



PROFESSIONAL REGULATION COMMISSION

2018

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Philippines 1008

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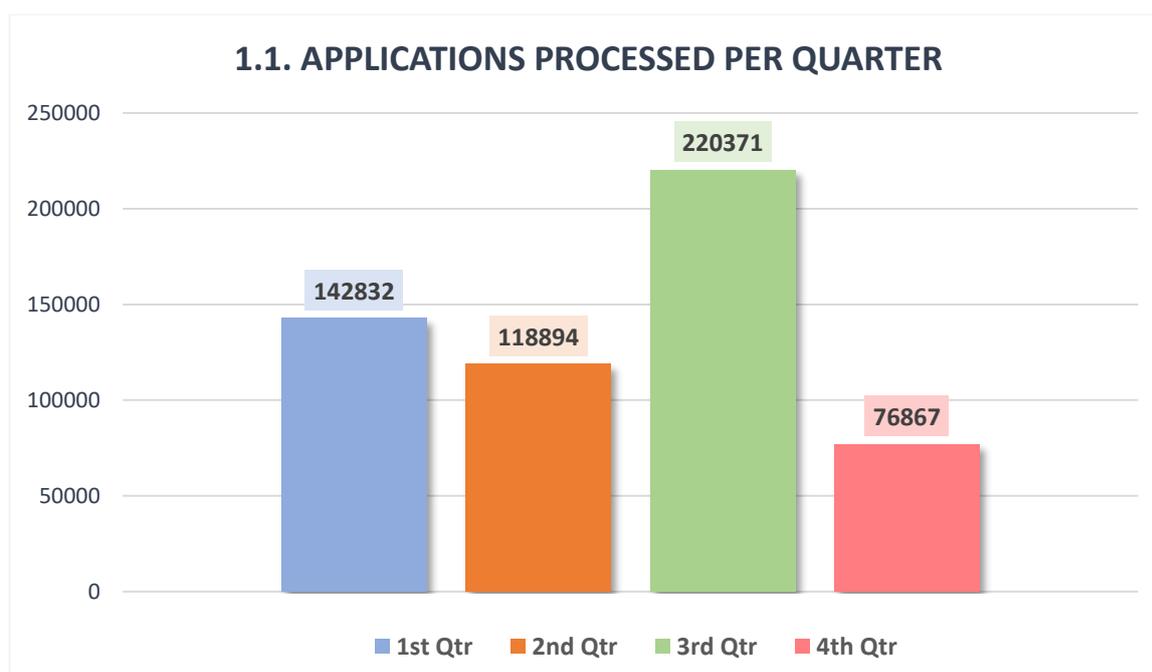
I. LICENSURE EXAMINATION SERVICES

LICENSURE APPLICATIONS

In fulfillment of its function to administer licensure examinations, for the year 2018, the Professional Regulation Commission (PRC) has processed and issued a total of 558,964 applications for licensure in the Central and Regional Offices, including applications without examination, which is 28.8% above the target of 433,991.

100% of these applications have been acted upon within two (2) days of filing by the end of December 2018, except those which require action of the Professional Regulatory Boards (PRBs).

Indicated in the following graph is the total transaction per quarter, which depicts that the third quarter of 2018 had the greatest number of application transactions:

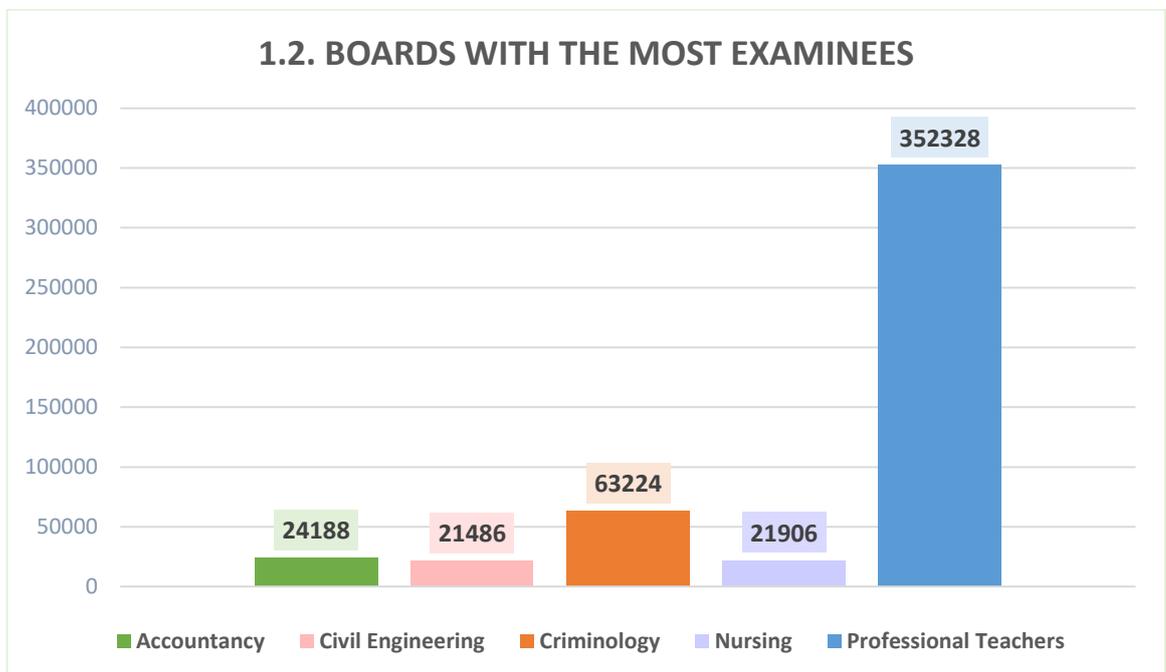


LICENSURE EXAMINATIONS

To ensure the quality, relevance, and acceptability of the test items, 75 item analyses with test consultants and 96 peer reviews have been conducted by the PRBs.

