

# PROFESSIONAL REGULATION COMMISSION CITIZEN'S CHARTER 2025

(1<sup>ST</sup> EDITION)



# PROFESSIONAL REGULATION COMMISSION (PRC)

# **CITIZEN'S CHARTER** 2025 (1<sup>st</sup> EDITION)

### FOREWORD

Pursuant to Section 6 of Republic Act No. 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", all government agencies including departments, bureaus, offices, instrumentalities, or government-owned and/or – controlled corporations, or Local Government Units shall set up their respective most current and updated service standards to be known as Citizen's Charter.

As compliance to the aforesaid provision, the Professional Regulation Commission (PRC/Commission)– the licensing and regulatory agency of the national government for the practice of regulated professions, hereby establishes its updated Citizen's Charter to serve as guide by the public relative to the services being offered by the Commission. The Citizen's Charter is an official document, a service standard, or a pledge, that communicates, in simple terms, information on the services provided by the PRC to its clients. It describes in detail the comprehensive and uniform checklist of requirements for each type of application or request; procedure to obtain a particular service; person/s responsible for each step; maximum time to conclude the process; document/s to be presented by the applicant or requesting party, if necessary; amount of fees, if necessary, and procedures for filing complaints.

The PRC is committed to support the government's thrust to promote integrity and accountability in the delivery of government services, and institutionalize the promotion of transparency in the transactions of the government with the public, encompassing a program for the adoption of simplified requirements and procedures aimed at the reduction of red-tape and to expedite business and non-business related transactions in government.

### CHARITO A. ZAMORA Chairperson

Professional Regulation Commission



### AGENCY PROFILE

### I. MANDATE

The Professional Regulation Commission (PRC/Commission) is the licensing and regulatory agency of the national government for the practice of regulated professions created by Presidential Decree No. 223 dated 22 June 1973 mandated to enforce the laws regulating the various professions.

### II. VISION

The Professional Regulation Commission is the Instrument of the Filipino people in securing for the nation a reliable, trustworthy and progressive system of determining the competence of professionals by credible and valid licensure examinations and standards of professional practice that are globally recognized.

### III. MISSION

To deliberately, scientifically and consistently determine the competence of professionals through the provision of professional standards and judicious issuance of professional license.

### IV. SERVICE PLEDGE

We commit to: Protect and promote public interest, welfare, health and safety by regulating the practice of professions in the Philippines.

Render fast and reliable service to the clients, with transparency and accountability.

**C**onduct continuous improvement on service delivery by undertaking reengineering of systems and procedure and facilitation of digital transformation to respond to the changing needs of the Philippine society.

### LIST OF SERVICES

### I. EXTERNAL SERVICES (PER SERVICE CATEGORY)

SERVICE NAME	PAGE
Application for Licensure Examination	
1. Application for Licensure Examination (for Filipino Citizens)	11
2. Application for Licensure Examination for Board Approval	13
3. Registration without Examination (Walk-In) (for Filipino Citizens)	16
Registration	
4. Application for Registration	19
5. Request for the Issuance of Authenticated (Certified True Copy) of Professional Identification Card (PIC) and/or Certificate of Registration (COR)	21
Replacement of COR/Issuance of Duplicate PIC	
6. Request for Replacement of Certificate of Registration (COR)	23
7. Request for the Issuance of Duplicate Professional Identification Card (PIC)	25
Professional Identification Card (PIC) Renewal	
8. Application for Renewal of Professional Identification Card (PIC)	27
Stateboard Verification	
9. Application for State Board Verification/Validation of License/Registration	31
Change of Status / Name / Date of Birth	
10. Application for Petition for Updating of Professional Data/Record	38
Certification	
11. Issuance of Certification of Passing / Board Rating (Passed or Failed)	42
12. Request for the Issuance of Certificate of Good Standing (COGS)	44
Authentication	
13. Authentication of Certification of Passing / Board Rating (Passed or Failed)	46
CPD Accreditation	
14. Application for Accreditation of Self-Directed and Lifelong Learning Activities	48
15. Application for Accreditation of Continuing Professional Development (CPD) Program	53



SERVICE NAME	PAGE	
16. Application for Accreditation of Continuing Professional Development (CPD) Provider		
Accreditation of Firms, Establishments, Facilities, and Higher Education Institutions		
<ul> <li>17. Application for Issuance of Certificate of: <ul> <li>a. Accreditation of Provider of Real Estate Service Training Program</li> <li>b. Accreditation of Lecturer/Speaker of Real Estate Service Training Program and Seminars, Continuing Professional Development (CPD) and Career Progression and Specialization (CPS) Program</li> <li>c. Accreditation of Real Estate Service Training Program</li> <li>d. Accreditation of Provider of Training Program for Detailmen / Medical Representatives/Professional Sales Representatives</li> <li>e. Accreditation of Training Program for Detailmen / Medical Representatives/Professional Sales Representatives</li> <li>f. Compliance to Electrical Engineering Firms/Companies/Associations/Corporations</li> <li>g. Registration of Firm, Company, Partnership, Corporations of Civil Engineering</li> <li>i. Registration to Consulting Firm/ Partnership/ Corporation /Association /Foundation engaged in Environmental Planning</li> </ul> </li> </ul>	63	
18. Application for Issuance of Certificate of Compliance to Mechanical Plants/Establishments	78	
<ul> <li>19. Application for Issuance of Certificate of:</li> <li>a. Accreditation to Professional Organizations (APOs)</li> <li>b. Accreditation to Integrated Professional Organizations (AIPOs)</li> <li>c. Accreditation of Interim APO/AIPO</li> </ul>	82	
20. Application for Issuance of Certificate of: a. Authority to Operate Chemical Laboratory b. Authority to Operate Psychology or Psychometric Office, Center, Clinic or Facility	91	
<ul> <li>21. Application for Issuance of Certificate of Accreditation of: <ul> <li>a. Individual CPA engaged in the practice of Public Accountancy</li> <li>b. Firm / partnership of CPAS in the practice of Public Accountancy</li> <li>c. Individual partner of firm /partnership of CPAS in the practice of Public Accountancy</li> <li>d. Individual CPA as Accounting Teacher</li> </ul> </li> <li>International Affairs</li> </ul>	97	



SERVICE NAME	PAGE
22. Issuance of Special Permit to Former Filipino Professionals	109
23. Request for Exemption or Exclusion from the Requirements of Special Temporary Permit (STP) to Foreigners	114
24. Application for Qualifying Assessment for Foreign Medical Professionals	118
25. Issuance of Temporary Training Permit to Foreign Medical Professionals	122
26. Exemption from Taking Qualifying Assessment for Foreign Medical Professional	126
27. Certification of Qualification of Filipino Medical Technologists for Hawaii DOH	130
28. Application to take the Licensure Examination by a Foreigner by Virtue of Foreign Reciprocity or International Agreement (Category A1)	134
29. Registration of Foreign Professionals without Examination by Virtue of Foreign Reciprocity or International Agreement (Category A2)	139
30. Application for the Issuance of Special Temporary Permit (STP) to Foreign Professionals by Virtue of Reciprocity or International Agreement (Category B)	144
31. Issuance of Special Temporary Permit (STP) to Foreign Professionals (Categories C, D And E)	149
32. Request for the Issuance of Certification of Ineligibility to take Licensure Examination by a Non-Filipino Citizen	153
Registration as ASEAN Professionals	
33. Registration as ASEAN Chartered Pr162ofessional Accountants (ASEAN CPA)	156
34. Registration as ASEAN Chartered Professional Engineers (ACPE)	162
35. Registration as ASEAN Architects (AA)	168
Legal Service	
36. Filing of Complaint Against a Professional	175
37. Issuance of Certificate of No Pending Case or With Pending Case	177
38. Issuance of Certified True Copy of Pleadings and Other Legal Documents	179
39. Issuance of Certified True Copy of Pleadings and Other Legal Documents (Appealed Cases)	181
Oathtaking	
40. Request for Special Oathtaking of New Professionals (Face-to-Face and Online)	184
41.Request to be Designated as Organizer for the Mass Oathtaking of New Professionals and Request to Conduct Face-to-face Mass or Special Oathtaking	186
PRB-related Services	



SERVICE NAME	PAGE
42. Issuance of Certificates of No-Objection, No-Jurisdiction, and Non-Concurrence to Professional Organization Association for Purposes of Registration with the Securities and Exchange Commission (SEC)	188
Professional Examination	
43. Application for the Professional Electrical Engineers (PEE) Oral Examination - Preliminary Screening (Face-to-Face and Online)	191
44. Application for the Professional Electrical Engineers (PEE) Oral Examination - Final Interview (Face-to-Face and Online)	194
45. Application for the Professional Electronics Engineers (PECE) Oral Examination (Face-to-Face and Online)	196
46. Application for the Professional Mechanical Engineers (PME) Oral Examination - First Level (Face-to-Face and Online)	199
47. Application for the Professional Mechanical Engineers (PME) Oral Examination - Second Level (Face-to-Face and Online)	202
Refresher Course	
48. Applications for the Accreditation of Higher Educational Institutions (HEIs) to Offer Refresher Course (Criminology)	204
49. Applications for the Accreditation of Higher Educational Institutions (HEIs) to Offer Refresher Course (Accountancy)	206
50. Application for Accreditation of Higher Educational Institutions (HEIs) to Offer Refresher Course (Medical Technology)	208
Other Services	
51. Request for Verification of Professional Status by the Health and Care Professions Council (HCPC) and CORU	210
52. Request for Verification of Professional Status for Registration Examination Eligibility with the Commission on Dietetic Registration (CDR)	212
53. Request for the Issuance of Certificate of Performance of Schools	214
54. Request for Certification/Authentication of Certificate of Accreditation of Registered Individual CPA / Firm / Partnership	217
55. Request for Replacement of Accreditation of Individual Professional, Firms or Partnership due to Change of Name and / or Address	220
56. Online Account Troubleshooting / Updating	224
57. Request for Copy/ies of Administrative Issuances (External Use)	225

### II. INTERNAL SERVICES (PER DELIVERY UNIT)

SERVICE NAME	PAGE
Planning, Management and Financial Service - Budget aznd Management Division	
1. Payment of Reimbursement of Travelling Expenses	230
2. Processing of Request for Sub-Allotment Release Order (Sub-ARO)	237
Planning, Management and Financial Service – Accounting Division	
3. Processing of Applicable Notice of Transfer Allocation (NTA)	240
Administrative Service - Human Resource Development Division	
4. Payment of Individual Claims – First Salary and PERA	245
5. Processing of Certificate of Clearance (Within the Agency)	251
Administrative Service – Archives and Records Division	
6. Docketing, Publication and Dissemination of Administrative Issuance	257
Administrative Service – General Services Division	
7. Issuance of Pass Slip	260
Administrative Service – Procurement and Supply Division	
8. Issuance of Supplies, Materials and Accountable Forms	262
Legal Service – Hearing and Investigation Division	
9. Issuance of No Pending or With Pending Case (PRC personnel)	264
PRB Secretariat Division	
10. Issuance of Programs for the Professional Licensure Examination	266
ICT Service – database Management Systems Division	
11.Implementing and Monitoring Access Controls and Other Security Procedures to Ensure Integrity of Database	268
ICT Service – Network Infrastructure and Information Security Division	
12. Request for Technical Assistance on ICT Resources	270
ICT Service – Systems Development and Maintenance Division	
13. Posting of Website Content	272
Regulation Office - Accreditation and Compliance Division	
14. Request for List of Accredited Professional Organization and Integrated Professional Organizations	275

15. Request for Issuance of Office/Travel Orders for Inspection and Monitoring Activities of Establishments and Higher Educational Institutions (HEIs)	277
Regulation Office - Continuing Professional Development Division	
16. Issuance of Office Order of the PRBs and CPD Councils Invited as Resource Persons in Accredited CPD	281
Programs	
International Affairs Office – Qualification Recognition Division	
17. Issuance of Memorandum on the Request for Verification of Registration in the Roster of Professionals of	283
Foreign Nationals	

AL REGULATION



# I. EXTERNAL SERVICE (PER SERVICE CATEGORY)

1. APPLICATION FOR LICENSURE EXAMINATION (FOR FILIPINO CITIZENS) Refers to the process of admitting qualified applicants for the licensure examination upon evaluation that they complied with the qualification requirements under Republic Act (RA) No. 8981 and relevant Professional Regulatory Law (PRL).

Office or Division:	Regional Office – Licensure and Registration Division (RO-LRD)	
Classification:	Simple Transaction	
Type of Transaction:	G2C – Government to Citizen	
Who may avail:	<ul> <li>Applicants who meet the following qualifications:</li> <li>Filipino citizen</li> <li>with appropriate degree as required by the specific Professional Regulatory Law qualification or eligibility/legal requirements as prescribed in the PRL</li> </ul>	(PRL) and other
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
Basic Requirements:		
1. System-generated A	pplication Form	online.prc.gov.ph
	a photocopy of official transcript of records (TOR) with remarks: "For PRC Purposes exact date of graduation and special order number (if applicable) and with scanned	Applicant
	a photocopy of PSA/NSO-issued birth certificate. If PSA/NSO-issued birth Certificate nit a clear copy of Form 102 from the Local Civil Registrar (LCR).	Philippine Statistics Authority (PSA) / LCR
	d a photocopy of PSA/NSO-issued marriage certificate (MC) (for married female	Philippine Statistics
	ar copy of Form 3A from the LCR if PSA/NSO-issued MC is not readable.	Authority (PSA) / LCR
	Tax (DST) per copy with Php30.00 face value	Bureau of Internal Revenue
Other Requirements, as a	applicable:	
	n who finished his/her degree/course abroad, submit the <b>Certificate of Equivalency</b> n on Higher Education (CHED)	CHED
<ol> <li>For those born abro submitted:</li> </ol>	ad, with dual citizenships/ for recognized Filipino citizens, any of the following shall be	
a. Certificate of reco	gnition/re-acquisition/retention of citizenship from the Bureau of Immigration (BI);	BI
b. Oath of allegiance	from the Philippine Consular Office;	PCO
	lid Philippine passport; or	DFA
d. Philippine Voter's	certificate or Voter's Identification Card.	COMELEC



3. For additional documentary requirements, refer to the list of requirements per profession as prescribed by the concerned Professional Regulatory Board (PRB) posted in the website			https://www.prc.gov.ph/l ist- of- requirements	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Log in using LERIS account (online.prc.gov.ph) to upload documentary requirements, if required, and select payment option/channel.</li> </ol>	1. System generates Application Form	Post Baccalaureate/ Baccalaureate: Php 900.00 Non-Baccalaureate: Php 600.00 Conditional/Removal: Php 450.00	5 minutes	Applicant
2. Submit the system- generated Application Form and other documentary requirements to the designated window.	2. Receive, verify, and evaluate documents	None	20 minutes	Processing Officer, RO-LRD-Application Section
3. Receive the Notice of Admission (NOA)	3. Print, sign and release NOA.	None	5 minutes	Issuing Officer, RO-LRD-Application Section
TOTAL		Post-Baccalaureate/ Baccalaureate: Php 900.00 Non-Baccalaureate: Php 600.00 Conditional/Removal: Php 450.00	30 minutes	
END OF TRANSACTION Note: Repeater examinees need not submit basic documentary requirements, however, additional documentary requirements as prescribed by specific Professional Regulatory Board shall be submitted online, if applicable.				

### 2. APPLICATION FOR LICENSURE EXAMINATION FOR BOARD APPROVAL

Refers to the process of admitting qualified applicants for the licensure examination but which due to legal or technical issues involved require the approval of the Professional Regulatory Board (PRB) concerned.

Office or Divisions	Designed Office Licensum and Designation Division (DO LDD)	
Office or Division:	Regional Office – Licensure and Registration Division (RO-LRD)	
Classification:	Highly Technical Transaction	
Type of Transaction:	G2C – Government to Citizen	
Who may avail:	Applicants who meet the following qualifications:	
	- Filipino citizen	
	<ul> <li>with appropriate degree as required by the specific Professional Regulatory</li> </ul>	Law (PRL) and other
	qualification or eligibility/legal requirements as prescribed in the PRL	
	CHECKLIST OF REQUIREMENTS	WHERE TO
		SECURE/SOURCES
Basic Requirements:		
1. System-generated App	blication Form	online.prc.gov.ph
2. One (1) Original and	a photocopy of official transcript of records (TOR) with remarks: "For PRC	
Purposes Only", bearir	ng the exact date of graduation and special order number (if applicable) and with	c/o Applicant
scanned Photo.		
3. One (1) original and	a photocopy of PSA/NSO-issued birth certificate. If PSA/NSO-issued birth	Philippine Statistics
Certificate is not reada	ble, submit a clear copy of Form 102 from the Local Civil Registrar (LCR).	Authority (PSA)/LCR
4. One (1) Original and a pl	hotocopy of PSA-issued marriage certificate (MC) (for married female applicant)	PSA / LCR
or a clear copy of Form	3A from the LCR.	PSA/LCR
5. Documentary Stamp Tax	x (DST) per copy with Php30.00 face value	Bureau of Internal Revenue
Other Requirements:		
1. For a Filipino citizen w	ho finished his/her degree/course abroad, submit the Certificate of Equivalency	CHED
from the Commission of	on Higher Education (CHED)	
2. For those born abroad	, with dual citizenships/ for recognized Filipino citizens, any of the following shall	
be submitted:		
a. Certificate of reco	gnition/re-acquisition/retention of citizenship from the Bureau of Immigration	BI
(BI);		PCO
	from the Philippine Consular Office;	DFA
	lid Philippine passport; or	
	certificate or Voter's Identification Card.	COMELEC



	tary requirements, refer to the list of requirements per profession as prescribed https://www.prc.gov.ph/list- ssional Regulatory Board (PRB) posted in the website of- requirements			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Log in using LERIS account (online.prc.gov.ph) to upload documentary requirements, if required, and select payment option/channel.</li> </ol>	1. System generates Application Form	Post Baccalaureate/ Baccalaureate: <b>Php 900.00</b> Non-Baccalaureate: <b>Php 600.00</b>	5 minutes	Applicant
2. Submit the system-generated Application Form and other documentary requirements to the designated window.	<ol> <li>Receive, verify, and evaluate documents, and instruct the applicant when and where to verify the status of application and issuance of NOA.</li> </ol>	None	5 minutes	Processing Officer, RO-LRD-Application Section
	2.1 Receive, verify, and evaluate documents, and instruct the applicant when and where to verify the status of application and issuance of NOA.	None	20 minutes	Processing Officer, RO-LRD-Application Section
	2.2 Transmit the application documents to the concerned PRB thru the PRB Secretariat for the final approval of the application.	None	2 working days	RO-LRD-Application Section
	Professional Regulatory Board (PRB): 2.3 Conduct the technical evaluation.	None	10 working day	/s PRB Focal Person



	CO-PRB Secretariat Division: 2.4 Transmit scanned Action Sheet to the Regional Office.	None	1 working day	PRB Secretary, CO- PRB Secretariat Division
3. Receive the Notice of Admission (NOA), if application is approved or receive an information on the status of application via SMS, email, or phone call.	<ol> <li>If application is approved, print, sign and issue NOA; if denied, inform the applicant via SMS, email, or phone call.</li> </ol>	None	15 minutes	Issuing Officer, RO-LRD-Application Section
T	TOTAL	Baccalaureate: Php 900.00 Non-Baccalaureate: Php 600.00	13 working days & 45 minutes	
	END OF	TRANSACTION		

3. REGISTRATION WITHOUT EXAMINATION (WALK-IN) (FOR FILIPINO CITIZENS) Refers to the process of admitting qualified applicants for registration without licensure examination upon evaluation that they complied with the qualification requirements under Republic Act (RA) No. 8981 and relevant Professional Regulatory Law (PRL).

	Designed Office Licensume and Designetics Division Application Continu	
Office or Division:	Regional Office – Licensure and Registration Division - Application Section	
Classification:	Highly Technical Transaction	
Type of Transaction:	G2C – Government to Citizen	
Who may avail:	Applicants who meet the following qualifications:	
	- Filipino citizen	
	- with appropriate degree as required by the specific Professional Regulatory I	Law (PRL) and other
	qualification or eligibility/legal requirements as prescribed in the PRL	
	CHECKLIST OF REQUIREMENTS	WHERE TO
		SECURE/SOURCES
Basic Requirements:		
1. Duly accomplished A	Application Form for without examination	online.prc.gov.ph
2. One (1) Original and	a photocopy of official transcript of records (TOR) with remarks: "For PRC	Applicant
Purposes Only", bea	ring the exact date of graduation and special order number.	Applicant
3 One (1) original and a photocopy of PSA/NSO-issued birth certificate. If PSA/NSO-issued birth		
Certificate is not read	dable, submit a clear copy of Form 102 from the Local Civil Registrar (LCR).	PSA/LCR
4. One (1) Original and	PSA/LCR	
applicant) and a clea	r copy of Form 3A from the LCR if PSA/NSO-issued MC is not readable.	F3A/LCR
	re in white background and in decent attire taken within the last six (6) months	Applicant
6. Documentary Stamp	Tax (DST) per copy with Php30.00 face value	Bureau of Internal Revenue
Other Requirements		
1. For a Filipino citizen w	ho finished his/her degree/course abroad, submit the <b>Certificate of Equivalency</b>	CHED
from the Commission of	on Higher Education (CHED)	
2. For those born abroad	, with dual citizenships/ for recognized Filipino citizens, any of the following shall	
be submitted:		
e. Certificate of recog	gnition/re-acquisition/retention of citizenship from the Bureau of Immigration (BI);	BI
f. Oath of allegiance	from the Philippine Consular Office;	PCO
g. Photocopy of a va	lid Philippine passport; or	DFA
	certificate or Voter's Identification Card.	COMELEC



3		requirements, refer to the list of re nal Regulatory Board (PRB) poste		on as prescribed	https://www.prc.gov.ph/list- of- requirements
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.	Download and accomplish application form for registration without examination form prc.gov.ph.	<ol> <li>System downloads the Application Form</li> </ol>	None	5 minutes	Applicant
2.	Present the duly accomplished and signed Application for Registration Without Examination form and other documentary requirements to the designated window.	2. Receive, verify, evaluate documents and advise the applicant to verify the status of his/her application through official email of the regional office and telephone number.	Baccalaureate : Php 900.00 Non-Baccalaureate: Php 600.00	20 minutes	Processing Officer, RO-LRD-Application Section
		2.1 Forward the application documents by batch with electronic copy of draft Board Resolution to the concerned PRB through the PRB Secretariat for the preparation and final approval of the resolution.	None	4 working days	Processing Officer, RO-LRD-Application Section
		Professional Regulatory Board (PRB): 2.2 Conduct the technical	None	10 working days	PRB Focal Person
		Central Office – PRB Secretariat: 2.3. Edit the draft Board Resolution in accordance with the action taken by	None	1 working day	PRB Secretary, CO-PRB Secretariat Division



	END OF	TRANSACTION		
		Non-Baccalaureate: Php 600.00		
тот	TOTAL			
Office.		Baccalaureate: Php	20 working	
examination from the concerned Regional				
for Registration without				
If application is approved, get a copy of Resolution				
provided by the PRC.	Resolution.			Section
thru online/phone/e-mail	copy of the approved	NONG	5 minutes	RO-LRD-Application
3. Verify status of application	<ul><li>resolution.</li><li>3. Provide the applicant with a</li></ul>	None	5 minutes	Processing Officer,
	2.8 Docket and disseminate	None	15 minutes	Docket Officer, CO-AS-ARD
	2.7 Approve the Board Resolution.	None	3 working days	PRC Chairperson and Commissioners
	consideration / approval.	Nana	2 working down	DDC Chairparpap and
	Commission Proper for			,, ,
	Commission Secretariat 2.6 Endorse to the	None	4 hours	Commission Secretary
	Resolution to the			Secretariat Division
	2.5 Forward the Board	None	4 hours	PRB Secretary, CO-PRB
	Resolution.	NONE	day	I TO CONCEINED
		None	1 working	PRB concerned
	the PRB Focal Person. 2.4 Approve the Board	None	1 working	PRB concerned

### 4. APPLICATION FOR REGISTRATION

Refers to the process that provides the steps in the registration and inclusion of names of those who passed the licensure examination to the registry of professionals, or whose names are included in the Approved Resolution to register without examination in the case of some professions.

Office or Division:	Regional Office – Licensure and Registration Division (LRD) – Registration Section							
Classification:	Simple Transaction							
Type of Transaction:	G2C – 0	Government to Citizen						
	Applicants who meet the following qualifications:							
Who may avail:		ino citizen licensure examination pa ective Professional Regulatory Law		n the	date of registration a	s prescribed by their		
who may avan.		approved board resolutions for regi						
		oth instances, no criminal record of nal or administrative body	r have never been cor	nvicted	d in a final judgment l	by any court, military		
	CHECK	LIST OF REQUIREMENTS			WHERE TO S	SECURE		
Basic Requirements:								
1. Screenshot of syste	m-genera	ated Registration Form			online.prc.g	<u>jov.ph</u>		
2. Valid government-is	sued ID				Applicant			
Additional Requirements								
	oraiser - s	ultant - surety bond urety bond (for those employed in p or government employee)	rivate firm)/Notarized		Authorized Insurar	nce Company		
<ol> <li>For Agricultural and Biosystems Engineer, Environmental Planner and Interior Designer - Official receipt of membership fee payment</li> </ol>			Planner and Interior	Accredited Integrated Professional Organization (AIPO)				
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAIL	)	PROCESSING TIME	PERSON RESPONSIBLE		
1. Log in using LERIS a (online.prc.gov.ph.) to		1. System-generated Action Sheet	Baccalaureate: Php 1,050.00		5 minutes	Applicant		

an appointment date and place, and select payment option/channel.		Non- Baccalaureate: Php 870.00		
<ol> <li>Present the screenshot of system-generated Registration Form and other documentary requirements to the designated window.</li> </ol>	evaluate documents	None	30 minutes	Registration Officer, LRD
3. Sign on the signature pad and affix the thumbmark on the finger scanner.	<ol> <li>Request the registrant to verify their personal details as displayed in the Professional's Registry Card.</li> </ol>	None	5 minutes	Registration Officer, LRD
	3.1 Assist the applicant to affix his/her thumbmark	None	5 minutes	Registration Officer, LRD
4. Receive the PIC and/or COR and sign the releasing log sheet.	4. Print and release the PIC and/or COR	None	15 minutes	Printing Officer, LRD
		Baccalaureate: Php 1,050.00		
	Non- Baccalaureate: Php 870.00	1 hour		
	END OF TRA	NSACTION		

NL REGULATION

# 5. REQUEST FOR THE ISSUANCE OF AUTHENTICATED (CERTIFIED TRUE COPY) OF PROFESSIONAL IDENTIFICATION CARD (PIC) AND/OR CERTIFICATE OF REGISTRATION (COR)

Refers to the process that provides the steps in requesting for the issuance of Authenticated (Certified True Copy) of Professional Identification Card (PIC) and/or Certificate of Registration (COR) which ensures that the registered practicing professional is in good standing, no derogatory records and has valid and authentic credentials issued by the Commission and the concerned Professional Regulatory Board (PRB).

Office or Division:	Regiona	Regional Office – Licensure and Registration Division (LRD)					
Classification:	Simple 7	Fransaction					
Type of Transaction:	G2C – C	Government to Citizen					
Who may avail:	Register	ed professionals with valid Profession	onal Identification Card/ El	ectronic-PIC (e-PIC)			
	CHEC	KLIST OF REQUIREMENTS		WHERE T	O SECURE		
Basic Requirements:							
<ol> <li>Screenshot of syste</li> </ol>	m-genera	ted Action Sheet		<u>online.p</u>	<u>rc.gov.ph</u>		
2. Valid PIC/ e-PIC				Арр	licant		
<ol><li>Original copy and needed.</li></ol>	umber of	photocopy of PIC and/or COR for au	Ithentication	Арр	licant		
4. One (1) Documenta	ry Stamp	Tax (DST) per copy		Bureau of Inte	ernal Revenue		
Requirements for Repres	sentative	:					
		I - any valid government-issued ID a executed individually by the application		Repre	esentative		
		alid PIC/e-PIC and original authoriza		Repre	esentative		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
<ol> <li>Log in using LERIS a (<u>online.prc.gov.ph.</u>) to an appointment dat place, and select p option/channel.</li> </ol>	secure e and	1. System generates Action Sheet	Authentication fee: Php75.00/copy DST: Php 30.00 each	5 minutes	Applicant		



2.	Present the screenshot of system-generated Action Sheet and other documentary requirements to the designated		None	30 minutes	Authentication Officer, LRD		
	window.	2.1 Sign authenticated copy/ies.	None	5 minutes	Authorized Signatory, LRD		
3.	Receive signed authenticated copy/ies and sign on the releasing log sheet.	3. Release signed authenticated copy/ies.	Non e	5 minutes	Releasing Officer, LRD		
		TOTAL	Authentication fee: Php75.00/copy	45 minutes			
	DST: Php 30.00 each END OF TRANSACTION						

### 6. REQUEST FOR REPLACEMENT OF CERTIFICATE OF REGISTRATION (COR)

Refers to the process that provides the steps in the replacement COR to registered professionals due to loss, damaged, or to those professionals with approved petition for updating of personal data or records.

Office or Division:	Regiona	Regional Office – Licensure and Registration Division (LRD)						
Classification:	Simple 7	Fransaction						
Type of Transaction:	G2C – G	Sovernment to Citizen						
Who may avail:	-with Los -with ap	-Registered Professionals; -with Lost or Damaged COR; or -with approved petition for updating of Professional's data/record						
	CHEC	KLIST OF REQUIREMENTS		WHERE I	O SECURE			
Basic Requirements:								
Screenshot of Syste	em-genera	ated Action Sheet.		www.pr	c.gov.ph			
Original copy of Affi	davit of Lo	DSS		Notary	Public			
Damaged COR				Appl	icant			
Valid Professional le	dentificati	on Card (PIC) / e-PIC		Applicant				
		updating of Professional's data/rec	ord.	Appl	icant			
One (1) Documenta	ry Stamp	Tax (DST) per copy		Bureau of Interna	al Revenue (BIR)			
Requirements for Repre-	sentative	:						
		<ul> <li>any valid government-issued ID an d individually by the applicant</li> </ul>	d original Special Power	Repre	esentative			
2. Registered profess the applicant	Representative							
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE			
<ol> <li>Log in using account (<u>online.prc.</u> to secure an appo</li> </ol>		System generates Action Sheet.	Processing fee: Php300.00	5 minutes	Applicant			



date and place and select payment option/channel.		DST: Php 30.00 each					
2. Present the screenshot of system-generated Action Sheet for COR replacement and other documentary requirements to the designated window.	Receive, verify, and evaluate the documents.	None	30 minutes	Registration Officer, LRD			
3. Receive the COR replacement and sign on the releasing log-sheet.	Print and release COR replacement.	None	5 minutes	Printing/Releasing Officer, LRD			
тот	AL	Processing fee: Php 300.00	40 minutes				
	DST – Php30.00 each END OF TRANSACTION						

### 7. REQUEST FOR THE ISSUANCE OF DUPLICATE PROFESSIONAL IDENTIFICATION CARD (PIC)

Refers to the process that provides the steps in requesting for the issuance of duplicate Professional Identification Card (PIC) due to loss or damaged, or to the professional with an approved petition for updating of data/record.

Office or Division:	Regional Offices – Licensure and Registration Division (LRD)						
Classification:	Simple Trans	saction					
Type of Transaction:	G2C – Gove	rnment to Citizen					
Who may avail:	Regis     with I	<ul> <li>Applicants who meet the following qualifications:</li> <li>Registered Professional with valid Professional Identification Card / Electronic-PIC (e-PIC);</li> <li>with Loss or Damaged PICs; and/or</li> <li>with approved petition for updating of data/record.</li> </ul>					
	CHE	CKLIST OF REQUIREMENTS			WHE	RE TO SECURE	
Basic Requirements:							
1. Screenshot of sys	tem-generated	d Action Sheet.			onl	ine.prc.gov.ph	
2. Affidavit of Loss of	r damaged Pl	С.			Ν	lotary Public	
<b>Requirements for Repres</b>	entatives:						
(SPA) duly execut	ed individually		0	2		Representative	
	<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>					Representative	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCE TIN		PERSON RESPONSIBLE	
<ol> <li>Log in using LER (<u>online.prc.gov.ph</u>) to appointment date and select payment option/c</li> </ol>	secure an I place and	1. System generates Action Sheet	Duplicate Fee: Php 250.00	5 minutes		Applicant	



2. Present the screenshot of system- generated Action Sheet for Duplicate PIC and other documentary requirements to designated window.	2. Receive, verify and evaluate documents	None	30 minutes	Registration Officer, LRD-Registration Section		
3. Receive the duplicate PIC and sign on the releasing log sheet.	3. Print and release duplicate PIC	None	5 minutes	Printing/Releasing Officer, LRD- Registration Section		
	40 minutes					
END OF TRANSACTION						

### 8. APPLICATION FOR RENEWAL OF PROFESSIONAL IDENTIFICATION CARD (PIC)

Refers to the process that provides the steps in application for renewal of Professional Identification Card (PIC).

Office or Division	n:	Regional Offices – Licensure and Registration Division (LRD)						
Classification:		Simple Transaction						
Type of Transact	tion:	G2C – Government to Citizen	G2C – Government to Citizen					
Who may avail:		<ul> <li>Applicants who meet the following qualifications:</li> <li>Registered Professional whose Professional Identification Card is already expired or will expire in less than one (1) year;</li> <li>Have no criminal record or never been convicted in a final judgment by any court, military tribunal or administrative body.</li> </ul>						
		CHECKLIST OF REQUIREMENTS	WHERE TO SECURE					
Basic Requireme	ents:							
1. Proof of syste	em-genera	ated application form for the renewal of Professional Identification Card.	online.prc.gov.ph					
validated thro	ough the	ce to accredited Continuing Professional Development (CPD) seminars CPD Accreditation System (CPDAS) or screenshots from professional's ing his/her earned CPD credit units, otherwise sign CPD undertaking.	CPD training provider or Professionals' CPDAS Account					
<ol> <li>Other docum profession i.</li> </ol>	ients as n .e. Certifi	hay be prescribed by the Professional Regulatory Law of the concerned cate of Good Standing for Criminologists, Interior Designers, and ond for Real Estate.	Accredited Integrated Professional Organization (AIPO) / Insurance Company					
Additional Requi	irements							
following: a. Oversea b. Passport c. Contract	s Employ t and work of Servic	Professionals (OFPs), in lieu of CPD Certificates, shall submit any of the ment Certificate (OEC) from Department of Migrant Workers (DMW); king visa or permit (in a foreign country); e or Employment Overseas; ation Card (foreign company);	Applicant					

					00
	e. Residence permit/permit to stay in	<b>0</b>			
	f. Other credible proof/s of identity of				
2.	<ul> <li>A former Filipino professional who following:</li> <li>a. Certificate of Re-acquisition/Rete Bureau of Immigration (BI); and</li> </ul>	A	pplicant		
	b. Copy of new Oath Form (Panunu		•		
3.	· · · · · · · · · · · · · · · · · · ·		wing:		
	a. Proof of Philippine citizenship (i.			Δ	pplicant
	b. Oath of Allegiance from the Phil				ppiloant
	Philippine Citizenship issued by				
	c. Certificate of Retention or Re-ac	equisition issued by Bureau of	Immigration.		
Re	quirements for Representatives:				
1.	Non-registered professional – any of Attorney (SPA) duly executed indi		nd original Special Power	Repi	resentative
2.	<b>Registered professional</b> – valid authorization letter duly signed by th		Card/e-PIC and original	Representative	
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1. System generates	Baccalaureate:	5 minutes	Applicant
1.	Log in using LERIS account ( <u>online.prc.gov.ph</u> ) to secure an appointment date and place and select payment option/channel.	Application Form for Renewal of PIC	Please see below schedule of fees		
	If the client opts for the delivery of printed PRC PIC, select shipping button, input shipping details and select payment options.		Non-Baccalaureate: Please see below schedule of fees		

AL REGULATION



2.	Present the proof of system- generated Application Form for the Renewal of PIC and other documentary requirements to the designated window.		None	30 minutes	Registration Officer, LRD-Registration Section	
3.	Receive the valid PIC and sign on the releasing log-sheet.	3. Print and release valid PIC	None	5 minutes	Printing/Releasing Officer, LRD- Registration Section	
		TOTAL	Please see below schedule of fees	40 minutes		
	END OF TRANSACTION					

Schedule of renewal fees for 2025 (Baccalaureate and Non-baccalaureate)



## PROFESSIONAL REGULATION COMMISSION RENEWAL OF FEES FOR 2025 BACCALAUREATE

No.	Year Last Paid	Period	Number of years	TOTAL ARF (Annual Registration Fee)	Surcharge	Arrears	Total
1	1977	1978-2028	51	3,490.00	578.00		4,068.0
2	1978	1979-2028	50	3,485.00	577.00		4,062.0
3	1979	1980-2028	49	3,480.00	576.00		4,056.0
4	1980	1981-2028	48	3,475.00	575.00		4,050.0
5	1981	1982-2028	47	3,470.00	574.00		4,044.0
6	1982	1983-2028	46	3,465.00	573.00		4,038.0
7	1983	1984-2028	45	3,460.00	572.00		4,032.0
8	1984	1985-2028	44	3,455.00	571.00		4,026.0
9	1985	1986-2028	43	3,450.00	570.00		4,020.0
10	1986	1987-2028	42	3,445.00	569.00		4,014.0
11	1987	1988-2028	41	3,440.00	568.00		4,008.0
12	1988	1989-2028	40	3,435.00	567.00		4,002.0
13	1989	1990-2028	39	3,430.00	566.00		3,996.0
14	1990	1991-2028	38	3,425.00	565.00		3,990.0
15	1991	1992-2028	37	3,410.00	562.00	15.00	3,987.0
16	1992	1993-2028	36	3,395.00	559.00	30.00	3,984.0
17	1993	1994-2028	35	3,380.00	556.00		3,936.0
18	1994	1995-2028	34	3,355.00	551.00		3,906.0
19	1995	1996-2028	33	3,330.00	546.00		3,876.0
20	1996	1997-2028	32	3,305.00	541.00		3,846.0
21	1997	1998-2028	31	3,280.00	536.00		3,816.0
22	1998	1999-2028	30	3,255.00	531.00	60.00	3,846.0
23	1999	2000-2028	29	3,230.00	526.00	120.00	3,876.0
24	2000	2001-2028	28	3,190.00	518.00		3,708.0
25	2001	2002-2028	27	3,150.00	510.00		3,660.0
26	2002	2003-2028	26	3,110.00	502.00		3,612.0
27	2003	2004-2028	25	3,070.00	502.00		3,572.0
28	2004	2005-2028	24	3,030.00	494.00		3,524.0
29	2005	2006-2028	23	2,990.00	486.00	50.00	3,526.0
30	2006	2007-2028	22	2,950.00	478.00	100.00	3,528.0
31	2000	2008-2028	21	2,850.00	470.00	150.00	3,470.0
32	2008	2009-2028	20	2,750.00	450.00	200.00	3,400.0
33	2009	2010-2028	19	2,650.00	430.00		3,080.0
34	2003	2011-2028	18	2,550.00	410.00		2,960.0
35	2010	2012-2028	17	2,450.00	390.00		2,840.0
36	2011	2012-2028	16	2,350.00	370.00		2,720.0
37	2012	2013-2028	15	2,250.00	350.00		2,600.0
38	2013	2014-2028	14	2,100.00	330.00		2,430.0
39	2014	2016-2028	13	1,950.00	300.00		2,250.0
40	2015	2017-2028	12	1,800.00	270.00		2,070.0
41	2010	2018-2028	11	1,650.00	240.00		1,890.0
42	2017	2019-2028	10	1,500.00	210.00		1,710.0
42	2018	2019-2028	9	1,350.00	180.00		1,530.0
43	2019	2020-2028	8	1,200.00	150.00		1,350.0
44	2020	2021-2028	7	1,050.00	120.00		1,170.0
	2021	2022-2028	6	900.00	90.00		990.0
46 47	2022	2023-2028	5	750.00	60.00		810.0
			4	600.00	30.00		630.0
48	2024	2025-2028	3	450.00	0.00		450.0
49 50	2025 2026	2026-2028 2027-2029	3	450.00	0.00		450.0

### PROFESSIONAL REGULATION COMMISSION RENEWAL OF FEES FOR 2025 NON BACCALAUREATE

No.	Year Last Paid	Period	Number of years	TOTAL ARF (Annual Registration Fee)	Surcharge	Arrears	Total
1	1977	1978-2028	51	3,116.00	516.00		3,632.00
2	1978	1979-2028	50	3,114.00	514.00		3,628.0
3	1979	1980-2028	49	3,112.00	512.00		3,624.0
4	1980	1981-2028	48	3,110.00	510.00		3,620.0
5	1981	1982-2028	47	3,108.00	509.60		3,617.6
6	1982	1983-2028	46	3,106.00	509.20		3,615.2
7	1983	1984-2028	45	3,104.00	508.80		3,612.8
8	1984	1985-2028	44	3,102.00	508.40		3,610.4
9	1985	1986-2028	43	3,100.00	508.00		3,608.0
10	1986	1987-2028	42	3,098.00	507.60		3,605.6
11	1987	1988-2028	41	3,096.00	507.20		3,603.2
12	1988	1989-2028	40	3,094.00	506.80		3,600.8
13	1989	1990-2028	39	3,092.00	506.40		3,598.4
14	1990	1991-2028	38	3,090.00	506.00		3,596.0
15	1991	1992-2028	37	3,080.00	504.00	10.00	3,594.0
16	1992	1993-2028	36	3,070.00	502.00	20.00	3,592.0
17	1993	1994-2028	35	3,060.00	500.00		3,560.0
18	1994	1995-2028	34	3,040.00	496.00		3,536.0
19	1995	1996-2028	33	3,020.00	492.00		3,512.0
20	1996	1997-2028	32	3,000.00	488.00		3,488.0
21	1997	1998-2028	31	2,980.00	484.00		3,464.0
22	1998	1999-2028	30	2,960.00	480.00	60.00	3,500.0
23	1999	2000-2028	29	2,940.00	476.00	120.00	3,536.0
24	2000	2001-2028	28	2,910.00	470.00		3,380.0
25	2001	2002-2028	27	2,880.00	464.00		3,344.0
26	2002	2003-2028	26	2,850.00	458.00		3,308.0
27	2003	2004-2028	25	2,820.00	458.00		3,278.00
28	2004	2005-2028	24	2,790.00	452.00		3,242.00
29	2005	2006-2028	23	2,760.00	446.00	50.00	3,256.0
30	2006	2007-2028	22	2,730.00	440.00	100.00	3,270.0
31	2007	2008-2028	21	2,640.00	434.00	150.00	3,224.00
32	2008	2009-2028	20	2,550.00	416.00	200.00	3,166.00
33	2009	2010-2028	19	2,460.00	398.00		2,858.0
34	2010	2011-2028	18	2,370.00	380.00		2,750.0
35	2011	2012-2028	17	2,280.00	362.00		2,642.0
36	2012	2013-2028	16	2,190.00	344.00		2,534.0
37	2013	2014-2028	15	2,100.00	326.00		2,426.0
38	2014	2015-2028	14	1,960.00	308.00		2,268.00
39	2015	2016-2028	13	1,820.00	280.00		2,100.0
40	2016	2017-2028	12	1,680.00	252.00		1,932.0
41	2017	2018-2028	11	1,540.00	224.00		1,764.0
42	2018	2019-2028	10	1,400.00	196.00		1,596.0
43	2019	2020-2028	9	1,260.00	168.00		1,428.0
44	2020	2021-2028	8	1,120.00	140.00		1,260.0
45	2021	2022-2028	7	980.00	112.00		1,092.0
46	2022	2023-2028	6	840.00	84.00		924.0
47	2023	2024-2028	5	700.00	56.00		756.0
48	2024	2025-2028	4	560.00	28.00		588.0
49	2025	2026-2028	3	420.00	0.00		420.0
50	2026	2027-2029	3	420.00	0.00		420.0

NOTE : Additional surcharge of P 30.00 (20% of ARF) shall be imposed twenty (20) days after birthmonth

### 9. APPLICATION FOR STATEBOARD VERIFICATION/VALIDATION OF LICENSE/REGISTRATION

Refers to the process that provides the steps in the verification/validation of professional's registration data as requested by foreign agencies/entities.

### A. UK NURSING AND MIDWIFERY COUNCIL (NMC)

Office or Division:	Regional Office – Licensure and Registration Division (RO-LRD)							
Classification:	Simple Transaction							
Type of Transaction:	G2C - Government to Citizen							
-	Filipino registered professionals with valid Professional Identification Card (PIC) / Electronic-PIC (e-PIC) or Certificate of Registration (COR) whose registration data are subject to verification by UK NMC.							
		WHERE TO SECURE/SOURC ES						
Basic Requirements:								
<ol> <li>Print-out of system-generate</li> </ol>	ed Action Sheet			online.prc.gov.ph				
2. Valid PIC / e-PIC or Certifica	ate of Registration (COR)			Applicant				
Additional Requirements as may	y be required by Requesting Party/ies:							
<ul> <li>a. Proof of Philippine citizer</li> <li>b. Oath of Allegiance from the by the Bureau of Immigration</li> </ul>	<ol> <li>For registered professionals with dual citizenship, submit any of the following:         <ul> <li>a. Proof of Philippine citizenship (i.e. valid Philippine passport);</li> <li>b. Oath of Allegiance from the Philippine Consulate and Identification Certificate of Philippine Citizenship issued Applicant by the Bureau of Immigration; and</li> <li>c. Certificate of Retention or Re-acquisition issued by the Bureau of Immigration.</li> </ul> </li> </ol>							
<b>Requirements for Representativ</b>	Requirements for Representative:							
1. <b>Non-registered professional</b> – any valid government-issued ID and original Special Power of Attorney (SPA) duly executed individually by the applicant								
2. Registered professional –	valid PIC/e-PIC and original authorization	n letter duly signed by th	e applicant	Representative				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE				



<ol> <li>Log in using LERIS account (online.prc.gov.ph) to secure an appointment date and place, and select payment option/channel</li> </ol>	1.	System generates Action sheet	Stateboard Verification fee: Php 75.00/copy	5 minutes	Applicant
2. Present the print-out of system-generated Action	2.1.	Receive, check and verify all the documents.	None	30 minutes	Receiving Officer, RO - LRD
Sheet and all other documentary requirements to the designated window	2.2.	Prepare and submit a transmittal via email to PRD containing the name of the applicant for the confirmation/processing of NMC verification	None	5 minutes	Processing Officer, RO - LRD
	2.3.	Check the details of the received hyperlink from UK NMC and validate the 16-digit Application Reference Number (ARN) against the name of the professional submitted by regional offices	None	10 minutes	Processing Officer, Professional Registry Division (PRD)
	2.4.	Forward the NMC Hyperlink to the concerned PRC Regional Office.	None	5 minutes	Processing Officer, PRD
	2.5.	Upon receipt of the online verification request with ARN of the concerned professional, fill out accurately the required information in the NMC's Verification Portal.	None	15 minutes	Processing Officer, RO - LRD
3. Receive a status update on	3.	Validate the authenticity of the	None	5 minutes	Processing Officer, RO -

your NMC account.	documents uploaded based on the LERIS database.			LRD	
	TOTAL	Stateboard	1 hour and		
		Verification fee:	15 minutes		
		Php 75.00 / copy			
END OF TRANSACTION					

**DEGULAT** 

### B. COMMISSION ON GRADUATES OF FOREIGN NURSING SCHOOLS (CGFNS)

Office or Division:	Regional Office – Licensure and Registration Division (LRD)						
Classification:	Simple Transaction						
Type of Transaction:	G2C – Government to Citizen						
Who may avail:	<ul> <li>Applicants who meet the following qualifications:</li> <li>Filipino registered professionals with valid Professional Identification Card (PIC)/Electronic-PIC (e-PIC) whose registration data are subject to verification by CGFNS International, National Nursing Assessment Service (NNAS), Nursing Council of New Zealand (NCNZ), and International Consultants of Delaware (ICD); and</li> <li>CGFNS, NNAS, NCNZ and ICD which require verification of license/board rating of an applicant.</li> </ul>						
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE					
<b>Basic Requirements:</b>							
1. Print-out of system-ge	nerated Action Sheet	online.prc.gov.ph					
2. CGFNS Verification of	License/Registration Form	Applicant					
3. Valid PIC / e-PIC		Applicant					
4. One (1) Documentary	4. One (1) Documentary Stamp Tax (DST) (as may be required) Bureau of Internal Revenue						
Additional Requirements as may be required by Requesting Party/ies:							
1. Certificate of Rating	1. Certificate of Rating Applicant						
a. Proof of Philippine b. Oath of Allegiance	2. For registered professionals with dual citizenship, submit any of the following:       Applicant         a. Proof of Philippine citizenship (i.e. valid Philippine passport);       Applicant         b. Oath of Allegiance from the Philippine Consulate and Identification Certificate of Philippine       Philippine         Citizenship issued by the Bureau of Immigration; and       Applicant						

c. Certificate of Retention o	r Re-acquisition issued by the Bureau of Im	migration.		
Requirements for Representativ	/e:			
(SPA) duly executed individua	I – any valid government-issued ID and orig ally by the applicant ralid PIC/e-PIC and original authorization let		-	presentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
1. Log in using LERIS account (online.prc.gov.ph) to secure an appointment date and place, and select payment option/channel	1. System generates Action sheet	Stateboard Verification fee: Php 75.00/copy DST: Php 30.00 each	5 minutes	Applicant
2. Present the print-out of system-generated Action	2.1. Receive, check and verify all the documents	None	30 minutes	Receiving Officer LRD
Sheet and all other documentary requirements to the designated window	2.2. Provide the required information in the CGFNS Form, based on the LERIS and/or records of the PRC	None	15 minutes	Processing Officer, LRD
	2.3. Review the correctness of information in the CGFNS Form and sign it, if found in order.	None	10 minutes	Authorized Officer, LRD
	2.4. Scan the CGFNS form and documentary requirements, save the files in PDF format, and upload them to the CGFNS Digital Credential Exchange Portal.	None	10 minutes	Processing Officer, LRD
. Receive a status update on your CGFNS account or contact the Applicant Navigation Services	3. Check the status of uploaded documents in the CGFNS Digital Credential Exchange Portal.	None	5 minutes	Processing Officer, LRD
	TOTAL	Stateboard Verification fee: Php 75.00 / copy	1 hour and 15 minutes	

AL REGULATION



	DST: Php 30.00 each
END OF TRANSAC	TION

### C. OTHER FOREIGN AGENCIES/ENTITIES

Office or Division:	Regional Office – Licensure and Registration Division (LRD)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	<ul> <li>Applicants who meet the following qualifications:</li> <li>Filipino registered professionals with valid Professional Identification Card (PIC)/Electronic-PIC (e-PIC) whose registration data are subject to verification as requested by foreign agencies/entities.</li> <li>Foreign government and non-government agencies or private entities who requested verification of license/board rating of an applicant.</li> </ul>				
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE			
Basic Requirements:					
1. Proof of system-generation	ated Action Sheet	online.prc.gov.ph			
2. Verification Form from	Foreign agencies/entities				
3. Valid PIC / e-PIC		Applicant			
4. One (1) Documentary	Stamp Tax (DST) (as may be required)	Bureau of Internal Revenue			
Additional Requirements	as may be required by Requesting Party/ies:				
1. Certificate of Good Sta	nding (COGS)	Applicant			
2. Certificate of Rating	Applicant				
3. One (1) photocopy of Transcript of Records (TOR) Applicant					
4. Receipt of courier or postage stamps Applicant					
a. Proof of Philippine b. Oath of Allegian	onals with dual citizenship, submit any of the following: citizenship (i.e. valid Philippine passport); ce from the Philippine Consulate and Identification Certificate of Philippine by the Bureau of Immigration; and	Applicant			


c. Certificate of Retention o	r Re-acquisition issued by the Bureau of Imm	nigration.		
Requirements for Representativ	/e:		I	
1. Non-registered professiona (SPA) duly executed individua	<ul> <li>I – any valid government-issued ID and original systems in the applicant</li> </ul>	nal Special Power of Attor	ney	Representative
2. Registered professional – v	alid PIC/e-PIC and original authorization lette	er duly signed by the appli	cant	Representative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PF PAID	ROCESSING TIME	PERSON RESPONSIBLE
1. Log in using LERIS account (online.prc.gov.ph) to secure an appointment date and place, and select payment option/channel.	1. System generates Action Sheet	Stateboard Verification fee: Php 75.00/copy	5 minutes	Applicant
2. Present the screenshot of system-generated Action	2.1. Receive, verify, and evaluate documents.	None	30 minutes	Receiving Officer, LRD
Sheet and all other documentary requirements to the designated window	2.2. Encode the necessary information in the form required by the foreign agency or entity.	None	15 minutes	Receiving Officer, LRD
	2.3. Check the encoded information in the verification form and forward all the documents to the authorized signatory.	None	10 minutes	Processing Officer, LRD
	2.4. Review and sign the verification form.	None	10 minutes	Authorized Officer, LRD
	2.5. Segregate verification slips, affix documentary stamp and dry seal, and scan the verification form.	DST: Php 30.00 2 each	20 minutes	Processing Officer, LRD
	2.6. Consolidate all the documents and seal in the PRC envelope, and prepare the transmittal.	None	30 minutes	Processing Officer, LRD
	2.7. Send the documents to the concerned foreign agency or entity.	None	5 minutes	Releasing Officer, LRD

TOTAL	Php 75.00 Additional fee of Php 150.00 is required if both COGS and Certificate of Rating are required by the foreign agency or private entity DST: Php 30.00 each	2 hours and 5 minutes	
END OF TRANSACT	TION		

**10. APPLICATION FOR PETITION FOR UPDATING OF PROFESSIONAL DATA/RECORD** Refers to the updating of information of all registered professionals in the database and permanent record upon approval of the petition.

