) represented by Chairman Teofilo S. Pilando Jr., the Food and Drug Administration (FDA) represented by Director General Maria Lourdes C. Santiago, and the Professional Regulatory Board of Pharmacy represented by Chairperson Adelina C. Royo entered into a Memorandum of Agreement (MOA) on June 21, 2016.

The MOA paves the way for the realization of the objective of strengthening mutual collaboration among the offices, ensuring coherence in the formulation and implementation of regulatory policies and strengthening the enforcement of relevant laws, rules and regulations relating to drugs and other related establishments.

Filling Up of PRB Vacancies

Fourteen (14) new PRB members were appointed by former President Benigno C. Aquino III, bringing the total number of PRB members to 141 in December 2016. To effectively discharge their functions, the Commission conducted orientation and workshops on Table of Specifications, Test Constructions, peer review, item analysis, and research undertaking.



*Hon. Rhoda Joy Ramos
Buenviaje and Hon. Imelda
Angeles Agdeppa, new members
of the Board of Nutrition and
Dietetics*

*Hon. Randolph Savidal Vicente,
new member for the Board of
Geodetic Engineering*



*Hon. Maria Jona Develos - Godoy,
new member of the Board of
Dentistry*

2016 Approved Budget and Utilization Rate

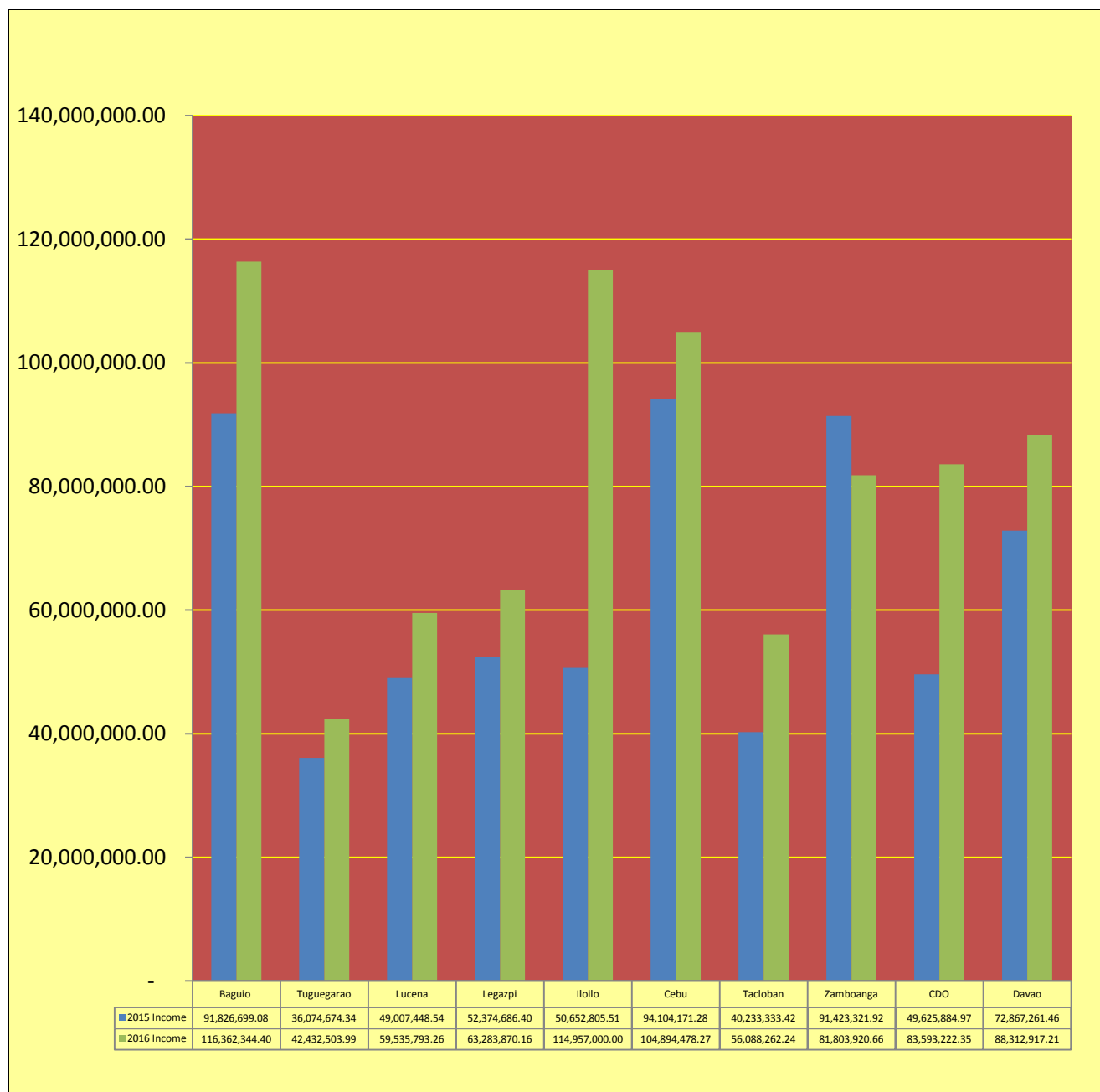
The Commission's approved budget for 2016 under the General Appropriations Act was P687,096,000.00 and special purpose fund amounting to P34,479,994.44 with a total of P722,743,611. Out of this amount, 87.22% or 630,410,291.14 was utilized.

