

## H. PROFESSIONAL REGULATION COMMISSION

### STRATEGIC OBJECTIVES

#### MANDATE

The Professional Regulation Commission (PRC) administers, implements, and enforces the regulatory laws and policies of the country with respect to the regulation and licensing of the various profession and occupations under its jurisdiction, including the enhancement and maintenance of professional and occupational standards and ethics and the enforcement of the rules and regulations relative thereto.

#### VISION

The PRC is the instrument of the Filipino people in securing for the nation a reliable, trustworthy and progressive system of determining the competence of professionals by credible and valid licensure examinations and standards of professional practice that are globally recognized.

#### MISSION

To deliberately, scientifically and consistently determine the competence of professionals through the provision of professional standards and judicious issuance of professional license. P- rofessionalism and Integrity; R- esponsibility, Unity and Accountability; C- ompetence and Excellence

#### KEY RESULT AREAS

Anti-corruption and transparent, accountable and participatory governance

#### SECTOR OUTCOME

Inclusive growth through decent and productive work

#### ORGANIZATIONAL OUTCOME

Highly ethical, globally competitive and recognized Filipino Professionals ensured

## PERFORMANCE INFORMATION

KEY STRATEGIES

1. Strengthening of the licensure examination and registration services
2. Career guidance and advocacy / campaigns to address jobs-skills matching
3. Negotiations and consultations for bilateral, multilateral, regional mutual recognition agreements / arrangements in preparation for the ASEAN Economic Community in 2015 and international alignment of Philippine Qualifications Framework with the ASEAN Qualifications Framework and other International Qualifications Framework
4. Institutionalization of Continuing Professional Development for registered professionals
5. Aggressive campaign / advocacies against fake professionals
6. Extension of mobile application and renewal services
7. Maintenance and updating of the online verification system of registered professionals
8. Monitoring and inspection of firms, institutions and establishments on compliance with Professional Regulatory Laws
9. Speedy resolution of cases through conciliation and mediation or through Single Entry Approach
10. Implementation and maintenance of PRC's eServices

<u>ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2015 TARGETS</u>
Highly ethical, globally competitive and recognized Filipino Professionals ensured		
Fields of professional disciplines accredited / recognized in the practice of the professions in the ASEAN and other countries	2013 - 13 professions recognized out of 46 professions	28 out of 46 professions recognized
	2014 - 18 professions recognized out of 46 professions	
Increased number of professionals qualified / admitted to practice professions under Mutual Recognition Arrangements (MRAs) with ASEAN and other countries	No Baseline, new indicator	125 ASEAN Certified Professional Engineers accredited
	No Baseline, new indicator	100 ASEAN Architects accredited

<u>MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>2015 Targets</u>
MFO 1: REGULATION OF PROFESSIONAL SERVICES	
Licensing and registration	
Number of license registration and certification applications acted upon	168,204
Percentage of licensed professionals with one or more complaints in the last three years	.0022%
Percentage of applications acted upon within two (2) days of filing	100%
Monitoring	
Number of investigations of complaints	902
Number of licensed, registered or certified professionals with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of professionals with one or more recorded breaches or complaints	0%
Percentage of complaints against professionals responded to within two (2) days after filing of complaint	100%
Percentage of cases resolved within three (3) months	3.5%