Office or Division:	or Division: Regional Office (RO)–Regulation Division					
Classification:	Complex Transaction					
Type of Transaction:	G2C–Government to Citizen					
Who may avail:	Registered professionals with request for change/reversion/correction of e	ntries				
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE				
<b>Basic Requirements:</b>						
1. Duly accomplished an	d notarized Petition Form	Public Assistance Counter/ www.prc.gov.ph				
<ul> <li>Philippine Statistics Authority (PSA)-issued Certificate of Marriage, whichever of the following is applicable:</li> <li>A. Original PSA copy of Certificate of Marriage</li> <li>B. Original PSA copy of Report of Marriage for marriages contracted abroad</li> </ul>						
3. One (1) passport-size	ID pictures in white background with full name tag	Applicant				
4. Photocopy of PRC ID		Applicant				
Additional Requirements	s:					
A. For Correction of Giv	/en Name /Middle Name/Surname					
1. Original PSA copy of	of Certificate of Live Birth	Applicant				
2. Original PSA copy of	2. Original PSA copy of Certificate of Marriage (for registered married name only) Applicant					
3. Affidavit of Discrepancy (true and correct name) Applicant						
4. Photocopy of PRC ID Applicant						
B. For Correction of Dat	te of Birth					

	OUF T
1. Original PSA copy of Certificate of Live Birth	Applicant
2. Original PSA copy of Certificate of Marriage (for registered married name only)	Applicant
3. Affidavit of Discrepancy (true and correct date of birth)	Applicant
4. Photocopy of PRC ID	Applicant
C. For Correction of Date of Birth with Correction of Given Name /Middle Name/Surname, For Correction of Date of Birth with Change of Surname by reason of Marriage	
1. Original PSA copy of Certificate of Live Birth	Applicant
2. Original PSA copy of Certificate of Marriage (for registered married name only)	Applicant
3. Affidavit of Discrepancy (true and correct date of birth and name)	Applicant
4. Photocopy of PRC ID	Applicant
D. For Reversion to Maiden Name	
1. Original PSA copy of Certificate of Live Birth	Applicant
2. Original PSA copy of Certificate of Marriage with annotation on the decision of NULLITY	Applicant
3. Original PSA copy of Certificate of Death (in case of death of spouse)	Applicant
4. Photocopy of PRC ID	Applicant
E. For Change of Married Name to Another Married Name	
1. Original PSA copy of Certificate of Live Birth	Applicant
2. Original PSA copy of Certificate of Marriage with annotation on the decision of NULLITY	Applicant
3. Original PSA copy of Certificate of Death (in case of death)	Applicant
4. Original PSA copy of Certificate of Marriage (Subsequent Marriage)	Applicant
5. Photocopy of PRC ID	Applicant
Requirements for Representative:	



	1. Non-registered professiona of Attorney (SPA) duly execut	Power	Representative		
	2. <b>Registered professional</b> - v the applicant	alid PIC/e-PIC and original author	rization letter duly signe	ed by Re	epresentative
	CLIENT STEPS	AGENCY ACTION	FEES TO BE	PROCESSING TIME	PERSON RESPONSIBLE
1.	Fill out the Petition Form	None	None	15 minutes	Applicant
2.	Proceed to the RO-Regulation Division for verification of registered name, examination results, and assessment of fees.	2. Verify and evaluate documents and assess fees	None	15 minutes	Verifying Officer, RO- Regulation Division
3.	Proceed to Cashier Window for payment of fees.	3. Receive the payment and issue an Official Receipt.	Php 225.00	10 minutes	Cashier, RO-FAD
4.	Proceed to the Regulation Division and submit duly accomplished Petition Form	4. Receive and review the petition form together with the documentary requirements.	None	10 minutes	Receiving Officer, RO- Regulation Division
	together with other documentary requirements.	4.1 Draft the order/ resolution.	None	1 working day	Processing Officer, RO- Regulation Division
		4.2 Review and finalize the order/resolution.	None	1 working day	Chief/ OIC- RO- Regulation Division
		4.3 Review, approve and sign order/resolution.	None	1 working day	Regional Director
		4.4 Docket the approved order/resolution.	None	30 minutes	Docket Officer, RO-FAD
		4.5 Email the order/resolution with the transmittal to Professional Registry Division.	None	10 minutes	Docket Officer, FAD
		4.6 Receive, check and forward the approved scanned order/resolution with the transmittal.	None	1 working day	Updating Officer, PRD



	4.7 Amend entries involving petitioner in the database of the Commission and notify PRD via email of the completed amendment.	None	1 working day	Updating Officer, Database Management System Division
	<b>4.8</b> Acknowledge and inform the concerned Regional Office of the amendment.	None	5 minutes	Updating Officer, Professional Registry Division
5. Receive an update and approved order/resolution via email		None	5 minutes	Receiving Officer, RO- Regulation Division
	TOTAL	Php 225.00	5 working days, 1 hour & 40 minutes	
	END OF TR	ANSACTION		

## 11. ISSUANCE OF CERTIFICATION OF: A. PASSING B. BOARD RATING (PASSED OR FAILED)

Refers to the process of verifying / confirming that a person passed the licensure examination (Certificate of Passing) or has obtained a particular rating in the licensure examination (Certificate of Board Rating).

Office or Division:	Regional Office – Finance and Administrative Division (RO-FAD)					
Classification:	Simple Transaction					
Type of Transaction:	G2C – Government to Citizen					
Who may avail:	All examinees who took licensure	examination/s				
	CHECKLIST OF REQUIREMENTS	;		WHERE TO	D SECURE/SOURCES	
Basic Requirements:						
1. Proof of system-generate	d Action Sheet			onl	ine.prc.gov.ph	
2. Valid government-issued	ID				Applicant	
3. One (1) Documentary Sta	amp Tax (DST) per copy with Php30.	.00 face value		Bureau	of Internal Revenue	
Requirements for Represent	ative:					
1. Non-registered professional – any valid government-issued ID and original Special Power of Attorney (SPA) duly executed individually by the applicant.						
<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>					Representative	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PRC	DCESSING	PERSON	
				TIME	RESPONSIBLE	



1. Log in using LERIS account ( <u>online.prc.gov.ph</u> ) to secure an appointment date and place, and select payment option/ channel.	1. System generates Action Sheet	Certification fee: Php 75.00/copy DST: Php30.00	5 minutes	Applicant
2. Present the proof of system-generated Action Sheet and other documentary requirements to the	<ol> <li>Receive, verify, and evaluate documents.</li> <li>2.1. Sign certification.</li> </ol>	None	20 minutes 5 minutes	Processing Officer, RO-FAD Authorized Signatory,
designated window.				RO-FAD
3. Receive signed certification and sign on the releasing log sheet.	3. Release signed certification.	None	5 minutes	Releasing Officer, RO-FAD
т	DTAL	Php 75.00/copy	35 minutes	
		DST: Php 30.00 each		
	END OF T	RANSACTION		

# 12. REQUEST FOR THE ISSUANCE OF CERTIFICATE OF GOOD STANDING (COGS)

Refers to the process that provides the steps in requesting for the issuance of Certificate of Good Standing (COGS) to registered professionals with valid Professional Identification Card (PIC).

Office or Division:	Regional Office – Licensure and Registration Division					
	Simple Transaction					
	G2C – Government to Citizen					
	Register	ed professionals with valie	d Professio	onal Identification Car	d/ Electronic-PIC (e-PIC)	
	CHECKLIST OF REQUIREMENTS				WHERE TO	SECURE
Basic Requirements:						
1. Screenshot of system	n-genera	ted Action Sheet			online.pro	.gov.ph
2. Valid PIC/ e-PIC					Applic	cant
3. One (1) Documentary	/ Stamp	Tax (DST) per copy			Bureau of Interna	Revenue (BIR)
<b>Requirements for Represe</b>	ntative:					
	istered professional - any valid government-issued ID and original Special Representative f Attorney (SPA) duly executed individually by the applicant.				sentative	
2. <b>Registered profess</b> signed by the application		valid PIC/e-PIC and orig	ginal autho	prization letter duly	Repres	sentative
CLIENT STEPS		AGENCY ACTIO	N	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Log in using LERIS a ( <u>online.prc.gov.ph</u> ) to sec online appointment dat place, and select p option/channel.	oure an e and	1. System-generated Sheet	Action	Certification fee: Ph 75.00/copy DST: Php 30.00 each	p 5 minutes	Applicant



2. Present the screenshot of system-generated Action Sheet and other documentary requirements to the designated window.		None	30 minutes	Registration Officer, LRD	
<ol> <li>Receive COGS and sign on the releasing log sheet.</li> </ol>	3. Release COGS	None	5 minutes	Releasing Officer, LRD	
	TOTAL	Certification fee: Php75.00/copy DST: Php30.00 each	40 minutes		
END OF TRANSACTION					

## **13. AUTHENTICATION OF CERTIFICATION OF:** A. PASSING

B. BOARD RATING (PASSED OR FAILED)

Refers to the process of issuing authenticated copies of the Certificate of Passing and Board Rating.

Office or Division:	Regiona	Regional Office – Finance and Administrative Division (RO-FAD)					
Classification:	Simple	Simple Transaction					
Type of Transaction:	G2C – 0	Government to Citizen					
Who may avail:	All exan	ninees who took licensure exa	mination/s				
	С	HECKLIST OF REQUIREMEN	ITS		WHERE TO SECURE/SOURCES		
Basic Requirements:							
1. Proof of system-gene	erated Act	ion Sheet			online.prc.gov.ph		
2. Valid government-iss	sued ID				Applicant		
<ol> <li>Original copy and nu failed)</li> </ol>	umber of p	hotocopy of Certification of Pa	assing and/or Board Ra	ting (passed or	Applicant		
4. One (1) Documentar	y Stamp T	ax (DST) per copy with Php30	.00 face value		Bureau of Internal Revenue		
Other Requirements for F	Represent	ative:					
		<ul> <li>any valid government-issund ndividually by the applicant.</li> </ul>	ued ID and original Sp	pecial Power of	Representative		
<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>					Representative		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Login using LERIS account ( <u>online.prc.gov.p</u> secure an appointment da	o <u>h</u> ) to	1. System generated Action Sheet	Certification fee: Php 75.00/copy	5 minutes	Applicant		

place, and select payment option/ channel.		DST: Php30.00		
2. Present the proof of system- generated Action Sheet and other documentary requirements to the designated window.	2. Receive, verify, and evaluate documents.	None	20 minutes	Processing Officer, RO-FAD
	2.1 Sign authenticated certification.	None	5 minutes	Authentication Officer, RO- FAD
<ol> <li>Receive signed authenticated copy/ies of certification of rating and/or passing.</li> </ol>	3. Release signed authenticated certification.	None	5 minutes	Releasing Officer, RO-FAD
TOTAL	Php 75.00/copy DST: Php30.00 each	35 minutes		
	END OF T	RANSACTION		

REGULATION

# 14. APPLICATION FOR ACCREDITATION OF SELF-DIRECTED AND LIFELONG LEARNING ACTIVITIES

Refers to accreditation of learning activities which did not undergo evaluation of the CPD Council prior to offering but may be applied for and awarded CPD credit units.

Office or	Division:	Central Office (CO) - Regulation Office - Continuing Professional Development Div	vision (CO-RO-CPDD) and
		Regional Offices – Regulation Division (RO-RD)	, , , , , , , , , , , , , , , , , , ,
Classifica	ation:	Highly Technical Transaction	
Type of T	ransaction:	G2C – Government to Citizen	
Who may	avail:	Registered/Licensed Professionals	
		CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
Basic Ree	quirements:		
	-	Continuing Professional Development Accreditation System (CPDAS) to get access ne and password) for own CPDAS account	cpdas.prc.gov.ph
<b>2</b> . Co	ppy of required doo	cuments saved in one (1) file, PDF format, and arrange according to list below:	
	(authentica Post-graduate	Certification or Diploma from the College/ University and Transcript of Records	
2.2.	Self-Directed A	ctivities	
		as Participant and Copy of Program	
	- Certificate a	peaker/Resource Person/Panelist/Reactor/Discussant/Moderator/Facilitator as Speaker/Panelist etc and Copy of the Program	
C.	As Poster Prese - Certificate	enter as Poster Presenter	

	<ul> <li>Description of Activity, including results (if applicable)</li> </ul>	
d.	Research and Development	
	- Research Report	
е.	Demonstration/Training/Advisory Services/Information Dissemination	
	- Certificate from agency/community	
	- Copy of Training Program	
f.	CSR Related to the Profession/ Community-Related Services	
	- Certificate from agency/community	
	- Photos	
g.	Inventions	
	- Certified Copy of Patent	
	- Utility Models	
	- Certification from Intellectual Property Office	
h.	Authorship (Refereed/Peer Reviewed Journal)	
	- Copy of published article in professional journals, table of contents and proof of indexing	
i.	Peer Reviewer	
	<ul> <li>Invitation from the publisher to review such article</li> </ul>	
j.	Authorship (Literary Works/Article in Magazine, Newspaper/Newsletter)	
-	- Published article	
k.	Authorship (Pamphlet/Monograph/Book) or as Editor	
	<ul> <li>Copy of the published pamphlet/book/monograph</li> </ul>	
I.	Module/Training Materials Development (including online materials)	
	- Copy of Module and Evaluation	
m.	Technical Paper	
	- Copy of the Technical Paper	
n.	Other Creative Works	
	<ul> <li>Copy of the product/design/photograph</li> </ul>	
ο.	Tutorial/Coaching and Mentoring/Accrediting an Evaluating HEIs Programs	
	<ul> <li>Report including the process in the conduct of coaching and mentoring and result.</li> </ul>	
р.	Policy Development	
	- Report including the policy formulation	
	- Certification from Employer	
	- Acknowledgement of Policy Submission	
q.	Consultancy	

	A CONTRACT OF
- Consultancy Report	
- Certificate of Appointment as Consultant	
r. As a Monitor:	
- Monitoring Report	
- Certificate of Appearance	
<ul> <li>Authority to Monitor/Travel Order/Office Order</li> </ul>	
s. As an Evaluator	
- Evaluation Report	
- Attendance Report	
- Certificate as Evaluator issued by the PRC	
3 Informal Learning	
a. Government/Business Private/Academe/Civil Society	
<ul> <li>Diagnostic Assessment – To establish personal development needs with evidence of prior learning</li> </ul>	ng.
- Curriculum Vitae	
- Certification of performance from direct supervisor or client/self- declaration for the self-employ	ed
<ul> <li>Formative Assessment – To monitor the progress of an individual's learning and establish t</li> </ul>	hat
learning has occurred.	
- Photo documentation with brief write-up	
- Reference letter from supervisor	
- Performance appraisal from employer	
- Certification of performance from direct supervisor or client/self-	
- declaration for the self-employed.	
<ul> <li>Summative Assessment – To measure the learning outcomes and demonstration of evidence application of such learning.</li> </ul>	e or
<ol> <li>Documentary Evidence – Portfolio which demonstrates acquisition of knowledge skills and values a application with appropriate degree of independence</li> </ol>	and
4. Softcopy of Professional Identification Card (PIC)	Professional Regulation
	Commission (PRC)

REGULATION A



5. "CPDD-03" Application Form for Crediting Activities that Did Not Go Through the CPD Council for Accreditation PRC Website for prescribed template a accompliched by the prescribed template a

Upload PDF form of your compiled copy of certificate/s and other requirements needed.

prescribed template and accomplished by the Applicant

### Note:

Processing fee shall be paid immediately after the successful submission of application using authorized online payment channel or three (3) working days if payment is through PRC Cashier

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Log in using the CPDAS account (<u>cpdas.prc.gov.ph</u>)</li> </ol>	-	None	None	Applicant
<ol> <li>Fill out the required fields and upload the required documents in one file in PDF format.</li> </ol>	uploaded	None	None	Applicant
<ol> <li>Pay the prescribed processing fee within the prescribed period</li> </ol>		₱500	None	Applicant
	<ul> <li>Check the completeness and correctness of the uploaded documents</li> <li>Note: If found in order, forward the same to the concerned CPD Council.</li> </ul>		3 working days	Chief Professional Regulations Officer, CO-RO-CPDD/RO-RD
	4. Conduct content and technical evaluation and render action/decision on the application.	None	15 working days	CPD Council Members of the Concerned Profession
	5. For <b>approved application</b> , encode the granted CPD unit/s on the applicant's CPDAS account.	None	1 working day	CPD Council Secretary, CO-RO- CPDD

For <b>provisionally approved</b> <b>application</b> , send Notice of Provisional Approval indicating the deficiency/ies of the application. Compliance with the stated deficiency/ies shall be within seven (7) working days, subject to the CPD Council's re-evaluation and					
final decision. Non-compliance to deficiency/ies shall be considered as disapproved application. For <b>disapproved application</b> , inform the applicant, on the reason/s for disapproval.					
TOTAL Processing Fee: 19 working days					
END OF TRANSACTION					

N REGULATIO

# 15. APPLICATION FOR ACCREDITATION OF CONTINUING PROFESSIONAL DEVELOPMENT (CPD) PROGRAM

Refers to the accreditation of CPD Program

Office	or Division:	Central Office (CO) - Regulation Office - Continuing Professional Development I	Division (CO-RO-CPDD) and
Class	ification:	Regional Offices – Regulation Division (RO-RD)         Highly Technical Transaction	
		G2C – Government to Citizen	
	of Transaction:		
	nay avail:	Accredited CPD Providers CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
Basic	Requirements:		
1.	Prescribed Instruction	onal Design or the template as prescribed by the concerned CPD Council	CPDAS Account of Accredited CPD Providers under "Downloadables" o PRC Website
2.	Evaluation methods appropriate to learn	and tools that measure the learning gained by the participants specific and ing outcome set	Applicant
3.	Program of Activitie	s showing the time duration per topic and the resource person/s	Applicant
4.	Prescribed Financia	I Plan for the conduct of the CPD program	CPDAS Account of Accredited CPD Provider under "Downloadables"
5.	scanned copy/ phot	of Resource Person/s relevant to the CPD program applied for with attached ocopy of valid Professional Identification Card of resource person/s if registered vise submit a scanned copy/ photocopy of a Government-issued or Company	CPDAS Account of Accredited CPD Provider under "Downloadables"
6.	Valid Special Temp	orary Permit if the Resource Person is a foreigner and if engagement is more than ere is physical contact with patients in the case of medical and allied professions	Central Office – International Affairs Office and Receiving Regional Office – Regulation Division
7.	For Synchronous O Videoconferencing	nline Learning, Declaration of the Specifications and Capacity of the Platform	Applicant



Bureau of Internal

Revenue (BIR)

## Additional Requirement, if applicable:

 Documentary Stamp Tax or Electronic Documentary Stamp Tax (whichever is available) to be affixed to the Certificate of Accreditation of Program (CoAP)

Note:

Processing fee shall be paid immediately after the successful submission of application using authorized online payment channel or three (3) working days if payment is through PRC Cashier

	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.	Log in using the CPDAS account (cpdas.prc.gov.ph)	1. The system will accept the registration of the applicant.	None	None	Accredited CPD Provider
2.	Fill out the required fields and upload the necessary requirement in PDF format individually.	•	None	None	Accredited CPD Provider
3.	Pay the prescribed processing fee through any		₱1,000	None	
	authorized online payment channels or through PRC Cashier.	3. Check the completeness and correctness of the uploaded documents.	None	3 working days	Chief Professional Regulations Officer, CO-RO-CPDD/RO-RD
		If found in order, forward the same to the concerned CPD Council. Otherwise, send notice of disapproval to the applicant, detailing the reason/s for disapproval			
		4. Conduct content and technical evaluation and render action/decision on the	None	15 working days	CPD Council Members of the Concerned Profession



	application through the system.			
	5. For <b>approved application</b> , send Notice of Approval.	None	1 working day	CPD Council Secretary, CO-RO- CPDD
	For <b>provisionally approved</b> <b>application</b> , send Notice of Provisional Approval indicating the deficiency/ies of the application. Compliance with the stated deficiency/ies shall be within seven (7) working days, subject to the CPD Council's re-evaluation and final decision. Non- compliance to deficiency/ies shall be considered as disapproved application.			
	For <b>disapproved</b> <b>application</b> , inform the applicant, on the specific reason/s for disapproval.			
тс	DTAL	Processing Fee: Php1,000.00	19 working days	
	END OF TH	RANSACTION		

# 16. APPLICATION FOR ACCREDITATION OF CONTINUING PROFESSIONAL DEVELOPMENT (CPD) PROVIDER

Refers to the process of accrediting entities who intend to offer CPD Programs

Office	or Division:	Central Office (CO) - Regulation Office - Continuing Professional Development Division (CO, DO, CDDD) and Regional Offices - Regulation Division (DO, DD)	on
	fi + i	(CO-RO-CPDD) and Regional Offices – Regulation Division (RO-RD)	
	fication:	Highly Technical Transaction	
	of Transaction:	G2C – Government to Citizen	
who n	nay avail:	Individual/Sole Proprietor, Firm/Partnership, Corporation, Cooperative, and Governm	
		CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
Local	CPD Provider		
	Requirements:		
	w/Initial Registratio		
	vidual / Sole Proprie		
1.	Authenticated DTI C	ertificate of Registration	Department of Trade and
			Industry (DTI)
2.	Mayor's or Business	Permit	Local Government Unit
			(LGU)
3.	Authenticated BIR C	ertificate of Registration and Tax Clearance	Bureau of Internal
			Revenue (BIR)
4.	Original Copy of NB	Clearance	National Bureau of
			Investigation (NBI)
5.		lentification Card (PIC) of the proprietor which shall be of the same profession where	Professional Regulation
		ed to be submitted, along with his/her resume that includes, among others, relevant	Commission (PRC)
	•	und, current employment, principal area of professional work, and number of years in	
	the practice of the re		
6.		es Mission, Vision, Core Values, and a list with details of previous training programs	Applicant
	and activities conduc		
7.	Instructional Design	for at least three (3) programs <del>.</del>	PRC Website for
			prescribed template and
			accomplished by the
			Applicant



8.	Affidavit of Undertaking	PRC Website for prescribed template and accomplished by the Applicant
B. Firi	m / Partnership / Corporation/ Cooperative	
1.	Authenticated SEC or CDA Certificate of Registration and Articles of Incorporation or Partnership and their respective By-laws.	Securities and Exchange Commission (SEC) or Cooperative Development Authority (CDA)
2.	Mayor's or Business Permit	LGU
3.	Authenticated BIR Certificate of Registration and Tax Clearance	BIR
4.	List of officers with valid Professional Identification Card, if licensed professional	Applicant
		(PRC if Licensed Professional)
	Instructional Design for at least three (3) programs	PRC Website for prescribed template and accomplished by the Applicant
6.	Appointment paper from the managing partner authorizing the subject partner to manage CPD programs; or Board Resolution/Secretary's Certificate of a Corporation authorizing an officer, preferably a professional with valid Professional ID Card, to manage CPD Programs, unless provided under existing guidelines of the concerned council that the profession and license of the subject partner shall be of the same profession and license where the application is intended to be submitted.	Applicant
	Affidavit of Undertaking	PRC Website for prescribed template and accomplished by the Applicant
	vernment Institution/Agency	
	Copy of Charter or Republic Act establishing the agency	Official Gazette, UP Law Center, or Congress
2.	Office Order or its equivalent from the head of Agency appointing its officer, preferably a professional with valid Professional ID Card, to manage the CPD Programs, unless provided under existing guidelines of the concerned council that the profession and license of the officer, shall be of the same profession and	Applicant



	license where the application is intended to be submitted.	
3.	Instructional Design for at least three (3) programs	PRC Website for prescribed template and accomplished by the Applicant
-	enewal	
1.	Username and Password to access own CPDAS account	cpdas.prc.gov.ph and Applicant
Save s	separately the documentary requirements in PDF format:	
2.	Three-year Consolidated Report to include the following: a. List of CPD Programs and activities conducted for the last three (3) years b. Audited Financial Report	Applicant
3.	Updated General Information Sheet for Corporation or Partnership or Cooperation	SEC or CDA whatever is applicable
4.	Amended Articles of Incorporation or Partnership or Cooperation and their respective By-laws, if there are changes	SEC or CDA whatever is applicable
5.	Appointment paper from the managing partner authorizing the subject partner to manage CPD programs; or Board Resolution/Secretary's Certificate of a Corporation authorizing an officer to manage CPD programs; or Office Order or its equivalent from the Head of the Government Agency appointing its officer to manage the CPD Programs, if there are changes	Applicant
6.	Instructional Design for at least three (3) programs	PRC Website for prescribed template and accomplished by the Applicant
	Affidavit of Undertaking	PRC Website for prescribed template and accomplished by the Applicant
	gn CPD Provider	
	ew/Initial Registration	
1.	Proof of Registration of its creation in the Country/State of the applicant which must be duly authenticated by the Philippine Embassy/Consulate in the said Country/State and accompanied with English translation thereof/Apostille	Issuing Country of Origin



2.	Affidavit of Undertaking using the prescribed template, duly subscribed and sworn before Philippine embassy/Consulate in the country/state of the applicant	PRC Website for prescribed template and accomplished by the Applicant
3.	Appointment paper of the representative from the Philippines duly authorized to represent the foreign entity	Applicant
	Company Profile with Mission, Vision, Core Values, and if any, list and details of previous training activities conducted	Applicant
5.	Instructional design for at least three (3) programs	PRC Website for prescribed template and accomplished by the Applicant
6.	Appointment paper (or its equivalent) from the managing partner authorizing the subject partner to manage the CPD programs, preferably a professional with valid Professional ID Card to manage the CPD programs, unless provided under existing guidelines of the concerned council that the profession and license of the subject partner shall be of the same profession and license where the application is intended to be submitted or Board Resolution/Secretary's Certificate of a Corporation to represent the company and manage the CPD Programs	Applicant
For R	enewal	
1.	Username and Password to access own CPDAS account	cpdas.prc.gov.ph and Applicant
Save	separately the documentary requirements in PDF format:	
2.	Updated General Information Sheet for Corporation and Partnership, or its equivalent.	Issuing Country of Origin
3.	Amended Articles of Incorporation or Partnership and their respective By-laws, if there are changes	Issuing Country of Origin
4.	Appointment paper (or its equivalent) from the managing partner authorizing the subject partner to manage the CPD programs, preferably a professional with valid Professional ID Card to manage the CPD programs, unless provided under existing guidelines of the concerned council that the profession and license of the subject partner shall be of the same profession and license where the application is intended to be submitted; or Board Resolution/Secretary's Certificate of a Corporation to represent the company and manage the CPD Programs, if there are changes.	Applicant
5	Appointment paper of the representative from the Philippines duly authorized to represent the foreign entity	Applicant
J.	· · · · · · · · · · · · · · · · · · ·	



	<ol> <li>7. Instructional design for al</li> <li>8. Affidavit of Undertaking</li> </ol>	PRC Website for prescribed template and accomplished by the Applicant PRC Website for				
					prescribed template and accomplished by the Applicant	
Ade	ditional requirements:					
	1. Documentary Stamp Tax the Certificate of Accredit	or Electronic Documentary Stamp T tation CoA)	ax (whichever is available)	) to be affixed to	BIR	
	<ol> <li>The Articles of Incorporation/Partnership or Articles of Cooperative and By-laws shall include as one of its purposes the training and development of professionals; or in the case of commercial or industrial, provides for the training and development of professionals.</li> <li>Processing fee shall be paid immediately after the successful submission of application using authorized online payment channel or three (3) working days if payment is through PRC Cashier</li> <li>Representative/s filing application/s for accreditation and claiming the Certificate of Accreditation on behalf of the applicant must present a letter of authorization and government issued identification cards of both the CPD Focal Person and the representative.</li> </ol>					
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE	
	Access/Log in on the <u>cpdas.prc.gov.ph</u>	<ol> <li>The system will accept the registration/log in credentials of the applicant</li> </ol>	None	None		
	Fill out the required fields and upload the required documents in one file in PDF format.	<ol> <li>System receives the file uploaded. A unique identification number as reference will be generated by the system.</li> </ol>	None	None	Applicant	
	Pay the prescribed processing fee thru any		₱5,000 for local ₱8,000 for foreign	None		
	authorized online payment channels or thru PRC Cashier.	<ol> <li>Check the completeness and correctness of the uploaded documents.</li> </ol>	None	3 working days	Chief Professional Regulations Officer, CO-RO-CPDD/RO-RD	

			or the
If found in order, forward the same to the concerned CPD Council. Otherwise, send Notice of Disapproval to the applicant, detailing the reason/s for disapproval.			
3.1 Conduct content and technical evaluation and render action/decision on the application through the system.	None	15 working days	CPD Council Members of the Concerned Profession
3.2 For <b>approved application</b> , send Notice of Approval. The applicant, during the initial application for accreditation, will be given a system generated username and password to access the CPDAS. For <b>provisionally approved</b> <b>application</b> , send Notice of	None	2 working days.	CPD Council Secretary, CO-RO- CPDD
Provisional Approval indicating the deficiency/ies of the application. Compliance with the stated deficiency/ies shall be within seven (7) working days, subject to the CPD Council's re-evaluation and final decision. Non-compliance to deficiency/ies shall be considered as disapproved application.			
For <b>disapproved application</b> , inform the applicant, on the reason/s for disapproval.	61		

		-	OF THE	
TOTAL	Processing Fees for: Local: Php5,000.00	20 working days		
	Foreign: Php8,000.00			
END OF TRANSACTION				

## **17. APPLICATION FOR ISSUANCE OF CERTIFICATE OF:**

- A. Accreditation of Provider of Real Estate Service Training Program
- B. Accreditation of Lecturer/Speaker of Real Estate Service Training Program and Seminars, Continuing Professional Development (CPD) and Career Progression and Specialization (CPS) Program
- C. Accreditation of Real Estate Service Training Program
- D. Accreditation of Provider of Training Program for Detailmen/Medical Representatives/Professional Sales Representatives
- E. Accreditation of Training Program for Detailmen/Medical Representatives/Professional Sales Representatives
- F. Compliance to Electrical Engineering Firms/Companies/Associations/Corporations
- G. Registration of Firm, Company, Partnership, Corporation or Association for the Practice of Architecture
- H. Registration of Firms/Companies/Associations/Corporations of Civil Engineering
- I. Registration to Consulting Firm/Partnership/Corporation/Association/Foundation Engaged in Environmental Planning

Refers to the processing of application for accreditation of lecturer/speaker/provider and training program for real estate service, provider/training program detailmen/medical representatives/professional sales representatives, compliance of electrical engineering establishments and registration of companies for the practice of architecture or engaged in civil engineering and environmental planning.

Office or Division:	Central Office (CO) – Regulation Office - Accreditation and Compliance Division (RO-ACD) and Regional Office - Regulation Division (RO-RD)
Classification:	Highly Technical Transaction
Type of Transaction:	G2C – Government to Citizen / G2B – Government to Business
Type of Transaction:       G2C – Government to Citizen / G2B – Government to Business         Who may avail:       Real Estate Service/Pharmacy: <ul> <li>Provider of Real Estate Service Training Program;</li> <li>Lecturer/Speaker of Real Estate Service Training Program;</li> <li>Training Program for Real Estate Salespersons;</li> <li>Provider of Training Program for Detailmen/Medical Representatives/Professional Sales Representatives</li> </ul> Electrical Engineering/Architecture/Environmental Planning:         Electrical Engineering Firms/Companies/Associations/Corporations;           Civil Engineering Firms/Companies/Associations/Corporations;         Architectural Firm/Company/Partnership/Corporation/Association; and	



CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
REAL ESTATE SERVICE	
Basic Requirements:	
Provider of Real Estate Service Training Program	
A. Initial Application: Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format	
1. Authenticated copy of the Certificate of Registration, Current Articles of Incorporation, By-Laws and General Information Sheet issued by the Securities and Exchange Commission (SEC); or authenticated copy of the Charter of State Colleges and Universities.	Security and Exchange Commission (SEC)/State College/University
2. Endorsement from the National or Head Office (If a chapter).	Applicant
3. Certificate of Recognition issued by the Commission on Higher Education (CHED) (For Colleges and Universities).	CHED
4. Current Mayor's Permit.	Local Government Unit (LGU)
5. Certificate of Registration as Real Estate Practitioner of the Director or Officer-in-Charge of the training or seminar.	
6. List and photographs of facilities to be used for the training.	
7. Pool of accredited lecturers (At least five (5)).	Applicant
8. Syllabi of each activity to be offered.	
9. Latest Financial Statements audited by a Board of Accountancy (BOA) accredited Certified Public Accountant (CPA) duly received by the SEC.	
B. Renewal of Accreditation:	
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format	
1. Expired Certificate of Accreditation.	Applicant
2. Authenticated copy of the Certificate of Registration, Current Articles of Incorporation, By-Laws and General Information Sheet issued by the SEC; or authenticated copy of the Charter of State Colleges and Universities.	SEC
3. Endorsement from the National or Head Office (If a chapter).	Applicant
4. Current Mayor's Permit.	LGU
5. Certificate of Registration as Real Estate Practitioner of the Director or Officer-in-Charge of the training or seminar.	
6. Syllabi of each activity to be offered.	Applicant
7. Latest Financial Statements audited by a BOA accredited CPA duly received by the SEC.	



Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Accreditation.	Bureau of Internal Revenue (BIR)
Lecturer/Speaker of Real Estate Service Training Program	
A. Initial Application:	
Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged account	ording to the list below:
1. Declaration as a competent Speaker/Lecturer with the following details: 1. that he/she has at least	https://www.prc.gov.ph/acd-
seven (7) years active experience in real estate professional practice with supporting documents as	downloadable-forms-0
claimed, of which at least five (5) years pertain to teaching experience in real estate subjects either	
as speaker/lecturer/instructor/mentor in real estate training and seminars, BSREM course, CPD or	
CPS programs, workshops, real estate reviews and others, with proof as claimed and also attaching	
the participants/attendees evaluation results (PER) per subject/topic or summary thereof, as Certified by the Training Director and attested by the Provider's President.	
2. Current National Bureau of Investigation (NBI) Clearance.	NBI
3. Valid Professional Identification Card (PIC) for at least six (6) months.	
4. Current Professional Tax Receipt (PTR) per profession, if more than one (1) license.	Applicant
5. Certificate of Completion on Trainer's Training attended as Basic Course of Speakers/Trainers.	
B. Renewal of Accreditation:	
Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged accor	ding to the list below:
1. Declaration as an expert speaker/lecturer with the following details: lectures conducted with subjects	https://www.prc.gov.ph/acd-
and hours taught during the validity of the accreditation with proof as claimed and also attaching the	downloadable-forms-0
participants'/attendees' evaluation results (PER) per subject/topic or summary thereof, as Certified	
by the Training Director and attested by the Provider's President.	
2. Current NBI Clearance.	NBI
3. Valid PIC for at least six (6) months.	
4. Current PTR per profession, if more than one (1) license.	
5. Certificate of Completion of the Speaker's/Lecturer's Enhancement Training Program conducted by	
the Board for the first renewal or proof of attendance to any Speaker's/Lecturer's enrichment	Applicant
program on the subsequent renewal.	
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Accreditation.	BIR
Requirements for Representative for claiming the signed certificate:	
1. Any valid government – issued or valid NBI clearance	

	C OF THE PH
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>	Representative
Training Program for Real Estate Salespersons:	
Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged accordin	ng to the list below:
1. Certificate of Accreditation as Training Provider.	
<ol><li>Content/outline/syllabi (topics of training program and number of hours).</li></ol>	
3. Evaluation tool for the training program.	• · · · · ·
<ol> <li>Actual Program Schedule (should include the following: Time, Topic/s, Name of Accredited Instructors/Lecturers and number of Hours per Topic).</li> </ol>	Applicant
<ol><li>Estimated cost and projected income of the program.</li></ol>	
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Accreditation.	BIR
Requirements for Representative for claiming the signed certificate:	
1. Any valid government – issued or valid NBI clearance	
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>	Representative
PHARMACY	
Basic Requirements:	
Provider of Training Program for Detailmen/Medical Representatives/Professional Sales Represent	tatives
A. Initial Application:	d announced as a surface to the distributions
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format, and	
1. Company Profile.	Applicant
<ol><li>Authenticated copy of Certificate of Registration, Articles of Incorporation and By-Laws issued by the SEC.</li></ol>	SEC
3. Valid License to Operate issued by the Food and Drug Administration (FDA), if applicable.	Applicant
<ol><li>Certificate of Registration issued by the BIR.</li></ol>	
5. List of Officers and their valid Professional Identification Cards (PICs), if applicable.	
6. Training syllabi with the following core subjects:	
A. Basic Anatomy, Physiology and Pathophysiology;	
B. Basic Pharmacology;	
C. Pharmaceutical Dosage Forms;	
D. Jurisprudence and Business Ethics; and	

	C OF THE PH
E. Communication Skills.	Applicant
7. Criteria for the selection of training facilitators.	
8. List of training facilitators with the following documentary attachments:	
A. Curriculum vitae; and	
B. Valid PIC, if applicable.	
9. Assessment mechanism for Training Program.	
B. Renewal of Accreditation:	
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format, and	
1. Expired Certificate of Accreditation.	Applicant
2. Authenticated copy of Certificate of Registration, Articles of Incorporation and By-Laws issued by	SEC
the SEC.	
3. Valid PIC for at least six (6) months.	
<ol><li>Valid License to Operate issued by the FDA, if applicable.</li></ol>	• · · · ·
5. Certificate of Registration issued by the BIR.	Applicant
6. List of Officers and their valid Professional Identification Card (PIC), if applicable.	
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Accreditation.	BIR
Requirements for Representative for claiming the signed certificate:	
1. Any valid government – issued or valid NBI clearance	
2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC;	Representative
if not PRC registered professional, Special Power of Attorney	
Training Program for Detailmen/Medical Representatives/Professional Sales Representatives:	
Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged according	
<ol> <li>Description of the program for the following core subjects:</li> </ol>	Applicant
Basic Anatomy, Physiology and Pathophysiology;	
Basic Pharmacology;	
Pharmaceutical Dosage Forms;	
Jurisprudence and Business Ethics; and	
Communication Skills.	
2. Assessment mechanism for the trainees.	
3. Assessment mechanism for the training program.	Applicant
<ol><li>Résumé of Speakers (With three (3) years experience in the academe/field in Pharmacy).</li></ol>	Applicant

	C OF THE PH
5. Valid Professional Identification Card (PIC) of Speakers/Training Facilitators.	
6. List of References of the subjects/topics.	1
7. Proposed Budget.	
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Accreditation.	BIR
Requirements for Representative for claiming the signed certificate:	
1. Any valid government – issued or valid NBI clearance	Representative
2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if	
not PRC registered professional, Special Power of Attorney	
ELECTRICAL ENGINEERING	
Basic Requirements:	
<b>Compliance to Electrical Engineering Firms/Companies/Associations/Corporations:</b> Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged accordi	ng to the list below:
1. Duly accomplished and notarized Affidavit/s of Professional/Registered Electrical Engineer/s.	https://www.prc.gov.ph/acd- downloadable-forms-0
2. Valid Professional Identification Card(s) of the Professional/Registered Electrical Engineer/s.	
<ol> <li>Valid Professional Tax Receipt (PTR) issued by the City/Province where the Principal Office is located.</li> </ol>	Applicant
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Compliance.	BIR
Requirements for Representative for claiming the signed certificate:	·
1. Any valid government – issued or valid NBI clearance	
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>	Representative
ARCHITECTURE	
Basic Requirements:	
Registration of Firm, Company, Partnership, Corporation or Association for the Practice of Archite	ecture:
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format, and a	rranged according to the list below:
1. PRC Certificate of Registration of sole practitioner, all partners of the partnership, and all members of the association.	
2. Current PRC Professional Identification Card/s of sole practitioner, all partners of the partnership,	Applicant
and all members of the association.	Applicant

	LC OF THE
3. Current PTR of sole practitioner, all partners of the partnership, and all members of the association	
issued by the local government unit.	
<ol> <li>For sole practitioner, submit a certified true copy of the Certificate of Business Name Registration issued by the Department of Trade and Industry (DTI).</li> </ol>	DTI
5. For Partnership and Association, submit an authenticated copy of the Certificate of Registration issued by the Securities and Exchange Commission (SEC).	
<ol> <li>For Partnership/Corporation, submit an authenticated copy of the Articles of Partnership/Corporation, By-Laws, and General Incorporation Sheet (GIS) issued by the Securities and Exchange Commission.</li> </ol>	SEC
7. Current Business Permit of the firm/company, partnership, corporation or association.	LGU
8. Tax Identification Number of the firm/company, partnership, corporation or association.	
9. Board Resolution or Secretary's Certificate (as applicable) appointing representative of Architectural Firm to file the application.	Applicant
10. Firm's current organizational chart and plantilla/listing of registered and licensed Architects (and their respective positions) and staff.	
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) for Certificate of Registration.	BIR
Requirements for Representative for claiming the signed certificate:	
1. Any valid government – issued or valid NBI clearance	
2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney	Representative
Basic Requirements:	
Registration of Firms/Companies/Associations/Corporations of Civil Engineering: Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format, and arra	nged according to the list below:
1. PRC Certificate of Registration of sole practitioner, all partners of the partnerships, and all members of the association.	× ×
2. Current Professional Identification Card/s of sole practitioner, all partners of the partnership, and all members of the association.	Applicant
3. Current PTR of sole practitioner, all partners of the Partnership, and all members of the association issued by the City/Province where the Principal Office is located.	
4. For Partnership and Association, submit an authenticated copy of Certificate of Registration, issued by the SEC.	