Income Collection

For year 2016, PRC has generated an income of **Php 1,147,799,391.42**. The income classification are as follows:

INCOME CLASSIFICATION	INCOME COLLECTED
Registration Fees	109,012,753.00
Licensing Fees	458,898,677.00
Verification and Authentication Fees	121,100,519.00
Fines and Penalties (Service Income)	23,416,339.20
Other Services Income	24,608,070.95
Examination Fees	410,763,032.27
TOTAL	1,147,799,391.42

REGIONAL OFFICE	2015 INCOME	2016 INCOME
Tuguegarao	36,074,674.34	42,432,503.99
Tacloban	40,233,333.42	56,088,262.24
Lucena	49,007,448.54	59,535,792.26
Legazpi	52,374,686.40	63,283,870.16
Pagadian/Zamboanga	91,423,321.92	81,803,920.66
Cagayan De Oro	49,625,884.97	83,593,222.35
Davao	72,867,261.46	88,312,917.21
Cebu	94,104,171.28	104,894,478.27
Iloilo	50,652,805.51	114,957,000.00
Baguio	91,826,699.08	116,362,344.40



Human Resource Development

The Commission through the HRD coordinated, facilitated and monitored the conduct of 36 trainings/seminars that benefitted 91.7% of the employees. To reward permanent employees and service contractors who demonstrated dedication and commitment in their work, the Commission has promoted 45 employees, and regularized 37 service contractors.

Likewise, the Commission provided review classes on civil service eligibility to 73 employees.

PRC Special Projects

- *Pabahay*

For the purpose of providing the employees of the Commission with a permanent, suitable and affordable house the Commission forged an agreement with the Home Development Mutual Fund (PAGIBIG Fund) and Organization of Social Housing Developers of the Philippines (OSHDP) to create a Special Pabahay Program through PRC Resolution No. 2016 – 1007, dated 30 September 2016. A Memorandum of Understanding (MOU) was signed on December 16, 2016 to totally implement the Housing Project.



- *Educational Assistance*

To provide PRC employees with opportunities for career development and to enhance personnel competency, an Educational Assistance Program was launched in collaboration with the Philippine Association of Professional Regulatory Boards (PAPRB), Professional Regulation Commission – Employees Union (PRC – EU). Currently, there are twenty-one (21) employees enrolled under the masteral program of Public Administration.



Employees enrolled under the masteral program of Public Administration