



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Professional  
Regulation  
Commission

The Professional Regulation Commission administers, implements, and enforces the regulatory laws and policies of the country with respect to the regulation and licensing of the various profession and occupations under its jurisdiction, including the enhancement and maintenance of professional and occupational standards and ethics and the enforcement of the rules and regulations relative thereto.	MAJOR FINAL OUTPUTS						
	Regulation of Professional Services	Php563.438	Licensing and Registration				
			Number of license registration and certification applications acted upon	217,734 applications	188,823 applications	202,328 applications	107%
			Percentage of licensed professionals with one or more complaints in the last 3 years	0.00075%	0.0022%	0.00035%	184%
			Percentage of applications acted upon within two (2) days of filing	100% 457,500 applications	100%	100%	100%
		Monitoring					
		Number of investigations of complaints	1,919 investigations	1,720 investigations	1,799 investigations	105%	
		Number of licensed, registered or certified professionals with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of professionals with one or more recorded breaches or complaints	0%	0%	0%	100%	
		Percentage of complaints against professionals responded to within two (2) days after filing of complaint	100% 659 compliants	100%	100%	100%	
		Percentage of cases resolved within three (3) months	5.25%	4%	4%	100%	
		STO and GASS					
	SUPPORT TO OPERATIONS		Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php113.585	Budget Utilization Rate				
			Obligations BUR Ratio of total obligations against all allotments.	86.33%	100%	89%	89%
				Php572,678,209		Php693,486,000	
			Disbursements BUR Ratio of total disbursement to total obligations.	95.04%	100%	81%	81%
		Php755,708,069			Php311,425,000		
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
Report on Ageing Cash Advance		100%	100%	100%	100%		
COA Financial Reports		100%	100%	100%	100%		
APCPI		100%	100%	100%	100%		
Submission of APP	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-B



# MANAGEMENT ACCOUNTABILITY REPORT CARD (MARC-2)

GOOD GOVERNANCE CONDITIONS	PROFESSIONAL REGULATION COMMISSION				
	2012	2013	2014	2015	2016
TRANSPARENCY SEAL	Substantial Compliance	Substantial Compliance	Compliant	Compliant	Compliant
PhilGEPS POSTING	Compliant	Compliant	Compliant	Compliant	Compliant
CITIZEN'S CHARTER	Compliant	Compliant	Compliant	Compliant	Compliant
CASH ADVANCE LIQUIDATION*	Compliant	Compliant	Compliant	Compliant	Compliant
SALN	N/A	Substantial Compliance	Compliant	Individual SALN submission validated by PRC	Individual SALN submission validated by PRC

\*Part of GASS Indicators Since 2014