C. Can Danta analysis and Association	ing a sharit an a stingting to descent of Auti	also of Doute analytic and D. Laura		050
5. For Partnership and Association issued by the SEC.	ion, submit an authenticated copy of Arti		SEC	
Additional Requirement:				
1. One (1) Documentary Stamp	Tax (DST) for Certificate of Registration	1.		BIR
Requirements for Representativ	ve for claiming the signed certificate:	·		
1. Any valid government – issued or valid NBI clearance				
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>			Repr	esentative
ENVIRONMENTAL PLANNING				
Basic Requirements:				
	/Partnership/Corporation/Associatior			
	ated) of the required documents saved in			
	ntative for claiming the signed certific	ate:		SEC
2. 1.Any valid government – iss			_	
	egistered professional – authorization le	etter and valid PRC-issued PIC;	Representative	
	ional, Special Power of Attorney			
Additional Requirement:				
	Tax (DST) for Certificate of Registration	1.	BIR	
	ve for claiming the signed certificate:			
1.Any valid government – issued o			-	
2.If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not		nd valid PRC-issued PIC; if not	Repr	esentative
PRC registered professional, Spec	cial Power of Attorney		DDOOFOOINO	DEDOON
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Visit the website 1.1 https://acoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the preferred PRC-RO as the processing office, and	. Check the application details, and the correctness and completeness of the documentary requirements uploaded.	<ul> <li>Application Fee:</li> <li>Real Estate Service</li> <li>Php 5,000.00 - Provider</li> <li>Php 1,500.00 - Lecturer/ Speaker</li> <li>Php 3,000.00 - Training Program</li> </ul>	2 hours	Professional Regulations Officer, RO-RD



<ul> <li>Pharmacy</li> <li>Php 5,000.00 - Provider</li> <li>Php 3,000.00 - Training Program</li> </ul>	
Electrical Engineering	
<ul> <li>Php 2,000.00 - Electrical Engineering Firms/ Companies/Associations/ Corporations</li> </ul>	
<ul> <li>Civil Engineering</li> <li>Php 5,000.00 (Initial/ Reinstatement) /</li> <li>Php 3,000.00 (Renewal) - Civil Engineering Firms/ Companies</li> </ul>	
Architecture	
<ul> <li>Php 2,500.00 - Architectural Firm/ Company/Partnership/ Corporation/Association</li> </ul>	
Environmental Planning	
<ul> <li>Php 3,000.00 - Environmental Planning Consulting Firm/ Partnership/Corporation/ Association</li> <li>Partnership/Corporation/ Association</li> </ul>	
	<ul> <li>Php 5,000.00 - Provider</li> <li>Php 3,000.00 - Training Program</li> <li>Electrical Engineering</li> <li>Php 2,000.00 - Electrical Engineering Firms/ Companies/Associations/ Corporations</li> <li>Civil Engineering</li> <li>Php 5,000.00 (Initial/ Reinstatement) /</li> <li>Php 5,000.00 (Renewal) - Civil Engineering Firms/ Companies</li> <li>Architecture</li> <li>Php 2,500.00 - Architectural Firm/ Company/Partnership/ Corporation/Association</li> <li>Environmental Planning</li> <li>Php 3,000.00 - Environmental Planning Consulting Firm/ Partnership/Corporation/ Association</li> <li>Partnership/Corporation/ Partnership/Corporation/</li> </ul>


	<ul> <li>1.1. If correct and complete, forward the application to the concerned PRB through the system.</li> <li>1.2. If incorrect/incomplete, enter into the system the findings and forward to the applicant through email. Any documents for compliance shall be uploaded in the system.</li> </ul>	None	5 minutes	Professional Regulations Officer, RO-RD
· · · · · · · · · · · · · · · · · · ·	1.2. Review the application documents.	None	2 working days	PRB Focal Person
	<ul> <li>1.2.1. If approved, forward the application documents through the system to the ACD for the drafting of Board Resolution</li> <li>2.2. If disapproved, enter into the</li> </ul>	None	5 minutes	PRB Focal Person
	system the reason/s for disapproval/deferment and forward to the PRC-RO staff for appropriate action.			
	<ol> <li>Draft a Board Resolution and forward the same to the Chief of ACD and Director of Regulation Office for review and approval.</li> </ol>	None	1 hour	Professional Regulations Officer, CO-RO-ACD
	1.4. Review and approve the draft Board Resolution	None	3 hours	Chief, Director, CO- RO-ACD
	1.5. Forward the reviewed Board Resolution to the PRB concerned	None	5 minutes	Professional Regulations Officer, CO-RO-ACD
· · · · · · · · · · · · · · · · · · ·	1.6. Review the editable draft Board Resolution.	None	1 working day	PRB Concerned
	1.6.1. If approved, click the "approved"			



1.6.2	<ul> <li>button in the system. Then, forward it to the Chief of the PRB Secretariat Division for attestation.</li> <li>If disapproved enter into the system the reason/s for disapproval/ and forward to the ACD for appropriate action.</li> </ul>	None	5 minutes	PRB Concerned
1.7.		None	2 hours	Chief, D-SPRB
1.7.1	If approved, click the "attested" button in the system. Then, forward to the concerned D-SPRB Secretary for appropriate action.	None	5 minutes	Chief, D-SPRB
1.7.2	. If disapproved, enter into the system the reason/s for disapproval and forward to the ACD for appropriate action.			
1.8.	Affix the e-signature of the concerned PRB and the Chief of PRB Secretariat Division and forward the signed Board Resolution to the Commission through the Commission Secretariat	None	10 minutes	D-SPRB Secretary concerned
1.9.	Receive the signed Board Resolution and forward to the Administrative Officer V for appropriate action	None	1 working day	Commission Secretary



1.10. Affix e-signature of the Chief of Commission Secretariat in the tracer and forward the signed Resolution to the Office of the Commissioner II	None	5 minutes	Administrative Officer V, Commission Secretariat
1.11. Receive, review, and endorse the signed Resolution to the Commissioner II	None	1 hour	Executive Assistant, Office of the Commissioner II
1.12. Approve the Resolution	None	1 working day	Commissioner II
1.13. Affix e-signature of Commissioner II and forward the signed Resolution to the Office of the Commissioner I	None	5 minutes	Executive Assistant, Office of the Commissioner II
1.14. Receive, review, and endorse the signed Resolution to the Commissioner I	None	1 hour	Executive Assistant, Office of the Commissioner I
1.15. Approve the Resolution	None	1 working day	Commissioner I
1.16. Affix e-signature of Commissioner I and forward the signed Resolution to the Office of the Chairperson	None	5 minutes	Executive Assistant, Office of the Commissioner I
1.17. Receive, review, and endorse the signed Resolution to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.18. Approve the Resolution	None	1 working day	PRC Chairperson
1.18.1. If approved, affix the e-signatures of the Chairperson and forward the same to the Archives and Records Division (ARD) for docketing.		E minutos	
	None	5 minutes	



1.18.2	2. If disapproved, enter into the system the reason/s for disapproval and forward to the concerned PRB for appropriate action.			Executive Assistant, Office of the Chairperson
1.19.	Receive and docket the signed Resolution	None	10 minutes	Administrative Aide VI, CO-AS-ARD
1.20.	Receive the docketed Resolution and enter into the system the dates of effectivity and expiration of accreditation and print the certificate	None	1 working day	Professional Regulations Officer, CO-RO-ACD
1.21.	Transmit the Certificate/s to the Board Chairperson through the PRB Secretariat Division.	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.22.	Receive and endorse the Certificate/s to the Board Chairperson for signature	None	10 minutes	D-SPRB Secretary concerned
1.23.	Sign the Certificate/s	None	1 working day	PRB Chairperson concerned
1.24.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	D-SPRB Secretary concerned
1.25.	Received the signed Certificate/s and forward the same to the Office of the Chairperson for signature	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.26.	Receive, check, and endorse the signed Certificate/s to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.27.	Sign the Certificate/s	None	1 working day	Chairperson, OCH



		<ul><li>1.28. Transmit and endorse the signed Certificate/s to the ACD</li><li>1.29. Receive and endorse the signed</li></ul>	None	10 minutes	Executive Assistant, Office of the Chairperson Professional
		Certificate/s to the ARD			Regulations Officer, CO-RO-ACD
		1.30. Receive and transmit the Certificate/s to the Regional Office concerned	None	3 working days	Records Officer, CO- AS-ARD Mailing Section
		1.31. Inform the applicant on the availability of the Certificate/s.	None	5 minutes	Professional Regulations Officer, RO-RD
2.	Receive the Certificate of Accreditation and sign on the releasing logbook.	applicant and record the same on the releasing logbook.	None	10 minutes	Professional Regulations Officer, RO-RD
		TOTAL	<ul> <li>Application Fee: Real Estate Service</li> <li>Php 5,000.00 - Provider</li> <li>Php 1,500.00 - Lecturer/ Speaker</li> <li>Php 3,000.00 - Training Program</li> <li>Pharmacy</li> <li>Php 5,000.00 - Provider</li> <li>Php 3,000.00 - Training Program</li> <li>Electrical Engineering</li> <li>Php 2,000.00 - Electrical Engineering Firms/ Companies/Associations/ Corporations</li> </ul>	14 working days, 6 hours and 20 minutes	



	<ul> <li>Civil Engineering</li> <li>Php 5,000.00 (Initial/ Reinstatement) /</li> <li>Php 3,000.00 (Renewal) - Civil Engineering Firms/ Companies</li> <li>Architecture</li> <li>Php 2,500.00 - Architectural Firm/ Company/Partnership/ Corporation/Association</li> <li>Environmental Planning</li> <li>Php 3,000.00 - Environmental Planning Consulting Firm/ Partnership/Corporation/ Association</li> </ul>	
END OF TR	ANSACTION	

# **18. APPLICATION FOR ISSUANCE OF CERTIFICATE OF COMPLIANCE TO MECHANICAL PLANTS/ESTABLISHMENTS** Refers to the processing of application for issuance of certificate of compliance to Mechanical Plants/Establishments

Office or Division:		Central Office (CO) – Regulation Office - Accreditation and Compliance Division (RO-ACD) and Regional Office - Regulation Division (RO-RD)				
Classification:	Highly Tech	nnical Transaction				
Type of Transaction:	G2C – Gov	ernment to Citizen / G2B – Governme	ent to Business			
Who may avail:	Mechanical	Plants/Establishments				
	CHE	CKLIST OF REQUIREMENTS		WHERE TO SEC	URE/SOURCES	
		ed documents saved in one (1) file, PE				
Engineer/s.		tarized Affidavit/s of Professional/	0	https://www.prc.gov.p form		
		Card(s) of the Professional/Registered (PTR) issued by the city/province who		Applicant		
Additional Requireme	nts:					
1. One (1) Docume	entary Stamp	Tax (DST).		Bureau of Internal Revenue (BIR)		
<b>Requirements for Rep</b>	resentative	for claiming the signed certificate:				
1.Any valid government						
	-	ed professional – authorization letter a nal, Special Power of Attorney	and valid PRC-issued	Represe	entative	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Visit the we	bsite 1.1.	Check the application details, and	Application Fee:	2 hours	Professional	
https://acoas.prc.go , register and/or creation or transaction or upload the docume requirements, select	ate a nline, ntary	the correctness and completeness of the documentary requirements uploaded.	Php 2,000.00		Regulations Officer, RO-RD	

preferred PRC-RO as the processing office, and pay the prescribed fees online.	1.1.1	If correct and complete, forward the application to the concerned PRB through the system.			
	1.1.2	If incorrect/incomplete, enter into the system the findings and forward to the applicant through email. Any documents for compliance shall be uploaded in the system.	None	5 minutes	Professional Regulations Officer, RO-RD
	1.2.	Review the application documents.	None	2 working days	PRB Focal Person
	1.2.1	If approved, forward the application documents through the system to the ACD for the printing of certificate of accreditation			
	1.2.2	If disapproved, enter into the system the reason/s for disapproval/deferment and forward to the PRC-RO staff for appropriate action.	None	5 minutes	PRB Focal Person
	1.3.	Enter into the system the dates of effectivity and expiration of accreditation and print the Certificate/s.	None	1 working day	Professional Regulations Officer, CO-RO-ACD
	1.4.	Transmit the Certificate/s to the Board Chairperson through the PRB Secretariat Division.	None	10 minutes	Professional Regulations Officer, CO-RO-ACD

REGULATIO



1.5.	Receive and endorse the Certificate/s to the concerned Board	None	10 minutes	D-SPRB Secretary concerned
1.6.	Sign the Certificate/s	None	1 working day	PRB Chairperson concerned
1.7.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	D-SPRB Secretary concerned
1.8.	Receive the signed Certificate/s and forward the same to the Commission Chairperson for signature	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.9.	Receive, check, and endorse the signed Certificate/s to the Chairperson	None	1 hour	Executive Assistant Office of the Chairperson
1.10.	Sign the Certificate/s	None	1 working day	Chairperson, OCH
1.11.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	Executive Assistant Office of the Chairperson
1.12.	Receive and endorse the signed Certificate/s to the Archives and Records Division (ARD)	None	10 minutes	Professional Regulations Officer, CO-RO-ACD



	1.13.	Receive and transmit the Certificate/s to the concerned Regional Office	None	3 working days	Records Officer, CO- AS-ARD Mailing Section	
	1.14.	Inform the applicant on the availability of the Certificate/s.	None	5 minutes	Professional Regulations Officer, RO-RD	
<ol> <li>Receive the Certificate/s of Accreditation and sign on the releasing logbook.</li> </ol>	2.1.	Release the Certificate/s to the applicant and record the same on the releasing logbook.	None	10 minutes	Professional Regulations Officer, RO-RD	
	TOTAL     Application Fee:     8 working days,       Php 2,000.00     4 hours and 25 minutes					
		END OF TR	ANSACTION			

## **19. APPLICATION FOR ISSUANCE OF CERTIFICATE OF:**

- A. Accreditation to Professional Organizations (APOs) B. Accreditation to Integrated Professional Organizations (AIPOs) C. Accreditation of Interim APO/AIPO

Refers to the process of accrediting professional organizations and integrated professional organizations.

Office or Division:	Central Office (CO) – Accr	editation and Complian	ce Division (ACD)	
Classification:	Highly Technical Transacti	•		
Type of Transaction:	G2C – Government to Citiz		nt to Business	
· · ·				
Who may avail:	Professional Organizations			
	CHECKLIST OF RE	QUIREMENTS		WHERE TO SECURE/SOURCES
Basic Requirements:				
A. Initial Application				
	· · · · · ·			at, and arranged according to the list below:
	etition for Accreditation with	verification, signed by	y the national president,	
0 0	ners, the following:			issuances
	o maintain the purpose/s for			
	hip does not fall below fifty			
	with valid PICs for the curre			
	icate or Board Resolution gr			
	ttest the completeness/aut	nenticity of the docun	nents submitted, and to	
	Board and the Commission.	ing its shantar officers	if any. The list must also	Applicant
	e incumbent officers, includ			Applicant
	Professional Identification C	VALIDITY OF PIC		
NAME	POSITION	LICENSE NO.		
	py of the following docum	ents issued by the S	ecurities and Exchange	SEC
Commission (SE	,			
<ul> <li>Certificate of</li> </ul>	<b>C</b>			
<ul> <li>Current Artic</li> </ul>	es of Incorporation;			

				SLC OF THE
<ul> <li>Current By-Laws; a</li> </ul>	and			
(CPA) authorized	to practice public a		rtified Public Accountant g those of its chapter	
organizations, if ap		to is seen at the time. Down		
<ul> <li>5. Authenticated copy of (BIR):</li> <li>Certificate of Regis</li> <li>Tax Clearance.</li> </ul>	-	its issued by the Bure	au of Internal Revenue	BIR
<ol> <li>6. Secretary's Certificate quasi-judicial bodies.</li> </ol>	of no intra-corporate/as	sociation dispute pend	ding before the courts or	Applicant
7. Work plan for two (2) y	ears.			
<ul><li>8. Complete list of member</li><li>Names of member</li></ul>	ers in good standing, w s in alphabetical order	5	3:	
<ul> <li>Their respective lic</li> </ul>	-			
Dates of registration				
	ether valid or expired.			
9. Proof of payment of the		j tee.		
Renewal of Accreditation	= =			
				at, and arranged according to the list below:
1. Duly notarized Petition		itation signed by the h	ational president stating	https://prc.gov.ph/acd-resolutions-and-
among others, the follo	ntain the purpose/s for	which it was astablish	ad: and	issuances
			0%+1) of the registered	
	valid PICs for the curre			
2. Secretary's Certificate				
			nents submitted, and to	
transact with the Board	•	, <b>,</b>	· · · · · · · · · · · · · · · · · · ·	
3. Complete list of the incl	umbent officers, includi	ng its chapter officers,	if any. The list must also	
indicate the valid PICs	in the following format:			Applicant
NAME	POSITION	LICENSE NO.	VALIDITY OF PIC	

Sunt REGULATION

				C OF THE PHILE
<ul> <li>Amended Articles</li> <li>Amended By-Laws</li> </ul>				
	igned by a CPA author	zed to practice public	accountancy.	
If no changes in the org and By-Laws) to be ex				
<ul> <li>5. Authenticated copy of • Tax Clearance.     </li> </ul>		BIR		
6. Secretary's Certificate quasi-judicial bodies.	of no intra-corporate/as	sociation dispute pen	ding before the courts or	
<ul><li>Their respective lie</li><li>Dates of registration</li></ul>	s in alphabetical order cense numbers; on; and ether valid or expired.	Applicant		
C. Interim APO/AIPO	<u>, h</u>	,		
stating among others th	1. Duly notarized Petition for Accreditation with verification, signed by the national president, stating among others the reasons, such as inability to comply with the membership requirement and the actual membership status.			https://prc.gov.ph/acd-resolutions-and- issuances
2. Secretary's Certificate sign the petition.	or Board Resolution gra	anting authority to the	national president to	Applicant
3. Complete list of the inc indicate the valid PICs		ng its chapter officers,	if any. The list must also	
NAME	POSITION	LICENSE NO.	VALIDITY OF PIC	Applicant
				Applicant
4. Authenticated copy of	the following docume	ents issued by the Se	ecurities and Exchange	SEC
Commission (SEC): • Certificate of Regis • Current Articles of • Current By-Laws;	Incorporation;			

REGULATIO

					OF THE PH	
	•	by a CPA authorized to practice publi	c accountancy, including			
		izations, if applicable.		BI		
<ul> <li>5. Authenticated copy of the following documents issued by the BIR:</li> <li>Certificate of Registration; and</li> </ul>			DI	ĸ		
<ul> <li>Tax Clearance.</li> </ul>						
	of no in	tra-corporate/association dispute pen	ding before the courts or			
quasi-judicial bodies.			ang belore the courts of			
7. Work plan for two (2) ye	ears.					
		ed of at least ten percent (10%) of the	registered professionals			
possessing current and			- g p	Appli	icant	
		ood standing, with the following detail	s:			
<ul> <li>Names of member</li> </ul>	s in alp	habetical order and numbered;				
<ul> <li>Their respective lic</li> </ul>		umbers;				
<ul> <li>Dates of registration</li> </ul>						
<ul> <li>Status of PICs, wh</li> </ul>						
10. Proof of payment of th	e preso	cribed processing fee.				
Additional Requirements:						
1. One (1) Documentary				BI	BIR	
Requirements for Represer	tative	for claiming the signed certificate:				
1.Any valid government – iss	ued or v	/alid NBI clearance				
2.If representative is a PRC re	aistere	d professional – authorization letter ar	nd valid PRC-issued PIC:	Represe	entative	
if not PRC registered profess	0	•	,			
				PROCESSING	PERSON	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	TIME	RESPONSIBLE	
1. Visit the website	1.1.	Check the application details, and	Application Fee:	4 hours	Supervising	
https://acoas.prc.gov.ph		the correctness and completeness	Php 3,000.00		Professional	
, register and/or create a		of the documentary requirements			Regulations Officer	
transaction online,		uploaded.			(SVPRO), CO-ACD	
upload the documentary requirements, select the						
	1.1.1	If correct and complete, click			1	



preferred PRC-RO as the processing office,		compliant tab into the system			
and pay the prescribed fees online.	1.1.2.	If incorrect/incomplete, enter into the system the findings and forward to the applicant. Any documents for compliance shall be uploaded in the system.	None	5 minutes	SVPRO, CO-ACD
	1.2.	Draft a Board Resolution and forward the same to the Chief of ACD and Director of Regulation Office for review and approval.	None	1 hour	SVPRO, CO-ACD
	1.3.	Review and approve the draft Board Resolution	None	1 hour	Chief, Director, CO- RO-ACD
	1.4.	Forward the reviewed resolution and the application documents through the system, for review and approval of the concerned Professional Regulatory Board (PRB)	None	5 minutes	SVPRO, CO-ACD
	1.5.	Review the application documents and draft Board Resolution	None	5 working days	PRB Focal Person
	button the Ch	If approved, click the "approved" in the system. Then, forward it to nief of the PRB Secretariat Division estation.			
	1.5.2.	If disapproved enter into the system, the reason/s for disapproval/ and forward to the ACD for appropriate action.	None	5 minutes	PRB Focal Person



1.6.	Review the signed Resolution.	None	2 hours	Chief, D-SPRB
	If approved, click the "attested" button in the system. Then, forward to the concerned PRB Secretary for appropriate action. If disapproved, enter into the system the reason/s for disapproval and forward to the ACD for appropriate action.	None	5 minutes	Chief, D-SPRB
1.7.	Affix the e-signature of the concerned PRB and the Chief of PRB Secretariat Division and forward the signed Board Resolution to the Commission through the Commission Secretariat	None	10 minutes	D-SPRB Secretary concerned
1.8.	Review the signed Board Resolution and forward the same to the Administrative Officer V for appropriate action.	None	1 working day	Chief, Commission Secretariat
1.9.	Affix e-signature of the Chief of Commission Secretariat in the tracer and forward the signed Resolution to the Office of the Commissioner II	None	5 minutes	Administrative Officer V, Commission Secretariat
1.10	. Receive, review, and endorse the signed Resolution to the Commissioner I.	None	1 hour	Executive Assistant, Office of the Commissioner II



1.11.	Approve the Resolution	None	1 working day	Commissioner II
1.12.	Affix e-signature of Commissioner II and forward the signed Resolution to the Office of the Commissioner I	None	5 minutes	Executive Assistant, Office of the Commissioner II
1.13.	Receive, review, and endorse the signed Resolution to the Commissioner I	None	1 hour	Executive Assistant, Office of the Commissioner I
1.14.	Approve the Resolution	None	1 working day	Commissioner I
1.15.	Affix e-signature of Commissioner II and forward the signed Resolution to the Office of the Chairperson	None	5 minutes	Executive Assistant, Office of the Commissioner I
1.16.	Receive, review, and endorse the signed Resolution to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.17.	Approve the Resolution	None	1 working day	PRC Chairperson
	<ul> <li>If approved, affix the e-signatures of the Chairperson and forward the same to the Archives and Records Division (ARD) for docketing.</li> <li>If disapproved, enter into the system the reason/s for disapproval and forward to the concerned PRB for appropriate action.</li> </ul>	None	5 minutes	Executive Assistant, Office of the Chairperson
1.18.	Receive and docket the signed Resolution	None	10 minutes	Administrative Aide VI, CO-ARD
1.19.	Receive the docketed Resolution and inform the applicant for	None	10 minutes	SVPRO, ACD



	publication of the resolution			
1.20.	Receive the published resolution from the applicant and forward the same to the ARD for dissemination	None	10 minutes	SVPRO, ACD
1.21.	Disseminate the published resolution to the concerned offices/division	None	5 minutes	Administrative Aide VI, CO-ARD
1.22.	Enter into the system the dates of effectivity and expiration of accreditation and print the Certificate/s	None	1 working day	SVPRO, ACD
1.23.	Transmit the Certificate/s to the Board Chairperson through the PRB Secretariat Division.	None	10 minutes	SVPRO, ACD
1.24.	Receive and endorse the Certificate/s to the concerned Board Chairperson for signature	None	10 minutes	D-SPRB Secretary concerned
1.25.	Sign the Certificate/s	None	1 working day	PRB Chairperson concerned
1.26.	Endorse and transmit the signed Certificate/s to the ACD	None	10 minutes	D-SPRB Secretary concerned
1.27.	Received the signed Certificate/s and forward the same to the Office of the Chairperson for approval	None	10 minutes	SVPRO, ACD
1.28.	Receive, check, and endorse the signed Certificate/s to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.29.	Sign the Certificate/s	None	1 working day	Chairperson, OCH
1.30.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	Executive Assistant, Office of the Chairperson
1.31.	Receive and Inform the applicant on the availability of the Certificate.	None	5 minutes	SVPRO, ACD



2.Receive the Certificate of Accreditation and sign on the releasing logbook.	2.1.	Release the Certificate to the applicant and record the same on the releasing logbook.	None	10 minutes	SVPRO, ACD
TOTAL			Application Fee: Php 3,000.00	12 working days, 6 hours and 30 minutes	
END OF TRANSACTION					

## 20. APPLICATION FOR ISSUANCE OF CERTIFICATE OF:

A. Authority to Operate Chemical Laboratory B. Authority to Operate Psychology or Psychometric Office, Center, Clinic or Facility Refers to the processing of application for issuance of certificate of authority to operate chemical laboratory and authority to operate Psychology or Psychometric Office, Center, Clinic or Facility.

Office or Division:	Central Office (CO) – Regulation Office - Accreditation and Compliance Div	vision (RD-ACD) and Regional Office -					
	Regulation Division (RO-RD)						
Classification:	Highly Technical Transaction						
Type of Transaction:	G2C – Government to Citizen / G2B – Government to Business / G2G -Gov	vernment to Government					
Who may avail:	Chemistry:						
	<ul> <li>Owner of chemical laboratory</li> </ul>						
	Psychology:						
	Owner of Psychological/Psychometric Office, Center, Clinic or Facility						
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES					
CHEMISTRY							
Basic Requirements:							
	authenticated) of the required documents saved in one (1) file, PDF format,						
	of the Certificate of Registration, Articles of Incorporation/Partnership and	SEC/DTI					
	by the Securities and Exchange Commission (SEC) for corporation or						
	henticated copy of the Certificate of Registration from the Department of						
	es (DTI) for sole proprietorship. rage area or room where hazardous, toxic, and flammable chemicals are						
stored.	rage area or room where hazardous, toxic, and hammable chemicals are						
3. Pictures of the enti	re laboratory	Applicant					
	4. Valid Professional Identification Cards (PICs) of the Chemists and Registered Chemical						
Technicians employed.							
Additional Requirements:							
One (1) Documentary Stamp Tax (DST). Bureau of Internal Revenue (BIR)							
<b>Requirements for Rep</b>	Requirements for Representative for claiming the signed certificate:						
1.Any valid govern	ment – issued or valid NBI clearance						

2.If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney	Representative
PIC, in hot PIC registered professional, Special Power of Attorney	
Basic Requirements:	
A. For Government Agencies: Scanned copy of the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents saved in one (1) file, PDF format, and arranged according to the original required documents according to the original required doc	rding to the list below:
1. Charter/Law or equivalent document establishing its existence.	
<ol> <li>Profile of the Psychology or Psychometrics Office, Center, Clinic or Facility, with a brief statement of the nature of the psychological services it provides, existing staffing complement, among others.</li> </ol>	
<ol> <li>List of facilities, areas, furniture, assessment tools, including but not limited to test materials, questionnaires, reference manuals, etc. and other ancillary equipment necessary for the conduct of competent and professional services.</li> </ol>	
4. Pictures of the secured storage area or room where the psychometric and psychological materials and questionnaires as well as other confidential materials are kept. (The pictures submitted by the applicant shall be kept confidential and shall not be available for public viewing or inspection unless upon order of competent authorities or with express written consent of the applicant.)	Applicant
<ol> <li>Diploma of the Head of Psychological Services Unit (PSU) for Post Graduate studies (MA, MS or PhD in Psychology).</li> </ol>	
6. Transcript of Records of the Head of PSU.	
7. Certificates of Relevant Training attended by the Head of PSU for the last three (3) years.	
<ol> <li>Notarized Contract of Employment of the Head of PSU. If the Head of PSU is the owner, this is not required.</li> </ol>	
<ol><li>For Clinics or Facilities attached or part of a government institution/agency, submit charter of the entity to which they are attached to or part of.</li></ol>	
<ol> <li>For online psychotherapy or assessment, submit an undertaking as to full accountability in ensuring data security under the client's confidentiality clause and Data Privacy Law.</li> </ol>	
11. For online assessment, submit copyright usage of online assessment tools and proof of purchase.	
B. For Private Entities:	
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF format,	
1. Authenticated copy of the Certificate of Registration issued by the SEC or by the DTI.	SEC/DTI



2. For SEC registered e and By-Laws.	ntities, submit an authenticated copy of the	Articles of Incorporation	SEC			
3. Profile of the Psycho	logy or Psychometrics Office, Center, Clinio ture of the psychological services it pro others.					
questionnaires, refere	<ol> <li>List of facilities, areas, furniture, assessment tools, including but not limited to test materials, questionnaires, reference manuals, etc. and other ancillary equipment necessary for the conduct of competent and professional services.</li> </ol>					
materials and question submitted by the app	ed storage area or room where the psychol nnaires as well as other confidential materia licant shall be kept confidential and shall no unless upon order of competent authorities int.)	Applic	cant			
	of PSU for Post Graduate studies (MA, MS o	r PhD in Psychology).				
7. Transcript of Records						
	nt Training attended by the Head of PSU for					
9. Notarized Contract of this is not required.	Employment of the Head of PSU. If the Head	f of the PSU is the owner,				
10. For Clinics or Facil institution, or corpo	ities attached or part of a school/university rate/industrial firm, submit the SEC or DTI ble, of the entity to which they are attached t	registration documents,				
	erapy or assessment, submit an undertaking					
in ensuring data sec	urity under the client's confidentiality clause	and Data Privacy Law.				
12. For online assessm purchase.	ent, submit copyright usage of online asses	sment tools and proof of				
Additional Requirements:						
	1.One (1) Documentary Stamp Tax (DST).			Revenue (BIR)		
	tative for claiming the signed certificate:					
1.Any valid government – issued or valid NBI clearance			_			
2.If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC;			Represe	ntative		
if not PRC registered profess	if not PRC registered professional, Special Power of Attorney					
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		



1.	Visit the website https://acoas.prc.gov.p	1.1.	Check the application details, and the correctness and completeness	Application Fee:	2 hours	Professional Regulations Officer,
	<u>h</u> , register and/or create a transaction online,		of the documentary requirements uploaded	Chemistry: Php 6,500.00		RO-RD
	upload the documentary			Psychology: Php 6,500.00		
	requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.	1.1.2.	If correct and complete, forward the application to the concerned PRB through the system.			
	presended lees online.		If incorrect/incomplete, enter into the system the findings and forward to the applicant through email. Any documents for compliance shall be uploaded in the system.	None	5 minutes	Professional Regulations Officer, RO-RD
		1.2.	Review the application documents and schedule the date of inspection. (Approve or disapprove based on the inspection conducted)	None	7 working days	PRB Focal Person
		1.2.2.	If approved, forward the application documents through the system to the ACD for the printing of certificate of authority/permit to operate	None	5 minutes	PRB Focal Person
		1.2.3.	If disapproved, enter into the system the reason/s for disapproval/deferment and forward to the PRC-RO staff for appropriate action.			



1.3.	Enter into the system the dates of effectivity and expiration of accreditation and print the Certificate/s.	None	1 working day	Professional Regulations Officer, CO-RO-ACD
1.4.	Transmit the Certificate/s to the concerned Board Chairperson through the PRB Secretariat Division.	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.5.	Receive and endorse the Certificate/s to the concerned Board Chairperson for signature	None	10 minutes	D-SPRB Secretary concerned
1.6.	Sign the Certificate/s	None	1 working day	PRB Chairperson concerned
1.7.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	D-SPRB Secretary concerned
1.8.	Receive the signed Certificate/s and forward the same to the Office of the Chairperson for approval	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.9.	Receive, check, and endorse the signed Certificate/s to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.10	. Sign the Certificate/s	None	1 working day	Chairperson, OCH
1.11	. Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	Executive Assistant, Office of the Chairperson
1.12	<ol> <li>Receive and endorse the signed Certificate to the Archives and Records Division (ARD)</li> </ol>	None	10 minutes	Professional Regulations Officer, CO-RO-ACD
1.13	. Receive and transmit the Certificate to the Regional Office	None	3 working days	Records Officer, CO- AS-ARD Mailing Section



	1.14. Inform the applicant on the availability of the Certificate/s.	None	5 minutes	Professional Regulations Officer, RO-RD		
<ol> <li>Receive the Certificate/s of Accreditation and sign on the releasing logbook.</li> </ol>	2. Release the Certificate/s to the applicant and record the same on the releasing logbook.	None	10 minutes	Professional Regulations Officer, RO-RD		
	TOTAL	Application Fee: Chemistry Php 6,500.00 Psychology Php 6,500.00	13 working days 4 hours and 25 minutes			
END OF TRANSACTION						

### 21. APPLICATION FOR ISSUANCE OF CERTIFICATE OF ACCREDITATION TO:

A. Individual Certified Public Accountant (CPA) engaged in the practice of Public Accountancy

B. Firm/Partnership of CPAs in the practice of Public Accountancy

C. Individual Partner of Firm/Partnership of CPAs in the practice of Public Accountancy

D. Individual CPA as Accounting Teacher

Refers to the processing of application for issuance of certificate of accreditation to individual CPA engaged in the practice of Public Accountancy, Firm/Partnership of CPAs in the practice of Public Accountancy, Individual partner of firm/partnership of CPAs in the practice of Public Accountancy and Individual CPA as Accounting Teacher.

Office or Division:	Central Office (CO) – Regulation Office - Accreditation and Compliance D	ivision (RD-ACD) and Regional Office -
	Regulation Division (RO-RD)	
Classification:	Highly Technical Transaction	
Type of Transaction:	G2C – Government to Citizen / G2B – Government to Business / G2G – Go	vernment to Government
Who may avail:	Individual CPAs and Firm/Partnership of CPAs in the practice of Public Acco	ountancy
	CHECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES
Individual Certified Pu	blic Accountant (CPA) engaged in the practice of Public Accountancy	
Basic Requirements:		
A. Initial Application:		
Scanned copy (origi	nal/authenticated) of the required documents saved in one (1) file, PDF forma	at, and arranged according to the list
below:		
1 Cortified true co	and the Operation of Devictor there are a Operational Deviction Association (ODA)	
	by of the Certificate of Registration as a Certified Public Accountant (CPA).	PRC
	al Identification Card (PIC).	PRC
2. Valid Profession		PRC Applicant
2. Valid Profession 3. Duly signed Cod	al Identification Card (PIC).	
2. Valid Profession 3. Duly signed Coo 4. Duly signed Coo	al Identification Card (PIC). le of Good Governance of the Individual CPA.	
2. Valid Profession 3. Duly signed Coo 4. Duly signed Coo	al Identification Card (PIC). le of Good Governance of the Individual CPA. by of internal quality review procedures. by of the Certificate of Quality Assurance Review (QAR) Registration.	Applicant
<ol> <li>Valid Profession</li> <li>Duly signed Coordinate</li> <li>Duly signed Coordinate</li> <li>Duly signed Coordinate</li> <li>Certified true coordinate</li> <li>Certified true coordinate</li> <li>Picture of the Product of the Pr</li></ol>	al Identification Card (PIC). le of Good Governance of the Individual CPA. by of internal quality review procedures. by of the Certificate of Quality Assurance Review (QAR) Registration.	Applicant Applicant

Applicant
Applicant
Applicant
PRC-CPDD
APO/AIPO
Applicant
at, and arranged according to the list
Applicant

REGULATIO

c. Certificate of QAR Compliance, if the applicant has satisfactorily passed the QAR inspection or has completed and complied with all the findings and recommendations of the QAR Inspection Team.	Applicant
4. Proof of 120 CPD credit units earned showing compliance with the required Competency	PRC-CPDD
Area.	
5. Certificate of Membership in Good Standing from the APO/AIPO.	APO/AIPO
6. Picture of the Principal Office.	
<ol> <li>Duly accomplished Quality Accreditation Checklist prescribed in Board Resolution No. 2016- 05.</li> </ol>	Applicant
Additional Requirements:	
1. One (1) Documentary Stamp Tax (DST).	BIR
2. One (1) short brown envelope	Applicant
Requirements for Representative for claiming the signed certificate:	
<ol> <li>Any valid government – issued or valid NBI clearance</li> </ol>	
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC- issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>	Representative
Firm/Partnership of CPAs in the practice of Public Accountancy	
Basic Requirements:	
A. Initial Application Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF formation below:	at, and arranged according to the list
1. Latest SEC Articles of Partnership.	SEC
2. Valid Business Permit.	Applicant
3. Certified true copy of Certificate of Quality Assurance Review (QAR) Registration.	
4. Pictures of the Principal Office.	

5. Duly accomplished Quality Accreditation Checklist prescribed in Board Resolution No. 2016- 05.	
6. Duly signed and approved Code of Good Governance of the firm.	
7. Duly signed copy of the internal quality review procedures.	
8. Duly signed ethical and technical standards required of the practice of public accountancy.	
9. Certified list of permanent CPA staff members with the following information: name, position,	
date of employment, Certificates of Registration No. and validity period of the Professional	
Identification Card No., to be signed by the managing partner.	
10. Certified true copy of the documents showing the correspondent relationship, membership	
or business dealings with foreign CPA firm/s, if any, including complete address and postal	
address, telephone number and facsimile numbers, e-mail address and website. 11. Sworn statement stating: (Duly notarized with documentary stamp on the original copy)	
a. the copy of the document showing the correspondent relationship, membership, or	Applicant
business dealings with the foreign CPA is the faithful reproduction of its original copy;	
b. the foreign CPA is not directly or indirectly, through the Filipino CPA, engaged in the	
practice of Public Accountancy in the Philippines, except the authorized foreign CPAs	
under Sections 34 and 35 of R.A. No. 9298; and	
c. the rights and obligation of the parties in specific terms.	
B. Renewal of Accreditation	
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF for	ormat, and arranged according to the list
below:	
1. Certificate of Accreditation	Applicant
2. Valid Business Permit	
3. Latest SEC Articles of Partnership	SEC
4. Certified true copy of any of the following:	
a. Certificate of Registration, if the applicant is not yet subjected to QAR; or	Applicant
b. Provisional Certificate of QAR Compliance, if the applicant is undergoing remediation	
process; or	
c. Certificate of QAR Compliance, if the applicant has satisfactorily passed the QAR inspection or has completed and complied with all the findings and recommendations	
of the QAR Inspection Team.	
5. Pictures of the Principal Office.	Applicant
	11

REGULATI

Applicant
Applicant
Applicant
Applicant
BIR
Applicant
Representative
mat, and arranged according to the list



1. Certified true copy of the Certificate of Registration as a Certified Public Accountant (CPA).	PRC
2. Valid Professional Identification Card (PIC).	
<ul> <li>3. Sworn statement by the CPA: (Duly notarized with documentary stamp on the original copy) <ul> <li>a. has a meaningful participation in their respective internal quality review process;</li> <li>b. has undergone adequate and effective training (from organizations duly accredited by the Board or by its duly authorized representatives) on all the current accounting and auditing standards, code of ethics, laws and their implementing rules and regulations, circulars, memoranda, their respective codes of good governance and other related documents that are required in the practice of public accountancy to ensure professional, ethical and technical standards;</li> <li>c. is of good moral character;</li> <li>d. he/she had not been found guilty by a competent court and/or administrative body of any case involving moral turpitude and/or unethical practices; and</li> <li>e. has at least three (3) years of meaningful experience in any of the areas of public practice including taxation as defined in Section 28 (A), Rule 4 of the IRR of R.A. No. 9298.</li> </ul> </li> <li>4. Detailed description of work experience (data to include the name of the company,</li> </ul>	Applicant
position, duties and responsibilities and date of employment).	
5. Proof of 120 CPD credit units earned showing compliance with the required Competency	PRC-CPDD
Area.	
6. Certificate of Membership in Good Standing from the APO/AIPO.	APO/AIPO
<b>B. Renewal of Accreditation</b> Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF for below:	rmat, and arranged according to the list
1. Certificate of Accreditation.	Applicant
2. Valid Professional Identification Card (PIC)	
<ol> <li>Proof of 120 CPD credit units earned showing compliance with the required Competency Area.</li> </ol>	PRC-CPDD
4. Certificate of Membership in Good Standing from the APO/AIPO.	APO/AIPO
5. For government employees, submit authority to practice issued by the employer, printed in the official letterhead of the institution/agency.	Applicant
Additional Requirement:	
1. One (1) Documentary Stamp Tax (DST) (for Certificate of Accreditation).	Bureau of Internal Revenue (BIR)
	· · · ·

2. Short Brown Envelope for the Certificate of Accreditation.	Applicant
Requirements for Representative for claiming the signed certificate:	
<ol> <li>Any valid government – issued or valid NBI clearance</li> </ol>	
<ol> <li>If representative is a PRC registered professional – authorization letter and valid PRC- issued PIC; if not PRC registered professional, Special Power of Attorney</li> </ol>	Representative
Individual CPA as Accounting Teacher	
Basic Requirements:	
A. Initial Application	
Scanned copy (original/authenticated) of the required documents saved in one (1) file, PDF formation	at, and arranged according to the list
below:	
1. Certificate of Accreditation as a Certified Public Accountant (CPA).	
2. Valid Professional Identification Card (PIC).	
3. Sworn Statement by the individual CPA that he has at least three (3) years of meaningful	Applicant
experience in any of the areas of the practice of accountancy with a detailed description of	
such work experience (affix two (2) documentary stamps).	
4. Proof of 120 CPD credit units earned showing compliance with the required Competency	PRC-CPDD
Area.	
5. Certificate of Membership in Good Standing from the APO/AIPO.	APO/AIPO
B. First Renewal of Accreditation	
Copy of the required documents saved in one (1) file, PDF format, and arranged according to the	list below:
1. Certificate of Accreditation.	
2. Diploma/Transcript of Records of the Master's Degree in Accountancy or in other related	
area of studies.	Applicant
3. Valid Professional Identification Card (PIC).	Applicant
4. Duly notarized Certificate of Employment/Appointment as Faculty Member from the	
educational institution the CPA applicant is currently teaching.	
5. Proof of 120 CPD credit units earned showing compliance with the required Competency	PRC-CPDD
Area including 12 units of professional education units.	
<ol><li>Certificate of Membership in Good Standing from the APO/AIPO.</li></ol>	APO/AIPO
C. Subsequent Renewal of Accreditation	
Copy of the required documents saved in one (1) file, PDF format, and arranged according to the	
1. Certificate of Accreditation.	Applicant

1.Visit     the website     1.1.     Check the application details, and the correctness and completeness     Application Fee:     2 hours     Professiona       https://acoas.prc.gov.ph,     the correctness and completeness     Individual CRA/ Individual     Regulations					
educational institution the CPA applicant is currently teaching.       Proof of 120 CPD credit units earned showing compliance with the required Competency Area.       PRC-CPDD         5. Certificate of Membership in Good Standing from the APO/AIPO.       APO/AIPO       APO/AIPO         Additional Requirement:       Image: Comparison of the Certificate of Accreditation.       APO/AIPO         2. Short Brown Envelope for the Certificate of Accreditation.       Applicant       Applicant         Requirements for Representative for claiming the signed certificate:       Image: Certificate of Accreditation letter and valid PRC-issued PIC; if not PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       Representative       Percessing Time         1.Visit       the website https://accas.prc.gov.ph, register and/or create a transaction online, upload       1.1. Check the application details, and the correctness and completeness of the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       1.1. Check the application details, and the correctness and completeness of the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       Application Fee: Php 1,500.00       2 hours       Professiona Regulations Officer, RO RD		· · · · · · · · · · · · · · · · · · ·			
4. Proof of 120 CPD credit units earned showing compliance with the required Competency Area.       PRC-CPDD         5. Certificate of Membership in Good Standing from the APO/AIPO.       APO/AIPO         Additional Requirement:       APO/AIPO         1. One (1) Documentary Stamp Tax (DST) (for Certificate of Accreditation).       Bureau of Internal Revenue (BIR)         2. Short Brown Envelope for the Certificate of Accreditation.       Applicant         Requirements for Representative for claiming the signed certificate:       Applicant         1. Any valid government – issued or valid NBI clearance       Representative         2. If representative is a PRC registered professional – authorization letter and valid PRC- issued PIC; if not PRC registered professional, Special Power of Attorney       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE LE         1. Visit the website https://accoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements uploaded.       1.1. Check the application details, and the correctness and completeness of the documentary requirements uploaded.       Application Fee: Php 1,500.00       2 hours       Professiona Regulations Officer, RO- RD         Proference PRC-RO as the processing office, and pay the prescribed fees online.       Firm/Partnership       Php 1,500.00			culty Member from the		
5. Certificate of Membership in Good Standing from the APO/AIPO.       APO/AIPO         Additional Requirement:       1. One (1) Documentary Stamp Tax (DST) (for Certificate of Accreditation).       Bureau of Internal Revenue (BIR)         2. Short Brown Envelope for the Certificate of Accreditation.       Applicant         Requirements for Representative for claiming the signed certificate:       1. Any valid government – issued or valid NBI clearance         2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       Representative         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE LE         1. Visit the website https://accas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       1.1. Check the application details, and the correctness and completeness of the documentary requirements is ploaded.       Application Fee:       2 hours       Professiona Regulations Officer, RO RD Individual Partner of Firm / Accounting Teacher       RD         Processing office, and pay the prescribed fees online.       Firm/Partnership       Firm/Partnership       Phip 1,500.00	4. Proof of 120 CPD cre		he required Competency	PRC-CPD	)D
1. One (1) Documentary Stamp Tax (DST) (for Certificate of Accreditation).       Bureau of Internal Revenue (BIR)         2. Short Brown Envelope for the Certificate of Accreditation.       Applicant         Requirements for Representative for claiming the signed certificate:       Applicant         1. Any valid government – issued or valid NBI clearance       Representative         2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       Representative         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE LE         1.Visit the website register and/or create a transaction online, upload the correctness and completeness of the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       1.1. Check the application details, and the correctness and completeness of the documentary requirements of the documentary requirements for the documentary requirements of the processing office, and pay the prescribed fees online.       2 hours       Professional Regulations Officer, RO-RD RESENCE RD REAL		ship in Good Standing from the APO/AIPO.		APO/AIP	0
2. Short Brown Envelope for the Certificate of Accreditation.       Applicant         Requirements for Representative for claiming the signed certificate:       1. Any valid government – issued or valid NBI clearance       Representative         2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       Representative         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE LE         1.Visit       1.1.       Check the application details, and the correctness and completeness of the documentary requirements uploaded.       Application Fee:       2 hours       Professional Regulations Officer, RO RESPONSIE LE         Individual CPA/ Individual the documentary requirements group of the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       Firm/Partnership       Php 1,500.00	Additional Requirement:		· · · · · · · · · · · · · · · · · · ·		
Requirements for Representative for claiming the signed certificate:         1. Any valid government – issued or valid NBI clearance       Representative         2.If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       Representative         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE LE         1.Visit       1.1.       Check the application details, and the correctness and completeness of the documentary requirements uploaded.       Application Fee:       2 hours       Professiona Regulations Officer, RO RESPONSIE UPLOAD         register       and/or create a transaction online, upload the greered PRC-RO as the processing office, and pay the prescribed fees online.       https://acoas.pri.gov.ph, registered PRC-RO as the processing office, and pay       Firm/Partnership       Php 1,500.00	1. One (1) Documentary	Stamp Tax (DST) (for Certificate of Accredit	tation).	Bureau of Internal Re	evenue (BIR)
1. Any valid government – issued or valid NBI clearance       Representative         2. If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       PROCESSING         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING       PERSON         1.Visit       the website       1.1.       Check the application details, and the correctness and completeness of the documentary requirements uploaded.       Application Fee:       2 hours       Professional Regulations Officer, RO-RD         preferred PRC-RO as the processing office, and pay the prescribed fees online.       processing office, and pay       pay       Firm/Partnership       Firm/Partnership	•			Applican	t
2.If representative is a PRC registered professional – authorization letter and valid PRC-issued PIC; if not PRC registered professional, Special Power of Attorney       PROCESSING TIME       PERSON RESPONSIE         CLIENT STEPS       AGENCY ACTION       FEES TO BE PAID       PROCESSING TIME       PERSON RESPONSIE         1.Visit       the website       1.1.       Check the application details, and the correctness and completeness of the documentary requirements uploaded.       Application Fee:       2 hours       Professional Regulations Officer, RO-RD         Individual CPA/ Individual the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.       1.5       Check the application details, and the correctness and completeness of the documentary requirements are processing office, and pay the prescribed fees online.       Professional Regulations officer, RO-RD	•	<u> </u>			
issued PIC; if not PRC registered professional, Special Power of AttorneyCLIENT STEPSAGENCY ACTIONFEES TO BE PAIDPROCESSING TIMEPERSON RESPONSIE LE1.Visit the website https://acoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.1.1.Check the application details, and the correctness and completeness of the documentary requirements uploaded.Application Fee: Individual CPA/ Individual Partner of Firm / Accounting Teacher Php 1,500.002 hoursProfessional Regulations Officer, RO- RD				Representa	itive
CLIENT STEPSAGENCY ACTIONFEES TO BE PAIDPROCESSING TIMERESPONSI LE1.Visit the website https://acoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the preferred PRC-RO as the processing office, and pay the prescribed fees online.1.1.Check the application details, and the correctness and completeness of the documentary requirements uploaded.Application Fee: Individual CPA/ Individual Partner of Firm / Accounting Teacher2 hoursProfessiona Regulations Officer, RO- RDProcessing office, and pay the prescribed fees online.1.1.Check the application details, and the correctness and completeness of the documentary requirements uploaded.Application Fee: Individual CPA/ Individual Partner of Firm / Accounting Teacher2 hoursProfessiona Regulations Officer, RO- RD		<b>e</b>			
https://acoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the processing office, and pay the prescribed fees online.the correctness and completeness of the documentary requirements and completeness of the documentary requirements of the documentary Php 1,500.00Individual CPA/ Individual Partner of Firm / Accounting Teacher Php 1,500.00Regulations Officer, RO- RDHe prescribed fees online.Firm/PartnershipFirm/Partnership	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID		RESPONSIB
Accounting Staff	https://acoas.prc.gov.ph, register and/or create a transaction online, upload the documentary requirements, select the preferred PRC-RO as the processing office, and pay	the correctness and completeness of the documentary requirements	Individual CPA/ Individua Partner of Firm / Accounting Teacher Php 1,500.00 Firm/Partnership Php 2,000.00		Professional Regulations Officer, RO- RD



	Php 300.00		
1.1.1. If correct and complete, forward the application to the concerned PRB through the system.	None	5 minutes	Professional Regulations Officer, RO- RD
1.1.2. If incorrect/incomplete, enter into the system the findings and forward to the applicant through email. Any documents for compliance shall be uploaded in the system.			
1.2. Review the application documents.	None	2 working days	PRB Focal Person
1.2.1. If approved, forward the application documents through the system to the ACD for the printing of certificate of accreditation			
1.2.2. If disapproved, enter into the system the reason/s for disapproval/deferment and forward to the PRC-RO staff for appropriate action.	None	5 minutes	PRB Focal Person
1.3. Enter into the system the dates of effectivity and expiration of accreditation and print the Certificate/s.	None	1 working day	Professional Regulations Officer, CO- RO-ACD



1.4.	Transmit the Certificate/s to the Board Chairperson through the PRB Secretariat Division.	None	10 minutes	Professional Regulations Officer, CO- RO-ACD
1.5.	Receive and endorse the Certificate/s to the Board Chairperson for signature	None	10 minutes	D-SPRB Secretary concerned
1.6.	Sign the Certificate/s	None	1 working day	PRB Chairperson concerned
1.7.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	D-SPRB Secretary concerned
1.8.	Receive the signed Certificate/s and forward the same to the Office of the Chairperson for signature	None	10 minutes	Professional Regulations Officer, CO- RO-ACD
1.9.	Receive, check, and endorse the signed Certificate/s to the Chairperson	None	1 hour	Executive Assistant, Office of the Chairperson
1.10.	Sign the Certificate	None	1 working day	Chairperson, OCH
1.11.	Transmit and endorse the signed Certificate/s to the ACD	None	10 minutes	Executive Assistant, Office of the Chairperson



	1.12.	Received and endorse the signed Certificate to the Archives and Records Division (ARD)	None	10 minutes	Professional Regulations Officer, CO- RD-ACD
	1.13.	Receive and transmit the Certificate to the concerned Regional Office	None	3 working days	Records Officer, CO- AS-ARD Mailing Section
	1.14.	Inform the applicant on the availability of the Certificate.	None	5 minutes	Professional Regulations Officer, RO- RD
<ol> <li>Receive the Certificate of Accreditation and sign on the releasing logbook.</li> </ol>	2.1.	Release the Certificate to the applicant and record the same on the releasing logbook.	None	10 minutes	Professional Regulations Officer, RO- RD
	тот	AL	Application Fee: Individual CPA/ Individual Partner of Firm / Accounting Teacher Php 1,500.00	8 working days, 4 hours and 25 minutes	
			Firm/Partnership		
				THE BULLATION CONTRACT OF THE PHILIP	
--------------------	--	------------------	--	--------------------------------------	
		Php 2,000.00			
		Accounting Staff			
		Php 300.00			
END OF TRANSACTION					

### 22. ISSUANCE OF SPECIAL PERMIT TO FORMER FILIPINO PROFESSIONALS

Refers to the processing of applications for the issuance of Special Permit to Former Filipino Professionals.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and			
	Regional Office (RO) – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Former Filipino Professionals who Professional Identification Card (P			
CHECKL	IST OF REQUIREMENTS		WHERE TO S	SECURE/SOURCES
Basic Requirements:				
1. One (1) copy of duly accomplishe	d application form (IAO-QRD-37)		Download	from this link:
			https://www.p	rc.gov.ph/former-
			<u>filipino-p</u>	rofessionals
2. Copy of Certificate of Employment	t (work must be related to applicant's	profession) or proof	Ар	plicant
of compliance with the Continuing	Professional Development (CPD) re	equirement		
3. Photocopy of passport as proof of	fcitizenship		Applicant	
<ol><li>Certificate of with or with No Penc</li></ol>	ling Administrative Case		Regional Office – Legal	
			Division/Section	
Requirements for Representative:				
1. Non-registered professional -	- any valid government-issued ID a	nd original Special	Representative	
	recuted individually by the applican			
2. Registered professional - val	id Professional Identification Card	e-PIC and original	Repre	sentative
authorization letter duly signed l		Ŭ		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
1. Download the application form	N/A	None	N/A	Applicant
at https://www.prc.gov.ph/former-				
filipino-professionals and fill-out the				
same.				



