

Republic of the Philippines
Professional Regulation Commission

2019 PROGRAMS AND PROJECTS

1. CONTINUING IMPACT ASSESSMENT OF PRC/PRBs RULES AND PROCEDURES

The Commission, by reason of efficiency, effectivity, timeliness or relevance, will continue the review and impact assessments of rules and procedures, and will also assist in providing details, clarifications and rules to implement professional regulatory rules.

2. PHILIPPINE QUALIFICATIONS FRAMEWORK AND CONTINUING PROFESSIONAL DEVELOPMENT

As one of the agencies mandated under Republic Act 10968 or the Philippine Qualifications Framework (PQF) Act, the Professional Regulation Commission (PRC) shall be responsible for the international alignment under PQF IRR.

The Continuing Professional Development (CPD) shall be implemented pursuant to Resolution No. 2019-1146 that amended the IRR of the CPD Act (RA 10912).

3. STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION

The Legal Service will embark on a Case Declogging Project, through the streamlining of procedures and the hiring of more lawyers. The introduction of new Records Management System and the implementation of the Legal Management Information System will further enhance the monitoring and security of case documents. On illegal practice, the Commission is currently working on an arrangement with the NBI for the investigation and prosecution of complaints.

4. SUPPORTING THE PROFESSIONAL REGULATORY BOARDS IN LICENSURE, DISCIPLINARY, CPD, AND VISITORIAL FUNCTIONS

The Professional Regulatory Boards, as partners of the Commission in professional regulation shall be fully supported in the discharge of their functions, be it in licensure, disciplinary, CPD, and visitorial functions, among others.

5. PROVIDE PROACTIVE MEASURES FOR PUBLIC ASSISTANCE AND INFORMATION, INCLUDING SOCIAL MEDIA

Being an agency with significant frontline services, the Commission will continue to adhere and support the principles of good governance and practices. Proactive measures shall be adopted, which include the use of social media as one of the mediums of communication in clarifying issues and concern to the public.

6. DEVELOPMENT, IMPLEMENTATION, AND DEPLOYMENT OF NEW SYSTEMS

NETWORK INFRASTRUCTURE REHABILITATION

This project aims to provide the internet connectivity specifically in the processing of PRC online transactions, and to connect all PRC support application systems to all PRC Offices and Service Centers nationwide.

CENTRALIZED DOCUMENT TRACKING SYSTEM

This project is a windows-based or intranet-based application system that will handle internal communication within the PRC Central Office and Regional Offices. It will provide an automated, electronic workflow system for a paperless or less-paper system, and will also track any document from its creation-transmission-approval-distribution-storage-archiving-reporting, and other related processes.

INTERACTIVE ARCHIVAL STORAGE AND RETRIEVAL OF RECORD SYSTEM

This project is a document automation and management system that converts PRC's physical permanent records to digital softcopy, extracts important information from each of these documents with automatic generation of metadata that will lessen, if not eliminate, manual data entry and stores it for easy retrieval. The system also provides an easier (electronic) access to documents, files, records, thereby eliminating handling of actual paper documents.

QUEUE MANAGEMENT SYSTEM FOR KEY FRONTLINE SERVICES

This project aims to enhance customer service and improve efficiency in the delivery of key PRC frontline services. Dashboards shall be

made available on a computer monitor to provide a range of information, such as dynamic queue length and waiting time data.

7. PROPERTY AND INFRASTRUCTURE

The Commission will continue to invest in the needed equipment, furniture and other assets in line with the thrust to improve the working environment. Along with the renovation of the PRC building in Manila, the construction of the PRC building in Pasay City is expected to complete in 2020 for Phase I, and in 2021 for Phase II.

8. COMPLETING THE PRC REORGANIZATION

In its commitment to provide quality and professional service to the public, the “PRC Reorganization” shall continue. Plantilla personnel shall be promoted, and qualified contractual staff regularized, thereby increasing the organization’s strength and significantly augmenting and invigorating the current the manpower complement.

The Commission is also aiming for Level II accreditation for the Program to Institutionalize Meritocracy and Excellence in Human Resource Management (PRIME-HRM).

9. INTER-AGENCY COLLABORATION

The Commission shall continue its collaboration with agencies of government on issues concerning the professions and professionals, particularly on initiatives to enhance the practice of Filipino professionals overseas, as well as to regulate domestic practice by foreign professionals. It shall work with the DFA and DTI for the inclusion of mutual recognition in their priority measures, and with DOLE for the welfare of professional working here and abroad.

10. SOCIAL RESPONSIBILITY

The Commission shall continuously support social responsibility initiatives, including assistance to victims of natural and/or man-made calamities, as well as raising awareness of professionals in helping the less fortunate members of the community.