2. Submit filled-out application form together with the complete documents to the Regional Office - Regulation Division.	2. Verify, check, and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Processing Officer, RO - Regulation Division
<ul><li>3. Pay the prescribed fee.</li><li>4. Submit a copy of the Official</li></ul>	<ol> <li>Issue Official Receipt.</li> <li>Receive copy of the official</li> </ol>	None None	5 minutes 5 minutes	Cashier Processing Officer,
Receipt together with the complete documents to the Regional Office -	receipt and complete documents.	None	5 minutes	RO - Regulation Division
Regulation Division.	4.1 Transmit the application and documentary requirements to the International Affairs Office – Qualification Recognition Division (IAO-QRD).	None	3 working days	Records Officer, RO- Finance and Administrative Division
	4.2. Receive the application, prepare the endorsement letter and Special Permit Certificate for approval of the PRB concerned through the PRB Secretariat Division.	None	2 hours	Processing Officer, CO-IAO-QRD
	4.3. Endorse the complete documents to the PRB concerned through the PRB Secretariat Division	None	10 minutes	Processing Officer, CO-IAO-QRD
	4.4. Receive the application and endorse to the PRB concerned for appropriate action.	None	10 minutes	Board Secretary, CO-PRB Secretariat Division
	4.5. Act on the application, validate and sign the Special Permit Certificate then return to IAO-QRD.	None	6 working days	Special Permit Board Focal Person and PRB Chairperson
	Note: If documents are			

			OF THE
incomplete, inform the applicant by the Regional Office – Regulation Division through IAO- QRD to comply with the lacking requirements. If application is denied, send a letter of denial to the applicant by the Regional Office – Regulation Division through IAO-QRD.			
4.6. Endorse the signed Special Permit Certificate.	None	10 minutes	Board Secretary, CO-PRB Secretariat Division
4.7. Receive the signed Special Permit Certificate and endorse to the PRC Chairperson for approval.	None	1 working day	Processing Officer, CO-IAO-QRD
4.8. Receive the application and endorse to the PRC Chairperson.	None	10 minutes	Staff, CO - Office of the Chairperson
4.9. Sign the Special Permit Certificate.	None	1 working day	PRC Chairperson
4.10 Endorse the Special Permit Certificate signed by the PRC Chairperson to IAO-QRD.	None	10 minutes	Staff, CO - Office of the Chairperson
4.11 Receive, docket and scan the signed SP Certificate and endorse the STP Certificate to Regional Office – Regulation Division.	None	30 minutes	Processing Officer, CO-IAO- QRD
4.12 Transmit the application to the Regional Office – Regulation	None	3 working days	Processing Officer, CO-IAO-

REGULATIO



	Division through Archives and Records Division.			QRD and Mailing Officer, CO - Archives and Records Division		
5. Pay the prescribed fee	5. Receive the signed and docketed Special Permit Certificate and instruct the applicant to pay the prescribed fee at the Cashier.	Permit fee (for each visit or sojourn): P1,250 or Permit fee (for permanent residents): P1,500.00 Updating fee: Based on the Year Last Paid of the applicant.	5 minutes	Processing Officer, RO - Regulation Division		
	5.1 Issue official Receipt	None	5 minutes	Cashier		
6. Receive the signed SP Certificate and sign on the releasing logbook.	6. Receive the copy of the Official Receipt and release the signed Special Permit Certificate or denial letter to the applicant.	None	5 minutes	Issuing Officer, RO - Regulation Division		
TOTAL		Permit fee (for each visit or sojourn): <b>P1,250</b> or Permit fee (for permanent residents): <b>P1,500.00</b> and Updating fee (Schedule of fees below is placed below)	14 working days, 4 hours and 20 minutes			
	END OF TRANSACTION					



#### Schedule of Updating Fees for 2025

#### PROFESSIONAL REGULATION COMMISSION **RENEWAL OF FEES FOR 2025** BACCALAUREATE

	BACCALAUREATE							
No.	Year Last Paid	Period	Number of years	TOTAL ARF (Annual Registration Fee)	Surcharge	Arrears	Total	
1	1977	1978-2028	51	3,490.00	578.00		4,068.00	
2	1978	1979-2028	50	3,485.00	577.00		4,062.00	
3	1979	1980-2028	49	3,480.00	576.00		4,056.00	
4	1980	1981-2028	48	3,475.00	575.00		4,050.00	
5	1981	1982-2028	47	3,470.00	574.00		4,044.00	
6	1982	1983-2028	46	3,465.00	573.00		4,038.00	
7	1983	1984-2028	45	3,460.00	572.00		4,032.00	
8	1984	1985-2028	44	3,455.00	571.00		4,026.00	
9	1985	1986-2028	43	3,450.00	570.00		4,020.00	
10	1986	1987-2028	42	3,445.00	569.00		4,014.00	
11	1987	1988-2028	41	3,440.00	568.00		4,008.00	
12	1988	1989-2028	40	3,435.00	567.00		4,002.00	
13	1989	1990-2028	39	3,430.00	566.00		3,996.00	
14	1990	1991-2028	38	3,425.00	565.00		3,990.00	
15	1991	1992-2028	37	3,410.00	562.00	15.00	3,987.00	
16	1992	1993-2028	36	3,395.00	559.00	30.00	3,984.00	
17	1993	1994-2028	35	3,380.00	556.00		3,936.00	
18	1994	1995-2028	34	3,355.00	551.00		3,906.00	
19	1995	1996-2028	33	3,330.00	546.00		3,876.00	
20	1996	1997-2028	32	3,305.00	541.00		3,846.00	
21	1997	1998-2028	31	3,280.00	536.00		3,816.00	
22	1998	1999-2028	30	3,255.00	531.00	60.00	3,846.00	
23	1999	2000-2028	29	3,230.00	526.00	120.00	3,876.00	
24	2000	2001-2028	28	3,190.00	518.00		3,708.00	
25	2001	2002-2028	27	3,150.00	510.00		3,660.00	
26	2002	2003-2028	26	3,110.00	502.00		3,612.00	
27	2003	2004-2028	25	3,070.00	502.00		3,572.00	
28	2004	2005-2028	24	3.030.00	494.00		3,524.00	
29	2005	2006-2028	23	2,990.00	486.00	50.00	3,526.00	
30	2005	2007-2028	22	2,950.00	478.00	100.00	3,528.00	
31	2007	2008-2028	21	2,850.00	470.00	150.00	3,470.00	
32	2008	2009-2028	20	2,750.00	450.00	200.00	3,400.00	
33	2009	2010-2028	19	2,650.00	430.00		3,080.00	
34	2010	2011-2028	18	2,550.00	410.00		2,960.00	
35	2010	2012-2028	17	2,450.00	390.00		2,840.00	
36	2012	2013-2028	16	2,350.00	370.00		2,720.00	
37	2012	2013-2028	15	2,250.00	350.00		2,600.00	
38	2013	2015-2028	14	2,100.00	330.00		2,430.00	
39	2014	2015-2028	13	1,950.00	300.00		2,250.00	
40	2015	2010-2028	12	1,800.00	270.00		2,070.00	
41	2010	2018-2028	11	1,650.00	240.00		1,890.00	
41	2017	2019-2028	10	1,500.00	210.00		1,710.00	
42	2018	2019-2028	9	1,350.00	180.00		1,530.00	
43	2019	2020-2028	8	1,200.00	150.00		1,350.00	
44	2020	2021-2028	7	1,050.00	120.00		1,170.00	
45	2021	2022-2028	6	900.00	90.00		990.00	
			5	750.00	60.00		810.00	
47	2023	2024-2028 2025-2028	4	600.00	30.00		630.00	
48	2024		3	450.00	0.00		450.00	
49	2025	2026-2028			0.00		450.00	
50	2026	2027-2029	3	450.00	0.00		450.00	

#### NON BACCALAUREATE TOTAL ARF Year Last Number No. Period Surcharge Arrears Total Paid of years (Annual Registration Fee) 516.00 3,632.00 1977 1978-2028 51 3,116,00 3,628.00 1978 1979-2028 50 3.114.00 514.00 1979 1980-2028 49 3.112.00 512.00 3.624.00 1980 1981-2028 48 3,110.00 510.00 3,620.00 1981 1982-2028 47 3.108.00 509.60 3,617.60 1982 1983-2028 46 3,106.00 509.20 3,615.20 1983 1984-2028 45 3,104.00 508.80 3,612.80 3,102.00 508.40 3,610.40 1984 1985-2028 44 3,100.00 508.00 3,608.00 1985 43 1986-2028 507.60 3,605.60 10 1986 1987-2028 42 3,098.00 507.20 41 3,096.00 3,603.20 11 1987 1988-2028 3,094.00 506.80 3,600.80 12 1988 1989-2028 40 506.40 3.092.00 3,598,40 13 1989 1990-2028 39 14 1990 1991-2028 38 3,090.00 506.00 3,596.00 15 1991 1992-2028 37 3.080.00 504.00 10.00 3.594.00 16 1992 1993-2028 36 3,070.00 502.00 20.00 3,592.00 17 1993 1994-2028 3,060.00 500.00 3,560.00 35 18 19 20 1994 1995-2028 34 3,040.00 496.00 3,536.00 3,020.00 492.00 3,512.00 1995 1996-2028 33 3,000.00 488.00 3,488.00 32 1996 1997-2028 484.00 21 1997 31 2,980.00 3,464.00 1998-2028 2,960.00 480.00 60.00 3,500.00 22 30 1998 1999-2028 2.940.00 475.00 3.536.00 23 24 1999 2000-2028 29 120.00 2000 2001-2028 28 27 2,910.00 470.00 3,380.00 25 2001 2002-2028 2.880.00 464.00 3.344.00 26 27 2002 2003-2028 26 2,850.00 458.00 3,308.00 2003 2004-2028 25 2,820.00 458.00 3,278.00 28 29 30 2,790.00 452.00 3,242.00 2004 2005-2028 24 2005 2006-2028 23 2,760.00 446.00 50.00 3,256.00 22 440.00 100.00 3,270.00 2,730.00 2006 2007-2028 2 640.00 434.00 150.00 31 3,224.00 2007 2008-2028 21 2,550.00 415.00 200.00 32 2008 2009-2028 20 3,166.00 398.00 33 2009 2010-2028 19 2.460.00 2.858.00 34 2010 2011-2028 18 2,370.00 380.00 2,750.00 35 36 37 2011 2012-2028 17 2,280.00 362.00 2,642.00 2,190.00 344.00 2,534.00 2012 2013-2028 16 2,100.00 326.00 2,426.00 15 2013 2014-2028 308.00 38 2015-2028 14 1,960.00 2,268.00 2014 1.820.00 280.00 2,100.00 39 40 2015 13 2016-2028 1 680 00 252.00 1.932.00 2016 2017-2028 12 41 2017 2018-2028 11 1,540.00 224.00 1,764.00 42 2018 2019-2028 10 1,400.00 196.00 1.596.00 43 2019 2020-2028 1,260.00 168.00 1,428.00 44 2020 1,120.00 140.00 1,260.00 2021-2028 980.00 112.00 1,092.00 45 2022-2028 2021 840.00 84.00 924.00 46 2022 2023-2028 56.00 756.00 700.00 47 2023 2024-2028 560.00 28.00 588.00

PROFESSIONAL REGULATION COMMISSION

RENEWAL OF FEES FOR 2025

NOTE : Additional surcharge of P 30.00 (20% of ARF) shall be imposed twenty (20) days after birthmonth

2027-2029 NOTE : Additional surcharge of P 28.00 (20% of ARF) shall be imposed twenty (20) days after birthmonth

420.00

420.00

0.00

0.00

420.00

420.00

48

49

2024

2025

2026

2025-2028

2026-2028

# A SUPERIOR SUPERIOR

## 23. REQUEST FOR EXEMPTION OR EXCLUSION FROM THE REQUIREMENTS OF SPECIAL TEMPORARY PERMIT (STP) TO FOREIGNERS

Refers to the process of granting exemption or exclusion from Special Temporary Permits requirements to foreigners whose activities are not considered practice of profession.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office (RO) – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreigners			
CHECKLIST (	OF REQUIREMENTS		WHERE TO S	ECURE/SOURCES
Basic Requirements:				
<ol> <li>One (1) original Letter request addressed to the Professional Regulatory Board (PRB) requesting for an exemption or exclusion from the STP requirements (revise the application form) by citing clear factual and/or legal basis for an exemption or exclusion.</li> <li>(Note: Names of PRBs can be accessed in this link: https://www.prc.gov.ph/professional-regulatory-boards)</li> </ol>			Download from this link https://www.prc.gov.ph/special-temporary permits.	
2. One (1) photocopy of valid passport	t as proof of citizenship		Applicant	
<ol> <li>One (1) copy Contract of Employment or Services, or Memorandum of Agreement between the employer and the foreigner, indicating the terms of reference, nature of engagement, scope, duration and other project or contract details</li> </ol>			Applicant	
Requirements for Representative:		<u> </u>		
<ol> <li>Non-registered professional – any valid government-issued ID and original Special Power of Attorney (SPA) duly executed individually by the applicant.</li> </ol>			Representative	
<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>			Repre	sentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE



1. Submit letter request together with the complete documents to the Regional Office – Regulation Division.	1. Verify, check and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Applicant
2. Pay the prescribed fee.	2. Issue Official Receipt.	None	5 minutes	Cashier
<ul> <li>3. Submit copy of the official receipt and complete documents to the Regional Office – Licensure and Registration Division</li> </ul>	3. Receive copy of the official receipt and complete documents.	None	5 minutes	Processing Officer, RO-Regulation Division
	3.1 Transmit application and documentary requirements to the International Affairs Office – Qualification Recognition Division (IAO- QRD).	None	3 working days	Records Officer, RO - Finance and Administrative Division
	3.2 Receive the application, consolidate application and prepare the endorsement letter for the PRB concerned through the PRB Secretariat Division.	None	2 hours	Processing Officer, CO-IAO-QRD
	3.3 Endorse the complete documents to the STP PRB Focal Person.	None	10 minutes	Processing Officer, CO-IAO-QRD
	3.4 Receive the application and endorse to the PRB concerned for appropriate action.	None	10 minutes	PRB Secretary, PRB Secretariat Division
	3.5 Approve or deny the	None	10 minutes	PRB Secretary,



				OF THE
IAO-QF Note: If denied, se applicant	application is and a letter to the by the Regional egulation Division			PRB Secretariat Division
	se the approved to IAO-QRD.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
•	e the letter of ion or exclusion the STP ments.	None	30 minutes	Processing Officer, CO-IAO-QRD
	e the letter to the oncerned.	None	10 minutes	PRB Secretary, PRB Secretariat Division
letter	and sign the of exemption or on from the STP ments.	No ne	1 working day	PRB Chairperson
3.10 Rece the letter to	ive and endorse IAO-QRD.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
exemption RO –	mit the letter of or exclusion to the Regulation of through the CO - and Records	None	3 working days	Processing Officer, CO-IAO- QRD and Mailing Officer, CO - Archives and Records Division



4. Receive the letter of exemption or exclusion or denial letter and sign on the releasing logbook.	4. Release the letter of exemption or exclusion or denial letter to the applicant.	None	5 minutes	Releasing Officer, RO- Regulation Division
TOTAL		None	7 working days, 4 hours and 20 minutes	
END OF TRANSACTION				

#### 24. APPLICATION FOR QUALIFYING ASSESSMENT FOR FOREIGN MEDICAL PROFESSIONALS

Refers to the processing of applications for foreign medical professionals who intend to apply for Qualifying Assessment to undergo residency or fellowship training in the Philippines.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office – Licensure and Registration Division (RO-LRD)			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreign Medical Professionals who are from non-A	ASEAN Member States		
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements				
1. One (1) copy of duly accomplished a	pplication form (IAO-QRD-33)	Download from this link: <u>https://www</u> .prc.gov.ph/residen cy- fellowship-training-forms		
2. One (1) copy of Letter of Intent to pursue medical residency or fellowship training in the Philippines addressed to the Professional Regulatory Board of Medicine Chairperson detailing therein his/her future professional plans, including place of practice after the completion of the training program (Note: Name of the Chairperson of the PRB of Medicine can be accessed in this link: https://prc.gov.ph/professional-regulatory-boards)		Downloaded from this link: https://www.prc.gov.ph/residen cy- fellowship-training-forms		
	t of academic records, with official English lippine Embassy/Consulate or with Apostille	Applicant		
<ul> <li>4. One (1) original copy as a registered physician or its equivalent issued by the Ministry of Health/Professional Regulatory Authority or such other appropriate regulatory body in the foreign country/state, with official English translation, authenticated by the Philippine Embassy/Consulate or with Apostille Certification</li> </ul>		Applicant		
	r with Apostille Certification	Applicant		



6. One (1) piece passport size picture	6. One (1) piece passport size picture with name tag			olicant
				olicant
8. Photocopy of the valid 9 (a) or Temporary Visitor's Visa issued by the Bureau of Immigration			App	olicant
Requirements for Representative:				
<ol> <li>Non-registered professional – Special Power of Attorney (SPA) d</li> </ol>			Repres	entative
<ol> <li>Registered professional – valional original authorization letter duly signal</li> </ol>	d Professional Identification	Card/e-PIC and	Repre	sentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download application form (IAO- QRD-33) a t <u>https://www.prc.gov.ph/residency-</u> <u>fellowship-training-forms</u> and fill-out the same.		None		Applicant
2. Submit filled-out application form together with the complete documents to the RO-LRD-(Application Section).	2. Verify, check and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	5 minutes	Assessing Officer , RO-LRD-Application Section
3. Pay the prescribed fee.	3. Issue Official Receipt.	Qualifying Assessment (QA) fee: Php 1,100.00	5 minutes	Cashier
<ol> <li>Submit copy of the official receipt and complete documents to the Regional Office – Licensure and Registration</li> </ol>	4. Receive complete documents together with a copy of the official receipt.	None	5 minutes	Processing Officer, RO-LRD-Application Section)



Division (Application Section).	4.1 Transmit application and documentary requirements to the International Affairs Office – Qualification Recognition Division (IAO- QRD).	None	2 hours	Processing Officer, CO-IAO-QRD
	4.2 Receive the application and prepare consolidated applications for endorsement to the PRB of Medicine through the PRB Secretariat Division.	None	2 hours	Processing Officer, CO-IAO- QRD
	4.3 Endorse the complete documents to the PRB of Medicine through the PRB Secretariat Division.	None	10 minutes	Processing Officer, CO-IAO- QRD
	4.4 Receive the application and endorse the application to the PRB of Medicine.	None	10 minutes	Board Secretary, CO - PRB Secretariat Division
	4.5 Act on the applications and return to IAO- QRD. <b>Note:</b> If documents are incomplete, inform the applicant by the Regional Office – Application Section through IAO- QRD to comply with the lacking requirements. If application is denied, send a letter of denial to the applicant by the Regional Office –	None	6 working days	PRB of Medicine

				UF TH
	Application Section through IAO- QRD.			
	4.6 Endorse the application.	None	10 minutes	Board Secretary, CO - PRB Secretariat Division
	4.7 Transmit the approved application to take the OA to the Regional Office Licensure and Registration Division (Application Section) through the Central Office Archives and Records Division.	None	3 working days	Processing Officer, CO-IAO- QRD and Mailing Officer, CO - Archives and Records Division
<ol> <li>Receive the notification from Regional Office – LRD (Application) to apply for QA through the LERIS.</li> </ol>	<ol> <li>Notify the applicant to apply for QA through LERIS. (Applicant may refer to the process on application for licensure examination) or release denial letter to the applicant.</li> </ol>	None	5 minutes	Processing Officer, RO- LRD- Application Section
TOTAL		Php 1,000.00	9 working days, 4 hours and 50 minutes	
	END OF TRANSAC	TION		

NL REGULATIO

### 25. ISSUANCE OF TEMPORARY TRAINING PERMIT TO FOREIGN MEDICAL PROFESSIONALS

Refers to the process of applications for foreign medical professionals who intend to apply for Temporary Training Permit to undergo residency or fellowship training in the Philippines.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-				
	QRD) and Regional Office (RO) – Regulation Division				
Classification:	Highly Technical Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Foreign Medical Professionals who passed the Q Certificate of Exemption from Taking QA	ualifying Assessment (QA) or has			
CHECKLIST O	FREQUIREMENTS	WHERE TO SECURE/SOURCES			
Basic Requirements:					
1. One (1) copy of duly accomplished ap	pplication form (IAO-QRD-32)	Download from this link: https://www.prc.gov.ph/residen cy- fellowship-training-forms			
training institution/hospital (The trainin conditions of the training, including insurance fees (e.g. medical malpra institution/hospital. The contract shall	t signed by the Medical Director or Head of the ag contract shall stipulate the duration, terms and payment of the prescribed training fees and actice insurance), as may be required by the also indicate that the foreign medical profession spital/institution any monetary compensation for ncy/fellowship training therein.)	Applicant and training institution/hospital			
<ol> <li>One (1) original copy of the letter of a Head of the training institution/hospita professional has been accepted by th</li> </ol>		Training institution/hospital			
4. One (1) photocopy of valid passport a	s proof of citizenship	Applicant			
5. One (1) photocopy of Certificate of Pa qualifying assessment/examination	ssing/Certificate of Exemption from the	Applicant			
6. One (1) piece passport size picture w	ith name tag	Applicant			
Requirements for Representative:		•			



1. <b>Non-registered professional</b> – any valid government-issued ID and original Special Power of Attorney (SPA) duly executed individually by the applicant.			Representative	
<b>v</b> .	<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>		Representative	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Download application form (IAO- QRD-32) <u>https://www.prc.gov.ph/residency-</u> <u>fellowship-training-forms</u> and fill- out the same.</li> </ol>	N/A	None	10 minutes	Applicant
2. Submit filled-out application form together with the complete documents to the Regional Office –	2. Verify, check and evaluate the application.	None	35 minutes	Processing Officer, RO - Regulation Division
Regulation Division.	2.1 Transmit the application to the International Affairs Office -Qualification Recognition Division.	None	3 working days	Records Officer, RO - Finance and Administrative Division
	2.2 Receive the application, prepare consolidated applications and TTP Certificates for endorsement to the TTP PRB of Medicine Focal Person and Chairperson of the PRB of Medicine through the PRB Secretariat Division.	None	2 hours	Processing Officer, CO-IAO-QRD
	2.3 Receive the application and endorse the	None	10 minutes	PRB Secretary, CO - PRB



complete documents to the TTP PRB of Medicine Focal Person and Chairperson of the PRB of Medicine.			Secretariat Division
2.4 Act on the application, validate and sign the TTP Certificate then return to IAO-QRD.	None	6 working days	TTP Board Focal Person and Chairperson, PRB of Medicine
Note: If documents are incomplete, inform the applicant to the Regional Office – Regulation Division through IAO-QRD to comply with the lacking requirements. If application is denied, send a letter of denial to the applicant to the Regional Office – Regulation Division through IAO-QRD.			
2.5 Endorse the signed TTP Certificate to IAO-QRD.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
2.6 Receive the signed TTP certificate and endorse to the PRC Chairperson.	None	10 minutes	Processing Officer, CO-IAO- QRD
2.8 Receive the signed STP Certificate and endorse to the PRC Chairperson.	None	10 minutes	Staff, Office of the Chairperson



	2.9 Sign the TTP Certificate	None	1 working day	PRC Chairperson	
	2.10 Endorse the TTP Certificate signed by the PRC Chairperson to IAO- QRD	None	10 minutes	Staff, Office of the Chairperson	
	2.11 Receive, docket and scan TTP Certificate and endorse theTTP Certificate to Regional Office–Regulation Division	None	30 minutes	Processing Officer, CO-IAO- QRD	
	2.12 Transmit the signed TTP Certificate to the Regional Office – Regulation Division through Archives and Records Division.	None	3 working days	Mailing Officer, CO - Archives and Records Division	
<ol> <li>Receive the TTP Certificate and sign on the releasing logbook.</li> </ol>	<ol> <li>Release the signed TTP Certificate or denial letter to the applicant.</li> </ol>	None	5 minutes	Releasing Officer, RO - Regulation Division	
TOTAL		None	13 working days, 4 hours and 10 minutes		
	END OF TRANSACTION				

# A STATE OF THE PHILIPPINE

#### 26. EXEMPTION FROM TAKING QUALIFYING ASSESSMENT FOR FOREIGN MEDICAL PROFESSIONAL

Refers to the processing of applications for foreign medical professionals who intend to apply for exemption from taking Qualifying Assessment to undergo residency or fellowship training in the Philippines.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office – Licensure and Registration Division (RO-LRD)				
Classification:	Highly Technical Transaction				
Type of Transaction:	G2C – Government to Citizen (Foreign)				
Who may avail:	<ul> <li>Foreign Medical Professionals who:</li> <li>1. are from ASEAN Member States who intend to undergo residency or fellowship training; or</li> <li>2. are from non-ASEAN Member States who passed the Qualifying Assessment and intend to undergo fellowship training in the Philippines.</li> </ul>				
CHECKLIST (	DF REQUIREMENTS	WHERE TO SECURE/SOURCES			
Basic Requirements:					
<ol> <li>One (1) copy of duly accomplished application form (IAO-QRD-33)</li> <li>One (1) copy of Letter of Intent to pursue medical residency or fellowship training in the Philippines addressed to the Professional Regulatory Board of Medicine Chairperson detailing therein his/her future professional plans, including place of practice after the</li> </ol>		Download from this link: <u>https://www</u> .prc.gov.ph/residenc y- fellowship-training-forms Letter of Intent template can be downloaded from this L\link: <u>https://www</u> .prc.gov.ph/residenc y- fellowship-training-forms			
(Note: Name of the Chairperson of the PRB of Medicine can be accessed in this link: https://prc.gov.ph/professional-regulatory-boards					
3. One (1) original copy of the transcript of academic records, with official English translation, Applicant authenticated by the Philippine Embassy/Consulate or with Apostille Certification					
Health/Professional Regulatory Author	nysician or its equivalent issued by the Ministry of ity or such other appropriate regulatory body in nglish translation, authenticated by the Philippine ertification	Applicant			

5. One (1) original copy of the letter of re-			Appl	icant
Medicine from which he/she graduated, the Philippine Embassy/Consulate or wi		inenticated by		
6. One (1) piece passport size picture with			Appl	icant
7. Photocopy of valid passport as proof of				icant
8. Photocopy of the valid 9 (a) or Temp	oorary Visitor's Visa issued by t	ne Bureau of	Appl	icant
Immigration				
Requirements for Representative:1. Non-registered professional – any v	valid government issued ID and	original Special	Ren	esentative
Power of Attorney (SPA) duly execute		onginal Opecial	Кері	Cochative
2. Registered professional – valid Pro		PIC and original	Re	oresentative
authorization letter duly signed by the	applicant.			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download application form (IAO- QRD-33) at <u>https://www.prc.gov.ph/residency-</u> <u>fellowship-training-forms</u> and fill-out the same.	N/A	None	N/A	Applicant
2. Submit filled-out application form together with the complete documents to the Regional Office – Licensure and Registration	2. Verify, check, and evaluate the complete documents.	None	35 minutes	Processing Officer, RO- LRD-Application Section
Division (Application Section).	2.1. Transmit the application and documentary requirements to the International Affairs Office - Qualification Recognition Division (IAO-QRD).	None	3 working days	Records Officer, RO-FAD
	2.2 Receive the application, prepare consolidated applications and certificate of exemption for endorsement to the PRB of	None	2 hours	Processing Office CO-IAO-QRD

REGULATIO

			OF THE
Medicine through the Pl Secretariat Division.	RB		
2.3 Endorse the complete documents to the PRB Medicine through the Pl Secretariat Division.	of	10 minutes	Processing Officer, CO-IAO-QRD
2.4 Receive and endorse the application to the PRB of Medicine.		10 minutes	PRB Secretary, CO - PRB Secretariat Division
	e n are the nal ion ply ing n is nial the tion	6 working days	PRB of Medicine
2.6 Endorse the sign Certificate of Exemption.		10 minutes	PRB Secretary, Central Office - PRB Secretariat Division

REGULATI



	2.7 Transmit the Certificate of Exemption to the Regional Office - Licensure and Registration Division (Application Section) through the Central Office - Archives and Records Division.	None	3 working days	Processing Officer, CO-IAO-QRD and Mailing Officer, CO - Archives and Records Division
3. Pay the prescribed fee.	3. Issue Official Receipt	Certification fee of Php900.00	5 minutes	Cashier
<ol> <li>Receive Certificate of Exemption or letter of denial and sign on the releasing logbook.</li> </ol>	4. Release the signed Certificate or denial letter to the applicant	None	5 minutes	Releasing Office, RO-LRD- Application Section
TOTAL		Php900.00	12 working days, 3 hours and 10 minutes	
	END OF TRANSAC	TION		

#### 27. CERTIFICATION OF QUALIFICATION OF FILIPINO MEDICAL TECHNOLOGISTS FOR HAWAII DOH

Refers to the processing of applications of Filipino Registered Medical Technologists who intend to apply as clinical laboratory personnel license in the State of Hawaii pursuant to the Memorandum of Understanding between PRC and Hawaii Department of Health (HDOH).

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office (RO) – Regulation Division				
Classification:	Complex Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Filipino Medical Technologists				
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE/SOURCES			
Basic Requirements:					
1. One (1) copy of the duly accompli-	shed Application form (IAO-QRD-47)	Download from this link: <u>https://www.prc.gov.ph/hawaii-</u> <u>department- health-hdoh</u>			
2. One (1) copy of the duly accompli	shed HDOH's Certification of Qualification	Download from this link: https://www.prc.gov.ph/hawaii- department- health-hdoh			
3. One (1) certified true copy of trans	script of records	College/University where the applicant obtained degree			
applicant has completed the int Philippines which is accredited as	ificate of Completion of Internship confirming that the ernship training program from a laboratory in the s a training laboratory by the Philippine Government stitution recognized and accepted by HDOH	Training laboratory			
5. One (1) passport size picture with	name tag	Applicant			
6. One (1) copy of official receipt		Applicant			
7. One (1) photocopy of updated PR	C Professional Identification Card	Applicant			
Requirements for Representative:					
1. Non-registered profession	al – any valid government-issued ID and original PA) duly executed individually by the applicant.	Representative			
	valid Professional Identification Card/e-PIC and	Representative			



CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download application form at <u>https://www.prc.gov.ph/hawaii-</u> <u>department-health-hdoh</u> and fill-out the same.	N/A	None	N/A	Applicant
2. Submit filled-out application form together with the complete documents to the Regional Office - Regulation Division.	2. Verify, check, and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Assessing Officer, RO - Regulation Division
3. Pay the prescribed fee.	3. Issue Official Receipt.	Php 1,000.00	5 minutes	Cashier
4. Submit a copy of the Official Receipt together with the complete documents to the Regional Office - Regulation	<ol> <li>Receive copy of the official receipt and complete documents.</li> </ol>	None	5 minutes	Processing Officer, RO - Regulation Division
Division.	4.1 Transmit the application and documentary requirements to the International Affairs Office – Qualification Recognition Division (IAO-QRD).	None	3 working days	Records Officer, Regional Office - Finance and Administrative Division (FAD)
	4.2. Receive the application and prepare a letter to the employer to validate that the applicant has obtained at least two (2) years of fulltime work experience in a tertiary level hospital-based clinical laboratory licensed by the Philippine Government.	None	2 hours	Processing Officer, CO-IAO- QRD
	4.3. Receive the letter- reply indicating the duties and responsibilities of the applicant and a copy of the	None	5 minutes	Processing Officer, CO-IAO- QRD

			OF TH
License to Operate from the employer.			
<b>Note:</b> Processing time may vary depending upon the date of reply of the employer.			
4.4. Process the application and endorse the complete documents to the PRB of Medical Technology through PRB Secretariat Division.	None	1 hour	Processing Officer, CO-IAO-QRD
4.5. Receive the application and endorse to the PRB of Medical Technology for appropriate action.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
4.6. Act on the application to determine full compliance with the requirements and sign the HDOH Certification of Qualification.	None	1 working day	Chairperson/ Officer- in-Charge, PRB of Medical Technology
<b>Note:</b> If documents are incomplete, inform the applicant by the Regional Office – Regulation Division through IAO-QRD to comply with the lacking requirements. If application is denied, send a letter of denial to the applicant by the Regional Office – Regulation Division through IAO-QRD.			

N REGULATIO



None	10 minutes	Processing Officer,
		CO-IAO-QRD
None	5 minutes	Processing Officer, RO - Regulation Division
Php 1,000.00	4 working days, 4 hours and 25 minutes	
		Php 1,000.00 4 working days, 4 hours and 25 minutes



## 28. APPLICATION TO TAKE THE LICENSURE EXAMINATION BY A FOREIGNER BY VIRTUE OF FOREIGN RECIPROCITY OR INTERNATIONAL AGREEMENT (CATEGORY A1)

Refers to the process of registering foreign professionals to permanently practice a regulated profession in the Philippines by passing the licensure examination, subject to the reciprocity requirement under the PRL.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD)				
	and Regional Office – Licensure and Registration Division (RO-LRD)				
Classification:	Highly Technical Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Foreigners who want to obtain permanent registra	ation in the Philippines			
CHECKLIST C	F REQUIREMENTS	WHERE TO SECURE/SOURCES			
Basic Requirements:					
1. One (1) copy of duly accomplished	application form (IAO-QRD-01)	Download from this link			
		https://www.prc.gov.ph/special-temporary-			
		permits.			
appropriate official of the foreign Regulatory Board (PRB) concerned examination and indicate the follow foreign state or country or internation country is a signatory, the citizens of examination and to register as [profection (Note: Names of PRBs can be access https://www.prc.gov.ph/professional-	regulatory-boards)	Applicant			
	tional agreement as proof of reciprocity for the nglish translation , authenticated by the certification	Professional Regulatory Authority (Foreign Counterpart)			
institution of higher learning where the degree obtained shall be certified	ue copy of the transcript or records issued by the ne foreigner graduated. The course taken and the by the Commission on Higher Education to be ccredited/recognized in the Philippines.	Applicant			

5. One (1) copy of official docume practice the profession authenticated by the Certification, if required by the p	Philippine Embassy/Consulate o	ountry	Ap	plicant
6. One (1) photocopy of valid passp	ort as proof of citizenship		Ар	plicant
7. One (1) passport size picture			Ар	plicant
Requirements for Representative:				
	<ul> <li>I – any valid government-issued</li> <li>PA) duly executed individually by the</li> </ul>		Repres	sentative
2. <b>Registered professional</b> – original authorization letter du	valid Professional Identification C ly signed by the applicant.	ard/e-PIC and	Repre	sentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download the application form (IAO- QRD-01) at <u>https://www.prc.gov.ph/special-</u> <u>temporary-permits</u> and fill-out the same.	N/A	None	10 minutes	Applicant
2. Submit filled-out application form together with the complete documents to the RO-LRD- Application Section	2. Verify, check and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Assessing Officer, RO-LRD- Application Section
3. Pay the prescribed fee.	3. Issue Official Receipt.	Processing fee: Php 3,000.00	5 minutes	Cashier
4. Submit copy of the official receipt and complete documents to the Regional Office – Licensure and Registration Division (Application	<ol> <li>Receive copy of the official receipt and complete documents.</li> </ol>	None	5 minutes	Processing Officer, RO-LRD- Application Section
Section).	4.1 Transmit application and documentary requirements to the CO-IAO-QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division

REGULATION



	T		
4.2 Receive the application and prepare endorsement letter for the PRB concerned.	None	2 working days	Processing Officer, CO-IAO-QRD
4.3 Endorse the complete documents to the PRB concerned through the PRB Secretariat Division.	None	10 minutes	Processing Officer, CO-IAO-QRD
4.4 Receive the application and endorse to the PRB concerned for appropriate action.	None	10 minutes	PRB Secretary, PRB Secretariat Division
4.5 Determine if reciprocity is established between the Philippines and applicant's country and return to IAO-QRD. <b>Note:</b> If application is denied, send a letter of denial to the applicant by the RO-Regulation	None	6 working days	PRB concerned
<i>Division through IAO-QRD.</i> 4.6 Endorse the approved application to IAO-QRD	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
4.7 Prepare a Resolution.	None	1 working day	Processing Officer, CO-IAO-QRD
4.8 Endorse the Resolution to the PRB concerned.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
4.9 Review and sign the Board Resolution.	None	1 working day	PRB concerned



1		· · · · · ·		
	4.8 Forward the same to the Chief/Officer-in- Charge, CO - PRB Secretariat Division for attestation.	No ne	5 minutes	PRB Secretary, CO - PRB Secretariat Division
	4.11 Attest the Board Resolution.	None	10 minutes	Chief/Officer-in- Charge, CO - PRB Secretariat Division
	4.12 Endorse the attested Board Resolution to the Commission for approval.	None	10 minutes	Processing Officer, CO-IAO- QRD
	4.13 Approve and sign the Board Resolution and return to the IAO-QRD.	None	3 working days	Assistant Commissioner, Commissioner, Office of Commissioner II, Commissioner, Office of Commissioner I, and PRC Chairperson
	4.14 Receive and forward the duly approved and signed Board Resolution to the Central Office - Archives and Records Division for docketing.	None	4 hours	Processing Officer, CO-IAO- QRD
	4.15 Docket the approved and signed Board Resolution and disseminate through official email.	None	5 minutes	Docketing Officer, CO - Archives and Records Division

				OF THE P
5. Receive the Board Resolution or denial letter and sign on the releasing logbook.	<ol> <li>Release the Resolution or denial letter to the applicant.</li> <li>(Applicant may refer to the process of registration as a professional).</li> </ol>	None	5 minutes	Releasing Officer, RO-LRD- Application Section
ΤΟΤΑ		Php 3,000.00	16 working days, 6 hours and 10 minutes	
	END OF TRANSA	CTION		

AL REGULATIO



## 29. REGISTRATION OF FOREIGN PROFESSIONALS WITHOUT EXAMINATION BY VIRTUE OF FOREIGN RECIPROCITY OR

INTERNATIONAL AGREEMENT (CATEGORY A2) Refers to the processing of application for registration without examination filed by foreign professionals who intend to permanently practice a regulated profession in the Philippines, if allowed by the professional regulatory law.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office – Licensure and Registration Division (RO-LRD)			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreigners who want to obtain permanent registr	ation in the Philippines		
CHECKLIST O	F REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. One (1) copy of duly accomplished	application form (IAO-QRD-01)	Download from this link https://www.prc.gov.ph/special-temporary- permits.		
appropriate official of the foreign Regulatory Board (PRB) concerned i. allowing the foreign applicar provision of the applicable re ii. declaration/statement that th of professionals in such foreithose provided of under the	It to register without examination pursuant to the egulatory law; and be requirements for the registration and licensing ign state or country are substantially the same as	Applicant		
<ol> <li>One (1) copy of foreign law or international agreement as proof of reciprocity for the practice of profession, with official English translation , authenticated by the Philippine Embassy/Consulate or with Apostille Certification</li> <li>One (1) copy of official document showing that the applicant is legally qualified to practice the profession in his/her own country authenticated by the Philippine Embassy/Consulate or with Apostille Certification</li> </ol>		Professional Regulatory Authority (Foreign Counterpart)		
5. One (1) photocopy of valid passport		Applicant		



6. One (1) passport size picture			Ар	plicant
Requirements for Representative:			•	
1. Non-registered professional – a Special Power of Attorney (SPA) du	uly executed individually by the	applicant.	Repre	sentative
•	<b>Registered professional</b> – valid Professional Identification Card/e-PIC and riginal authorization letter duly signed by the applicant.		Repre	esentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBL E
1. Download the application form (IAO-QRD-01) at <u>https://www.prc.gov.ph/special-</u> temporary-permits and fill-out the same.	N/A	None	10 minutes	Applicant
2. Submit filled-out application form together with the complete documents to the Regional Office – Licensure and Registration Division (Application Section).	2. Verify, check and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Assessing Officer, RO-LRD- Application Section
3. Pay the prescribed fee.	3. Issue Official Receipt.	Processing fee: Php 3,000.00	5 minutes	Cashier
<ol> <li>Submit copy of the official receipt and complete documents to the Regional Office – Licensure and Registration Division (Application Section).</li> </ol>	4. Receive compl ete documents together with a copy of the official receipt.	None	5 minutes	Processing Officer, RO-LRD-Application Section
	4.1 Transmit application and documentary requirements to the CO- IAO-QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division
	4.2 Receive the application and prepare endorsement letter for the PRB of	None	2 working days	Processing Officer, CO-IAO- QRD



Medicine through the PRB Secretariat Division.			
4.3 Endorse the complete documents to the PRB concerned through the PRB Secretariat Division.	None	10 minutes	Processing Officer, CO-IAO- QRD
4.4 Receive the application and endorse to the PRB concerned for appropriate action.	None	10 minutes	PRB Secretary, PRB Secretariat Division
4.5 Determine if reciprocity is established between the Philippines and applicant's country and return to IAO- QRD.	None	6 working days	PRB concerned
<b>Note:</b> If application is denied, send a letter of denial to the applicant by the Regional Office – Regulation Division through IAO-QRD.			
4.6 Endorse the approved application to IAO-QRD	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
4.7 Prepare a Resolution.	None	1 working day	Processing Officer, CO-IAO- QRD
4.8 Endorse the Resolution to the PRB concerned.	None	10 minutes	PRB Secretary, Central Office - PRB Secretariat Division
4.9 Review and sign the Board	None	1 working day	PRB concerned



Resolution.			
4.10 Forward the same to the Chief/Officer-in- Charge, CO - PRB Secretariat Division for attestation.	No ne	5 minutes	PRB Secretary, CO- PRB Secretariat Division
4.11 Attest the Board Resolution.	None	30 minutes	Chief/Officer-in- Charge, CO - PRB Secretariat Division
4.12 Endorse the attested Board Resolution to the Commission Secretariat for approval of the Commission Proper.	None	10 minutes	Processing Officer, CO-IAO-QRD
4.13 Endorse the attested Board Resolution to the Commission Proper for approval and signature.	None	30 minutes	Commission Secretariat
4.14 Approve and sign the Board Resolution and return to the IAO-QRD.	None	3 working days	Assistant Commissioner, Commissioner, Office of Commissioner II, Commissioner, Office of Commissioner I, and PRC Chairperson
4.15 Receive and forward the duly approved and	None	4 hours	Processing Officer, CO-IAO-QRD

	signed Board Resolution to the Central Office - Archives and Records Division for docketing. 4.16 Docket the approved and signed Board Resolution	None	5 minutes	Docketing Officer, CO - Archives and Records Division
5. Receive the Board Resolution or denial letter and sign on the releasing logbook.	and disseminate through official email. 5. Release the Resolution or denial letter to the applicant. (Applicant may refer to the process of registration as a professional).	None	5 minutes	Releasing Officer, RO-LRD- Application Section
TOTAL	END OF TRANSA	Php 3,000.00	16 working days, 6 hours and 30 minutes	

REGULATION
# HEBULATOR CO

## 30. APPLICATION FOR THE ISSUANCE OF SPECIAL TEMPORARY PERMIT (STP) TO FOREIGN PROFESSIONALS BY VIRTUE OF RECIPROCITY OR INTERNATIONAL AGREEMENT (CATEGORY B)

Refers to the process of issuing Special Temporary Permit to foreign professionals who intend to practice a regulated profession in the Philippines for limited period of time and for specific venue subject to reciprocity or international agreement on the practice of profession between the Philippines and foreigner's country.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreign professionals who intend to practice a rec	ulated profession in the Philippines		
CHECKLIST C	OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. One (1) copy of duly accomplished	application form (IAO-QRD-01)	Download from this link https://www.prc.gov.ph/special-temporary- permits.		
Chairperson requesting for the issue the date and venues of the undertak	One (1) original copy of letter request to Professional Regulatory Board (PRB) Chairperson requesting for the issuance of STP to the foreign professional indicating the date and venues of the undertaking.			
(Note: Names of PRBs link: <u>https://www.prc.gov.</u> j	can be accessed in this <u>-</u> ph/professional-regulatory-boards <u>)</u>			
<ol> <li>One (1) copy of foreign law or interna practice of profession, with official E Embassy/Consulate or with Apostille</li> </ol>	Professional Regulatory Authority (Foreign Counterpart)			
4. One (1) copy of the Contract of Empl Agreement indicating the terms of re of the project	oyment or Services or Memorandum of eference, nature of engagement, scope, duration	Applicant		



5. One (1) copy of official document s practice the profession in his/he Training/Competency in the disciplin is to be engaged in the Philippines authenticated by the I Certification		atory Authority (Foreign nterpart)			
6. One (1) copy of updated Professiona understudy/counterpart	I Identification Card of Filipino p	professional as	Ар	olicant	
7. One (1) photocopy of valid passport	as proof of citizenship		Ар	olicant	
8. Two (2) passport-size pictures with r	name tag		Ар	olicant	
Requirements for Representative:					
<ol> <li>Non-registered professional – any Power of Attorney (SPA) duly execute</li> </ol>	ed individually by the applicant.	<b>0</b>	Repres	sentative	
2. <b>Registered professional</b> – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.			Representative		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Download the application form (IAO- QRD-01)athttps://www.prc.gov.ph/special- temporary-permits and fill-out the same.	N/A	None	10 minutes	Applicant	
2. Submit filled-out application form together with the complete documents to the Regional Office – Regulation Division	2. Verify, checkand evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Processing Officer, RO – Regulation Division	
3. Pay the prescribed fee.	3. Issue Official Receipt. Processing fee: 5 minutes Cashi Php 3,000.00				
4. Submit copy of the official receipt and complete documents to the Regional Office – Regulation Division	4. Receive copy of the official receipt and complete documents.	None	5 minutes	Processing Officer, RO- Regulation Division	



· · · · ·	· · · · · ·		
4.1 Transmit application and documentary requirements to the CO- IAO-QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division
4.2 Receive the application and prepare the endorsement letter for the PRB concerned through the PRB Secretariat Division.	None	2 working days	Processing Officer, CO- IAO-QRD
4.3 Endorse the complete documents to the PRB concerned through the PRB Secretariat Division.	None	10 minutes	Processing Officer, CO-IAO- QRD
4.4 Receive the application and endorse to the STP PRB Focal Person concerned for appropriate action.	None	10 minutes	PRB Secretary, PRB Secretariat Division
4.5 Determine if reciprocity is established between the Philippines and applicant's country and if the activity is a practice of profession or not and the activity is a practice of profession and return to IAO-QRD.	None	4 working days	PRB concerned
Note: If application is denied, send a letter of denial to the applicant by the Regional Office – Regulation Division through IAO-QRD.			



4.6 Endorse the signed STP Certificate to IAO-QRD.	None	10 minutes	PRB Secretary, PRB Secretariat Division
4.7 Prepare a Board Resolution and STP Certificate.	None	1 working day	Processing Officer, CO-IAO-QRD
4.8 Endorse the Board Resolution and STP Certificate to the PRB concerned.	None	10 minutes	Processing Officer, CO-IAO-QRD
4.9 Review and sign the Board Resolution and STP Certificate.	None	1 working day	PRB concerned PRB Chairperson
4.10 Forward the same to the Chief/Officer-in- Charge, Central Office - PRB Secretariat Division for attestation.	None	5 minutes	PRB Secretary, CO - PRB Secretariat Division
4.11 Attest the Board Resolution.	None	10 minutes	Chief/Officer-in- Charge, CO - PRB Secretariat Division
4.12 Endorse the attested Board Resolution to the Commission for approval.	None	10 minutes	Processing Officer, CO-IAO-QRD
4.13 Approve and sign the Board Resolution with the STP Certificate and return to the IAO-QRD.	None	3 working days	Assistant Commissioner, Commissioner, Office of Commissioner, Office of Commissioner I, and PRC



				Chairperson
	4.14 Receive and forward the duly approved and signed Board Resolution to the Central Office - Archives and Records Division for docketing.	None	4 hours	Processing Officer, CO-IAO-QRD
	4.15 Docket the approved and signed Board Resolution and disseminate through official email.	None	5 minutes	Docketing Officer, CO - Archives and Records Division
	4.16 Transmit the signed STP Certificate and STP ID to the RO-Regulation Division through the CO - Archives and Records Division.	None	3 working days	Processing Officer, CO-IAO-QRD and Mailing Officer, CO - Archives and Records Division
5. Pay the prescribed fee.	5. Notify the applicant of the approval of his/her application and instruct to pay the prescribed fee.	None	5 minutes	Releasing Officer, RO – Regulation Division
	5.1 Issue Official receipt	Permit fee – Php 8,000.00	5 minutes	Cashier
6. Receive the Board Resolution or denial letter and sign on the releasing logbook.	6. Release the STP Certificate and STP ID or denial letter to the applicant.	None	5 minutes	Releasing Officer, RO – Regulation Division
TOTAL		Php 11,000.00	17 working days, 6 hours and 20 minutes	
	END OF TRANSA	CTION		



### 31. ISSUANCE OF SPECIAL TEMPORARY PERMIT (STP) TO FOREIGN PROFESSIONALS (CATEGORIES C, D AND E)

Refers to the process of issuing Special Temporary Permits to foreign professionals who intend to practice a regulated profession in the Philippines for a limited period of time and for a specific purpose on the following categories:

- Category C Foreign professionals who are to be engaged as consultants in foreign-funded, joint venture or foreign assisted projects of the government
- Category D Foreign professionals who are to be employed by local or foreign private firms or institutions
- **Category E** Foreign professionals engaged in humanitarian mission

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD) and Regional Office – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreign professionals who intend to practice a reg	ulated profession in the Philippines		
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. One (1) copy of duly accomplished a	pplication form (IAO-QRD-01)	Download from this link https://www.prc.gov.ph/special-temporary- permits.		
Chairperson requesting for the issuar date and venues of the undertaking. (Note: Names of PRBs	equest to Professional Regulatory Board (PRB) nce of STP to the foreign professional indicating the can be accessed in this ph/professional-regulatory-boards)	Applicant		
3. One (1) photocopy of valid passport		Applicant		
practice the profession in his/he Training/Competency in the discipline	showing that the applicant is legally qualified to er own country which include Certificate of e of area of specialization for which the foreigner is henticated by the Philippine Embassy/Consulate or	Professional Regulatory Authority (Foreign Counterpart)		
<ol> <li>One (1) Copy of updated Professiona understudy/counterpart</li> </ol>	al Identification Card of Filipino professional as	Applicant		
6. Two (1) passport size picture		Applicant		
Requirements for Representative:				

1. <b>Non-registered professional</b> – any valid government-issued ID and original Special Power of Attorney (SPA) duly executed individually by the applicant.			Repres	sentative
2. <b>Registered professional</b> – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.			Representative	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download the application form (IAO- QRD-01)at <u>https://www.prc.gov.ph/special-</u> <u>temporary- permits</u> and fill-out the same.	N/A	None	10 minutes	Applicant
<ol> <li>Submit filled-out application form together with the complete documents to the Regional Office – Regulation Division</li> </ol>	2. Verify, check and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Processing Officer, RO – Regulation Division
3. Pay the prescribed fee.	3. Issue Official Receipt.	Processing fee: Php 3,000.00	5 minutes	Cashier
4. Submit copy of the official receipt and complete documents to the Regional Office – Regulation	4. Receive copy of the official receipt and complete documents.	None	5 minutes	Processing Officer, RO – Regulation Division
Division	4.1 Transmit application and documentary requirements to the CO-IAO-QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division
	4.2 Receive the application and prepare the Certificate.	None	2 hours	Processing Officer, CO-IAO-QRD
	4.3 Endorse the complete documents to the STP PRB Focal Person.	None	10 minutes	Processing Officer, CO-IAO-QRD
	4.4 Receive the application and endorse to the STP PRB Focal Person concerned	None	10 minutes	PRB Secretary, PRB Secretariat Division



for appropriate action.			
4.5 Determine if the activities of foreign professional are practice of profession or not; if practice of profession, validate and sign the STP Certificate and return to IAO-QRD.	None	6 working days	STP PRB Focal Person concerned
Note: If application is denied, send a letter of denial to the applicant by the Regional Office – Regulation Division through IAO-QRD.			
4.6 Endorse the signed STP Certificate to IAO-QRD.	None	10 minutes	PRB Secretary, PRB Secretariat Division
4.7 Receive the signed STP Certificate and endorse to the PRC Chairperson.	None	10 minutes	Processing Officer, CO-IAO-QRD
4.8 Receive the signed STP Certificate and endorse to the PRC Chairperson.	None	10 minutes	Staff, Office of the Chairperson
4.9 Sign the STP Certificate.	None	1 working day	PRC Chairperson
4.10 Endorse the STP Certificate signed by the PRC Chairperson to IAO- QRD	No ne	10 minutes	Staff, Office of the Chairperson
4.11 Receive, docket and	None	30 minutes	Processing Officer,

				C OF 1
	scan STP Certificate and endorse the STP Certificate to Regional Office – Regulation Division together with the blank STP ID for Categories C and D.			CO-IAO-QRD
	4.12 Transmit the signed STP Certificate to the Regional Office – Regulation Division through the Central Office - Archives and Records Division.	None	3 working days	Mailing Officer, CO - Archives and Records Division
5. Pay the prescribed fee	<ol> <li>Notify the applicant of the approval of his/her application and instruct to pay the prescribed fee.</li> </ol>	None	5 minutes	Releasing Officer, RO – Regulation Division
	5.1 Issue Official receipt.	Category C and D: Permit fee - Php8,000.00 Category E: Php 1,250.00	5 minutes	Cashier
6. Submit the copy of the Official Receipt and receive the signed STP certificate and STP ID (For Categories C and D) and sign on the releasing logbook.	6. Release the STP Certificate and ID (for Categories C and D) or denial letter to the applicant.	None	5 minutes	Releasing Officer, RO – Regulation Division
TOTAL	·	Categories C and D: Php 11,000.00 Category E: Php 1,250.00	13 working days, 4 hours and 40 minutes	
END OF TRANSACTION				

NL REGULATIO



### 32. REQUEST FOR THE ISSUANCE OF CERTIFICATION OF INELIGIBILITY TO TAKE LICENSURE EXAMINATION BY A NON-FILIPINO CITIZEN

Refers to the process of issuing Certificate of Ineligibility to a non-Filipino citizen stating that he/she is not qualified to take the licensure examination in the Philippines due to his/her foreign citizenship.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-			
	QRD) and Regional Office – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Foreigners who obtained degrees in professional	courses		
CHECKLIST C	F REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. One (1) copy of duly accomplished	application form (IAO-QRD-02)	Download from this link https://www.prc.gov.ph/certifica te- ineligibility-non-filipino- citizens		
2. One (1) photocopy of valid passport	as proof of citizenship	Applicant		
<ol> <li>One (1) Original copy or Certified Tr degree obtained with indicated SO nu</li> </ol>	ue Copy of Transcript of Records indicating the mber as applicable	College/university where the applicant obtained degree		
4. Documentary Stamps Tax (DST)		Applicant		
practice the profession in his/her	showing that the applicant is legally qualified to own country authenticated by the Philippine lle Certification, if required by the professional	Applicant		
6. One (1) photocopy of valid passport a	as proof of citizenship	Applicant		
7. One (1) passport size picture		Applicant		
Requirements for Representative:				
	any valid government-issued ID and original ly executed individually by the applicant.	Representative		
<ol> <li>Registered professional – valid Pro authorization letter duly signed by the</li> </ol>	ofessional Identification Card/e-PIC and original ne applicant.	Representative		



CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download application form (IAO- QRD- 02) at <u>https://www.prc.gov.ph/certificate-</u> <u>ineligibility-non-filipino-citizens</u> and fill- out the same.	N/A	None	10 minutes	Applicant
<ol> <li>Submit filled-out application form and complete documents to the Regional Office - Regulation Division.</li> </ol>	2. Verify, check, and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Processing Officer, RO – Regulation Division
3. Pay the prescribed fee.	3. Issue Official Receipt.	Processing fee: Php 75.00	5 minutes	Cashier
4. Submit copy of the Official Receipt and complete documents to the Regional Office – Regulation Division.	4. Receive copy of the Official Receipt and complete documents.	None	5 minutes	Processing Officer, RO – Regulation Division
	4.1 Transmit the application and documentary requirements to the CO- IAO-QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division
	4.2 Receive the application and prepare the Certificate of Ineligibility.	None	2 hours	Processing Officer, RO – Regulation Division
	4.3 Endorse the certificate to the PRB concerned through the PRB Secretariat Division.	None	10 minutes	Processing Officer, CO-IAO-QRD



the complete documents to the PRB concerned.     PRB Secretariat Division       4.5 Approve or deny the application. Sign the Certificate and return to IAO- QRD.     None     6 working days     PRB Chairperson       Note: If application is denied, send a letter of denial to the applicant by the Regional Office - Regulation Division     None     10 minutes     PRB Secretary, PRB Secretary,		4.4 Received and endorse	None	10 minutes	PRB Secretary,
4.5 Approve or deny the application. Sign the Certificate and return to IAO-QRD.     None     6 working days     PRB Chairperson       Note: If application is denied, send a letter of denial to the applicant by the Regional Office - Regulation Division     None     10 minutes     PRB Secretary, PRB Secretary, PRB Secretary, PRB Secretary, PRB Secretary, Certificate to IAO-QRD.       4.6 Endorse the signed Certificate to IAO-QRD.     None     10 minutes     PRB Secretary, PRB Secretary, PRB Secretary, Division       4.7 Receive and endorse the Certificate to IAO-QRD.     None     10 minutes     PRB Secretary, PRB Secretary, Division       4.8 Transmit the Certificate to IAO-QRD.     None     3 working days     Processing       5. Receive the Certificate or letter of denial of the Regional Office - Regulation Division     None     5 minutes     Releasing Officer, CO-IAO-QRD and Mailing Officer, RO – Regulation Division       5. Receive the Certificate or letter of denial and sign on the releasing logbook.     5 minutes     S minutes     Releasing Officer, RO – Regulation Division       TOTAL					
application. Sign the Certificate and return to IAO- QRD.Note: If application is denied, send a letter of denial to the applicant by the Regional Office - Regulation Division through IAO-QRD.None10 minutesPRB Secretary, PRB Secretary, PRB Secretariat Division4.6 Endorse the signed Certificate to IAO-QRD.None10 minutesPRB Secretary, PRB Secretariat Division4.7 Receive and endorse the Certificate to IAO-QRD.None10 minutesPRB Secretary, PRB Secretariat Division4.8 Transmit the Certificate to the Regional Office - Regulation Division through the Central Office - Archives and Records Division.None3 working daysOfficer, CO-IAO- QRD and Maiing Officer, CO - Archives and Records Division5. Receive the Certificate or letter of denial and sign on the releasing logbook.5. Release the Certificate or denial letter to the applicant.None5 minutesReleasing Officer, RO - Regulation DivisionTOTAL			None	6 working days	
send a letter of denial to the applicant by the Regional Office - Regulation Division     n     n     n       4.6 Endorse the signed Certificate to IAO-QRD.     None     10 minutes     PRB Secretary, PRB Secretariat Division       4.7 Receive and endorse the Certificate to IAO-QRD.     None     10 minutes     PRB Secretary, PRB Secretariat Division       4.8 Transmit the Certificate to the Regional Office - Regulation Division     None     10 minutes     PRB Secretary, PRB Secretary, PRB Secretariat Division       5. Receive the Certificate or letter of denial and sign on the releasing logbook.     5. Release the Certificate or denial letter to the applicant.     None     5 minutes     Releasing Officer, RO – Regulation Division       TOTAL		application. Sign the Certificate and return to IAO-	None	o working days	TTD Charperson
Certificate to IAO- QRD.PRB Secretariat Division4.7 Receive and endorse the Certificate to IAO- QRD.None10 minutesPRB Secretariat Division4.8 Transmit the Certificate to the Regional Office - Regulation Division through the Central Office - Receive the Certificate or letter of denial and sign on the releasing logbook.4.8 Transmit the Certificate or to the Regional Office - Regulation Division through the SisterNone3 working daysProcessing Officer, CO-IAO- QRD and Malling Officer, CO - Archives and Records5. Receive the Certificate or letter of denial and sign on the releasing logbook.5. Release the Certificate or denial letter to the applicant.None5 minutesReleasing Officer, RO - Regulation DivisionTOTAL		send a letter of denial to the applicant by the Regional Office – Regulation Division			
Certificate to IAO- QRD.PRB Secretariat Division4.8 Transmit the Certificate to the Regional Office – Regulation Division through the Central Office - Archives and Records Division.None3 working daysProcessing Officer, CO-IAO- QRD and Mailing Officer, CO - Archives and Records Division5. Receive the Certificate or letter of denial and sign on the releasing logbook.5. Release the Certificate or denial letter to the applicant.None5 minutesReleasing Officer, RO – Regulation DivisionTOTAL			None	10 minutes	PRB Secretariat
to the Regional Office – Regulation Division through the Central Office - Archives and Records Division.Second Records Central Office - Archives and Records Division.Officer, CO-IAO- QRD and Mailing Officer, CO - Archives and Records Division5. Receive the Certificate or letter of denial and sign on the releasing logbook.5. Release the Certificate or denial letter to the applicant.None5 minutesReleasing Officer, RO – Regulation DivisionTOTALTOTALPhp 75.0012 working days, 3 hours and 40 minutes			None		PRB Secretariat
denial and sign on the releasing logbook.     denial letter to the applicant.     RO - Regulation Division       TOTAL     TOTAL     Php 75.00     12 working days, 3 hours and 40 minutes		to the Regional Office – Regulation Division through the Central Office - Archives and Records	None	3 working days	Officer, CO-IÃO- QRD and Mailing Officer, CO - Archives and
TOTAL days, 3 hours and 40 minutes			None	5 minutes	RO – Regulation
3 hours and 40 minutes			Php 75.00		
	TOTAL			3 hours and 40	
		END OF TRANSAC	TION	1	

33. REGISTRATION AS ASEAN CHARTERED PROFESSIONAL ACCOUNTANTS (ASEAN CPA) Refers to the processing of applications for registration as ASEAN Chartered Professional Accountants (ASEAN CPA).

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD)			
	and Regional Office (RO) – Regulation Division			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Filipino Certified Public Accountants			
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. Two (2) copies of Letter of intent		Applicant		
2. Two (2) copies of duly accomplished	application form (IAO-QRD-38)	Download from this link		
		https://www.prc.gov.ph/asea		
		<u>n-mra</u>		
3. Two (2) copies of Certificate of CPD	Compliance	Regional Office – Regulation		
		Division		
4. Two (2) photocopies of valid PRC Pr	ofessional Identification Card (PIC)	Applicant		
5. One (1) original and one (1) photoco	py of certificate of no pending administrative case	Regional Office – Legal		
issued by Regional Office – Legal Di	vision/Section	Division/Section		
6. One (1) original and one (1) photoco	py of certificate for ASEAN CPA Registration from	Philippine Institute of Certified		
PICPA		Public		
		Accountants (PICPA)		
	oyment or any documents establishing a proof of	Applicant		
professional practice of not less than	three (3) years	Applicant		
8. Two (2) passport size pictures with name tag		Applicant		
	pplication form, including copies of all supporting docu t; Photocopies of large documents shall be reduced a d paged accordingly.			
Requirements for Representative:				
1. Non-registered professional	- any valid government-issued ID and original	Representative		
Special Power of Attorney (SPA	A) duly executed individually by the applicant.			



•	<ol> <li>Registered professional – valid Professional Identification Card/e-PIC and original authorization letter duly signed by the applicant.</li> </ol>		Repr	esentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. D ownload application form (IAO-QRD-38) at https:// <u>www.prc.gov.ph/asean-mra</u> and fill-out the same.	N/A	None	N/A	Applicant
2. Submit filled-out application form together with the complete documents to the Regional Office - Regulation Division and pay the prescribed processing fee.	<ol> <li>Verify, check and evaluate the complete documents.</li> </ol>	None	35 minutes	Assessing Officer, RO - Regulation Division
	1.1 Issue Official Receipt	Processing Fee of Php1,240.00	5 minutes	Cashier
	1.2 Transmit the application and documentary requirements to the International Affairs Office – Qualification Recognition Division (IAO-QRD).	None	3 working days	Records Officer, RO - Finance and Administrative Division
	2.3 Receive the application, prepare consolidated applications for endorsement to the three (3) members of the PRB of Accountancy and PICPA.	None	2 hours	Processing Officer, CO-IAO-QRD
	2.4 Act on the application to determine full compliance with the requirement and endorse to IAO-QRD.	None	22 working days	PRB of Accountan cy and PICPA

			or I
Note:IfthePRBofAccountancyandPICPAdeterminednot compliant,notifytheapplicantbytheapplicantbytheRegionalOffice-RegulationDivisionthroughIAO-QRD tocomply withlackingrequirements.2.5Provideresults	None	1 working day	PRB of
evaluation of all applicants.	None	T WORKING day	Accounta ncy and PICPA
<ul> <li>2.6 Prepare letter of endorsement and matrix of qualifications of candidates who passed the evaluation to the ASEAN Chartered Professional Accountant Coordinating Committee (ACPACC) for signature of the PRC Chairperson.</li> <li>Note: The applicants who did not pass the evaluation will be notified by the Regional Office – Regulation Division through IAO-QRD.</li> </ul>	None	4 hours	Processing Officer, CO-IAO- QRD
2.7 Receive the application and endorse to the PRC Chairperson.	None	10 minutes	Staff, CO - Office of the Chairperson
2.8 Sign the endorsement letter to the ACPACC and return to IAO-QRD.	None	1 working day	PRC Chairperson



	News	10 minutes	Chaff CO Office of
2.9 Endorse the endorsement letter signed by the PRC Chairperson to IAO- QRD.	None	10 minutes	Staff, CO - Office of the Chairperson
2.10 Send the signed endorsement letter and matrix of qualifications to the ACPACC Secretariat through e-mail.	None	10 minutes	Processing Officer, CO- IAO-QRD
2.11 Act on the endorsement by PRC during the scheduled ACPACC meeting.	None	3 months (the ACPACC meets thrice a year only)	ACPACC (Documents forwarded through the ASEAN Secretariat in Jakarta, Indonesia for approval)
2.12 Release the ASEAN CPA certificates signed by ACPACC to the Philippine official representatives during the next ACPACC meeting.	None	3 months	ASEAN Secretariat
2.13 Receive the ASEAN CPA Certificates and endorse to the PRC Chairperson for signature.	None	10 minutes	Processing Officer, CO-IAO-QRD
2.14 Receive the application and endorse to the PRC Chairperson.	None	10 minutes	Processing Officer, CO-IAO-QRD
2.15 Sign the ASEAN CPA Certificates.	None	1 working day	PRC Chairperson
2.16 Endorse the signed ASEAN CPA Certificate to IAO-QRD.	None	10 minutes	Staff, CO-IAO- QRD



3. Pay the prescribed fee	3. Issue Office Receipt	Registration Fee: Php1,920.00	5 minutes	Cashier
4. Sign the ASEAN CPA Register and receive Certificate.	4. Release the ASEAN CPA Certificates to the professional.	None	2 months	ASEAN Monitoring Committee on Professional Accountancy Services of the Philippines (AMCPASP) through Qualification Recognition Division
TOTAL		Processing Fee: Php1,240.00 Registration Fee: Php1,920.00	8 months, 28 working days, 7 hours and 35 minutes	
	END OF TRANSA	CTION		

For step 2.4: Memorandum of Agreement (MOA) between and among PRC, Philippine Institute of Certified Public Accountants (PICPA), Assessment Statement

For step 2.11: ACPACC (ASEAN Chartered Professional Accountant Coordinating Committee): composed of Professional Regulatory Authorities from ASEAN Member States

For step 2.11: ACPACC meetings convene thrice a year based on ASEAN schedule (e.g. February/ June/ October)

NOTE: The whole process is governed by the ASEAN Trade-in Services Agreement (ATISA), pertaining to Article 17 on Recognition: To recognize the education or experience obtained, requirements met, or licenses or certifications granted in another Member State, for the purpose of licensing or certification of service suppliers.



This gives basis for the ASEAN Mutual Recognition Arrangement on Accountancy Services which aims to: (a) strengthen economic linkages and provide greater opportunities for economic development; (b) increase trade and investment in the area of services and create larger markets and greater economies of scale; (c) reduce barriers to trade and investment in services and create a predictable business environment; (d) strengthen economic relations between Member States through: inter alia promoting and facilitating utilization of the greater opportunities provided by the Agreement; promoting regulatory cooperation; developing co-operation in the field of human resource development; and increasing the participation of small and medium enterprises in trade and investment activities; and (e) narrow development gaps between Member States to achieve a more equitable, balanced and sustainable socio-economic development.

34. REGISTRATION AS ASEAN CHARTERED PROFESSIONAL ENGINEERS (ACPE) Refers to the processing of applications for Filipino registered and licensed Engineers who intend to register as ACPE pursuant to ASEAN Mutual Recognition Arrangement on Engineering Services.

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO-QRD)			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Filipino registered and licensed Engineers			
CHECKLIST (	OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
Basic Requirements:				
1. One (1) copy of Letter of intent		Applicant		
2. One (1) copy of duly accomplished	application form (IAO-QRD-08)	Download from this link https://www.prc.gov.ph/asean-mra		
3. One (1) copy of Certificate of CPD	Compliance	Regional Office – Regulation Division		
4. One (1) original or one (1) certified				
5. One (1) copy valid PRC Profession	al Identification Card (PIC)	Applicant		
<ol> <li>One (1) original certificate of no per Regional Office – Legal Division/Se</li> </ol>	nding administrative case issued by the Legal	Regional Office – Legal Division/Section		
<ol> <li>One (1) original Certificate Good St Integrated/Accredited Professional</li> </ol>		Integrated/Accredited Professional Organization		
8. One (1) Original copy of valid NBI (	Clearance	National Bureau of Investigation		
9. One (1) original signed, notarized S	Statement of Compliance with the code of ethics	Applicant		
10. Copies of certificates of employment or any documents establishing a practical and diversified experience of not less than 7 years at least 2 years of which shall be in responsible charge of significant engineering works		Applicant		
11. One (1) passport size picture with name tag		Applicant		
Requirements for Representative:				
<b>.</b> .	ny valid government-issued ID and original duly executed individually by the applicant.	Representative		
	Professional Identification Card/e-PIC and	Representative		



original authorization letter duly si	gned by the applicant.			-
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>ACPE applicant to access the PRC website online         <ul> <li>(<u>http://online.prc.gov.ph</u>) and create an account if first time user to register; if with existing account and select for payment option.</li> </ul> </li> </ol>	N/A	None	10 minutes	Applicant
2. Applies online and upload documents.	<ol> <li>Verify, check, and evaluate the application and endorse the complete documents to the PRB concerned.</li> </ol>	None	2 hours	Processing Officer, CO-IAO- QRD
	2.1 Receive the application and endorse to the PRB concerned for appropriate action.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
	2.2 Act on the application to determine full compliance with the requirements and endorse for interview.	None	6 working days	PRB concerned
	<b>Note:</b> If the PRB concerned determined not compliant, notify the applicant by the Regional Office – Regulation			
	Division through IAO- QRD to comply with the lacking requirements. If application is denied, send a letter of denial to			

			or the
the applicant to the Regional Office – Regulation Division through IAO-QRD.			
2.3Endorse the approved application to IAO-QRD.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
2.4 Prepare Fact Sheet, Notice of Meeting, invitation Letters and Attendance Sheet and schedule the Panel of Experts' Interview (Panel of Experts is composed of representatives from PRB, CHED and Philippine Technological Council (PTC).	None	22 working days	Processing Officer, CO-IAO- QRD
2.5 Conduct interview on the basis of the qualification and practical experiences of the candidate.	None	20 minutes per candidate	Panel of Experts
2.6 Provide results after the interview of all applicants.	None	1 working day	Panel of Experts
2.7 Prepare endorsement letter and matrix of qualifications of	None	4 hours	Processing Officer, CO-IAO- QRD

			or The
candidates who passed the interview to the ASEAN Chartered Professional Engineer Coordinating Committee (ACPECC) for signature of the PRC Chairperson.			
2.8 Receive the endorsement letter with matrix of qualifications of candidates and endorse to the PRC Chairperson.	None	10 minutes	Staff, Central Office - Office of the Chairperson
2.9 Sign the endorsement letter.	None	1 working day	PRC Chairperson
2.10 Endorse the endorsement letter with matrix of qualifications of candidates signed by the PRC Chairperson to IAO- QRD.	None	10 minutes	Staff, Central Office - Office of the Chairperson
2.11 Transmit the signed letter of endorsement and matrix of qualifications to the ACPECC Secretariat through email.	None	5 minutes	Processing Officer, CO-IAO-QRD
2.12 Approve names endorsed by PRC during the scheduled ACPECC meeting.	None	3 months (The ACPECC meets thrice a year only.)	ACPECC (documents forwarded through the ASEAN Secretariat in Jakarta, Indonesia for approval)



	2.13 Release ACPECC Certificates signed by the ACPECC Chairman to the Philippine official representatives.	None	3 months	ASEAN Secretariat
	2.14 Receive the ACPE Certificate, and prepare Filipino ACPE Certificates.	None	30 minutes	Processing Officer, CO-IAO- QRD
	2.15 Receive the ACPE Certificates and Filipino ACPE Certificates and endorse to the PRC Chairperson for signature	None	10 minutes	Staff, Central Office - Office of the Chairperson
	2.16 Sign the ACPE Certificates and Filipino ACPE Certificates.	None	1 working day	PRC Chairperson
	2.17 Endorse the ACPE Certificates and Filipino ACPE Certificates signed by the PRC Chairperson to IAO- QRD.	None	10 minutes	Staff, Central Office - Office of the Chairperson
3. Sign the ACPE register and receive Certificates.	3. Release the ACPE Certificates and Filipino ACPE Certificates to the professional	None	2 months	ASEAN Monitoring Committee on Engineering Services of the Philippines (AMCESP) through Qualification Recognition



			Division	
TOTAL	None (Waived)	9 months, 8 hours and 5 minutes		
END OF TRA	NSACTION			
For step 2.6 : The interview is scheduled on the 2 <sup>nd</sup> Wednesday of e of a Regular Schedule of the Panel of Experts Interview to Candidates Experts is composed of representatives from PRB, CHED and PTC.	s of ASEAN Chartered P	rofessional Engineers)	). The Panel of	
For step 2.6 : Memorandum of Agreement (MOA) between and amor Rules and Regulations (IRR) For step 2.13 : ACPECC (ASEAN Chartered Professional Enginee Authorities from ASEAN Member States				
For step 2.13 : ACPECC meetings convene thrice a year based on AS	EAN schedule (e.g. Feb	ruary/ June/ October)		
NOTE: The whole process is governed by the ASEAN Trade-in Services Agreement (ATISA), pertaining to Article 17 on Recognition: To recognize the education or experience obtained, requirements met, or licenses or certifications granted in another Member State, for the purpose of licensing or certification of service suppliers.				
This gives basis for the ASEAN Mutual Recognition Arrangement on Engineering Services which aims to: (a) strengthen economic linkages and provide greater opportunities for economic development; (b) increase trade and investment in the area of services and create larger markets and greater economies of scale; (c) reduce barriers to trade and investment in services and create a predictable business environment; (d) strengthen economic relations between Member States through: inter alia promoting and facilitating utilization of the greater opportunities provided by the Agreement; promoting regulatory cooperation; developing co-operation in the field of human resource development; and increasing the participation of small and medium enterprises in trade and investment activities; and (e) narrow development gaps between Member States to achieve a more equitable, balanced and sustainable socio-economic development.				

## 35. REGISTRATION AS ASEAN ARCHITECTS (AA)

Refers to the processing of applications for Filipino registered and licensed Architects who intend to register as AA pursuant to ASEAN Mutual Recognition Arrangement on Architectural Services.

REGULAT

Office or Division:	Central Office - International Affairs Office – Qualification Recognition Division (CO-IAO- QRD) and Regional Office (RO) – Regulation Division		
Classification:	Highly Technical Transaction		
Type of Transaction:	G2C – Government to Citizen		
Who may avail:	Filipino registered and licensed Architects		
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE/SOURCES	
Basic Requirements:			
1. Three (3) copies of Letter of intent		Applicant	
2. One (1) copy of duly accomplished app	lication form (IAO- QRD-15) and two (2) duplicates	Download from this link https://www.prc.gov.ph/asean-mra	
3. One (1) original or one (1) certified true copy of transcript of records and two (2) duplicates		college/university where the applicant obtained degree	
4. One (1) copy of valid PRC Professional Identification Card (PIC) and two (2) duplicates		Applicant	
<ol> <li>One (1) original certificate of no pending administrative case issued by the Regional Office         <ul> <li>Legal Division/Section and two (2) duplicates</li> </ul> </li> </ol>		Regional Office – Legal Division/Section	
<ol> <li>One (1) original Certificate of good standing issued by the United Architects of the Philippines and two (2) duplicates</li> </ol>		United Architects of the Philippines	
7. One (1) Original copy of valid NBI Clearance and two (2) duplicates		National Bureau of Investigation	
<ol> <li>One (1) original signed, notarized Sta two (2) duplicates</li> </ol>	tement of Compliance with the code of ethics and	Applicant	

<ol> <li>9. Copies of certificates of employment of and diversified architectural experience architectural practice after graduation, architectural experiences and five (5) at least two (2) years in responsible charge (5) years of professional architectural professional professional</li></ol>	e of not less than seven (7) yea of which at least two (2) years years post-licensure architectura ge of significant architectural wor	ars of continuous of post-graduate Il practice; Spent	Ap	plicant
10. Three (3) passport size pictures with na			Ар	plicant
11. Three (3) photocopies of official receip	t		Ар	plicant
Requirements for Representative:		1		
1. Non-registered professional – any Power of Attorney (SPA) duly execut	ted individually by the applicant		Repres	sentative
<ol> <li>Registered professional – valid Pro authorization letter duly signed by th</li> </ol>		PIC and original	Repre	sentative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Download application form (IAO- QRD-15) at link <u>https://www.prc.gov.ph/asean-mra</u> and fill-out the same	N/A	None	10 minutes	Applicant
<ol> <li>Submit filled-out application form together with the complete documents to the Regional Office - Regulation Division.</li> </ol>	2. Verify, check, and evaluate the complete documents and instruct the applicant to pay the prescribed fee at the Cashier.	None	35 minutes	Assessing Officer, RO – Regulation Division
3. Pay the prescribed fee.	3. Issue Official Receipt.	Processing Fee: Php 2,000.00	5 minutes	Cashier

4. Submit copy of the official receipt and complete documents to the Regional Office - Regulation Division.	4. Receive the complete documents together with a copy of the official receipt.	None	5 minutes	Processing Officer, RO - Regulation Division.
	4.1 Transmit the application and documentary requirements to the IAO QRD.	None	3 working days	Records Officer, RO - Finance and Administrative Division
	4.2 Receive the application, prepare consolidated applications for endorsement to the PRB of Architecture.	None	2 hours	Processing Officer, CO-IAO-QRD
	4.3 Receive the application and endorse to the PRB of Architecture for appropriate action.	None	10 minutes	PRB Secretary, CO - PRB Secretariat Division
	4.4 Act on the application to determine full compliance with the requirements and endorse for interview.	None	6 working days	PRB of Architecture
	<b>Note:</b> if the PRB of Architecture determined not compliant, notify the applicant by the Regional Office – Regulation Division through IAO-QRD to comply with the lacking requirements. If application			
	is denied, send a letter of denial to the applicant to the			

RegionalOffice–RegulationDivision throughIAO-QRD4.5Endorse the approvedapplication to IAO-QRD.	None	10 minutes	PRB Secretary, CO - PRB Secretariat
4.6 Prepare Fact Sheet, Notice of Meeting, invitation	None	22 working days	Division Processing Officer, CO-IAO-QRD
Letters and Attendance Sheet and schedule the Panel of Experts' Interview (Panel of Experts is composed of representatives from PRB, CHED and United Architects of the Philippines (UAP).			
4.7 Conduct interview on the basis of the qualification and practical experiences of the candidate.	None	20 minutes per candidate	Panel of Experts
4.8 Provide results after the interview of all applicants.	None	1 working day	Panel of Experts
4.9 Prepare endorsement letter and matrix of qualifications of candidates who passed the interview to the ASEAN Architect Council (AAC) for signature of the PRC Chairperson.	None	4 hours	Processing Officer, CO-IAO-QRD

4.10 Receive endorsement letter matrix of qualificat candidates and end the PRC Chairperson	r with ons of orse to	one 10 min	Office of the Chairperson
4.11 Sign the endor letter.	rsement No	ne 1 workin	ng day PRC Chairperson
4.12 Endorse endorsement letter matrix of qualificat candidates signed PRC Chairperson to QRD.	with ons of by the	ne 10 min	outes Staff, Central Office - Office of the Chairperson
4.13 Transmit the letter of endorseme matrix of qualification AAC Secretariat email.	ent and is to the	one 5 mini	utes Processing Officer, CO-IAO- QRD
4.14 Approve endorsed by PRC du scheduled AAC mee	iring the	one 3 month AAC m thrice a onl	neets forwarded through a year the ASEAN
4.15 Prepare Certificates for sign the PRC Chairperso	ature of	one 30 mi	nutes Processing Officer, CO-IAO-QRD
4.16 Receive th Certificates and end the PRC Chairperso	lorse to	one 10 min	nutes Staff, CO - Office of the Chairperson

	4.17 Sign the AAC Certificates.	None	1 working day	PRC Chairperson
	4.18 Endorse the AA Certificates signed by the PRC Chairperson to IAO-QRD	None	10 minutes	Staff, CO - Office of the Chairperson
5. Sign the AA register and receive Certificate.	5. Release the AA Certificate to the professional.	Registrati on fee as AA: P5,000. 00	2 months	ASEAN Monitoring Committee on Architectural Services of the Philippines (AMCASP) through IAO-QRD.
TOTAL		Php 5,000.00	6 months, 3 working days, 8 hours, and 50 minutes	
	END OF TRANSAC	CTION		

For step 4.7 : Memorandum of Agreement (MOA) between and among PRC, CHED, UAP, Assessment Statement and Implementing Rules and Regulations (IRR)

For step 4.14: The ASEAN Architect Council (AAC) is composed of Professional Regulatory Authorities from the ASEAN Member States;

For step 4.15: AAC meetings convene thrice a year based on ASEAN schedule (e.g. February/ June/ October)

NOTE: The whole process is governed by the ASEAN Trade-in Services Agreement (ATISA), pertaining to Article 17 on Recognition: To recognize the education or experience obtained, requirements met, or licenses or certifications granted in another Member State, for the purpose of licensing or certification of service suppliers.

This gives basis for the ASEAN Mutual Recognition Arrangement on Architectural Services which aims to: (a) strengthen economic linkages



and provide greater opportunities for economic development; (b) increase trade and investment in the area of services and create larger markets and greater economies of scale; (c) reduce barriers to trade and investment in services and create a predictable business environment; (d) strengthen economic relations between Member States through: inter alia promoting and facilitating utilization of the greater opportunities provided by the Agreement; promoting regulatory cooperation; developing co-operation in the field of human resource development; and increasing the participation of small and medium enterprises in trade and investment activities; and (e) narrow development gaps between Member States to achieve a more equitable, balanced and sustainable socio-economic development.

**36. FILING OF COMPLAINT AGAINST A PROFESSIONAL** Covers the procedure and requirements in the filling of an administrative complaint against a professional.

Office or Division:	Central Office – Legal Service – Hear Division/Section (RO-LD/S)	ring and Investigation Di	vision (LS-HID) or R	egional Office – Legal
Classification:	Simple Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Parties in interest or a duly authorize	d representative		
			WHERE TO SE	CURE/SOURCES
1. Three (3) original copies of the	Complaint-Affidavit with verification a nal additional copies for each respond			nt/Filing Party
Additional Requirement, if applicabl	•			
<ol> <li>Original copy of Affidavit of Indi</li> <li>Any Proof of Indigency:</li> </ol>	gency; and		Complaina	nt/Filing Party
a. Original copy of latest Incor	ne Tax Return or pay slip or other pro	ofs of net income;	Complaina	nt/Filing Party
Development (DSWD), or the	of Indigency from the Department of S ne City/Municipal Social Welfare and I residence of the applicant; or		Development (DSV	Social and Welfare VD) or City/Municipal Development Office
	of Indigency and/or No Income from tl y Chairperson having jurisdiction over		Office of the P	unong Barangay
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<ol> <li>Submit documents for evaluation and secure an order of payment from the Hearing and Investigation Division or Legal Division/Section.</li> </ol>	1. Check the completeness of the documents and issue an order of payment.	None	5 minutes	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S

REGULAT

2.	Pay the prescribed fees to the Cashier.	2. Issue an Official Receipt.	Docket fee: Php 245.00	5 minutes	Cashier
3.	Submit the Complaint-Affidavit with Official Receipt to the Docket Officer/Receiving Officer.	<ol> <li>Receive the Complaint-Affidavit and Official Receipt.</li> </ol>	None	5 minutes	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S
	тот	AL	Php 245.00	15 minutes	
		END OF TRANSA	CTION		

## REGULATION CONTRACTOR

## 37. ISSUANCE OF CERTIFICATE OF NO PENDING CASE OR WITH PENDING CASE

Refers to the process of issuing Certificate of No Pending Case or with Pending Case to attest/certify whether or not there is an administrative case filed against a professional.

Office or Division:	Central Office – Legal Service – He Division/Section (RO-LD/S)	aring and Investigation	n Division (LS-HID) or F	Regional Office – Legal
Classification:	Simple Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Registered professional with vali representative	id Professional Ident	tification Card (PIC) <sup>1</sup>	or its duly authorized
CHEC	KLIST OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES
1. Duly accomplished request for	m.		LS-HID / RO-LD/S	/ PRC official website
2. One (1) photocopy of updated	Professional Identification Card		Reques	sting party
3. One (1) Documentary Stamp 7	Fax (DST)			nal Revenue/ Local icipal Office
Requirements for Representative	)			I
registered professional, or orig	ttorney (SPA) in favor of represen ginal Authorization Letter, if the author this Commission, duly signed by the	orized personnel is a	Reques	sting party
2. Letter of consent from the pro- employment or other legal pur	fessional, if the request is being mac poses	le by a third party for	Reques	sting party
3. Original and one (1) valid gove	rnment ID of the authorized represei	ntative		representative
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit documents for evaluation and secure an order of payment from the Hearing	1. Issue an order of payment.	None	5 minutes	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S

<sup>&</sup>lt;sup>1</sup> Except for former Filipino professionals who may present a certification/confirmation of professional registration pursuant to Resolution No. 1225, Series of 2020.

and Investigation Division or Legal Division/Section.				
<ol> <li>Pay the prescribed fees to the Cashier.</li> </ol>	2. Issue an official receipt.	Certification fee: Php 75.00	5 minutes	Cashier
<ol> <li>Submit documents with Official Receipt to the Hearing and Investigation Division or Legal Division/Section</li> </ol>	3. Receive the letter request and verify the legal status of the registered professional.	None	40 minutes *Includes retrieval of case records and manual verification of the status of the case.	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S
	3.1 Prepare the Certificate and endorse the same for the approval and signature of the Chief of the Hearing and Investigation or the Officer-in- Charge/Director of the concerned Regional Office.	None	2 working days and 4 hours	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S
	3.2 Sign the Certificate.	None	5 minutes	Chief, CO-LS-HID / Director or Lawyer, RO-LD/S
<ol> <li>Receive the certificate of no pending/with pending case.</li> </ol>	<ol> <li>Release the certificate of no pending/with pending case.</li> </ol>	None	5 minutes	Docket Officer, CO- LS-HID / Releasing Officer, RO-LD/S
то	TAL	Php 75.00	2 working days and 5 hours	
	END OF TRA	NSACTION		

38. ISSUANCE OF CERTIFIED TRUE COPY OF PLEADINGS AND OTHER LEGAL DOCUMENTS Refers to the processing of requests for the issuance of certified true copies of pleadings and legal documents upon the request of a party.

REGULA

Of	fice or Division:	Central Office – Legal Service – He Division/Section (RO-LD/S)	earing and Investigatio	n Division (LS-HID) or R	egional Office – Legal
Cla	assification:	Simple Transaction			
Ту	pe of Transaction:	G2C – Government to Citizen			
W	ho may avail:	<ol> <li>Any party to the case or duly at</li> <li>Counsel on record</li> </ol>	uthorized representativ	re .	
	CHEC	KLIST OF REQUIREMENTS		WHERE TO SEC	URE/SOURCES
	1. Letter request (to include interest)	ent).		Parties to the case/	Counsel on record
	2. Original and one (1) valid go	vernment ID of the authorized repres	sentative.	Parties to the case/	Counsel on record
Re	equirements for Representative				
		torney (SPA) duly signed by the part duly signed by counsel-on-record.	y to the case or	Parties to the case/	Counsel on record
	2 Original and one (1) valid go	vernment ID of the authorized repres	sentative	Parties to the case/	Counsel on record
1					
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.		AGENCY ACTION 1. Check the completeness of the documents and issue an			PERSON
	CLIENT STEPS Submit the documents for evaluation to the Hearing and Investigation Division or Legal	AGENCY ACTION 1. Check the completeness of the documents and issue an	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE Docket Officer, CO- LS-HID / Receiving
			pleadings and legal documents.		
--	---	----------------------------	--------------------------------	---	--
	3.1 Prepare copies of the documents to be certified and endorse the same for the approval and signature of the Chief of the Hearing and Investigation Division or the Officer-in-Charge/Director of the concerned Regional Office.	None	2 working days and 7 hours	Docket Officer, CO- LS-HID / Receiving Officer, RO-LD/S	
	3.2 Sign the documents.	None	5 minutes	Chief, CO-LS-HID / Director or Lawyer, RO-LD/S	
<ol> <li>Receive certified true copies of pleadings</li> </ol>	4. Release the certified true copies of pleadings	None	5 minutes	Docket Officer, CO- LS-HID / Releasing Officer, RO-LD/S	
тот	AL	Php 75.00/ per document	3 working days		
END OF TRANSACTION					

39. ISSUANCE OF CERTIFIED TRUE COPY OF PLEADINGS AND OTHER LEGAL DOCUMENTS (APPEALED CASES) Refers to the processing of requests for the issuance of certified true copies of pleadings and legal documents upon the request of a party for appeal cases.

REGULAT

Office or Division:	Central	Central Office - Commission Secretariat-Legal Appeals Unit (LAU)				
Classification:	Complex	x Transaction				
Type of Transaction:	G2C – C	Government to Citizen				
Who may avail:		party to the case sel on record				
CHE	CKLIST	OF REQUIREMENTS			WHERE TO SECU	RE
Basic Requirements:						
1. Letter of request						
2. Original and one (1) pho	tocopy of	valid government ID		Parties to the case/ Counsel on record		
Requirements for Repres	entative:					
1. Originally signed Special Authorization Letter duly signed		Attorney (SPA) or originally signed ne counsel-on-record.		Partie	s to the case/ Counse	el on record
2. Original and one (1) pho	tocopy of	valid government ID of the represent	tative.		Representative	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID PROCESSING PERSON TIME RESPONSIBL			PERSON RESPONSIBLE
1. Submit the letter request certified true copies of the p and other legal document LAU office or through email at lau@prc.gov.ph	leadings	1. Verify if the case folder/s of the appealed case is/are in the custody of LAU and check the completeness of the documents requested based on the records on file		None	1 working day **Includes retrieval of case folder/s and verification of legal documents	Administrative Assistant V / Administrative Assistant II, COMSEC-LAU

*0	END OF TRANSACTION						
	TOTAL Php 75.00/document 4 working days						
4. Receive the requested Certified True Copy of pleadings and legal documents from the LAU Office	4. Issue the request signed Certified True Copy of pleadings and legal documents.	None	5 minutes	Administrative Assistant V / Administrative Assistant II, COMSEC-LAU			
	3.2 Sign the documents.	None	5 minutes	Unit Head, COMSEC-LAU			
	3.1 Prepare copies of the documents to be certified and endorse the same for approval and signature of the Unit Head	None	7 hours and 20 minutes	Administrative Assistant V / Administrative Assistant II, COMSEC-LAU			
3. Submit documents with the Official Receipt to the LAU Staff	3. Receive the documents and retrieve the legal documents from the case record.	None	2 working days **Includes retrieval and verification of legal documents	Administrative Assistant V / Administrative Assistant II, COMSEC-LAU			
	2.1 Issue an Official Receipt	None	5 minutes	Cashier, Administrative Service (AS) - Cash			
2. Receive the Order of Payment and pay the prescribed fees	2. Prepare the assessment form and issue an Order of Payment	*Certification Fee: Php 75.00/document	25 minutes	Administrative Assistant V / Administrative Assistant II, COMSEC-LAU			

REGULAT

\*Cost of Authenticated Copies of Case Documents as per Memorandum Circular No. 2005-02 dated 03 March 2005 (Matrix/Table of Fees may be appended or reflected herein below)

Computation of Authentication of Documents:

- a. One (1) page document is Php 75.00
- b. Document with more than one (1) page but not exceeding twenty (20) pages, rate of one (1) page document plus Php 20.00 per additional page

FGULA

- c. Document with more than twenty (20) but not exceeding fifty (50) pages, rate of one (1) page document plus Php 15.00 per additional page
- d. Document with more than fifty (50) pages, rate of one (1) page plus Php 10.00 per additional page

# REGULATION CONTRACTOR

### 40. REQUEST FOR SPECIAL OATHTAKING OF NEW PROFESSIONALS (FACE-TO-FACE AND ONLINE)

The taking of the Oath of Professional is a prerequisite for the practice of profession. This transaction will enable passers of the licensure examinations as well as those who qualify for registration without examination to take their oath as professionals, via the face-to-face or online modality.

Office or Division:	Central Office (CO) - PRB Secretariat Division (D-SPRB) and Regional Offices – Regulation Division (RO - RD)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
	1. A passer of a licensure examination				
Who may avail:	2. An applicant of registration Commission	without examinatior	a duly approved by the	e concerned PRB and	
CHECKLIST C	OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES	
1. One (1) copy of the Letter request for	or special oathtaking Applicant				
(for those who qualify for registration	n No. (for passers of licensure examination) or Approved Board Resolution who qualify for registration without examination)			Applicants based on the Notice of Admission (for passers of licensure examination) or PRC website (for those who qualify for registration without examination)	
3. One (1) copy of the Endorsement from	n the Regional Office		Regional Of	fice concerned	
4. One (1) copy of the Oathtaking Progr	am of Activities (if applicable)		Regional Office concerned		
CLIENT STEPS	CLIENT STEPS AGENCY ACTION FEES TO BE PAID		PROCESSING TIME	PERSON RESPONSIBLE	
<ol> <li>Send a request for a special oath taking to the Board.</li> </ol>	1.1 Receive, check, evaluate and endorse the request to the PRB concerned, through the PRB Secretariat Division	None	15 minutes	RO - RD	

	1.2 Receive, check, evaluate, and endorse the request to the Oversight Commissioner	None	6 hours 30 minutes	D-SPRB Secretary, Assistant Chief, Chief, and PRB	
	1.3 Act on the request	none	50 minutes	Oversight Commissioner	
	1.4 Inform the applicant of the date of the oathtaking (if applicable, request for website posting) and give instructions to secure the online oathtaking slot	None	6 hours	Public Information and Media Relations Unit (PIMRU) Staff, (CO - PIMRU) / (RO – RD)	
2. Log-in using LERIS account through <u>online.prc.gov.ph</u> to secure an oath taking appointment slot	<ol> <li>Confirm appointment (system).</li> </ol>	None	5 minutes	Applicant	
3. Receive the link through email	<ol> <li>Send the link through email.</li> </ol>	None	5 minutes	RO - RD	
TOTAL		None	1 working day, 4 hours, and 55 minutes		
END OF TRANSACTION					

### 41. REQUEST TO BE DESIGNATED AS ORGANIZER FOR THE MASS OATHTAKING OF NEW PROFESSIONALS AND REQUEST TO CONDUCT FACE-TO-FACE MASS OR SPECIAL OATHTAKING

Parties/entities seeking to be designated as organizer for the oathtaking of new professionals are required to apply and submit pertinent documents to the PRB and/or the Commission. This transaction covers the filing and processing of requests to be designated as oathtaking organizer and to conduct the face-to-face mass or special oathtaking of new professionals

Office or Division:	Central Office (CO) - PRB Secretariat Division and Regional Offices – Regulation Division (RO-RD)				
Classification:	Complex Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Any oathtaking organizer who meet	ts the qualification require	ements prescribed	under the guidelines	
		IENTS		WHERE TO SECURE/SOURCES	
Request to be Designated a 1. One (1) original copy	s Oathtaking Organizer: of the letter request to be designated and the second s	ed as oathtaking organize	er		
2. One (1) photocopy of	f the SEC/DTI Certificate of Registra	ation (whichever is applic	able)	SEC/DTI	
3. One (1) photocopy of	f the BIR Certificate of Registration			BIR	
4. One (1) photocopy of	f Business Permit			LGU	
Request to Conduct face-to	Face Mass or Special Oathtaking:				
1. One (1) copy of the approved request to be designated as oathtaking organizer by the Oversight Commissioner				PRB, through the PRB Secretariat Division	
2. One (1) copy of the		Regional Office concerned			
3. One (1) copy of the		Applicant			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	

1. Send request to be designated as oathtaking organizer	1.1 Receive, check, and endorse the request and other supporting documents to the PRB concerned.	None	30 minutes	CO - D-SPRB Secretary			
2. Send request to	2. Act on the request	None	1 working day	PRB concerned			
conduct the face-to-face mass oathtaking	2.1 Inform the applicant of the approval of the request as oathtaking organizer.	None	15 minutes	CO - D-SPRB Secretary			
	2.2 Receive, check, and endorse the request and other supporting documents to the PRB concerned.	None	1 working day	CO - D-SPRB Secretary, Assistant Chief, Chief / RO-RD			
	2.3 Make recommendations on the request.	None	1 working day	PRB concerned			
	2.4 Receive, and endorse the request and other supporting documents to the Oversight Commissioner.	None	30 minutes	CO - D-SPRB Secretary			
	2.5 Act on the request.	None	1 working day	Oversight Commissioner			
	2.6 Inform the applicant of the date of the oathtaking, request for website posting, and give instructions to secure the online oathtaking slot.	None	15 minutes	CO-D-SPRB / RO-RD CO- Information and Communications Technology Service and Public Information and Media Relations Unit <i>(for website</i> <i>posting)</i>			
то	TAL	None	4 days, 1 hour				
			and 30 minutes				
	END OF TRANSACTION						

## 42. ISSUANCE OF CERTIFICATES OF NO-OBJECTION, NO-JURISDICTION, AND NON-CONCURRENCE TO PROFESSIONAL ORGANIZATION ASSOCIATION FOR PURPOSES OF REGISTRATION WITH THE SECURITIES AND EXCHANGE COMMISSION (SEC)

Professional organizations/associations are required to secure an endorsement from the PRC as a condition for their registration with the SEC. The PRC and the concerned PRB evaluate the Articles of Incorporation and/or By-Laws of these professional organizations/associations to check if they conform with the provisions of the regulatory laws of the professions and other pertinent laws, rules and regulations as basis for the issuance of the requested endorsement.

Office or Division	Central Office (CO) - PRB Secretariat Division (D-SPRB)			
Office or Division:				
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Professional organizations/associations and other covered Memorandum Order No. 18 (s 2017) and the 2002 Memorand			
СН	ECKLIST OF REQUIREMENTS	WHERE TO SECURE/SOURCES		
1. one (1) original copy of the req	uest (also referred to as the First Endorsement)	SEC Company Registration and Monitoring Division		
2. one (1) original copy of the Lice	ense verification certificate	CO- Professional Registry Division		
3. one (1) original or certified true	copy copy of the latest By-laws or their amendments, if any	Applicant		
4. one (1) original or certified true amendments, if any	copy of the latest Articles of Incorporation or their	Applicant		
Specific Requirements of the P	RBs of Medicine and Dentistry			
<ol> <li>one (1) certified copy of proof applicable</li> <li>one (1) photocopy of the valid</li> <li>one (1) original copy of Certifi</li> </ol>	pdated list of the Members of the Board of Trustees (BOT) of training and board certification of each BOT Member, if Professional Identification Card (PIC) of each BOT Member cate of No-Pending Case of each BOT Member st of activities to be undertaken to achieve organizational	Applicant		





1.7 Receive the signed Certificate and transmit to SEC	None	3 working days	Mailing Officer, CO - Archives and Records Division	
TOTAL	None	12 working days, and 35 minutes		
END OF TRANSACTION				

### 43. APPLICATION FOR THE PROFESSIONAL ELECTRICAL ENGINEERS (PEE) ORAL EXAMINATION - PRELIMINARY SCREENING

(FACE-TO-FACE AND ONLINE) The Professional Electrical Engineer (PEE) is the highest category among the Electronics Engineering practitioners. This transaction covers the filing and processing of applications for the PEE Oral Examination - Preliminary Screening via the face-to-face and online modalities.

SEGULA

Office or Division:	Central Office (CO) - PRB Secretariat Division (D-SPRB)		
Classification:	Complex Transaction		
Type of Transaction:	G2C – Government to Citizen		
Who may avail:	Qualified PEE Applicant		
CHECKLIST C	OF REQUIREMENTS	WHERE TO SECURE/SOURCES	
Preliminary Screening			
1. one (1) original copy of Technical Enginee	ring Report (TER) Cover		
		Applicant	
2.one (1) original copy of Letter of Intent		Applicant	
3. one (1) original copy of Resume with pass	port size picture, white background	Applicant	
4. one (1) original copy of Introduction/Autob	iography	Applicant	
<ul> <li>One (1) photocopy of valid ID Organization</li> </ul>	ofessional Identification Card (PIC) issued by the Accredited Integrated Professional ites/Awards/Other Significant Achievements	Applicant	
<ul> <li>6. One (1) copy of the Proposed Title with D Diagram.</li> <li>Proposed Title</li> <li>Project Profile</li> <li>Project Description</li> </ul>	escription and project Profile with Single Line or the process of the factory Single Line Diagram	Applicant	
7. One (1) original copy of the Certificate of N		Applicant	

<ul> <li>Contents:</li> <li>Summary of Autobiography in essay form</li> <li>Perspective and Photos relevant to the proposed TER.</li> </ul>			Applicant	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Preliminary Screening				
1. Submit complete documentary requirements (items 1-7) in pdf format to the designated official email address	1.1 Receive, check, evaluate, and endorse the complete documentary requirements to the Board, though the D- SPRB	None	15 minutes	D-SPRB Secretary
	1.2 Evaluate the application and fill- out the Action Sheet containing the decision of the Board on the application	None	5 working days	PRB of Electrical Engineering
	1.3 Issue and send the Notice of Preliminary Screening and link to the Board and the applicants.	None	5 minutes	D-SPRB Secretary PRB of Electrical Engineering
	1.4 Conduct Preliminary Screening	None	1 hour and 30 minutes	D-SPRB Secretary
	1.5 Issues Letter of Approval (LOA) to the applicant 3 days after the screening schedule.	None	10 minutes	PRB of Electrical Engineering



	Note: Applicants are given 6 months to submit the complete TER for the Final Oral Interview			
TOTAL		None	5 working days, and 2 hours	
END OF TRANSACTION				

### 44. APPLICATION FOR THE PROFESSIONAL ELECTRICAL ENGINEERS (PEE) ORAL EXAMINATION - FINAL INTERVIEW (FACE-

TO-FACE AND ONLINE) The Professional Electrical Engineer (PEE) is the highest category among the Electronics Engineering practitioners. This transaction covers the filing and processing of applications for the PEE Oral Examination - Final Interview via the face-to-face and online modalities.

REGULA

Office or Division:	Central Office (CO) - PRB Secretariat Division (D-SPRB) and Regional Office -Licensure and Registration Division (RO-LRD) (Application Section)			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Qualified PEE Applicant			
CHECKLIST C	OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES
Final Oral Interview				
1. Five (5) original copies of TER (hardbound	d books and USB)		Ар	plicant
2. One (1) original copy of Application Form			Ар	plicant
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING PERSON TIME RESPONSIBLE	
Final Oral Interview				
1. Accomplish and send the application form, with complete documents (5 copies of hardbound TERs, with its USB) to the Board, through the Regional Office – LRD Application Section <i>Note: Applicants based abroad may submit</i> <i>the hardbound TERs through their</i> <i>authorized representative</i>		Php 900.00	30 minutes	RO – LRD (Application Section)
2. Pay the prescribed fee.	2.1 Issue Official Receipt (OR)	None	5 minutes	Cashier
	2.2 Receive copy of the OR	None	5 minutes	RO – LRD
	and complete documents.			(Application Section)

2.3 Transmit the complete documentary requirements (soft and hard copies) to the Board and D-SPRB, through the Archives and Records Section (ARD).	None	3 working days	RO – LRD (Application Section)
2.4 Receive and endorse the complete documents to the D- SPRB	None	1 working day	Mailing Officer (CO - Archives and Records Division)
2.5 Validate and endorse the complete documents to the PRB	None	5 hours	D- SPRB Secretary
2.6 Evaluate the application and complete documents and fill-out the Action Sheet containing the decision of the Board on the application.	None	5 working days	PRB of Electrical Engineering
2.7 Schedule the Final Oral Examination, through a Resolution to be issued by the Board and the Commission.	None	7 working days	D-SPRB Secretary, Licensure Office, PRB of Electrical Engineering, Commission Proper
2.8 Prepare and send the Notice of Final Oral Examination and link, in case of online oral examination.	None	5 minutes	D-SPRB Secretary
TOTAL	Php 900.00	16 working days, 5 hours. and 45 minutes	
END OF TRANSA	CTION		

### 45. APPLICATION FOR THE PROFESSIONALS ELECTRONICS ENGINEERS (PECE) ORAL EXAMINATION (FACE-TO-FACE AND ONLINE)

REGULAT

The Professional Electronics Engineer (PECE) is the highest category among the Electronics Engineering practitioners. This transaction covers the filing and processing of applications for the PECE Oral Examination via the face-to-face and online modalities.

Office or Division:	Central Office (CO) - PRB Secretariat Division (D-SPRB) and Regional Office -Licensure and Registration Division (RO-LRD) (Application Section)		
Classification:	Highly Technical Transaction		
Type of Transaction:	G2C – Government to Citizen		
Who may avail:	Qualified PECE Applicant		
	OF REQUIREMENTS	WHERE TO SECURE/SOURCES	
1. One (1) original copy of Letter of intent		Applicant	
2. One (1) original copy of the Resume with and tie for men; blazer for women)	passport size picture, white background (coat	Applicant	
<ul> <li>Organization (AIPO)</li> <li>One (1) certified copy of Certificat</li> <li>One (1) original copy of valid AIF AIPO National Office</li> <li>One (1) certified copy of the employment either in governmen practice and at least 2 years of engineering work</li> <li>Essay not less than 300 words de with emphasis on the involvement project or work highlighted with project or work highlighted with project</li> </ul>	ssued by the Accredited Integrated Professional es/Awards/Other Significant Achievements O Certificate of Good Standing (COGS) issued by experience record of active self-practice and/or at service or in private sector totaling 7 years of of which are in responsible charge of significant escribing the 2 years of significant engineering work ent in the "independent responsible in-charge" of roofs such engineering design or conceptual plans, nical or engineering accomplishment report, project port, etc.	Applicant	

<ul> <li>Three (3) original copies of Cert applicant's senior or mentor) attes</li> <li>One (1) photocopy of Diploma</li> <li>One (1) photocopy of PRC COR</li> <li>One (1) original copy of valid Nation</li> <li>One (1) original copy of valid Original copy of valid Original copy of valid Original copy of valid Original copy of the Application December 10 origi</li></ul>	ting to the veracity of the applicar onal Bureau of Investigation (NBI) mbudsman Clearance (if	nt's service record	Ар	plicant
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
Oral Examination 1. Accomplish and send the application form, with complete documents (5 copies of hard bound TERs, with USB) to the Regional Office – LRD (Application Section)	1.1 Receive, check, and evaluate the complete documentary requirements (soft and hard copies) and instruct to pay the prescribed fee at the Cashier	Php 900.00	30 minutes	RO – LRD (Application Section)
2. Pay the prescribed fee.	<ul> <li>2.1 Issue Official Receipt (OR)</li> <li>2.2 Receive copy of the OR and complete documents</li> <li>2.3 Transmit the complete documentary requirements (soft and hard copies) to the Board and D-SPRB, through the Archives and Records Section (ARD)</li> </ul>	None None None	5 minutes 5 minutes 3 working days	Cashier RO – LRD (Application Section) RO – LRD (Application Section)

	2.4 Receive and endorse the complete documents to the D-SPRB	None	1 working day	Mailing Officer (CO - Archives and Records Division)	
	2.5 Validate and endorse the complete documents to the PRB	None	5 hours Note: Hard copies to be sent upon request of the Board	D-SPRB Secretary	
	2.6 Evaluate the application and complete documents and fill-out the Action Sheet containing the decision of the Board on the application	None	5 working days	PRB of Electronics Engineering	
	2.7 Schedule the Final Oral Examination, through a Resolution to be issued by the Board and the Commission	None	7 working days	D-SPRB, Licensure Office, PRB of Electronics Engineering, Commission Proper	
	2.8 Prepare and send the Notice of Final Oral Examination and link, in case of online oral examination	None	5 minutes	D-SPRB Secretary	
TOTAL		Php 900.00	16 working days, 5 hours and 45 minutes		
	END OF TRANSACTION				

#### 46. APPLICATION FOR THE PROFESSIONAL MECHANICAL ENGINEERS (PME) ORAL EXAMINATION - FIRST LEVEL (FACE-TO-FACE AND ONLINE)

The Professional Mechanical Engineer (PME) is the highest category among the Mechanical Engineering practitioners. This transaction covers the filing and processing of applications for the PME Oral Examination - First Level via the face-to-face and online modalities.

REGULAT

Office or Division:	Central Office (CO) - PRB Secretariat Division (D-SPRB) and Regional Office – Licensure and Registration Division (RO-LRD) (Application Section)		
Classification:	Highly Technical Transaction		
Type of Transaction:	G2C – Government to Citizen		
Who may avail:	Qualified PME Applicant		
CHECKLIST (	OF REQUIREMENTS	WHERE TO SECURE/SOURCES	
First Level Oral Examination			
1. One (1) original copy of accomplished PR	C Application Form	Applicant	
2. One (1) original copy of tythe Certificate o	f Competence under oath by a PME	Applicant	
3. One (1) original copy of the Affidavit of the	e Applicant	Applicant	
4. One (1) original copy of the Certificate of I	Experience under oath executed by his superior	Applicant	
5. One (1) copy of the Detailed Description of	f Machineries and Equipment	Applicant	
6. One (1) copy of the List of Designs (if any	) undertaken with the supervision of a PME	Applicant	
7. One (1) original copy of Curriculum Vitae		Applicant	
8. One (1) copy of at least two (2) titles of Proposed Reports, each with a short write-up and table of contents. Reports must be pertinent, allied or relevant to the experience of the applicant.		Applicant	
9. One (1) original copy of Birth Certificate		Applicant	
10. One (1) original copy of the Transcript of	Records	Applicant	

11. One (1) photocopy of the Updated Profes	11. One (1) photocopy of the Updated Professional Identification Card (PIC)			plicant
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<b>First Level Oral Examination</b> 1. Accomplish and send the application form with the complete documentary requirements (items 1-11) to the Regional Office – LRD (Application Section)	1.1 Receive, check, and evaluate the complete documentary requirements (soft and hard copies) and instruct to pay the prescribed fee at the Cashier	Php 900.00 Note: The fee covers both the First and Second Level Oral Examination)	30 minutes	RO – LRD (Application Section)
2. Pay the prescribed fee.	2.1 Issue Official Receipt (OR)	None	5 minutes	Cashier
	2.2 Receive copy of the OR and complete documents	None	5 minutes	RO – LRD (Application Section)
	2.3 Transmit the complete documentary requirements (soft and hard copies) to the Board and D-SPRB, through the Archives and Records Section (ARD)	None	3 working days	RO – LRD (Application Section)
	2.4 Receive and endorse the complete documents to the D-SPRB	None	1 working day	Mailing Officer (CO - Archives and Records Division)

2.5 Validate and endorse the complete documents to the PRB	None	5 hours	D-SPRB Secretary
2.6 Evaluate the application and complete documents and fill-out the Action Sheet containing the decision of the Board on the application	None	5 working days	PRB of Mechanical Engineering
2.7 Schedule the First Oral Examination, through a Resolution to be issued by the Board and the Commission	None	7 working days	D-SPRB Secretary, Licensure Office PRB of Mechanical Engineering Commission Proper
2.8 Prepare and send the Notice of First Oral Examination and link, in case of online oral examination	None	5 minutes	D-SPRB Secretary
Note: Applicants are given 2 months to submit the complete TER for the Second Level Oral Examination, and which may be extended upon request for justifiable reasons			
TOTAL	Php 900.00	16 working days, 5 hours and 45 minutes	
END OF TRANSAC	TION		

### 47. APPLICATION FOR THE PROFESSIONAL MECHANICAL ENGINEERS (PME) ORAL EXAMINATION - SECOND LEVEL (FACE-TO-FACE AND ONLINE) The Professional Mechanical Engineer (PME) is the highest category among the Mechanical Engineering practitioners. This transaction

REGULA

covers the filing and processing of applications for the PME Oral Examination - Second Level via the face-to-face and online modalities.

Office or Division:	Central Office (CO) - Professional Regulatory Boards (PRBs), PRB Secretariat Division (D- SPRB) and Regional Office – Licensure and Registration Division (RO-LRD) (Application Section)			
Classification:	Highly Technical Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Qualified PME Applicant			
CHECKLIST C	OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES
Second Level				
<ol> <li>Five (5) hardbound copies and flashdrives of Technical Engineering Report (TER) which includes:</li> <li>A. Letter of Transmittal addressed to the Board of Mechanical Engineering (Board)</li> <li>B. Affidavit of Applicant</li> <li>C. Affidavit of Competency</li> <li>D. Curriculum Vitae</li> <li>E. Certificate of Experience</li> </ol>			Ар	olicant
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Second Level Oral Examination				
1. Send the complete documents to the Regional Office – LRD (Application Section)	1.1 Receive, check, and evaluate the complete documents (soft and hard copies)	None	30 minutes	RO – LRD (Application Section)
	1.2 Transmit the complete documents (soft and hard	None	3 working days	RO – LRD (Application

	copies) to the PRB and D- SPRB, through the Archives and Records Division (AR			Section)
	1.3 Receive and endorse the complete documents to the D-SPRB	None	1 working day	Mailing Officer (CO - Archives and Records Division)
	1.4 Validate and endorse the complete documents to the PRB	None	5 hours	D-SPRB Secretary
	1.5 Schedule the Final Oral Examination, through a Resolution to be issued by the Board and the Commission	None	7 working days	D-SPRB, Licensure Office PRB of Mechanical Engineering Commission Proper
	1.6 Prepare and send the Notice of Second Level Oral Examination and link, in case of online oral examination	None	5 minutes	D-SPRB Secretary
TOTAL		None	11 working days, 5 hours and 35 minutes	
	END OF TRANSAC	TION		

### 48. APPLICATIONS FOR THE ACCREDITATION OF HIGHER EDUCATIONAL INSTITUTIONS (HEIS) TO OFFER REFRESHER COURSE (CRIMINOLOGY)

SEGULA

Repeaters of the Criminologists Licensure Examination for Criminologists (CLE) have to take refresher course from accredited HEIs in order to be admitted to the next LEC. This transaction covers the filing and processing of applications for accreditation to offer refresher course.

Office or Division:	Central Office (CO) - Professional Regulatory Boards (PRBs), PRB Secretariat Division (D-SPRB)				
Classification:	Complex Transaction				
Type of Transaction:	G2C – Government to Citizen				
	Qualified HEIs whose baccalaureate degree program in Criminology is duly recognized by the Commission on Higher Education (CHED), and which meet any of the following qualifications:				
Who may avail:	<ul> <li>a CHED - recognized Center of Excellence or Center of Development; or</li> <li>with at least a Level I Accreditation Status from any of the CHED-recognized voluntary accrediting agency; or</li> <li>with an average of at least 40% national passing rate and at least 40 (examinees) in the LEC for the last three (3) years.</li> </ul>				
CHECKLIST C	OF REQUIREMENTS	× 7 •	WHERE TO SE	CURE/SOURCES	
1. One (1) original copy of the Letter of inten President or his duly authorized representati		gned by the	HEI A	pplicant	
2. One (1) Certified true copy of the Certifica Program Compliance to offer a degree of Ba	ate of Recognition/Accreditation or Certificate of CHED				
3. One (1) original copy of the Sworn affidave that the school meets the qualifications prese "Guidelines in the Conduct of Refresher Cou Republic Act No. 11131 and its Implementing	cribed under Board Resolution Ne Irse as a Requirement under Sec	HEI A	pplicant		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	

1. Send the scanned copy of the complete requirements to the designated official e- mail address and hard copy to the PRB Secretariat Division, PRC Office.	1.1 Receive, check, evaluate, and endorse the complete requirements to the PRB, through its Focal Person	None	1 working day	D-SPRB Secretary
	1.2 Act on the application	None	5 working days	PRB Focal Person
	1.3 Prepare, route, and sign the draft Certificate of Accreditation for approved applications, Otherwise, issue a letter of disapproval signed by the PRB	None	30 minutes	D-SPRB Secretary, PRB of Criminology
	1.4 Issue the signed Certificate of Accreditation through email	None	5 minutes	D-SPRB Secretary
TOTAL		None	6 working days, and 35 minutes	
END OF TRANSACTION				

REGULATION

### 49. APPLICATIONS FOR THE ACCREDITATION OF HIGHER EDUCATIONAL INSTITUTIONS (HEIS) TO OFFER REFRESHER COURSE (ACCOUNTANCY)

EGULA

Repeaters of the Certified Public Accountants Licensure Examination (CPALE) have to take refresher course from accredited HEIs in order to be admitted to the next LECPA. This transaction covers the filing and processing of applications for accreditation to offer refresher course.

Office or Division:	Central Office (CO) - Professional Regulatory Boards (PRBs), PRB Secretariat Division (D-SPRB)			
Classification:	Complex Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail?	Qualified HEIs which are recognized and/or accredited by the Commission on Higher Education (CHED) to offer a degree of Bachelor of Science in Accountancy (BS in Accountancy) and which obtain an average national passing rate of at least ten (10%) percent per examination year in all the LECPAs administered for the last five (5) years and have fielded an average of at least twenty (20) examinees per examination year in all the LECPAs conducted for the last five (5) years.			
CHECKLIST REQUIREME				
Basic Requirements				
1. One (1) original copy of the Letter of in signed by the President or his/her duly		HEIs/Applicant		
2. One (1) certified true copy of the Certificon to offer a degree of BS in Accountancy	0	CHED		
<ol> <li>One (1) original copy of the sworn affidavit signed by the its President or its Registrar stating that their school obtained an average national passing rate of at least ten (10%) percent per examination year in all the LECPAs administered for the last five (5) years and have fielded an average of at least twenty (20) examinees per examination year in all the LECPAs conducted for the last five (5) years.</li> </ol>		HEIs/Applicant		

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Send scanned copy of complete documentary requirements to the designated official e-mail address and hard copy to the PRB	1.1 Receive, check, and evaluate the complete requirements to the PRB, through its Focal Person.	None	1 working day	D-SPRB Secretary
Secretariat Division, PRC Office	1.2 Act on the application.	None	5 working days	PRB Focal Person
	1.3 Prepare, route, and sign the draft Certificate of Accreditation for approved applications, Otherwise, issue a letter of disapproval signed by the PRB.	None	30 minutes	D-SPRB Secretary, PRB of Criminology
	1.4 Issue the signed Certificate of Accreditation through email.	None	5 minutes	D-SPRB Secretary
TOTAL		None	6 working days and 35 minutes	
	END OF TRANSA	CTION		

REGULATIO

### 50. APPLICATION FOR ACCREDITATION OF HIGHER EDUCATIONAL INSTITUTIONS (HEIS) TO OFFER REFRESHER COURSE (MEDICAL TECHNOLOGY)

EGULA

Repeaters of the Medical Technologists Licensure Examination (MTLE) have to take refresher course from accredited HEIs in order to be admitted to the next MTLE. This transaction covers the filing and processing of applications for accreditation to offer refresher course.

	Central Office (CO) - PRB Secretariat Division (D-SPRB), Regional Office (RO) - Licensure and Registration Division (LRD) - Application Section				
Classification:	Complex Transaction				
Type of Transaction:	S2C – Government to Citizen				
	Only Higher Education Institutions				
c	egree of Bachelor of Science in M	ledical Technology/Medic	al Laboratory Scier	ICE	
	CHECKLIST OF REQUIREN	MENTS		WHERE TO SECURE/SOURCES	
	of the Letter of intent addressed to	o the Board to be signed b	by the President		
	uly authorized representative.			HEI/applicant	
	copy of the Certificate of Recogniti chnology/Medical Laboratory Scie		achelor of	CHED	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
<ol> <li>Submit hard and sof copies (saved in flash drive) of complete documentary requirements to the Application Section of the PRC Regional Office</li> </ol>	evaluate, and endorse the complete requirements to the PRB, through its Focal Person	None	1 working day	CO-D-SPRB Secretary / RO - LRD (Application Section)	
	1.2 Act on the application	None	5 working days	PRB Focal Person	
	1.3 Prepare and route the	None	25 minutes	CO - D-SPRB Secretary	

	draft Certificate of Accreditation to the Chairperson and Members of PRB of Medical Technology			
	1.4 Sign Certificate of Accreditation for approved applications, otherwise, issue a letter of disapproval signed by the PRB of Medical Technology	None	5 minutes	PRB of Medical Technology
	1.5 Issue the signed Certificate of Accreditation through email	None	5 minutes	CO-D-SPRB Secretary / RO - LRD (Application Section)
тот	AL		6 working days and 35 minutes	
END OF TRANSACTION				

### 51. REQUEST FOR VERIFICATION OF PROFESSIONAL STATUS BY THE HEALTH AND CARE PROFESSIONS COUNCIL (HCPC) AND CORU

Professionals desiring to be registered with the HCPC and/or CORU are required to secure verification of their professional status with the PRC. This transaction covers the filing and processing of requests for verification of professional status to be submitted to the HCPC and the CORU.

REGULAT

Office or Division:	Central Office - PRB Secretariat Division (CO-D-SPRB)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	PRC registered professionals seeking to	o be registered with the	HCPC and CORU		
C	HECKLIST OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES	
1. One (1) copy of the letter from (letter through applicant)	n HCPC (sends letter directly to the Secre	etary) and/or CORU	Арр	blicant	
2. one (1) original copy of Certif	2. one (1) original copy of Certificate of Good Standing or the COGS (for HCPC and CORU) Regional Office (Registration Section)				
3. one (1) original copy Certifica	3. one (1) original copy Certificate of No-Pending Case (for HCPC only)			Legal Service and Regional Office (Legal Division)	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit required documents to the D- SPRB	1.1 Receive, check, evaluate, and endorse complete documentary requirements to the Assistant Chief and Chief for approval and further instructions	None (except for the purpose of securing the COGS and Certificate of No- Pending Case)	1 hour	D-SPRB Secretary	

1.2	2 Validate, approve and sign the letter-response to the HCPC and/or CORU	None	2 working days	D-SPRB Secretary, Assistant Chief, Chief, and PRB Chairperson		
1.3	3 Send the letter-response to HCPC and/or CORU	None	5 minutes	D-SPRB Secretary		
TO	TAL	<b>None</b> (except for the purpose of securing the COGS and Certificate of No- Pending Case)	2 working days, 1 hour, and 5 minutes			
	END OF TRANSACTION					

### 52. REQUEST FOR VERIFICATION OF PROFESSIONAL STATUS FOR REGISTRATION EXAMINATION ELIGIBILITY WITH THE COMMISSION ON DIETETIC REGISTRATION (CDR)

CDR is the credentialing agency for the Academy of Nutrition and Dietetics. Through the PRC-CDR Reciprocity Agreement, a Nutritionist-Dietitian (RND) registered with the PRC may take the RD examination in the US after submitting the credentialing documents required. This transaction covers the filing and processing of requests for verification of professional status of an RND to determine his/her registration examination eligibility with the CDR.

Office or Division:	Central Office - Professional Regulatory Boards (PRBs), Professional Registry Division (PRD), PRB Secretariat Division (PRBSEC) and Regional Office – Licensure and Registration Division (RO-LRD)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	PRC registered professionals seeking t	to be registered with the	CDR		
С	HECKLIST OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES	
1. One (1) original and photocop	by of valid Professional Identification Card	d (PIC)	Ар	olicant	
2. Resume attesting to the comp nutrition and dietetics.	2. Resume attesting to the completion of at least two (2) years experience in any field related to HR/ Employer			loyer	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit required documents to the Registration Section in any Regional Offices.	<ol> <li>Receive, check, evaluate documentary requirements</li> </ol>	None	30 minutes	Processing Officer, RO-LRD	
2. Pay the prescribed fee.	2. Issue Official Receipt.	Php 75.00	15 minutes	Cashier	
	2.1 Receive, check, evaluate, and endorse the complete documentary requirements to the PRD of the Central Office.	None	30 minutes	Processing Officer, RO-LRD	

2.2 Sign the Action Sheet and	None	30 minutes	Chief, CO-Regulation
forward to D-SPRB. 2.3 Receive, check, evaluate, and endorse the complete documentary requirements to the Chief, D- SPRB.	None	30 minutes	Office-PRD PRB Secretary, PRBSEC
2.4 Sign the Action Sheet.	None	30 minutes	Chief, PRBSEC
2.5 Prepare the CDR Certificate and endorse the complete documentary requirements to the PRB Chairperson.	None	1 hour	PRB Secretary, PRBSEC
2.6 Review, approve and sign the CDR Certificate.	None	1 working day	PRB Chairperson
2.7 Send the documents and signed CDR Certificate to the PRC Chairperson.	None	30 minutes	PRB Secretary, PRBSEC
2.8 Review, approve and sign the CDR Certificate.	None	1 working day	PRC Chairperson
2.9 Transmits the signed CDR Certificate to the PRD.	None	30 minutes	PRB Secretary, PRBSEC
2.10 Inform the applicant of the status of the request.	None	15 minutes	Staff, CO-Regulation Office-PRD
TOTAL	None (except for the purpose of securing the COGS and Certificate of No- Pending Case)	2 working days, 5 hours	
END OF TRAM	NSACTION		

REGULATION

#### 53. REQUEST FOR ISSUANCE OF CERTIFICATE OF PERFORMANCE OF SCHOOLS

Refers to the process of issuing Certificate of Performance of Schools to requesting Higher Education Institutions or Technical-Vocational Institutions that participated in the Licensure Examinations conducted and administered by the PRC.

REGULAT

Office or Division:	Central Office - PMFS - Research and Statistics Division (CO-PMFS-RSD) and Regional Office – Finance and Administrative Division (RO-FAD)					
Classification:	Simple Transaction					
Type of Transaction:	G2C – Government to Citizen / C	G2B – Government to Busi	ness			
Who may avail:	- Higher Education Institutions	s; or				
	•	- Technical-Vocational Institutions.				
CHECI	KLIST OF REQUIREMENTS		WHERE TO S	ECURE/SOURCES		
Basic Requirements						
1. FOI request form			FOI reques	t form is at No. 11		
2. Research and Statistics Division	on (RSD) Form No. 8 (request form	for performance of	(Annex D) of th	e Transparency Seal		
school in various licensure ex	amination)		PRC official website			
	(www.prc.gov.ph.) or at					
				MFS-RSD/RO-FAD		
3. Action sheet/billing statement				Research and Statistics Division		
4. Proof of payment (Official Reco			Regional Offices Cashier			
5. Documentary Stamp Tax (DST			Bureau of Internal Revenue			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON		
			TIME	RESPONSIBLE		
1. Accomplish and provide a copy	1. Provide request form to	None	5 minutes	Staff,		
of request to RSD Processing	the applicant.			CO-PMFS-		
Officer/ Regional Office - FAD:				RSD/RO-FAD		
FOI Request Form; and     BOD Form No. 2	1.1 Evaluate the request and	Php 75.00 per page	30 minutes	Staff,		
RSD Form No. 8	prepare action sheet and	(over the list of		CO-PMFS-		
	billing statement.	(except for the list of				
		examinees, first page		RSD/RO-FAD		
		is Php 75.00,				

		succeeding pages are Php 50.00 each) DST: Php 30.00/certificate		
2. Pay the prescribed fee at the cashier.	2. Issue official receipt.	None	5 minutes	PRC Regional Offices Cashier
	3. Issue claim slip to the client and forward the documents to RSD.	None	15 minutes	Receiving/ Releasing Officer CO-ARD/RO-FAD
	3.1. Process, prepare and review the requested documents.	None	30 minutes	Staff/Statistician, CO-PMFS-RSD
<ol> <li>Submit the documents to the Archives and Records Division (ARD)/ Regional Office - FAD</li> </ol>	3.2. Sign the documents.	None	5 minutes	Authorized Signatory, CO- PMFS
	3.3. Forward the signed documents to ARD.	None	15 minutes	Releasing Officer, CO-PMFS-RSD
	3.4. If the document is to be released through the Regional Office, send through mail to concerned Regional Office.	None	15 minutes	Releasing Officer, ARD
4. Present the claim slip to ARD/Regional Office - FAD on the scheduled date of release.	4. Release the documents to the clients.	None	15 minutes	Issuing/Releasing Officer, CO- ARD/RO-FAD

REGULATIO
	AND REGULATION CON

TOTAL	Php 75.00 per page (except for the list of examinees, first page is Php 75.00, succeeding pages are Php 50.00 each.) DST: Php 30.00/certificate	2 hours and 15 minutes		
END OF TRAN	SACTION			
Note: The computed processing time is for one (1) examination schedule only. Thus, the processing time is extended for Steps 1.1, 3.1, 3.2, and 4 when there are two (2) or more schedule being requested.				

# 54. REQUEST FOR CERTIFICATION / AUTHENTICATION OF CERTIFICATE OF ACCREDITATION OF REGISTERED INDIVIDUAL CPA / FIRM / PARTNERSHIP

SEGULA

Refers to the process of issuing Certification or Authentication of Accreditation upon verification / confirmation that a registered Certified Public Accountant (CPA) / Firm / Partnership is in good standing, has no derogatory record, and has valid and authentic credentials issued by the PRC and the concerned PRB.

Office or Division:	Regional Office – Regulation Division			
Classification:	Simple Transaction			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Registered CPAs, Firms, an	d Partnerships with valid C	ertificate of Accreo	ditation issued by the
	PRB of Accountancy			
CHECK	LIST OF REQUIREMENTS		WHERE TO SE	ECURE/SOURCES
Basic Requirements:				
1. Duly accomplished Process and Acti	on Sheet		Download at	www.prc.gov.ph
2. For BOA Certificate of Accreditation	<u>Authentication</u> : Original and p	hotocopy pies of Certificate		
of Accreditation				
For BOA Certification of Accredita			Ар	plicant
a. Request letter signed by th				
b. Copy of SEC Articles of Par		llifying partners.		
3. One (1) piece Documentary Stamps	Tax (DST)		Bureau of Ir	nternal Revenue
Additional Requirement, if applicable	9:			
1. Any valid government-issued ID or va	alid NBI Clearance		Ар	plicant
2. If the representative is a PRC register	ered professional: authorization	letter and PIC; if not	Professional b	peing represented
registered professional, Special Power	of Attorney			
CLIENT STEPS	AGENCY ACTION	PROCESSING TIME	PERSON RESPONSIBLE	
1. Secure and accomplish Process	1. Issue Process and Action	None	2 minutes	Public Information
and Action Sheet at the PRC	Sheet to applicant			Officer
Customer Service				

2. Proceed to cashier to pay the authentication/certification fee.	2. Accept payment and issue Official Receipt (OR) and affix signature on the space provided in the application form	Authentication/certification fee:Php75.00/copy	2 minutes	Cashier
3. Submit the duly accomplished Process and Action Sheet and all the documentary requirements to the designated window of the Regional Offices.	3. Receive and evaluate the completeness of documents submitted	None	2 minutes	Authentication Officer, Regulation Division
	3.1 Authentication: Verify and validate from the database of the Central Office - Accreditation and Compliance Division (ACD) the status of the Certification of Accreditation and stamp "certified true copy" on the photocopy for signature of the authorized officer.	None	10 minutes	Verifying Officer, RO - Regulation Division
	3.2 Certification Verify and validate from the database of the ACD the list of accredited qualified partners and prepare the Certification for signing by the Authorized Signatory.	None	10 minutes	Verifying Officer, RO - Regulation Division
	3.3 Sign certification /authenticated copies.	None	5 minutes	Authorized Signatory
	3.4 Affix documentary stamp and dry seal to the	None	5 minutes	Releasing Officer, RO-

	Certificate/s.			Regulation Division
4. Receive signed certification / authenticated copy/ies and sign on the releasing log sheet	•	None	2 minutes	Releasing Officer, RO- Regulation Division
TOTAL Php 75.00 38 minutes				
END OF TRANSACTION				

REGULATION

# 55. REQUEST FOR REPLACEMENT OF ACCREDITATION OF INDIVIDUAL PROFESSIONAL, FIRMS OR PARTNERSHIP DUE TO CHANGE OF NAME AND/OR ADDRESS

REGULAT

Refers to the process of issuing replacement of the lost or damaged certificate of accreditation to accredited professionals.

Office or Division:	Central Office – Accreditation and Compliance Division and Regional Office (RO) – Regulation Division					
Classification:	Complex Transaction					
Type of Transaction:	G2C – Government to Citizen / G2B	G2C – Government to Citizen / G2B – Government to Business				
Who may avail:	Accredited Individual Professiona	als, Firms or Partner	ship with change	in the name and/or		
	address of the individual profession	onal/firm/company				
CHECI	KLIST OF REQUIREMENTS		WHERE TO SE	CURE/SOURCES		
Basic Requirements:						
1. Duly accomplished Action Sheet – 1	1 original copy		Public Assist	tance Counter/		
				<u>rc.gov.ph</u>		
2. One (1) piece Documentary Stamps			Bureau of Int	ternal Revenue		
3. Request Letter for replacement of the		ng the change in the	Notar	y public		
Name and/or Address of the Individua				, p		
4. For Individual Professional: Valid Pr						
	Copy of SEC Amended Articles of Par	thership	Applicant			
	and Amended By-Laws					
Additional Requirement, if applicab 1. Any valid government-issued ID or						
2. If the representative is a PRC regis		r and DPC issued DIC:	۸pr	olicant		
if not registered professional, Spec			ረካት	Jillan		
			PROCESSING	PERSON		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	TIME	RESPONSIBLE		
<ol> <li>Secure the Action Sheet from Public Information/Assistance Counter and accomplish according to the request</li> </ol>	1. Issue Action Sheet	None	2 minutes	Public Information Officer		
2. Submit the duly accomplished Action Sheet to the designated	2. Evaluate the prescribed fees	None	2 minutes	Receiving Officer		

window of the Regional Office/s for the verification of fees				
<ol> <li>Pay the prescribed fees at PRC cashier</li> </ol>	3. Receive payment and issues the Official Receipt	Processing fee: Php300.00	2 minutes	Cashier
4. Submit duly accomplished Action Sheet with all the required documents and photocopy of Official Receipt to the Regulation Division designated window and receive the	4. Receive the duly accomplished Action Sheet and evaluate the completeness of documentary requirements and issue Claim Slip to the applicant.	None	5 minutes	Receiving Officer- RO - Regulation Division
claim slip.	4.1 Transmit the Action Sheet including the complete documentary requirements to Central Office -Accreditation and Compliance Division (ACD).	None	1 working day	Receiving Officer- RO - Regulation Division
	4.2 Receive the duly accomplished Action Sheet and complete documentary requirements transmitted by the Regulation Division.	None	2 working days	Processing Officer, Accreditation and Compliance Division
	4.3 Print the Certificate of Accreditation for signature of the Chairperson of the PRB concerned.	None	15 minutes	Processing Officer, Accreditation and Compliance Division
	4.4 Sign the Certificate.	None	15 minutes	PRB concerned
	4.5 Forward the Certificate of Accreditation to the Office of PRC Chairperson for signature.	None	1 working day	Processing Officer, Accreditation and Compliance Division

	4.6 Sign the Certificate of	None	10 minutes	PRC Chairperson
	Accreditation.	None	TO minutes	
	4.7 Return the signed Certificate	None	5 minutes	Staff, Office of the
	of Accreditation to the ACD			Chairperson
	4.8 Receive the duly signed	None	20 minutes	Processing Officer,
	Certificates of Accreditation from			Accreditation and
	the Commission.			Compliance Division
	4.9 Transmit the Certificates of	None	10 minutes	Processing Officer,
	Accreditation to the Regional			Accreditation and
	Offices, Regulation Division.			Compliance
				Division
	4.10 Receive the duly signed	None	2 minutes	Processing Officer,
	Certificate of Accreditation from			Accreditation and Compliance
	the Central Office-ACD			Division
	4.11 Affix documentary stamp	None	5 minutes	Releasing
	and dry seal to the signed			Officer, RO-
	Certificate of Accreditation			Regulation Division
5. Receive the Certificate and sign on	5. Release the requested duplicate	None	5 minutes	Releasing Officer,
the releasing log sheet	certificate.			RO-Regulation
Note:				Division
a. Original copies of affidavit of				
lost/damaged Certificate of				
Accreditation (COA) with duly				
accomplished action sheet shall be				
transmitted to ACD.				
Duplicate COA shall only be mailed				
upon receipt of the original copies of documentary requirements.				

REGULATIO



TOTAL	Php 300.00	4 working days, 1 hour and 38 minutes		
END OF TRANSACTION				

56. ONLINE ACCOUNT TROUBLESHOOTING/UPDATING This procedure covers the steps involved in the troubleshooting/updating of client's online accounts including account verification, account retrieval and updating of client's details/information in the Licensure Examination and Registration Information System (LERIS).

REGULAT

Office or Division:	Central Office-ICTS-Database Management Systems Division (CO-ICTS-DMSD) or Regional Office – Finance and Administrative Division (RO-FAD)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Clients with request for LERIS online account	t troubleshooting/u			
	CHECKLIST OF REQUIREMENTS		WHER	E TO SECURE	
Basic Requirement:			1		
Valid government-issued id			P	RC Client	
Additional Requirement, i	• •		1		
Any proof of residency (e.g.	Billing Statement under the client's name, etc			RC Client	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
<ol> <li>Client proceeds to the designated window at the PRC Regional Office or send request through e-mail.</li> </ol>		None	5 minutes	Verifying Officer, RO- FAD/CO-ICTS-DMSD	
	1.1 Updates the client's account information, upon evaluation and validation of request.	None	5 minutes	Processing Officer, RO- FAD/CO-ICTS-DMSD	
	1.2 Inform the client of the status of request.     None     5 minutes     Processing Officer, RO-FAD/CO-ICTS-DMSD				
	TOTAL None 15 minutes				
END OF TRANSACTION					

### 57. REQUEST FOR COPY/IES OF ADMINISTRATIVE ISSUANCES (EXTERNAL USE)

Refers to the release of various administrative issuances to requesting registered professionals and/or stakeholders.

Office or Division:	Central Office – Administrative Services – Archives and Records Division (CO-AS-ARD) or Regional Office – Finance and Administrative Division (RO-FAD)				
Classification:	Simple Transaction				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Registered Professionals and stakeho				
	CHECKLIST OF REQUIREM	ENTS		WHERE TO SECURE/SOURCES	
Basic Requirements:					
1. Duly filled-out Order	of Payment			CO-AS-ARD or RO-FAD	
2. Official Receipt				Applicant	
3. Valid government-iss	ued ID			Applicant	
Other Requirements for F	epresentative:				
	essional – any valid government-issued individually by the applicant.	d ID and original Specia	al Power of Attorney	Representative	
2. Registered profess duly signed by the ap	<b>ona</b> l – valid Professional Identification ( plicant.	Card/e-PIC and original	authorization letter	Representative	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Fill-out the Order Payment Form present a v government-issued ID.	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD				
2. Submit the Order Payment Form.	of 2. Receive the Order of Payment Form	None	5 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD	

REGULA

		2.1 Verify the requested administrative issuance/s whether photocopy only or certified true copy (CTC) format.	None	5 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD
3.	Confirm the format of the request.	3. Retrieve the requested administrative issuance/s through the database.	None	10 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD
		3.1 Assess the costs of reproduced copies as per Memorandum Circular No. 02 (s. 2005) and reflect the same in the Order of Payment Form.	Photocopy: Php50.00/page +Php20.00 per additional page (not exceeding 10 pages) +Php15.00 per additional page (not exceeding 20 pages) +Php10.00 per additional page (not exceeding 50 pages) Certified True Copy:	10 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD
			Php75.00/page +Php20 per additional page (not exceeding 20 pages)		

			+Php15 per additional page (not exceeding 50 pages) +Php10 per additional page (more than 50 pages)		
4.	Proceed to PRC Cashier and pay for the assessed fee.	4.Accept payment and issue official receipt.	None	5 minutes	Cashier
5.	Submit the order of payment and show the official receipt.	5. Accept the order of payment and check the official receipt.	None	5 minutes	Docket Officer, CO- AS-ARD or Records Officer, RO-FAD
		5.1 Print the requested administrative issuance/s	None	5 minutes	Docket Officer, CO- AS-ARD or Records Officer, RO-FAD
		5.2 If the request is for certified true copy, stamp the 1 <sup>st</sup> and last page of the request reflecting its date and official receipt number.	None	5 minutes	Docket Officer, CO- AS-ARD or Records Officer, RO-FAD
		5.3 Forward to the authorized signatory for signature.	None	5 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD
		5.4 Sign the documents.	None	5 minutes	Authorized Signatory, CO-AS-ARD or Records Officer, RO-FAD

6. Receive the requested issuance/resolution and sign in the releasing logbook.	6. Release the requested issuance / resolution and record in the logbook and safekeep the order of payment and return the official receipt to the client.	None	5 minutes	Docket Officer, CO-AS- ARD or Records Officer, RO-FAD
TOTAL		Photocopy: Php50.00 per page Certified-True- Copy: Php75.00 per page (plus fee for additional pages)	1 hour and 10 minutes	
	END OF T	RANSACTION		



# II. INTERNAL SERVICE (PER DELIVERY UNIT)

1. PAYMENT OF REIMBURSEMENT OF TRAVELLING EXPENSES This refers to the submission of necessary documents for processing of reimbursement of expenses used for both local and foreign travels

REGULAT

Office or Division:	Central Office - Budget and Management D Signatories.	vivision, Accounting Division, Cash Division, PMFS and Authorized		
Classification:	Simple Transaction			
Type of Transaction:	G2G – Government to Government			
Who may avail:	Concerned employee			
CHECKI	IST OF REQUIREMENTS	WHERE TO SECURE		
Basic Requirements:				
1. Affidavit of Loss or s	submission of damaged PIC			
2. Disbursement Vouc	her			
3. Approved Itinerary	of Travel			
4. Approved Certificate	e of Travel Completed			
5. Liquidation Report liquidation with reim	duly received by the Accounting Division (if bursement)			
	Itinerary of Travel, if the previously approved lowed (if liquidation with reimbursement)			
<ol> <li>Copy of previously reimbursement)</li> </ol>	approved Itinerary of travel (if liquidation with	Concerned Employee		
	er and the Supplemental Office Order or any change of schedule			
<ol> <li>9. Certificate of Appearance/Attendance (in accordance w/ AO 326 s.2019)</li> </ol>				
receipts, paper/ele	ane, boat or bus/train tickets, terminal fee ctronic boarding passes or a passenger / the concerned airline or shipping company			
	Head of Agency as to the absolute necessity ether with the corresponding bills or receipts,			

if the expenses incurred for the official travel exceeded the prescribed rate per day (certification or affidavit of loss shall not be considered as an appropriate replacement for the required hotel/lodging bills and receipts)	
<ul> <li>12. OR/eOR or CERR (for expenses amounting to P300 or less) or RER (for expenses amounting to more than P300 but not exceeding PI,000), pursuant to COA Circular No. 2017-001 dated June 19, 2017, as amended by COA Circular No. 2021-001 dated June 24, 2021, or other amount that may be prescribed in the future. In case of payment of toll fees, the CERR/RER shall be supported with the toll fee rates.</li> <li>13. Hotel room/lodging bills with official receipts in the case of official</li> </ul>	
travel to places within 50-kilometer radius from the last city or municipality covered by Metro Manila Area, if the travel allowances being claimed include hotel room/lodging	
14. Program agenda and logistics information (in case of seminar/ workshop/ training)	Concerned Employee
15. Acceptance of the nominee as participant (in case of seminar/ workshop/ training)	
16. Letter of invitation of the host/sponsoring agency/organization	
17. Duly approved Office Order/Travel Order	
18. For plane ticket not procured from GFA, quotation of plane fare for similar dates, from at least three airline companies/travel agencies or its equivalent. In case of less than three quotations, a certification by the claimant attesting to such circumstance, signed by his/her supervisor	
B. For Foreign Travel:	
1. Obligation Request and Status	Concerned Employee
2. Disbursement Voucher	

<ol> <li>Approved Itinerary of Travel</li> <li>Approved Certificate of Travel Completed</li> <li>Liquidation Report duly received by the Accounting Division (if liquidation with reimbursement)</li> <li>Approved Revised Itinerary of Travel, if the previously approved itinerary was not followed (if liquidation with reimbursement)</li> <li>Copy of previously approved Itinerary of travel (if liquidation with reimbursement)</li> </ol>	
<ol> <li>Liquidation Report duly received by the Accounting Division (if liquidation with reimbursement)</li> <li>Approved Revised Itinerary of Travel, if the previously approved itinerary was not followed (if liquidation with reimbursement)</li> <li>Copy of previously approved Itinerary of travel (if liquidation with</li> </ol>	
<ul> <li>liquidation with reimbursement)</li> <li>Approved Revised Itinerary of Travel, if the previously approved itinerary was not followed (if liquidation with reimbursement)</li> <li>Copy of previously approved Itinerary of travel (if liquidation with</li> </ul>	
<ol> <li>Approved Revised Itinerary of Travel, if the previously approved itinerary was not followed (if liquidation with reimbursement)</li> <li>Copy of previously approved Itinerary of travel (if liquidation with</li> </ol>	
itinerary was not followed (if liquidation with reimbursement) 7. Copy of previously approved Itinerary of travel (if liquidation with	
7. Copy of previously approved Itinerary of travel (if liquidation with	
roimburcomont)	
8. Letter of invitation of the host/sponsoring country/ agency/	
organization	
9. Flight itinerary issued by the airline ticketing office/travel agency	
10. Where applicable, authority to claim representation expenses	
11. Program agenda and logistics information (in case of seminar/	
workshop/ training)	
12. Acceptance of the nominee as participant (in case of seminar/	
workshop/ training)	
13. Paper/electronic plane, boat or bus/train tickets, terminal fee	
receipts, paper/electronic boarding passes or a passenger	
manifest certified by the concerned airline or shipping company.	
In the absence thereof other documents such as, but not limited	
to, a certified true copy of the passport showing the dates of entry	Concerned Employee
and exit, duly stamped by the Immigration Office of the country of	
destination as indicated in the approved travel authority and	
itinerary of travel; or a passenger manifest certified by the concerned airline or shipping company	
14. For reimbursement of actual travel expenses m excess of the	
prescribed rate:	
Approval by the President	Concerned Employee
<ul> <li>Certification from the Head of the Agency that it is</li> </ul>	Concerned Employee
absolutely necessary	

<ul> <li>Hotel room with official receipts (certification or affidavit of loss shall not be considered as an appropriate replacement for the required bills and receipts)</li> <li>Bills/receipts for non-commutable</li> <li>15. Certificate of Appearance or Attendance or in the absence thereof, photocopy of the received copy of Memo/Transmittal of Back to Office Report/Narrative Report on trip undertaken/Report on Participation addressed to the agency head. The report, duly noted by the agency head or his authorized representative, shall contain, among others, the following information:         <ul> <li>Highlights of the training/activity;</li> <li>Pictures preferably dated;</li> <li>Plan of action for knowledge sharing; and Recommendations</li> </ul> </li> <li>16. For plane ticket not procured from GFA, quotation of plane fare for similar dates, from at least three airline companies/travel agencies or its equivalent. In case of less than three quotations, and the section of the s</li></ul>			Concerned Employee	
	nt attesting to such circumstance,		Concerned Employee	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit complete documents to BMD.	BUDGET AND MANAGEMENT DIVISION: 1. Receive request for funding (ORS), DV with complete documents, assign record number and account electronically the receive request and forward the same to Budget Reviewer.	None	5 minutes	Receiving Staff

		1	
1.1 Evaluate request for funding (ORS), and forward to the Overall Fund Controller.	None	30 minutes	Budget Reviewer
1.2 Assign ORS number and countersign in Box B of the ORS.	None	15 minutes	Overall Fund Controller
1.3 Certify the availability of funds in box B (Available Funds) of the ORS.	None	2 minutes	Chief Budget Officer
1.4 Endorse approved ORS, DV with complete documents to AD.	None	2 minutes	Releasing Staff
ACCOUNTING DIVISION: 1.5 Receive approved ORS, DV and complete documents from BMD.	None	2 minutes	Receiving Staff
1.6 Evaluate DV and documents, and countersign in Box C of DV.	None	30 minutes	Accounting Staff
1.7 Sign in Box C of DV.	None	2 minutes	Chief Accountant
1.8 Assign DV number, log in the Registry of Allotment and Notice of Cash Allocation (RANCA) and logbook, and endorse to PMFS.	None	5 minutes	Releasing Staff
PLANNING, MANAGEMENT AND FINANCIAL SERVICE: 1.9 Receive ORS, DV and complete documents.	None	2 minutes	Receiving Staff
<ul><li>1.10 Review and sign box D of DV, if within the assigned threshold.</li><li>If not, endorse to the concerned authorized signatory.</li></ul>	None	5 minutes	PMFS Director

OTHER AUTHORIZED SIGNATORY: 1.11 Receive and evaluate ORS, DV and complete documents.	None	2 minutes	Receiving Staff
1.12 Sign box D of DV.	None	2 minutes	Authorized Signatory
1.13 Endorse the signed ORS, DV and complete documents to Cash Division	None	2 minutes	Releasing Staff
<b>CASH DIVISION:</b> 1.14 Receive ORS, DV and complete documents, and check if the employee is enrolled in the EMDS.	None	5 minutes	Receiving Staff I
1.15 Prepare List of Due and Demandable Accounts Payable for – Internal Creditors (LDDAP- IC) DVs.	None	2 minutes	Disbursing Staff 1
1.16 Encode via EMDS all the information needed (payment will be automatically credited to the LBP account of the payee).	None	10 minutes	Disbursing Staff 2
1.17 Print and check two copies of returned "Inquire Issued and Check Details" as proof that the payment has been successfully credited to the account of the payee	None	5 minutes	Disbursing Officer

TOTAL None minutes minutes					
TOTAL 3 hours and 26					
first salary has been credited.					
Step 2: Sign the DV as proof that					
	1.20 Request employee to sign the DV.	None	2 minutes	Disbursing Staff 1	
	1.19 Receive approved DV and forward to Landbank a copy of the LDDAP-IC.	None	20 minutes	Disbursing Staff 1	
	1.18 Forward to Authorized Signatories for signature and approval of DV.	None	2 minutes	Disbursing Staff 2	

### 2. PROCESSING OF REQUEST FOR SUB-ALLOTMENT RELEASE ORDER (SUB-ARO)

This refers to the processing of request for Sub-Allotment Release Order (Sub-ARO) submitted to BMD for budget augmentation in the Regional Offices pursuant to Commission Memorandum Order No. 75 dated October 22, 2021.

SEGULA

Office or Division:	Central Office - Budget and Management Division, PMFS, Cash Division & Commission Proper				
Classification:	Complex	Complex Transaction			
Type of Transaction:	G2G – Government to Government				
Who may avail:	All Regio	onal Offices			
CHECKL		REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
Supporting Documents (S	SDs):				
1. Request letter and MO No. 75 dated O		g documents as enumerated under , 2021	Regional Offices		
Additional Requirements	per MO N	No. 75 dated October 22, 2021:			
1. FAR 1/1-A for Conti	nuing and	Regular Fund (Updated)	- Regional Offices		
2. FAR1-B					
3. Budget Estimates w	ith details	s on the nature of request			
4. Certification of avail	ability of (	Cash Allocation, if applicable			
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID PROCESSING PERSON TIME RESPONSIBLE		
Step 1: Submit request f Allotment Release Orde ARO) with complete docum	r (Sub-	<ul> <li>BUDGET AND MANAGEMENT</li> <li>DIVISION:</li> <li>1. Receive Sub-ARO request with complete documents and forwards to the assigned Budget Reviewer.</li> </ul>	None	15 minutes	Receiving Staff

1.1 Evaluate Sub-ARO request			
and documents and prepare Budget Evaluation Sheet.	None	2 working days	Budget Reviewer
1.2 Forward the Budget Evaluation Sheet and the supporting documents to the assigned officer/s.	None	-	-
1.3 Review the Sub-ARO request and Budget Evaluation Sheet.	None	2 hours	Assigned Officer
1.4 Prepare transmittal letter to the Commission, Modification Advice Form (MAF)/ Advice for use of Personnel Services Allotment (APSA) and Sub- ARO and forwards to the Chief/OIC for review and approval.	None	15minutes	Assigned Officer/s
1.5 Review, sign, and recommend for approval of the PMFS Director the transmittal letter to the Commission, MAF/APSA and Sub- ARO.	None	15 minutes	Chief/Assistant Chief
1.6 Endorse to the PMFS Director for signature.	None	2 minutes	Releasing Staff
PLANNING, MANAGEMENT AND FINANCIAL SERVICE: 1.7 Receive the approved MAF/APSA and Sub- ARO	None	2 minutes	Receiving Staff

	END OF TRANSACTION				
TOTAL		None	5 working days, 3 hours and 10 minutes		
	1.12 Endorse the approved documents to the BMD.	None	2 minutes	Releasing Staff, Office of the Chairperson	
	1.11 Review, and approve the request for Sub-ARO, MAF/APSA, and sign transmittal letter.	None	3 working days	Executive Assistant and Commission Proper	
	<b>COMMISSION PROPER:</b> 1.10 Receive request for Sub- ARO, MAF/APSA, and transmittal letter.	None	2 minutes	Receiving Staff	
	1.9 Endorse to the Commission Proper.	None	1 minute	Releasing Staff	
	1.8 Approve and sign the transmittal letter and MAF/APSA, and affix initial on the request for Sub-ARO.	None	15 minutes	PMFS Director	

## 3. PROCESSING OF APPLICABLE NOTICE OF TRANSFER ALLOCATION (NTA)

This refers to the processing of Request for Notice of Transfer Allocation (NTA) is submitted by Regional Offices for release of additional cash in the Regional Offices through Notice of Transfer Allocation (NTA) pursuant to Commission Memorandum Order No. 75 dated October 22, 2021.

SEGULA

Office or Division:	Central Office - Accounting Division, Com	mission Proper, Cash Division	
Classification:	Complex Transaction		
Type of Transaction:	G2G – Government to Government		
Who may avail:	All Regional Offices		
CHECKL	IST OF REQUIREMENTS	WHERE TO SECURE	
Basic Requirements:			
Supporting Documents	(SDs):		
•	d supporting documents as enumerated dated October 22, 2021	Regional Offices	
Additional Requirements per MO No. 75 dated October 22, 2021:			
1. FAR 1/1-A for Cor	tinuing and Regular Fund (Updated)		
2. FAR3, if applicable	9		
3. FAR 4			
4. BED 3		Regional Offices	
5. Latest Bank Balar	nce		
6. List of Due and De Debit Account	emandable Accounts Payable-Advice to		
7. RANCA			

<ol> <li>8. RANTA, if applicable</li> <li>9. Computation for Additional Request</li> </ol>	Notice of Cash Allocation (NCA)			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit request for Sub- Allotment Release Order (Sub- ARO) with complete documents.	ACCOUNTING DIVISION: 1. Receive Request from Regional Offices.	None	15 minutes	Receiving Staff
	<ul> <li>1.1 Check NTA request and supporting documents: <ul> <li>a. Evaluate the NTA request and check the availability of cash allocation for NTA.</li> <li>b. If cash deficiency, informs the concerned Regional Office of request disapproval.</li> <li>c. If not, prepare the NTA form for approval of the Chief.</li> <li>d. Endorse the evaluated NTA form for initial approval of the Chief.</li> </ul> </li> </ul>	None	3 working days and 10 minutes	Accounting Staff
	1.2 Affix initial to the NTA.	None	30 minutes	OIC or Chief of the Division
	1.3 Endorse the NTA to the approving officer / authorized	None	2 minutes	Releasing Staff

ci	gnatory, based on assigned			
	ireshold.			
A 1	OMMISSIONER II / UTHORIZED SIGNATORY: .4 Receive and records ocuments from PMFS.	None	2 minutes	Receiving Staff
fc	5 Review the documents and prward to Commissioner for pproval.	None	10 minutes	Executive Assistant
1	.6 Affix signature to the NTA.	None	5 minutes	Authorized Signatory
	7 Endorse the approved NTA Cash Division	None	5 minutes	Releasing Staff
1 fr	<b>ASH DIVISION:</b> .8 Receive the approved NTA om the designated approving fficer / authorized signatory.	None	15 minutes	Designated Approving Officer/ Authorized Signatory
tr *I sa d	9 Record the received NTA on he log book, stamps RECEIVED* at the back of the aid document and indicate ate and time received, and ffixes signature.	None	10 minutes	Receiving Staff
to	.10 Forward the received NTA b the staff in charge for necking of the following: a. NTA number b. MDS Account no. c. Regional Office	None	15 minutes	Staff-in-charge of NTA

	where the NTA will be forwarded d. Amount in figures and in words e. The validity of NTA Attachment/s			
	1.11 If found in order, forward the NTA to the Head of Cash Division for signature.	None	5 minutes	Staff-in-charge of NTA
	1.12 After signing, return the signed NTA to the staff-in- charge to be forwarded to LBP for the Transfer of Allocation to Regional Office concerned.	None	5 minutes	Staff-in-Charge and Division Head
	1.13 Endorse to LBP and receive notice of bank confirmation that the NTA was already transferred to concerned RO/s.	None	2 hours	Division Head and Staff-in-Charge
	1.14 Furnish a copy of NTA to the Accounting and Cash Division, as proof of transferred allocation.	None	5 minutes	Cash Disbursing Staff
	1.15 File a copy, for reference and audit purpose.	None	5 minutes	Staff-in-Charge
Step 2: Acknowledge receipt of NTA confirmation.				



		minutes
END OF TRAN	SACTION	

## 4. PAYMENT OF INDIVIDUAL CLAIMS - FIRST SALARY AND PERA

This refers to the payment of First Salary and PERA to newly hired employees. Personal Economic Relief Allowance (PERA) is part of the standard allowances and benefits in the amount of two thousand pesos (Php 2,000.00) per month given to all employees across agencies to supplement pay due to the rising cost of living.

REGULAT

Office	e or Division:	Central Office - Human Resource Development Division (HRDD), Budget and Management Division (BMD), Accounting Division (AD), Planning, Management and Financial Service (PMFS) and Cash Division			
Class	ification:	Simple Transaction			
Туре	of Transaction:	G2G – Government to Government			
Who	may avail:	For first salary and PERA: newly appointed	ed personnel (original and transfer)		
	CHECKL	IST OF REQUIREMENTS	WHERE TO SECURE		
Basic	Requirements:				
1.	Certified True Cop	by of Attested Appointment Paper			
2.	2. Certified True Copy of the Oath Of Office		HRRD Recruitment, Selection and Placement Section		
3.	Certificate of Assu	umption	1		
4.	Statement of Asse	ets, Liabilities, and Net Worth (SALN)	Employee		
5.	Duly Approved Da	aily Time Record (DTR)	HRDD Attendance Monitoring Section		
6.	Accomplished Me HDMF, and BIR)	mbership Information form (GSIS, DHIC,	Employee		
7.	7. Payroll information on new employee or any equivalent document		Employee		
Requ	Requirements for Representative:				
1.	1. Clearance and/or authority to transfer				
2.	Certification of La	st Salary	Employee's previous Employer		

<ol> <li>BIR Form 2316 (Certificate of Compensation Payment/Tax Withheld)</li> <li>Certificate of Leave Credits</li> <li>Service Record</li> </ol>				
6. Assignment or reassignme	ent order. if applicable	-		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit the required documents to the HRDD Compensation, Benefit and Welfare Section (CBWS).	<ol> <li>Receive documents from the employee and forward the same to the CBWS Staff.</li> </ol>	None	2 minutes	HRDD Receiving Staff
	1.1 Evaluate the completeness of documents and compute the number of working days served and deduct the number of days absent and tardy, if there is any.	None	20 minutes	HRDD CBWS Staff
	<ul> <li>1.2 Prepare Disbursement Voucher (DV) and Obligation Request and Status (ORS).</li> <li>Note: Endorse the copy of complete documents to Cash Division for enrollment in the Electronic Modified Disbursing System (EMDS).</li> </ul>	None	10 minutes	HRDD CBWS Staff

1.3 Review and sign DV and ORS.	None	5 minutes	Chief, HRDD
1.4 Endorse complete documents to BMD.	None	5 minutes	HRDD CBWS Staff
BUDGET AND MANAGEMENT DIVISION: 1.5 Receive request for funding (ORS), DV with complete documents, assign record number and account electronically the receive request and forward the same to the Overall Fund Controller.	None	5 minutes	Receiving Staff
1.6 Evaluate request for funding (ORS), assign ORS number and countersign in Box B of the ORS.	None	45 minutes	Overall Fund Controller
1.7 Certify the availability of funds in box B (Available Funds) of the ORS.	None	2 minutes	Chief/ Budget Officer
1.8 Endorse approved ORS, DV with complete documents to AD.	None	2 minutes	Releasing Staff
ACCOUNTING DIVISION: 1.9 Receive approved ORS, DV and complete documents from BMD.	None	2 minutes	Receiving Staff
1.10 Evaluate DV and documents, and countersign in	None	15 minutes	Accounting Staff

Box C o	f DV.			
1.11 Sig	n in Box C of DV.	None	2 minutes	Chief Accountant
the Reg Notice (RANCA	sign DV number, log in istry of Allotment and of Cash Allocation A) and logbook, and to PMFS.	None	5 minutes	Releasing Staff
	eceive ORS, DV and e documents.	None	2 minutes	Receiving Staff
1.14 Re DV, if threshol	view and sign box D of within the assigned d. endorse to the ed authorized	None	5 minutes	PMFS Director
OTHER SIGNAT 1.15 R	AUTHORIZED ORY: eceive and evaluate DV and complete	None	2 minutes	Receiving Staff
1.16 Sig	n box D of DV.	None	2 minutes	Authorized Signatory
DV and	dorse the signed ORS, complete documents Division.	None	2 minutes	Releasing Staff

<b>CASH DIVISION:</b> 1.18 Receive ORS, DV and complete documents, and check if the employee is enrolled in the EMDS.	None	5 minutes	Receiving Staff 1
1.19 Prepare List of Due and Demandable Accounts Payable for – Internal Creditors (LDDAP-IC) DVs.	None	2 minutes	Disbursing Staff 1
1.20 Encode via EMDS all the information needed (payment will be automatically credited to the LBP account of the payee).	None	10 minutes	Disbursing Staff 2
1.21 Print and check two copies of returned "Inquire Issued and Check Details" as proof that the payment has been successfully credited to the account of the payee.	None	5 minutes	Disbursing Officer
1.22 Forward to Authorized Signatories for signature and approval of DV.	None	2 minutes	Disbursing Staff 2
1.23 Receive approved DV and forward to Land bank a copy of the LDDAP-IC.	None	20 minutes	Disbursing Staff 1
1.24 Request employee to sign the DV.	None	2 minutes	Disbursing Staff 1

Step 2: Sign the DV as proof that first salary has been credited.				
	TOTAL	None	2 hours and 59 minutes	
END OF TRANSACTION				

# REGULAT

5. PROCESSING OF CERTIFICATE OF CLEARANCE (WITHIN THE AGENCY) This refers to certification that signifies an employee is clear of all accountabilities in money & property and has no pendency of criminal or administrative cases.

Office or Division:	Service, Commission Proper, Plannin	Central Office - Human Resource Development Division, Procurement and Supply Division, Administrative Service, Commission Proper, Planning, Management and Financial Service, Archives and Records Division, Legal Service, and Agency Accredited Cooperative		
Classification:	Highly Technical Transaction			
Type of Transaction:	G2G – Government to Government			
Who may avail:	to promotion from the Central Office to	transferring to another government agency, incidental transfer due o Regional Office and vice versa or from one Regional Office to c, and leave of absence for 30 days and above		
CHECKL	ST OF REQUIREMENTS	WHERE TO SECURE		
Basic Requirements:				
Retirement1. Letter of intent (source of the effectivity)2. Duly notarized Source of fectivity date)	exit interview form (For	Concerned Employee		
Additional Requireme				
1. Duly accomplished application for terminal leave, if applicable	Concerned Employee			
--	----------------------			
Basic Requirements:				
B. Leave (30 days and more)				
B. 1 Vacation Leave				
<ol> <li>Letter of Intent (shall be submitted thirty (30) days prior to effectivity)</li> </ol>				
2. Application for Leave	Concerned Employee			
<ol> <li>Certificate of duties and functions of the employees as well as his/her endorse</li> </ol>				
B.2 Sick Leave				
1. Accomplished Application for Leave	Concerned Employee			
<ol> <li>Medical Certificate issued by a government or non- government physician that bears complete details of the physician</li> </ol>	Employee's Physician			
B.3 Maternity Leave				
<ol> <li>Accomplished Application for Leave (shall be submitted thirty (30) calendar days prior to effectivity</li> </ol>	Concerned Employee			
2. Proof of pregnancy e.g. Ultrasound, doctor's certificate on the expected date of delivery				
<ol> <li>Medical Certificate issued by a government or non- government physician that bears complete details of the physician</li> </ol>	Employee's Physician			
None: In case of extended maternity leave, a written notice must be submitted to the authorized officer of her agency or the				

authorized officer at least forty-five (45) days before the end of	
the female worker's maternity leave.	
C. Special Leave Benefits for Women Under R.A. No. 9710 (Magna Carta)	
1. Medical Certificate filled out by proper medical authorities	
<ol> <li>Clinical summary reflecting the gynecological disorder which shall be addressed by the said surgery; the histopathological report; the operative technique used for the surgery; the duration of the surgery including the perioperative period (period of confinement around surgery); as well as the employee's estimated period of recuperation for the same</li> </ol>	Concerned Employees' Physician/Proper Medical Authority
D. Rehabilitation Privilege	
<ol> <li>Letter request supported by relevant reports such as police report, if any</li> </ol>	Concerned Employee
2. Medical Certificate on the nature of the injuries, course of treatment involved, and the need to undergo rest, recuperation, and rehabilitation, as the case maybe	Concerned Employees' Physician/Proper Medical Authority
<ol> <li>Written concurrence of a government physician relative to the recommendation for rehabilitation if the attending physician is a private practitioner</li> </ol>	Government Physician
E. Study Leave	
<ol> <li>Letter of Intent (shall be submitted fifteen (15) calendar days prior to the date of absence</li> </ol>	
2. Accomplished Application for Leave	Concerned Employee
3. Central or Regional Personnel Development Committee Recommendation;	

well as his/her endorsee				
5. Certificate of no pending	administrative case;			
<ol> <li>Certification of no pend grant;</li> </ol>	<ol> <li>Certification of no pending nomination for scholarship grant;</li> </ol>			
7. Certification on no outsta	inding service obligation;			
8. Accomplished Study Lea	ve Contract; and			
9. Individual Performance ( the last two (2) rating per	Commitment Review (IPCR) for riods			
F. Foreign Travel				
to the date of absence.	submitted thirty (30) days prior			
2. Accomplished Application	n for Leave		Concerned Employ	100
3. Certification of actual dur employee as well as his/			Concerned Employ	yee
4. Accomplished Property 7	<ol><li>Accomplished Property Transfer Report (PTR)</li></ol>			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit a letter of intent together with the required documents	<ol> <li>Check the completeness of the submitted documents upon receipt and prepare the Certificate of Clearance.</li> </ol>	Section (AMS)		Attendance Monitoring Section (AMS) Staff
	1.1 Prepare covering memorandum and route the Clearance Form to the concerned signatories.	None	30 minutes	Attendance Monitoring Section (AMS) Staff

employee's	of the concerned accountabilities of the Clearance None	10 working days	(Chief/OIC of Division/Office) PRC Cooperative, Procurement and Supply Division; HRDD; AS, Archives and Records Division, Accounting Division; PMFS; and Legal Service
Form from the accountable		e 15 minutes	Attendance Monitoring Section (AMS) Staff
	5	5 minutes	Attendance Monitoring Section (AMS) Staff
1.5 Review Commission	and signing by er II.	e 1 working day	Review Officer and the Commissioner II
1.6 Forwa Clearance Cover Mem Office of Cor	Form with the orandum to the	5 minutes	Releasing Staff, OCII and Receiving Officer, O-OCI

	1.7 Review and signing by Commissioner I.	None	1 working day	Review Officer and the Commissioner I
	1.8 Forward the signed Clearance Form to the Chairperson's Office.	None	5 minutes	Releasing Staff, OCI and Receiving Officer, OCH
	1.9 Review, approval and signing by the Chairperson.	None	2 working days	Review Officer and the Chairperson
	1.10 Forward the signed Clearance Form to the HRDD.	None	5 minutes	Releasing Staff, Office of the Chairperson
	1.12 Keep a copy of the Clearance Form in the concerned employee's 201 File	None	5 minutes	Personnel Database and Records Section Staff
Step 2: Receive copy of approved Certificate of Clearance.	2. Release the signed Clearance Form to the concerned employee.	None	5 minutes	Personnel Database and Records Section Staff
	TOTAL	None	14 working days, 1 hour, and 35 minutes	
	END OF TR	ANSACTION		

REGULATION

6. DOCKETING, PUBLICATION AND DISSEMINATION OF ADMINISTRATIVE ISSUANCES This refers to the process of docketing, publication and dissemination of administrative issuances to various Commission offices, Professional Regulatory Boards, concerned agencies, institutions and individuals.

EGULA

Office or Division:	Administ	Administrative Service - Archives and Records Division				
Classification:		Simple Transaction				
Type of Transaction:	G2G - 0	G2G - Government to Government				
Who may avail:	Professi	onal Regulatory Boards, PRC Officia	Is and Employees			
CHECKI		REQUIREMENTS		WHERE TO SECURE		
Basic Requirements:						
1. Approved administr	ative issua	ances	Office	of Origin/ Commission I	Proper	
2. Annex/s and attach	2. Annex/s and attachments, if any		Office of Origin/ Commission Proper		Proper	
CLIENT STEPS		AGENCY ACTION			PERSON RESPONSIBLE	
Step 1: Forward the administrative		1. Receive the approved issuances and checks the			Docket Officer,	
Step 1: Forward the adminissuance/s subject for dock		completeness of signatories, count the number of pages and look for attachments/ annexes, if any.	None	2 minutes	Archives and Records Division	

	1.2 Scan the docketed issuances and attachments/ annexes, if any.	None	2 minutes	Docket Officer, Archives and Records Division
	1.3 Disseminate via official govmail and upload the same in the document repository.	None	2 minutes	Docket Officer, Archives and Records Division
Step 2: Submit a layout of administrative issuance/s for publication	2. If for publication, request for a layout from the newspaper publication	None	2 minutes	Docket Officer, Archives and Records Division
	2.1 Once layout receive, thoroughly check the completeness of the issuance.	None	5 minutes	Docket Officer, Archives and Records Division
	2.2 Upon published, proofread the content, stamp the publication information, date of publication and date of effectivity in administrative issuance.	None	5 minutes	Docket Officer, Archives and Records Division
	2.3 Disseminate via official govmail and upload the same in the document repository.	None	2 minutes	Docket Officer, Archives and Records Division
	2.4 Prepare three (3) sets of certified photocopy of the published issuance for UP Law Center –Office of the National Administrative Register (UPLC- ONAR).	Php 20.00 per Issuance	5 minutes	Docket Officer, Archives and Records Division

2.5 Forward the certified photocopies for signature by the Authorized Signatory	None	2 minutes	Authorized Signatory, Archives and Records Division
2.6 Deliver the certified photocopies to UP Law Center – Office of the National Administratice Register (UPLC- ONAR) and safekeep the administrative issuance/s and attachments/ annexes, if any.	None	2 minutes	Docket Officer, Archives and Records Division
TOTAL	None	32 minutes	
END OF TRAN	SACTION		

#### 7. ISSUANCE OF PASS SLIP

This refers to the issuance of Pass Slip to all PRC employees requesting to leave the office during office hours.

Office or Division:	Adminis	Administrative Service - General Services Division (GSD)				
Classification:	Simple 7	Simple Transaction				
Type of Transaction:	G2G - G	G2G - Government to Government				
Who may avail:	PRC Off	PRC Officials and Employees				
CHECKL	IST OF F	REQUIREMENTS		WHERE TO SECURE		
Basic Requirements:						
1. Pass Slip Form (PS	F)			GSD		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID PROCESSING PERSON TIME RESPONSIB			
		1. Receive and review the accomplished PSF.	None	5 minutes	GSD Staff	
1. Submit the accomplishe	ed Pass	1.1 Determine completeness of the required data in the PSF of the requesting employee.	None	5 minutes	GSD Staff	
Slip Form (PSF)	1.2 Docket the PSF for control and tracking purposes.	None	5 minutes	GSD Staff		
		1.3 Review the PSF as to the completeness of needed data and affixes initials of the GSD Assistant Chief.	None	5 minutes	GSD Assistant Chief	

REGULATI

	1.4 Sign the PSF after checking its completeness and return to the requesting employee.	None	5 minutes	GSD Chief
2. Receive the signed Pass Slip.	2. Release the signed Pass Slip.	None	5 minutes	GSD Staff
TOTAL None 30 minutes				
END OF TRANSACTION				

8. ISSUANCE OF SUPPLIES AND MATERIALS This refers to the issuance of Supplies and Materials to various delivery units.

Office or Division:	Adminis	dministrative Service – Procurement and Supply Division (PSD)				
Classification:	Simple 7	Simple Transaction				
Type of Transaction:	G2G - 0	G2G - Government to Government				
Who may avail:	All Office	Il Offices/Divisions/Sections/Units with approved documentary requirements.				
CHECKL	IST OF F	REQUIREMENTS	,	WHERE TO SECURE		
Basic Requirements:						
1. Duly accomplished (RIS)	and app	proved Requisition and Issue Slip	Slip         Procurement and Supply Division (PSD)			
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
		1. Receive the duly approved RIS.	None	5 minutes	Staff, IWS	
		1.1 Instruct the requesting office to claim the requested SMAF on the scheduled date and time	None	5 minutes	Staff, IWS	
1. Submit approved Requisition and Issue Slip (RIS) to the Issuance and Warehouse Section (IWS) of PSD.		1.2 Check/validate if the requested items are indicated in office/ division's respective Project Procurement Management Plan (PPMP).	None	2 hours	Staff, IWS	
		1.3 Indicate the status of the requested supplies and material, if available and the	None	1 hour	Staff, IWS	

REGULATI

	actual quantity to be issued. 1.4 Retrieve and prepare the	None	4 hours and 10 minutes	Staff, IWS
	items based on the evaluated RIS.		minutes	
2. Claim the requested Supplies and Materials on the scheduled date or time.	2. Issue the requested supplies and materials.	None	30 minutes	Staff, IWS
3. Receive and check the completeness of the requested Supplies and Materials and sign on the "received by" portion of the RIS.	3. Maintain file of RIS for the preparation of reports and for future reference.	None	10 minutes	Staff, IWS
тот	None	1 working day		
	END OF TRANSACTION			

REGULATION

#### 9. ISSUANCE OF CERTIFICATE OF NO PENDING OR WITH PENDING CASE (PRC PERSONNEL)

This refers to the issuance of Certificate of No Pending Case or with Pending Case to attest/certify whether or not there is an administrative case filed against employees of the Commission or other Commission personnel.

REGULAT

Office or Division:	Legal Se	ervice- Hearing and Investigation Div	ision (LS-HID)		
Classification:	Simple <sup>-</sup>	Fransaction			
Type of Transaction:	G2G - (	Government to Government			
Who may avail:	Employe	Employee/Personnel of the Commission			
CHECKL	IST OF F	REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
1. Letter-request for Is Pending Case	suance c	f Certificate of No Pending or With		Requesting party	
2. One (1) Photocopy Card	of PRC	Employee/Personnel Identification	Requesting party		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit a letter-rec issuance of a certificate		1. Receive the letter-request for issuance of a certificate of no pending or with pending case.	None	2 minutes	Docket Officer/Receiving Officer (LS-HID)
pending or with pending ca docket officer/receiving offic	se to the			1 day and 4 hours	Docket

	<ul> <li>1.2 Prepare the certificate of no pending or with pending case and endorse the same to the Special Prosecution Division for further verification.</li> <li>1.3 Endorse the certificate of no</li> </ul>	None	1 day and 1 hour	Docket Officer/Legal Assistant (LS-HID) Lawyer/Legal Assistant (Special Prosecution Division) Docket Officer/Legal		
	pending or with pending case to the Chief of the Hearing and Investigation Division or the Director of the Legal Service for approval.	None	7 minutes	Assistant (LS-HID) Chief of the Hearing and Investigation Division/Director of the Legal Service		
Step 2: Receive the certificate of no pending/with pending case.	2. Release the certificate of no pending/with pending case.	None	2 minutes	Docket Officer/Legal Assistant (LS-HID)		
	TOTAL	None	2 days, 5 hours and 11 minutes			
	END OF TRANSACTION					

REGULATIO

# **10. ISSUANCE OF PROGRAMS FOR THE PROFESSIONAL LICENSURE EXAMINATION** This refers to the issuance of Programs for the Professional Licensure Examination (Examination Program)

Office or Division:	Office of	f the Commission - Professional Reg	ulatory Board Secretaria	at Division (PRB Secret	tariat Division)
Classification:	Simple 1	Fransaction			
Type of Transaction:	G2G - 0	Government to Government			
Who may avail:	Employe	mployee/Personnel of the Commission			
CHECKI		REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
1. Commission Resolu Examination	ution on th	ne Calendar/Schedule of Licensure	Licensure Of	fice/Archives and Reco	ords Division
Specifications (TOS	S)	Subjects based on the Table of	Licensure	Office-Test Developme	nt Division
1. Previous Examination	on Progra	m	PRB Secretariat Division/PRC website		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Submit copies Commission Resolution Calendar/ Schedule of L Examination, Official	on the	1. Prepare the Examination Program	None	30 minutes	Board Secretary
Examination Subjects per t and previous Examination to the PRB Secretariat Divi	the TOS, Program	1.1 Review and sign the Examination Program	None	2 working days	PRB Chairperson Assistant Chief and Chief of the PRB Secretariat Division
		1.2 Release the Examination Program to the Licensure Office, Rating Division, and Information and Communications Technology Service	None	15 minutes	Board Secretary

REGULAT



TOTAL	None	2 working days and 45 minutes				
END OF TRANSACTION						

## 11. IMPLEMENTING AND MONITORING OF ACCESS CONTROLS AND OTHER SECURITY PROCEDURES TO ENSURE INTEGRITY OF DATABASE

REGULAT

This refers to the steps involved in requesting for the updating and/or retrieval of access to any PRC information systems by the Central and Regional Offices of the Commission.

Office or Division:	Informat	ion and Communications Technology	y Service - Database M	anagement Systems Di	vision (DMSD)
Classification:	Simple 1	Fransaction			
Type of Transaction:	G2G - 0	Government to Government			
Who may avail:	PRC Ce	ntral and Regional Offices			
CHECKI		REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
Access Request: 1. Access Request Fo Account Retrieval/Updating 1. Information System	g:	ccount (ISUA)		DMSD	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1. Dispatch the ARF/ISUA to the assigned officer for the specific access request.	None	5 minutes	ICTS – DMSD
Step 1: Submits the account ARF or ISUA to DMSD email at dmsd@prc.gov.ph	through	<ol> <li>Verify the completeness, authenticity, validity and appropriateness of the request.</li> <li>If found incomplete or not in accordance with the User Access Guidelines (UAG), return the ARF/ISUA to the requesting office</li> </ol>	None	10 minutes	Designated DMSD personnel

END OF TRAN	SACTION		
TOTAL	None	1 hour	
<ul> <li>2.6 Process the approved ARF/ISUA.</li> <li>2.7 If disapproved, inform the requesting office of the reason for the disapproval of the request.</li> </ul>	None	10 minutes	Designated DMSD personnel
2.5 Forward the approved/ disapproved ARF/ISUA to DMSD.	None	10 minutes	ICT Service personnel
2.4 Approve the ARF/ISUA request. If ARF/ISUA is not compliant to the UAG disapprove the request.	None	10 minutes	ICT Service Director
2.3 Review and sign ARF/ISUA and endorse the same to the ICT Service Director for approval.	None	10 minutes	DMSD Chief/OIC
2.2 Endorse the ARF/ISUA to the Chief/OIC of DMSD for review and approval.	None	5 minutes	Designated DMSD personnel
and inform them of the reason for the denial of the request.			

#### **12. REQUEST FOR TECHNICAL ASSISTANCE ON ICT RESOURCES**

This refers to the technical assistance provided by the Network Infrastructure and Information Security Division (NIISD) to end-user/s who need technical assistance on ICT resources. Recommendations and solutions will be provided by the NIISD, and details of the request will be documented in the NIISD Service Request Form.

EGUL A

Office or Division:	Informat (NIISD)	ion and Communications Technolog	y Service - Network Inf	rastructure and Informa	tion Security Division
Classification:	Simple 1	ransaction			
Type of Transaction:	G2G - 0	Government to Government			
Who may avail:	Offices/	Divisions in the PRC-Central Office			
CHECKL		REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
1. Service Request For dated 06 May 2022)		rdware / Network (NIISD-01 rev.01		NIISD	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Request for to assistance thru the accon NIISD Service Request (NIISD-SRF) through chat letter/memo or walk-in	nplished Form	1. Receive the NIISD-SRF from the End-user. Log the necessary information on the NIISD Technical Assistance Logbook and assign an ICT Technical Assistance Reference Number.	None	30 minutes	NIISD personnel
		1.1 Assign a technical personnel	None	30 minutes	Chief/OIC of NIISD

	1.2 Conduct evaluation/ inquiry to identify and isolate end-user concern/ issue (if any).	None	1 working day	NIISD personnel	
	1.3 Render technical assistance or provide resolution / recommendation based on the information gathered.	None	1 working day	NIISD personnel	
Step 2: Accept and provide feedback on the technical assistance rendered and accomplish Client Satisfaction Measurement (CSM) Form.	2. Secure signature of the end- user in the NIISD-SRF and completely accomplish the documentation.	None	30 minutes	NIISD personnel	
тот		None	2 working days, 1 hour and 30 minutes		
	END OF TRANSACTION				

REGULATIO

### **13. POSTING OF WEBSITE CONTENT**

This refers to the posting of website contents to enable all PRC stakeholders to access PRC website information.

Office or Division:	Informatio	on and Communications Technology	Service – Systems Dev	elopment and Maintena	ance Division (SDMD)
Classification:		ansaction		·	· · · ·
Type of Transaction:	G2G - Go	overnment to Government			
Who may avail:	Internal cl	lients (Central Office and Regional	Office)		
CHECKL		EQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
1. Service Request Form	(SRF)			SDMD Office/Email	
2. Articles to be posted				Internal clients	
3. PRC Memorandum Ord of New Information	ler No. 5 s. :	2020 Annex B Request for Posting	SDMD Office/Email, PIMRU		
4. PRC Memorandum O Updating of Content	rder No. 5	5 s. 2020 Annex C Request for	SDMD Office/Email, PIMRU		
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Content Type A (Transparency Seal, Assignment, Procu Vacant Positions, PRC Centers, Moving Banner, Step 1: Prepare content for (with appropriate file type. jpg or word)	<b>etc)</b> r posting	None	None	None	

REGULAT

Step 2: Send content to official webmasters email with duly accomplished SRF	1. Post the website content per approved request.	None	2 hours	SDMD Webmasters
Step 3: Double check the posted article and inform the webmaster of any clarification/ correction/ and deletion of the request.	None	None	None	
тот	AL	None	2 hours	
<b>Content Type B (News articles)</b> Step 1: Prepare articles and attachments for posting (with appropriate file type. e.g. pdf, jpg or word)	None	None	None	
Step 2: Submit request and articles to MRM (PIMRU) with duly accomplished Annex B attached	1. The MRM shall then endorse the information and request to the WCM for review and to the ICA for approval.	None	None	PIMRU
	1.1 The MRM shall send approved articles to official webmasters email for posting.	None	None	PIMRU
	1.2 Post the website content per approved request	None	2 hours	SDMD Webmasters
Step 3: Double check the posted article and inform the webmaster of any clarification/ correction/ and deletion of the request.	None	None	None	
тот	AL	None	2 hours	
Content Type C:	None	None	None	

(Official Release of Exam Results)				
<b>Step 1:</b> Prepare and submit memorandum of notice of release to the webmaster				
<b>Step 2.</b> Prepare articles and attachments for posting after Correction and Releasing of New Board Exam Result	None	None	None	
<b>Step 3.</b> Submit articles and attachments for posting	1. Post the website content per approved request	None	2 hours	SDMD Webmasters
тот	AL	None	2 hours	
	END OF TRAN	SACTION		

REGULATIO

## 14. REQUEST FOR THE LIST OF ACCREDITED PROFESSIONAL ORGANIZATIONS AND INTEGRATED PROFESSIONAL ORGANIZATIONS

REGULAT

This refers to the process of obtaining a comprehensive list of Accredited Professional Organizations (APOs) and Integrated Professional Organizations

Office or Division:	Regulation Office – Accreditation and Compliance Division (ACD)					
Classification:	Simple	Transaction				
Type of Transaction:	G2G -	Government to Government				
Who may avail:	Internal	Internal clients (Central Office and Regional Office)				
CHECKL	IST OF	REQUIREMENTS		WHERE TO SECURE		
Basic Requirements:						
1. Request letter indica	ating the	purpose of the request	Со	oncerned Office/Divisio	n	
Requirement for Represe	ntative o	or Additional Requirements:				
1. Request letter indica	ating the	purpose of the request	Сс	oncerned Office/Divisio	n	
2. Photocopy of valid I	D		Сс	oncerned Office/Divisio	on	
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
		AGENCY ACTION 1. Receive request for the list of Accredited Professional Organizations and Integrated Professional Organizations.	FEES TO BE PAID			
CLIENT STEPS Step 1: Submit the letter rea hard copy or through the official email		<ol> <li>Receive request for the list of Accredited Professional Organizations and Integrated</li> </ol>		TIME	RESPONSIBLE	

	1.4 Check the accuracy of the details and information of the list of the Accredited Professional Organizations (APOs) and Integrated Professional Organizations (AIPOs). 1.4.1 If there is a discrepancy/incorrect, returns the documents to the processing officer for appropriate action	None	15 minutes	Supervising Officer
	<ul><li>1.5 Review and signed the prepared list of APOs/AIPOs.</li><li>1.5.1 If approved, affix the signature and forward the same to the processing officer for appropriate action.</li></ul>	None	5 minutes	ACD Chief
Step 2: Release the Certificate to the applicant and record the same on the releasing logbook.	2. The processing shall immediately inform the concerned personnel within the day of the receipt signed list of APOs/AIPOs and release the same to the applicant.	None	1 minute	Processing Officer
TOTAL None 54 minutes				
	END OF TRANS	SACTION		

REGULATIO

## 15. REQUEST FOR ISSUANCE OF OFFICE/TRAVEL ORDERS FOR INSPECTION AND MONITORING ACTIVITIES OF ESTABLISHMENTS AND HIGHER EDUCATIONAL INSTITUTIONS (HEIS)

SEGULA

This refers to the processing of requests for the issuance of office/travel orders to the Chairpersons, Members of Professional Regulatory Boards, and Representatives from the PRC for the purpose of conducting inspection and monitoring activities.

Office or Division:	· · · ·	e Division (ACD), Regulation Office, Human Resource Development on Division and Office of the Oversight Commissioner
Classification:	Complex Transaction	
Type of Transaction:	G2G - Government to Government	
Who may avail:	Professional Regulatory Boards (PRBs), PR	C Officers and Employees concerned
CHECKI	LIST OF REQUIREMENTS	WHERE TO SECURE
Basic Requirements:		
<ul> <li>a. Name/s of PRB Rep</li> <li>b. Name of PRC Reprosentation or the travel is outsi</li> <li>c. Itinerary of the Inspection</li> <li>d. Email address of the e. Profession/Board</li> <li>f. Date of Inspection</li> <li>g. Mode of Travel (Phy)</li> <li>h. Remarks/Special In</li> <li>i. Airline (in case by A)</li> <li>j. Departure (Origin-D)</li> <li>Date and Tim</li> <li>k. Return (Origin-Dest)</li> <li>Date and Tim</li> <li>l. Remarks/Special In</li> </ul>	esentative and Driver (in case by land travel de the jurisdiction of the Regional Office. ection Team e concerned Regional Office ysical/Virtual/Blended) structions (if any) ir Travel) estination) ne of Departure and Arrival ination) ne of Departure and Arrival	Professional Regulatory Boards (PRBs)/Regional Offices (ROs)

Acknowledgement receipt Educational Institutions (HEI 3. Acknowledgement receipt Educational Institutions (HEIs)	s) from the Establishments/High			
Requirements for Representativ	•			
<ol> <li>Letter request from the concer of random inspection or surpri</li> </ol>	ned PRBs or Regional Office (in cas se visit)	ie	Representative	9
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1. ACD receives documents from the concerned Regional Office (RO).	None	5 minutes	Professional Regulation Officer (PRO), ACD
Step 1: Submission of request for the issuance of travel/office order, together with the required	1.1 Evaluation of the completeness and correctness of uploaded documents, including the names and addresses of establishments/HEIs to be inspected and monitored, and the date of inspection and monitoring.	None	30 minutes	Professional Regulation Officer (PRO), ACD
documents to the ACD through the google sheet.	1.2 Verify in the approved Calendar of Inspection and Monitoring the names and addresses of establishments/HEIs to be inspected and monitored.	None	10 minutes	Professional Regulation Officer (PRO), ACD
	1.3 If the submitted documents are correct/complete upon evaluation, the ACD officer shall prepare a draft Office/ Travel	None	1 hour	Professional Regulation Officer (PRO), ACD

Orde	. However, if there is a			
	epancy in the submitted			
	nents, the officer shall			
	inate with the concerned			
	or appropriate action.			
	he draft Office/Travel Order			
	be reviewed by the			
	diate supervisor to			
	mine if the same is in			Supervising/Chief
	dance with the submitted	None	15 minutes	PRO, ACD
reque		NULLE		FRO, ACD
	e/Travel Order, itinerary of			
travel	· · ·			
	nents.			
	After being reviewed, the			
	shall be transmitted by the			PRO, ACD
	r, together with the attached	None		FRO, ACD
	ments, to the Human			
	urce Development Division			
	D) for routing.			
	The HRDD verifies the			
	s of PRC personnel			
	ted on the draft. If in order,			
	chief/supervising officer of			Chief/Supervising
	D shall attach his or her		1 working day	Administrative
	on the draft and route the	None	3,	Officer, HRDD
same				,
	itted documents, to the			
Office				
	nissioner (OOC), for			
appro	oval and signature.			

	1.7 The OOC approves and signs the draft Office/Travel Order.	None	2 working days	OCC		
	1.8 The approved and signed Office/Travel Order shall be forwarded to the Archives and Records Division for docketing and dissemination.	None	5 minutes	Staff, OCC		
	1.9 In case of travel by air, the ACD's Travel Arranger (TA) shall make an online reservation of flight and purchase of plane ticket for the travel of the concerned Member/s of the Board.	None	15 minutes	PRO (designated as TA), ACD		
Step 2: Release of purchased e- plane ticket	2. The ACD officer shall transmit through e-mail the purchased e- plane ticket to the concerned Member/s of the Board and RO.	None	5 minutes	PRO (designated as TA), ACD		
	TOTAL					
	END OF TR	ANSACTION				

### 16. ISSUANCE OF OFFICE ORDER OF THE PRBs AND CPD COUNCILS INVITED AS RESOURCE PERSONS IN ACCREDITED CPD PROGRAMS

REGULAT

This refers to the procedure on the issuance of Indorsement and Office Order of the Professional Regulatory Boards (PRBs) and/or Continuing Professional Development (CPD) Councils who are invited to speak, lecture or serve as a resource person in accredited CPD Programs.

Office or Division:	Regulation Office through its CPD Division				
Classification:	Simple 7	Simple Transaction			
Type of Transaction:	G2G - (	G2G - Government to Government			
Who may avail:	PRBs ar	nd/or CPD Councils			
CHECKL	IST OF F	REQUIREMENTS		WHERE TO SECURE	
Basic Requirements:					
1. Signed Indorsement	1. Signed Indorsement				tany
2. Invitation Letter accepted and approved by the concerned PRB and/or CPD Council		PRB or CPD Council Secretary Inviting Organization Inviting Organization		iai y	
3. Program of Activities containing the details on Assigned Topics and Time Slots for PRBs and/or CPD Councils					
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Step 1: Forward the a invitation letter and prog	gram of	None	None	None	PRB Chairperson and Members or CPD Council Chairperson and Members
activities to the concerned CPD Council Secretary.	PKB OF	1. Submit a signed endorsement to the CPD Division through cpdd@prc.gov.ph, along with the accepted and approved invitation letter and program of activities.	None	1 working day	PRB or CPD Council Secretary

1.1 Verify the details of the accredited CPD Program based on system's records, and if found accurate, draft Office Order accompanied by a Cover Memorandum addressed to the Oversight Commissioner to be forwarded to the Administrative Service (AS) through the Human Resource Development Division (HRDD).	None	1 working day	Documentation & Communications Unit Head of CPDD CPD Division Chief Regulation Office Director
1.2 Review forwarded documents, if found in order, indorse the same to the AS.	None	2 working days	HRDD/AS
1.3 Upon indorsement of the AS, approve the request and sign the Office Order.	None	1 working day	Oversight Commissioner for CPD
1.4 Forward the signed and docketed Office Order to the PRB/ Council Secretary concerned.	None	10 minutes	DCU Staff of CPDD
TOTAL	None	5 working days 10 minutes	
END OF TRAN	SACTION		

REGULATIO

### 17. ISSUANCE OF MEMORANDUM ON THE REQUEST FOR VERIFICATION OF REGISTRATION IN THE ROSTER OF PROFESSIONALS OF FOREIGN NATIONALS

EGULA

This refers to the Issuance of Memorandum to the Archives and Records Division (ARD) relative to the requests of concerned National Government Agencies (NGA) for the verification of registration of foreign nationals.

Office or Division:	International Affairs Office – Qualification and Recognition Division (QRD)				
Classification:	Simple -	Transaction			
Type of Transaction:	G2G - (	Government to Government			
Who may avail:	Archives	s and Records Division – Central Offi	се		
CHECKL	IST OF F	REQUIREMENTS		WHERE TO SECURE	
Basic Requirement:					
Official Letter Request from	the conc	erned National Government Agency	Requestir	ng National Governmer	it Agency
CLIENT STEPS		AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Recognition Division (IAO the request for verification	ication -QRD)	<ol> <li>Verify the following information on the named foreign national:</li> <li>PRC Resolution on the Grant of the Authority to Take the Licensure Examination by virtue of reciprocity / indorsement of DOJ-recognized refugee;</li> <li>Issued Special Temporary Permits / Special Permits</li> <li>Pending applications to take the Licensure Examination; for the</li> </ol>	None	15 minutes	PRO I and PRO III – QRD

	END OF TRAN	SACTION		
	TOTAL	None	1 hour and 10 minutes	
Step 2: Receive the copy of the memorandum.	2. Send the signed memorandum to the ARD.	None	5 minutes	PRO I – QRD
	1.3 Finalize the memorandum, for the issuance of a certification.	None	5 minutes	PRO I – QRD
	1.2 Review the draft memorandum	None	30 minutes	Supervising PRO and Chief PRO – QRD Director - International Affairs Office
	1.1 Prepare the draft memorandum.	None	15 minutes	PRO I – QRD
	issuance of STP and/or			

REGULATION



# III. FEEDBACK AND COMPLAINTS MECHANISM



	FEEDBACK AND COMPLAINTS MECHANISM
	Clients may opt any of the following feedback mechanism:
How to send feedback?	<ol> <li>Accomplish the Client Satisfaction Measurement (CSM) form available in physical printed copies onsite or through the Client Relationship Management System (CRMS) online at <u>https://crms.prc.gov.ph/feedbackform</u>.</li> </ol>
	<ol> <li>Other concerns may be coursed through the PRC Anti-Red Tape Unit (ARTU) through email- <u>arta@prc.gov.ph</u> or call the PRC Helpdesk at telephone number- 8736-2253.</li> </ol>
How is feedback processed?	<ol> <li>Regional Offices consolidates the feedback submitted through the CSM form either in physical printed copy or online. Feedback requiring response and/or action are being attended to by concerned office where it was directly coursed through. Each Regional Office and Offsite Service Centers maintain both physical and online CSM form. Monthly summary of feedback is being submitted to the Central Office through the ARTU for consolidation and reporting purposes.</li> <li>For feedback or other concerns lodged through email (arta@prc.gov.ph) and Helpdesk (8736-2253), the ARTU facilitates endorsement to concerned office for response and/or appropriate action, including monitoring of their response and/or action within the</li> </ol>
	prescribed timeline. Clients may opt any of the following channel to file a complaint:
How to file complaint?	<ol> <li>By accessing the PRC CRMS and lodging the details of complaint online- <u>https://crms.prc.gov.ph/feedbackform</u> Note: The system (CRMS) has the facility wherein client may select the concerned office where the client transacted; concerned office therefore is notified of the complaint lodged by clients on a real-time basis.</li> </ol>
	2. By sending the details of complaint through email- arta@prc.gov.ph
	3. By coursing them through external channels:

	<ul> <li>a. Office of the President – Hotline 8888 or 8888 Citizen's Complaint Center</li> <li>b. Presidential Action Center</li> <li>c. Anti-Red Tape Authority – Complaint Action Center</li> <li>d. Civil Service Commission – Contact Center ng Bayan</li> </ul>
How are complaints being processed?	<ol> <li>For complaints lodged through PRC CRMS, concerned office where the complaint was directly lodged shall respond and/or take action within the prescribed timeline.</li> <li>For complaints lodged through <u>arta@prc.gov.ph</u>, the ARTU facilitates endorsement to concerned office for response and/or appropriate action, including monitoring of their response and/or action within the prescribed timeline.</li> <li>For complaints lodged through external channels and referred by external channels to PRC, the ARTU facilitates endorsement to concerned office for response and/or appropriate action, including monitoring of their prescribed timeline.</li> </ol>
Contact Information of ARTA, Presidential Action Center (PACe), and CSC Contact Center ng Bayan	Anti-Red Tape Act (ARTA): <u>complaints@arta.gov.ph</u> 1-ARTA (2782) Presidential Action Center (PACe): <u>pace@op.gov.ph</u> 8249-8310 local 8175 CSC Contact Center ng Bayan (CCB):
	email@contactcenterngbayan.gov.ph 0908-881-6565 / 8932-0111

REGULATIO



# **IV. LIST OF OFFICES**



prd@prc.gov.ph

#### DIRECTORY OF PRC OFFICES (As of March 2025) OFFICE LOCATION TELEPHONE NUMBER (DIRECT LINES) E-MAIL ADDRESS 8736-4880 2/F Main Building, PRC, Sampaloc, Manila chairman.caz@prc.gov.ph Office of the Chairperson 8735-1488 Office of the Commissioner I 2/F Main Building, PRC, Sampaloc, Manila commissioner.eme@prc.gov.ph 5310-0049 Office of the Commissioner II 2/F Main Building, PRC, Sampaloc, Manila Office of the Assistant Commissioner 2/F Main Building, PRC, Sampaloc, Manila None assistant.commissioner@prc.gov.ph 5310-2009 comsec@prc.gov.ph Commission Secretary 3/F Main Building, PRC, Sampaloc, Manila 5/F Annex Building, PRC, Sampaloc, Manila Public Information and Media Relations Unit 8584-7155 pimru@prc.gov.ph PRB Screening Unit 2/F Main Building, PRC, Sampaloc, Manila None prb.screening@prc.gov.ph Legal Appeals Unit 5/F Annex Building, PRC, Sampaloc, Manila 5310-2009 lau@prc.gov.ph PRB Secretariat Division 5/F Annex Building, PRC, Sampaloc, Manila 8552-0010 prb.secretariat@prc.gov.ph Internal Audit Services Division 3/F Annex Building, PRC, Sampaloc, Manila 5310-1014 internal.audit@prc.gov.ph Planning, Management and Financial Service - Office of the Director 2/F Annex Building, PRC, Sampaloc, Manila 5310-4045 pmfs@prc.gov.ph Monitoring and Evaluation Division 3/F Annex Building, PRC, Sampaloc, Manila 8733-1047 monitoring@prc.gov.ph 8735-4671 Planning Division 3/F Annex Building, PRC, Sampaloc, Manila planning@prc.gov.ph 5310-1025 Accounting Division 2/F Annex Building, PRC, Sampaloc, Manila accounting@prc.gov.ph 8735-1513 Budget and Management Division 2/F Annex Building, PRC, Sampaloc, Manila budget1@prc.gov.ph Research and Statistics Division 3/F Annex Building, PRC, Sampaloc, Manila 5310-0039 rsd1@prc.gov.ph Administrative Service - Office of the Director 3/F Annex Building, PRC, Sampaloc, Manila 5310-0019 admin.service1@prc.gov.ph Human Resource Development Division 3/F Annex Building, PRC, Sampaloc, Manila 8736-2246 hrdd@prc.gov.ph 5310-2013 Procurement and Supply Division G/F Annex Building, PRC, Sampaloc, Manila procurement1@prc.gov.ph Archives and Records Division 2/F Main Building, PRC, Sampaloc, Manila 5310-2020 records@prc.gov.ph 5310-1046 General Services Division 3/F Annex Building, PRC, Sampaloc, Manila gsd@prc.gov.ph 5310-0021 G/F Main Building, PRC, Sampaloc, Manila cash.division@prc.gov.ph Cash Division 5310-0017 Information and Communications Technology Service - Office of the Director 2/F Main Building, PRC, Sampaloc, Manila ict.service@prc.gov.ph Systems Development & Maintenance Division 2/F Main Building, PRC, Sampaloc, Manila 5310-0017 sdmd@prc.gov.ph 5310-0017 Network Infrastructure and Information Security Division 2/F Main Building, PRC, Sampaloc, Manila niisd@prc.gov.ph 5310-0017 Database Management Systems Division 2/F Main Building, PRC, Sampaloc, Manila dmsd@prc.gov.ph G/F Annex Building, PRC, Sampaloc, Manila 8821-9294 Legal Service - Office of the Director legal.service@prc.gov.ph Hearing and Investigation Division G/F Annex Building, PRC, Sampaloc, Manila 8821-9294 hearing.investigation@prc.gov.ph G/F Annex Building, PRC, Sampaloc, Manila 8821-9294 Special Prosecution Division special.prosecution@prc.gov.ph Legal Research and Opinion Division G/F Annex Building, PRC, Sampaloc, Manila 8821-9294 legal.research@prc.gov.ph Licensure Office - Office of the Director 4/F Annex Building, PRC, Sampaloc, Manila 5310-0024 licensure.office1@prc.gov.ph 8735-4703 licensure.division@prc.gov.ph Licensure Division 4/F Annex Building, PRC, Sampaloc, Manila Test Development Division 3/F Main Building, PRC, Sampaloc, Manila tdd@prc.gov.ph Rating Division 3/F Main Building, PRC, Sampaloc, Manila 8735-1534 rating@prc.gov.ph International Affairs Office - Office of the Director 5/F Annex Building, PRC, Sampaloc, Manila 8244-7674 iao1@prc.gov.ph International Development Division 5/F Annex Building, PRC, Sampaloc, Manila 8244-7674 idd2@prc.gov.ph 5/F Annex Building, PRC, Sampaloc, Manila 8244-7674 Qualification Recognition Division qrd2@prc.gov.ph International Commitments Negotiation Division 5/F Annex Building, PRC, Sampaloc, Manila 8244-7674 icnd1@prc.gov.ph regulation.office@prc.gov.ph Regulation Office - Office of the Director 4/F Annex Building, PRC, Sampaloc, Manila 8810-8415 5/F Annex Building, PRC, Sampaloc, Manila 5310-2023 acd2@prc.gov.ph Accreditation and Compliance Division

G/F Main Building, PRC, Sampaloc, Manila

Professional Registry Division

Continuing Professional Development Division	5/F Annex Building, PRC, Sampaloc, Manila	8810-8415	cpdd@prc.gov.ph
	Regional Offices (ROs)		
National Capital Region (NCR) Office - Manila	P. Paredes St. cor. N. Reyes St., Sampaloc, Manila	(02) 53101047	ncr@prc.gov.ph
. Robinsons Galleria Quezon City	Ortigas Ave, Ortigas Center, Quezon City	none	rob.galleria.ortigas@prc.gov.ph
. Robinsons Place Manila	Pedro Gil, cor M. Adriatico St, Ermita, Manila	none	rob.manila@prc.gov.ph
3. Robinsons Place Novaliches	Quirino Hwy, Novaliches, Quezon City	none	rob.novaliches@prc.gov.ph
. Robinsons Place Las Piñas	Alabang-Zapote Rd, Las Piñas	0917-621-0074	rob.laspinas@prc.gov.ph
5. Avala Mall Manila Bav	Diosdado Macapagal Blvd, cor Aseana Ave, Paranague City	none	pronorayalamallsmanilabay@gmail.com
6. Ayala Mall South Park	South Park district, Alabang, Muntinlupa	none	prcayala2021@gmail.com
7. Lucky Chinatown, Binondo, Manila	Reina Regente St, Binondo, Manila	none	luckychinatown2023@gmail.com
	roma nogene et, energe, mana	none	nutry of the office of the off
	Pine Lake View Building, No. 09 Otek Street		
Cordillera Administrative Region (CAR) Office - Baguio City	corner Benjamin R. Salvosa Drive,	(074) 661-9105	car@prc.gov.ph
	Bgy. Rizal Monument, 2600 Baguio City		
Regional Office I - Rosales	Government Center, Pangasinan-Nueva Viscaya Road	(075) 649-3798	ro1@prc.gov.ph
C. Deli'esses Disc. Oscili'estes lleves Nexts	Carmay East, 2441 Rosales, Pangasinan		-
1. Robinsons Place San Nicolas, Ilocos Norte	Brgy. San Nicolas, Ilocos Norte	0939-859-7820	rob.ilocos@prc.gov.ph
2. Robinsons Place Calasiao, Pangasinan	DAGUPAN—URDANETA Road, Barangay San Miguel Rd, Calasiao, Pangasinan	0930-606-9639	rob.pangasinan@prc.gov.ph
3. Candon City Arena, Ilocos Sur	Bagani Campo, Bypass Road, Candon City, Ilocos Sur	0954-263-2966	ro1.candon@prc.gov.ph
	Regional Government Center.	(078) 304-0701	
Regional Office II - Tuguegarao City	Carig Sur, Tuguegarao City, Cagayan	(078) 304-3703	ro2@prc.gov.ph
1. Robinsons Place Santiago	Pan-Philippine Hwy, Santiago, 3311 Isabela		rob.santiago@prc.gov.ph
2. OSC - Cauayan City, Isabela	BGD Sports Complex, Cauayan City, Isabela		ro2@prc.gov.ph
Devices I Office III. One Frence de Office	2nd and 3rd Floor (New) PEO Annex Building	0050 000 4045	
Regional Office III - San Fernando City	Provincial Capitol Compound, Bgry. Santo Niño	0953-238-1915	ro3@prc.gov.ph
	City of San Fernando, Pampanga		
1. Robinsons Starmills	Brgy. San Jose City of San Fernando, Pampanga	0909-295-7885	rob.starmills@prc.gov.ph
2. My Metro Town Mall Tarlac	MacArthur Highway comer Juan Luna Street, Tarlac City, Tarlac		ro3.metrotowntarlac@prc.gov.ph
	2nd floor Lucena Grand Central Terminal Bldg.		
Regional Office IVA - Lucena City	Ilayang Dupay, Lucena City	(042) 373 7316	ro4a@prc.gov.ph
1. Robinsons Place Dasmariñas	Emilio Aguinaldo Highway, comer Governor's Dr, Sitio Palapala, Dasmarinas, 4114 Cavite	0905-476-2759	rob.dasmarinas@prc.gov.ph
2. Robinsons place Sta. Rosa	Old National Highway, Barangay Tagapo, Santa Rosa, Laguna	0928-164-9034	rob.starosa@prc.gov.ph
		00201010001	Tok.otal oda@pro.got.pri
Regional Office IVB - MIMAROPA	4/F Sunnymede IT Center	(02) 8733-1045	ro4b@prc.gov.ph
Regional Office IVD - MIMAROPA	1614 Quezon Avenue, South Triangle, Quezon City	(02) 0733-1045	ro+b@prc.gov.pri
1. Robinsons Place Palawan	2/F Robinsons Place Palawan, National Highway, Barangay. San Manuel, Puerto Princesa	09059417011	and and average Group art and
1. Robinsons Place Palawan	City, Palawan	09480145856	rob.palawan@prc.gov.ph
2. PRC Calapan City Service Center	Mindoro State University, Calapan City Campus, Calapan City, Oriental Mindoro		calapan.sc@prc.gov.ph
		(052) 481-3079	
Regional Office V - Legaspi City	Regional Government Center Site, Rawis, Legaspi City 4500	(052) 481-3323	ro5@prc.gov.ph
	Roxas Avenue cor. Almeda Highway, Brgy. Triangulo, Naga City	, ,	

Bit Statust         Bit Statust         Description         Description           National Place Bacold         Loon 3 Cases Ba, Ibb Cly         NONE         NoNE           National Place Bacold         Core Die Loon 4 Gases Ba, Ibb Cly         NONE         NoNE           National Place Able         None Die Loon 4 Gases Ba, Ibb Cly         NONE         NoNE           National Place Able         None Die Loon 4 Gases Ba, Ibb Cly         NONE         NoNE         NoNE           Rational Place Able         None Die None Able Barnanti, Antique         NONE         NoNE         No.Boldgree gav af           Rational Place Able         Over Die Loon 4 Gases Ba, Ibb Cly         None         None         None         No.Boldgree gav af           Rational State Chy         None         None         None         None         None         None         No.Boldgree gav af           Rational State Chy         Compage         None         None         None         None         No.Boldgree gav af           Rational Place Able         Compage         None         None         No.Boldgree gav af           Rational Place Able         Diangerie Chin         None         No.Boldgree gav af           Rational Place Able         Diangerie Chin         None         No.Boldgree gav af		F		
Robertons Place Balo         Inclusion         Inclusion         Inclusion         Inclusion         Inclusion           Frederior         Commer Da Loon & Countern Str., Join City,         NOIE         Inclusion of the Abole Str., S	Regional Office VI - Iloilo City		(033) 329-2410	ro6@prc.gov.ph
Freder Work Mail Bilds         Notice         Income and the second secon	. Robinsons Place Bacolod	Lacson Street, Mandalagan, Bacolod City	NONE	rob.bacolod@prc.gov.ph
Fether Wild, Null, Ibio         Mespacined Bink, Mandunea, Ibio CR, Ibio         NONE         Sectivata, Bio.Stypic gov an Restormer Dave Antogen           segionance Dave Antogen         None         None         None         None antogen Restormer Dave Antogen         None         No Berger gov an Restormer Dave Antogen           segionance Dave Antogen         Order Canagar, Danagarte         (2) 255333         nof Berger gov an Restormer Pase Duragette         None         not Berger gov an Restormer Pase Duraget Durage	. Robinsons Place Iloilo	Corner De Leon & Quezon Sts., Iloilo City	NONE	rob.iloilo@prc.gov.ph
Redmots Place Artique         National Infjuery, Dyry Sam Angel, Sam Jone de Burnwritis, Anfrage         NOIE         neb antegeiges gar ph           regional Office VI - Cabu City         Microsci Cabu, City         Noie         no 2000000000000000000000000000000000000	. Festive Walk Mall, Iloilo	Megaworld Blvd, Mandurriao, Iloilo City, Iloilo	NONE	0
Automation         Mature NB, John         Mature NB, John         (1) 2003/30         (1) 1000 /	Robinsons Place Antique	National Highway, Brgy.San Angel, San Jose de Buenavista, Antique		<u> </u>
Returnson Exclared         General Maskin Avenue or: Sengio Quarues Blue, Bay Tipo, Octu Qiny         None         no.e.	agianal Office VIII Cohu City	nvo Arcabe, Subanguaku	(22) 2525220	107@110 100 1h
Docksons Place Duragette         Duragette Buildingen, Duragette Oly         None         Note         Note and sumgettedger gav på           Tapplaren, Book J.G.U         J.A. Clem Street or: E. Calcita Street, Capp, Tapplaren Oly, Bohrl         None         bohst servicesentingger, gav på           egional Office VII - Tackban City         Useo del Vedo Divio (LVD) Campue, Law Building         (053) 323-2519         roddger, gav på           Robinson Place Timus City         Byr, Ogon, Omor City, Lyte         None         none         noddger, gav på           Robinson Place Timus City         Byr, Ogon, Omor City, Lyte         None         none         noddger, gav på           Robinson Place Timus City         Diry Cogon, Omor City, Lyte         None         noddger, gav på           Robinson Noth Tischard         Diry Hall Sont City, Cape, Ogon, Omor City, Lyte         None         noddger, gav på           Robinson Noth Tischard         Diry Hall Sont City, Cape, Ogon, Omor City, Lyte         None         noddger, gav på           Balan City         Diry Hall Sont City, Cape, Cape, Daving Malan, Regional Government Center Balintawak, Pagadan City, Zantkoarage         (062) 925-5060         roddger, gav på           Egional Office X - Pagadian City         Bise         Pasa City, Lanoe de None         noddger, gav på           Egional Office X - Cagayan de Oro         Skyreh, Linne Skale Center, Cagayan de Oro City, Misami Cente	• •	Mandauo City, Coley General Mavilom Avenue cor, Servio Osmena Blvd, Bray Teiero, Celu City		
Tapplane         Data Claim         JA Olaim Street or: E. Calotal Steet, Copon, Tapplianan City, Bohol         None         bohol servicesentingfor: gav ph           egional Office VII - Tackban City         Liceo eli Veebo Divino (LVD)Campur, Law Building (tomic Department of Agricin Reform - DAR Office)         0533 323-8729 (053) 832-2530         nodger: gav ph           Robinson Flace Omico City         Bigr Cogan. Omico City, Lydin         None         nodger: gav ph           Robinson Flace Omico City         Bigr Cogan. Omico City, Calotano City, Samar         None         nodger: gav ph           Massin City, Gav Andrein Leyfe         None         nodger: gav ph         nodger: gav ph           Massin City, Gav Control Eldg, Samar         Dity tail Sports Complex, Trang-Tinga, Massin City, Samar         None         nodger: gav ph           Bianglavan, Batter         Saborn Elyny D. Edianglavan Estem Samar         None         nodger: gav ph           egional Office X - Capayan de Oro         Bixpack, Linkektal Center, Ceayan de Oro         Bixpack, Linkektal Center, Ceayan de Oro         Bixpack, Linkektal Center, Ceayan de Oroe         10682561:777         rebiligner, gav ph           egional Office X - Capayan de Oro         Bixpack, Linkektal Center, Ceayan de Inori         0965561:777         rebiligner, gav ph           egional Office X - Capayan de Oro         Bixpack, Linkektal Center, Ceayan de Inori         0965561:777         rebiligner, gav ph <td></td> <td></td> <td></td> <td></td>				
Categorie Control Column         Control Control Column         Control Column         Control Column           egional Office VII - Tackban City         Lieo del Veño Dilvino (LVD)Campue, Law Building (Dome Department of Agratian Reform. DUR Office)         (051) 812-2518 (051) 812-2518 (052) 925-0080 (052) 924-008 607 (052) 924-008				
egional Office VIII - Tacloban City         Used Bay Veeb During Later Bauting         (05.3) 802.2519         not@ger.gov.ph           Robinsons Place Omoc City         Bity Cogin, Omoc City, Light         None         nob omoging: gov.ph           Robinsons Place Omoc City         Dity Cogin, Omoc City, Light         None         nob omoging: gov.ph           Robinsons Place Omoc City         Dity Cogin, Omoc City, Light         None         nobger.gov.ph           Robinsons Place Omoc City         Dity Cogin, Omoc City, Light         None         nobger.gov.ph           Robinsons Place Omoc City         Dity Adaption, Plant         None         nobger.gov.ph           Robinsons North Tacloban         Tacloban City, Calandyspon, Eastern Samar         None         nobger.gov.ph           Balangkayan, Eastern Samar         Sahara (Gry 4G, Sachara City, Calandyspon, Eastern Samar)         None         nobger.gov.ph           Egional Office X - Cagayan eOro         Skypark, Limetikal Center, Cagayan eOro City, Maaria Citernal         0916-528-6221         notbigang/citr.gov.ph           Robinsons Place Viencia         Calandargi, Elever Allen City, Maaria Citernal         0962-656-657-7773         notbigang/citr.gov.ph           Robinsons Place Viencia         Sayark, Limetikal Center, Cagayan do Cor City, Maaria Citernal         0965-656-657-7773         notbigang/citr.gov.ph           Robinsons Place Viencia	. Tagbilaran, Bohol-LGU	JA Clann Street cur. E. Calceta Street, Cogon, Tagoliaran City, Donoi	None	pohol.servicecenter@prc.gov.ph
Calibaryog City Govt, Center Bidg, Samar         None         re8@per_gov ph           Maskin City Covt, Center Bidg, Samar         None         re8@per_gov ph           Maskin City Covt, Center Bidg, Samar         None         re8@per_gov ph           Maskin City Lail, Southerm Leyte         None         re8@per_gov ph           Rebinors Noth Tail Sodaham         Extern Samar         None         re8@per_gov ph           Balangkaryan, Exitem Samar         Sabarg City Covt, Balangkaryan, Exitem Samar         None         re8@per_gov ph           egional Office X - Pagadian City         Pres. Corazon Aquion, Regional Government Center Balintawak, Pagadian City, Zamboanga         (lk5) 955-555         zamboanga@per_gov ph           geinal Office X - Cagayan de Oro         Styperk, Limekedal Center, Cagayan de Oro City, Misamis Oriental         0916-528-6221         ro10@per_gov ph           Robinsons Place Bigin         Moncepagal Ave, Bigon City, Lano del Norte         0955-501-7773         rob Bigang@per_gov ph           egional Office X - Cagayan de Oro         Sayre Highnway, Bagv, Hagkol, Bagontaas Valencia, Buddiston         0965-526-501-7773         rob Bigang@per_gov ph           Robinsons Place Valencia         Calamared IS, Comer 1ts Street, Juna Subdivision, Brgv, Matina Crossing, Talomo District, (082) 234-0006 to 07         ro11@per_gov ph           Robinsons Place Tagum         Zand Level, Robinson Place Tagum, National Highway, Tagun City,	Regional Office VIII - Tacloban City		(053) 832-2519	ro8@prc.gov.ph
Carding Start Out your control         City Hall Sports Complex, Tunga-Tunga, Maasin City, Southern Leyle         None         Indiggre.gov ph           Robinson North Tadoban         Tadoban City, Letyle         None         indiggre.gov ph           Robinson North Tadoban         Tadoban City, Letyle         None         indiggre.gov ph           Balangkayan, Estem Samar         Sakang Birg XQ, Balangkayan, Estem Samar         None         indiggre.gov ph           Balangkayan, Estem Samar         Sakang Birg XQ, Balangkayan, Estem Samar         None         indiggre.gov ph           galanal City All         Pres. Corazon Aquino, Regional Grue Marco Carea Acaes, Zamboanga City (fronting Sangguriang         (062) 925-0080         no8@gre.gov ph           Zamboanga Satellite Office         R. T. Lin Boulevard, Sam Jose Carea Acaes, Zamboanga City (fronting Sangguriang         (062) 955-695         zamboanga@gre.gov ph           Robinsons Place Name         Robinsons Place Name         0916-508-5221         robinggre.gov ph           Robinsons Place Name         Save Highwayn, Biry, Haydin, Biogan Savaniaa Valencia, Buiddonn         0965-501-7773         rob Iligang group op           Robinsons Place Name         Calamanti St, corner 1st Street, Juna Subdivision, Brgv. Matina Crossing, Talomo District,         (082) 234-0006 to 07         ro11@gre.gov ph           Robinsons Place Tagum         2nd Evel, Robinson Place Tagun, National Highway, Tagure City, Davao	Robinsons Place Ormoc City	Brgy. Cogon, Ormoc City, Leyte	None	rob.ormoc@prc.gov.ph
Robinsons North Tacloban     Tacloban ORY, Leyte     None     Prodigate gory ph       Balanglarya, Eastern Same     Sabang Bryr U2, Balanglayan Eastern Samar     None     robigate gory ph       egional Office K. Pagadian City     Pres. Coracon Aquino, Regional Government Center Balintawak, Pagadian City, Zamboanga     (062) 925-0080     robigate gory ph       gelonal Office K. Pagadian City     Pres. Coracon Aquino, Regional Government Center Balintawak, Pagadian City, Zamboanga     (062) 925-0080     robigate gory ph       gelonal Office K. Cagayan de Oro     R.T. Lim Bouleward, San Jose Cawa-Cawa, Zamboanga Olty (tronting Sangguniang     (062) 955-4585     zamboanga@gerc.gov ph       egional Office X. Cagayan de Oro     Skypark, Limitekial Center, Cagayan de Oro City, Misanis Oriental     0816-528-6221     robigarc.gov ph       Robinsons Place Valencia     Balangiter, gov ph     Saver Fightway, Bryr, Hagkol, Bagorinas Valencia, Buididon     0985-501-7773     robiliger.gov ph       egional Office X. Davao City     Calamanci St, corner 1st Steet, Juna Subdivision, Bryr, Matina Crossing, Talomo District, Oracl 130965-690-6879     robiliger.gov ph       Robinsons Place Tagum     2nd Level, Robinson Place Tagum, National Highway, Tagun City, Davao del Norte 8100     (082) 234-0006 to 07 local 1240966-650-4879     robiliger.gov ph       Robinson Place Tagum     2nd Level, Robinson Place Tagum, National Highway, Tagun City, Davao del Norte 8100     (082) 234-0006 to 07 local 1240966-650-4879     robiliger.gov ph	Calbayog City Govt. Center Bldg., Samar	3rd floor, Government Center, Brgy. Bagacay, Calbayog City, Samar	None	ro8@prc.gov.ph
Balanglayan, Eastem Samar         None         None         None         None           Balanglayan, Eastem Samar         None	Maasin City Hall, Southern Leyte	City Hall Sports Complex, Tunga-Tunga, Maasin City, Southern Leyte	None	ro8@prc.gov.ph
Description         Description         Oragination         Oragination           egional Office X - Pagadian City         Pres: Corecon Aquino, Regional Government Center Balintawak, Pagadian City, Zamboanga         (662) 935-0080         rol@gerc.gov.ph           Zamboanga Satellite Office         R.T. Lim Boulevand, San Jose Cawa-Cawa, Zamboanga City (fronting Sangguniang         (662) 935-0080         rol@gerc.gov.ph           egional Office X - Cagayan de Oro         Stypert, Limketkai Center, Cagayan de Oro City, Misamic Oriental         0916-528-6221         rol0@gerc.gov.ph           Robinsons Place Iligan         Macapagal Ave, Iligan City, Lanao del Norle         0985-501-7773         robiligan@gerc.gov.ph           Robinsons Place Valencia         Sayre Highnay, Bry Hagiol, Bagoniaas Valencia, Bukidnon         0985-601-7773         robiligan@gerc.gov.ph           Robinsons Place Tagun         Calamansi St, comer 1st Street, Juna Subdivision, Brgy. Matina Crossing, Talomo District,         (082) 234-0006 to 07         ro11@gerc.gov.ph           Robinsons Place Tagun         2nd Level, Robinson Place Tagun, National Highway, Tagun City, Davao del Norle 8100         (082) 234-0006 to 07 local 1340956-950-4876         ro11.digoesco@gerc.gov.ph           Mati, Davao Orental - LGU         Of Governor's Manison, Capitol Hill, City of Mati, Davao Orental 8200         0982-4495-6052         ro11.digoesco@gerc.gov.ph           Mati, Davao Orental - LGU         Of Governor's Manison, Capitol Hill, City of Mati,	Robinsons North Tacloban	Tacloban City, Leyte	None	
egional Office XI - Pagadain City         del Sur         ten	. Balangkayan, Eastern Samar	Sabang Brgy 02, Balangkayan Eastern Samar	None	
Zamodanja Satellite Office         Panlungsodi         (10/2) 955-4585         Zamodanja gigpr: gov pri           egional Office X - Cagayan de Oro         Skypark, Linketkai Center, Cagayan de Oro City, Misamis Oriental         0916-528-8221         rot 0@ger: gov pri           Robinsons Place Iligan         Macapagal Ave, Iligan City, Lanao del Norte         0965-501-7773         rot 0@ger: gov pri           Robinsons Place Valencia         Sayre Highway, Brgy, Hagkol, Bagontaas Valencia, Bukidnon         0956-045-1874         pre: valenciaofisite@gmail.com           egional Office XI - Davao City         Calamansi St, corner 1st Steet, Juna Subdivision, Brgy. Matina Crossing, Talomo District, 0082) 234-0006 to 07         rot1@ger: gov pri           Robinsons Place Tagum         2nd Level, Robinson Place Tagum, National Highway, Tagum City, Davao del Norte 8100         (082) 234-0006 to 07 local 1380956-950-4879         rob tagum@grc.gov.ph           Digos Business Center         2nd Floor, Digos Business Center, Rizal Ave., Digos City, Davao del Sur 8002         (082) 234-0006 to 07 local 1380956-950-4876         no11.digosc@grc.gov.ph           egional Office XI - Koronadal         Regional Governor's Mansion, Capitol Hill, City of Mati, Davao Oriental 8200         (082) 234-0006 to 07 local 1380956-950-4876         no11.digosc@grc.gov.ph           Gibinson Flace Tagum         2nd Evel, Robinson Place Tagum, National Highway, Tagum City, Davao del Sur 8002         (082) 234-0006 to 07 local 1240955.950-4876         no11.digosca@grc.gov.ph <td>Regional Office IX - Pagadian City</td> <td>del Sur</td> <td>(062) 925-0080</td> <td>ro9@prc.gov.ph</td>	Regional Office IX - Pagadian City	del Sur	(062) 925-0080	ro9@prc.gov.ph
Robinsons Place lligan         Macapagal Ave, lligan City, Lana del Norte         0965-501-7773         rob lligan@prc.gov.ph           Robinsons Place Valencia         Savre Highway, Brgy. Hagkol, Bagontass Valencia, Bukidnon         0956-045-1874         prc.valenciaoffsite@gmail.com           egional Office XI - Davao City         Calamansi St., comer 1st Street, Juna Subdivision, Brgy. Matina Crossing, Talomo District, Davao City 8000         (082) 234-0006 to 07         ro11@prc.gov.ph           Robinsons Place Tagum         2nd Level, Robinson Place Tagum, National Highway, Tagum City, Davao del Norte 8100         (082) 234-0006 to 07 local 1390956-950-4879         rob.tagum@prc.gov.ph           Digos Business Center         2nd Floor, Digos Business Center, Rizal Ave., Digos City, Davao del Sur 8002         (082) 234-0006 to 07 local 1240956-950-4876         ro11.digossc@prc.gov.ph           Mati, Davao Oriental - LGU         Old Governor's Mansion, Capitol Hill, City of Mati, Davao Oriental 8200         0964-499-5052         ro11.matiosc@prc.gov.ph           Robinson Place GenSan         Jose Catolico Avenue, Lagao, General Santos         0309 566 6184         rob gensan@prc.gov.ph           Kidapawan City, Cotabato         Kidapawan Integrated Transport Terminal (Overland Building), Alim Street, Kidapawan City         0910 736 7700         kidapawan@prc.gov.ph           BARMM Satellite Office         Door No. 2, 2nd Floor, Mail of Alnor, Sinsuat Avenue, Cotabato City         9302291575         ro13@prc.gov.ph	Zamboanga Satellite Office		(062) 955-4595	zamboanga@prc.gov.ph
Robinsons Place Valencia         Dispression (Minute Street, S	Regional Office X - Cagayan de Oro	Skypark, Limketkai Center, Cagayan de Oro City, Misamis Oriental	0916-528-6221	ro10@prc.gov.ph
Andrew Marken and California         Description of the California         permethod and california           egional Office XI - Davao City         California St, corrier 1st Street, Juna Subdivision, Brgv. Matina Crossing, Talomo District, Davao City 8000         (082) 234-0006 to 07         ro11@prc.gov.ph           Robinsons Place Tagum         2nd Level, Robinson Place Tagum, National Highway, Tagum City, Davao del Norte 8100         (082) 234-0006 to 07 local 1390956-950-4879         rob.tagum@prc.gov.ph           Digos Business Center         2nd Floor, Digos Business Center, Rizal Ave., Digos City, Davao del Sur 8002         (082) 234-0006 to 07 local 1240956-950-4876         ro11.adigosc@prc.gov.ph           Mati, Davao Oriental - LGU         Old Governor's Mansion, Capitol Hill, City of Mati, Davao Oriental 8200         0864-498-5052         ro11.adigosc@prc.gov.ph           egional Office XII - Koronadal         Regional Government Center, Brgv. Carpenter Hill, Koronadal City, South Cotabato 9506         (083) 822-0825         ro12@prc.gov.ph           Robinson Place GenSan         Jose Catolico Avenue, Lagao, General Santos         0909 566 6184         robe genan@prc.gov.ph           Kidapawan City, Cotabato         Kidapawan Integrated Transport Terminal (Overland Building), Alim Street, Kidapawan City         0910 736 7700         kidapawan@prc.gov.ph           BarMM Satellite Office         Door No. 2, 2nd Floor, Mall of Alnor, Sinsut Avenue, Cotabato City         9302291575 (085) 615 0915         ro13@prc.gov.ph	. Robinsons Place Iligan	Macapagal Ave, Iligan City, Lanao del Norte	0965-501-7773	rob.iligan@prc.gov.ph
egional Office XI - Davao CityDavao City 8000City	. Robinsons Place Valencia	Sayre Highway, Brgy. Hagkol, Bagontaas Valencia, Bukidnon	0956-045-1874	prc.valenciaoffsite@gmail.com
Robinson Place Taguini       Zho Level, Robinson Place Taguini, National Highway, Taguini City, Davao del Norie sitio       Reference in the control of	Regional Office XI - Davao City		(082) 234-0006 to 07	ro11@prc.gov.ph
And Hoor, Digos Buisness Center, RZal Ave., Digos City, Davao del Sur 8002       A V       Characteria         Mati, Davao Oriental - LGU       Old Governor's Mansion, Capitol Hill, City of Mati, Davao Oriental 8200       0964-499-5052       ro11.matiosc@prc.gov.ph         egional Office XII - Koronadal       Regional Government Center, Brgy. Carpenter Hill, Koronadal City, South Cotabato 9506       (083) 822-0825       ro12@prc.gov.ph         Robinson Place GenSan       Jose Catolico Avenue, Lagao, General Santos       0909 566 6184       rob.gensan@prc.gov.ph         Kidapawan City, Cotabato       Kidapawan Integrated Transport Terminal (Overland Building), Alim Street, Kidapawan City       0910 736 7700       kidapawan@prc.gov.ph         BARMM Satellite Office       Door No. 2, 2nd Floor, Mall of Alnor, Sinsuat Avenue, Cotabato City       0965 840 1667       barmm@prc.gov.ph         egional Office XII - Butuan City       Robinsons Place Butuan City Butuan City, Agusan Del Norte       9302291575 (085) 815 0915       ro13@prc.gov.ph	. Robinsons Place Tagum	2nd Level, Robinson Place Tagum, National Highway, Tagum City, Davao del Norte 8100	(082) 234-0006 to 07 local 1390956-950-4879	rob.tagum@prc.gov.ph
Indit, but do driving PCBD       Indit of the PCBD       Indite PCBD       Indit of the PCBD <th< td=""><td>. Digos Business Center</td><td></td><td>(082) 234-0006 to 07 local 1240956-950-4876</td><td>ro11.digossc@prc.gov.ph</td></th<>	. Digos Business Center		(082) 234-0006 to 07 local 1240956-950-4876	ro11.digossc@prc.gov.ph
Robinson Place GenSan       Jose Catolico Avenue, Lagao, General Santos       0909 566 6184       rob.gensan@prc.gov.ph         Kidapawan City, Cotabato       Kidapawan Integrated Transport Terminal (Overland Building), Alim Street, Kidapawan City       0910 736 7700       kidapawan@prc.gov.ph         BARMM Satellite Office       Door No. 2, 2nd Floor, Mall of Alnor, Sinsuat Avenue, Cotabato City       0965 840 1667       barmm@prc.gov.ph         egional Office XIII - Butuan City       Robinsons Place Butuan City, Agusan Del Norte       9302291575 (085) 815 0915       ro13@prc.gov.ph	8. Mati, Davao Oriental - LGU	Old Governor's Mansion, Capitol Hill, City of Mati, Davao Oriental 8200	0964-499-5052	ro11.matiosc@prc.gov.ph
Kidapawan City, Cotabato       Notestanting Programme City, Cotabato       Notestanting Programme City, Cotabato       Notestanting Programme City, Cotabato         BARMM Satellite Office       Door No. 2, 2nd Floor, Mall of Alnor, Sinsuat Avenue, Cotabato City       0965 840 1667       barmm@prc.gov.ph         egional Office XIII - Butuan City       Robinsons Place Butuan City Butuan City, Agusan Del Norte       9302291575 (085) 815 0915       ro13@prc.gov.ph	legional Office XII - Koronadal	Regional Government Center, Brgy. Carpenter Hill, Koronadal City, South Cotabato 9506	(083) 822-0825	ro12@prc.gov.ph
BARMM Satellite Office       Door No. 2, 2nd Floor, Mall of Alnor, Sinsuat Avenue, Cotabato City       0965 840 1667       barmm@prc.gov.ph         egional Office XIII - Butuan City       Robinsons Place Butuan City Butuan City, Agusan Del Norte       9302291575 (085) 815 0915       ro13@prc.gov.ph	. Robinson Place GenSan	Jose Catolico Avenue, Lagao, General Santos	0909 566 6184	rob.gensan@prc.gov.ph
egional Office XIII - Butuan City Robinsons Place Butuan City, Agusan Del Norte 9302291575 ro13@prc.gov.ph	. Kidapawan City, Cotabato	Kidapawan Integrated Transport Terminal (Overland Building), Alim Street, Kidapawan City	0910 736 7700	kidapawan@prc.gov.ph
egional Office XIII - Butuan City Robinsons Place Butuan City Butuan City, Agusan Del Norte (085) 815 0915	. BARMM Satellite Office	Door No. 2, 2nd Floor, Mall of Alnor, Sinsuat Avenue, Cotabato City	0965 840 1667	barmm@prc.gov.ph
Patin-ay, Agusan del Sur - LGU	Regional Office XIII - Butuan City	Robinsons Place Butuan City Butuan City, Agusan Del Norte		ro13@prc.gov.ph
	1. Patin-ay, Agusan del Sur - LGU			

REGULATIO



# V. SURVEY QUESTIONNAIRE (Client Satisfaction Measurement Form)



		CLIENT SATISFA		SUREME	NT FORM			
concluded trans		t (CSM) tracks the customer ex ffice provide a better service.						
		CLIENT INF	DEMATION			_		_
Client Type:	General Public		anization		ent (Emplo	yee or an	other age	ncy)
Name <i>(optional)</i> Date:		er: 🗆 Male 🔲 Female	Email add Age:	dress (option	onal):			
Region of reside			Contact N	lo		-		
Profession: Service/s Availe	d:							
<ul> <li>Application t</li> <li>Registration</li> <li>Professiona</li> </ul>		Authentication Accre	ate PIC/Board ditation board Verificati				EAN CPA / e specify):	
		to the Citizen's Charter (CC) questio , and processing times among others.	ns. The CC is an o	fficial docum	ent that refle	cts the servi	ces of a gove	rnment
1. I know v     2. I know v     3. I learner     4. I do not	C (answered 1-3 in CC1), w	office's CC. see this office's CC.						
2. Somew	hat easy to see 5. N/A	х.						
LJJ. Dimedia	10 500							
	C (answered codes 1-3 in C very much 3. Did		ur transaction?					
CC3 If aware of CI 1. Helped 2. Somew	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/F	d not help		that best co	rresponds to	your answer	r.	
CC3 If aware of CI 1. Helped 2. Somew	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/F	d not help A		that best co		your answer	r.	
CC3 If aware of CI 1. Helped 2. Somew	C (answered codes 1-3 in C/ very much 3. Dic hat helped 4. N// r Service Quality Dimension	i not help A ons (SQD) 0-8, please put check mark		that best co	rresponds to	your answer	r.	N/A
CC3 If aware of CI 1. Helped 2. Somew	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/F	i not help A ons (SQD) 0-8, please put check mark			3 Neither Agree nor	your answea 4 Agree	•	N/A Not Applicable
CC3 If aware of Cd 1. Helped 2. Somew NSTRUCTIONS: Fo	C (answered codes 1-3 in C/ very much 3. Dic hat helped 4. N// r Service Quality Dimension	J not help A ons (SQD) 0-8, please put check mark	<ul> <li>✓) on the column</li> <li>1</li> <li>Strongly</li> </ul>	2	3 Neither	<b>:</b> 4	5 Strongly	Not
CC3 If aware of C 1. Helped 2. Somew INSTRUCTIONS: Fo SQD0. I am satisfied	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N// rr Service Quality Dimensic	incthelp S S ulars iled.	<ul> <li>✓) on the column</li> <li>1</li> <li>Strongly</li> </ul>	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of C 1. Helped 2. Somew INSTRUCTIONS: Fo SQD0. I am satisfied SQD0. I spent a reas	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/A r Service Quality Dimension Particu with the service's that I avail oncele amount of time for m	incthelp S S ulars iled.	I strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of Ci 1. Helped 2. Somew INSTRUCTIONS: For SQD0. 1 am satisfied SQD1. I spent a reas SQD2. The office foil provided.	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/A r Service Quality Dimension Particu with the service's that I avai onable amount of time for my owed the transaction's requi	i not help A ons (SQD) 0-8, please put check mark ulars lied. y transaction.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of Ci 1. Helped 2. Somew INSTRUCTIONS: For SQD0. I am satisfied SQD1. I spent a reas SQD2. The office follo provided. SQD3. The steps (in	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N/2 r Service Quality Dimension Particu with the service's that I avai onable amount of time for m; owed the transaction's requi	I not help A ons (SQD) 0-8, please put check mark ulars lied. y transaction. rements and steps based on the informali- o do for my transaction were easy and sim	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of Ci 1. Helpad 2. Somew INSTRUCTIONS: For SQD0. I am satisfied SQD1. I spert a reas SQD2. The office foll provided. SQD3. The steps (in SQD4. I easily found	C (answered codes 1-3 in C very much3. Dic hat helped4. N/2 rr Service Quality Dimension Particul with the service's that I avail onable amount of time for m owed the transaction's require cluding payment) I needed to information about my transaction	I not help A ons (SQD) 0-8, please put check mark ulars lied. y transaction. rements and sleps based on the informatik odo for my transaction were easy and sim cition from the office or its website.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of Ci 1. Helped 2. Somew INSTRUCTIONS: For SQD0. I am satisfied SQD1. I spert a reas SQD2. The office foll provided. SQD3. The steps (in SQD4. I easily found SQD5. I paid reason	C (answered codes 1-3 in Cr very much3. Dic hat helped4. N// or Service Quality Dimension Particul with the service's that I avail onable amount of time for m owed the transaction's required cluding payment) I needed to information about my transa- able amount of fees for my transa-	I not help A ons (SQD) 0-8, please put check mark ulars ied. y transaction. rements and steps based on the informatii o do for my transaction were easy and sim oction from the office or its website. ansaction.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3    faware of Ci    1. Helped    2. Somew INSTRUCTIONS: For SQD0.   am satisfied SQD1.   appendix a reas SQD2. The office foil provided. SQD3. The steps (in SQD4.   reasily found SQD5.   paid reasons SQD6.   feel the office	C (answered codes 1-3 in C very much3. Dic hat helped4. N// rr Service Quality Dimension Particut with the service/s that I avail onable amount of time for my owed the transaction's requi cluding payment). I needed to information about my transa able amount of fees for my tra- e was fair to everyone, or "w	I not help A ans (SQD) 0-8, please put check mark ulars iled. y transaction. rements and steps based on the information odo for my transaction were easy and sim cition from the office or its websile. ansaction. aleag palakasan*, during my transaction.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3    faware of Ci    1. Helped    2. Somew INSTRUCTIONS: For SQD0. 1 am satisfied SQD1. 1 spert a reas SQD2. The office foil provided. SQD4. 1 easily found SQD5. 1 paid reasons SQD4. 1 feel the office SQD7. 1 was treated	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N// r Service Quality Dimension Partice with the service/s that I avait onable amount of time for my owed the transaction's required cluding payment) I needed to information about my transa able amount of fees for my transa able amount of fees for my transa avas fair to everyone, or "w courteously by the staff, and	I not help A ans (SQD) 0-8, please put check mark ulars lied. y transaction. rements and steps based on the informati- odo for my transaction were easy and sim action from the office or its website. ansaction. ansaction. (if asked for help) the staff was helpful.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3 If aware of Ci 1. Helpad 2. Somew INSTRUCTIONS: For SQD0. I am satisfied SQD1. I spert a reas SQD2. The office foll provided. SQD3. The steps (in SQD4. I easily found SQD5. I paid reasons SQD6. I feel the office SQD7. I was treated SQD8. I got what I ne	C (answered codes 1-3 in C very much 3. Dic hat helped 4. N// r Service Quality Dimension Partice with the service/s that I avait onable amount of time for my owed the transaction's required cluding payment) I needed to information about my transa able amount of fees for my transa able amount of fees for my transa avas fair to everyone, or "w courteously by the staff, and	I not help A ans (SQD) 0-8, please put check mark ulars iled. y transaction. rements and steps based on the information odo for my transaction were easy and sim cition from the office or its websile. ansaction. aleag palakasan*, during my transaction.	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3    faware of Ci    1. Helped    2. Somew INSTRUCTIONS: Fo SQD0.   am satisfied SQD1.   spent a reas SQD2. The office foll provided. SQD3. The steps (in SQD4.   easily found SQD5.   paid reasons SQD6.   feel the office SQD7.   was treated SQD8.   got what   ne sufficiently es	C (answered codes 1-3 in C very much3. Dic hat helped4. N// r Service Quality Dimension Particul with the service's that I avail onable amount of time for my owed the transaction's requi- cluding payment) I needed to information about my transa- able amount of fees for my tra- e was fair to everyone, or "w courteously by the staff, and aeded from the government of	i not help A ans (SQD) 0-8, please put check mark ulars ied. y transaction. rements and steps based on the informati- odo for my transaction were easy and sim oction from the office or its website. ansaction. alang palakasan", during my transaction. (if asked for help) the staff was helpful. affice, or (if denied) denial of request was	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not
CC3    faware of Ci    1. Heiped    2. Somew INSTRUCTIONS: Fo SQD0. I am satisfied SQD1. I spent a reas SQD2. The office foll provided. SQD3. The steps (in SQD4. I easily found SQD5. I paid reasons SQD6. I feel the office SQD7. I was treated SQD8. I got what I ne sufficiently es	C (answered codes 1-3 in C very much3. Dic hat helped4. N// r Service Quality Dimension Particul with the service's that I avail onable amount of time for m; owed the transaction's required cluding payment) I needed to information about my transa able amount of fees for my fir e was fair to everyone, or "w courteously by the staff, and execution to government of plained to me.	i not help A ans (SQD) 0-8, please put check mark ulars ied. y transaction. rements and steps based on the informati- odo for my transaction were easy and sim oction from the office or its website. ansaction. alang palakasan", during my transaction. (if asked for help) the staff was helpful. affice, or (if denied) denial of request was	√) on the column 1 Strongly Disagree	2	3 Neither Agree nor	<b>:</b> 4	5 Strongly	Not