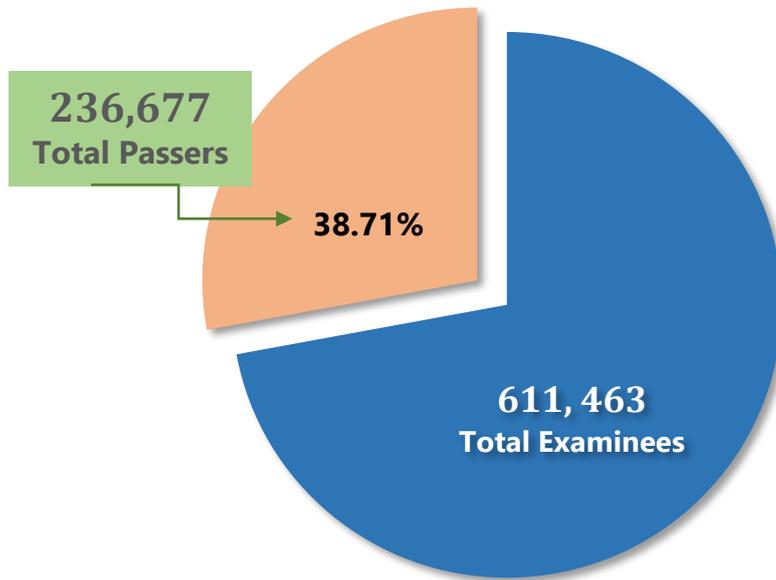
Within the year, 80 scam-free licensure examinations were conducted in various testing centers, with a total of 558,964 examinees.

The Board for Professional Teachers have the most examinees in 2018 with a staggering total of 353,328 takers, followed by the Board for Criminologists with 63,224. The following graph shows the five (5) Boards with the most examinees:



85 licensure examinations were processed by the Rating Division for releasing of results from January to December 2018. Of the 611,463 examinees who took these examinations, 236,677 passed, which is 38.71% of the total number.

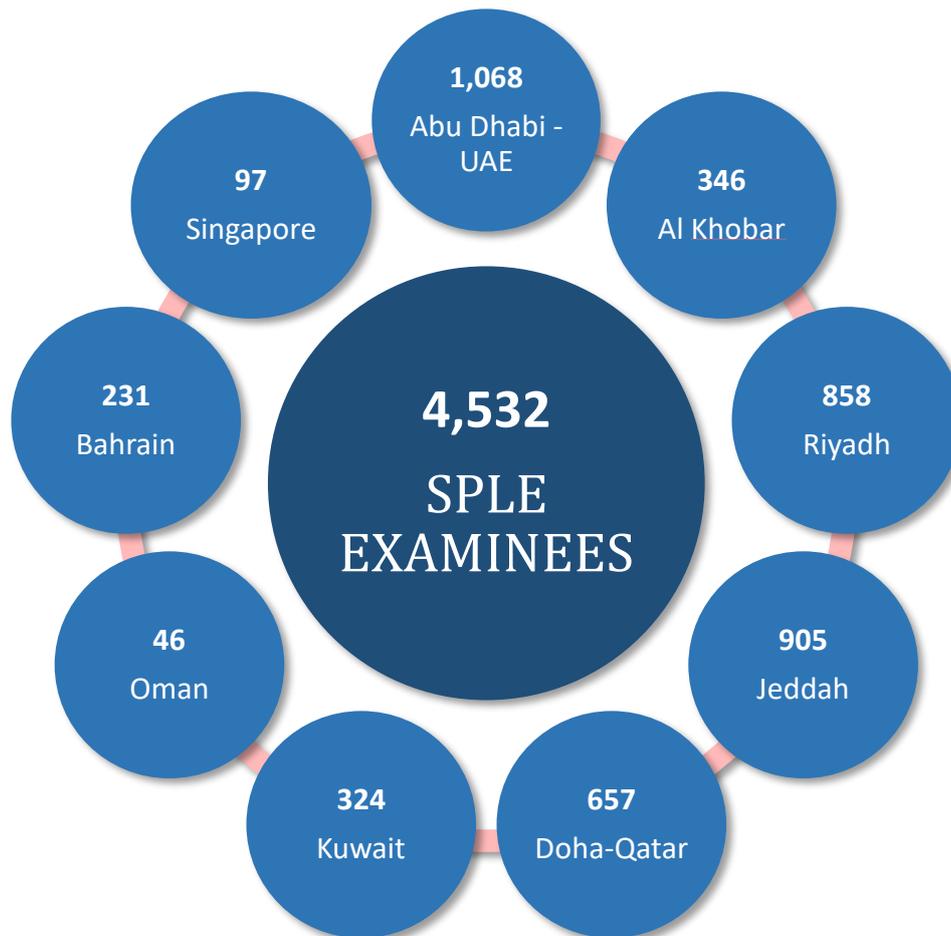
1.3. EXAMINATION PASSERS



SPECIAL PROFESSIONAL LICENSURE EXAMINATION (SPLE)

Recognizing the important role of professionals in nation-building, and in compliance with Executive Order No. 835 dated October 6, 2009, the PRC, in cooperation with other concerned government agencies, conducted the yearly Special Professional Licensure Examination (SPLE) in Abu Dhabi-UAE, Al Khobar, Riyadh, Jeddah, Doha-Qatar, Kuwait, Oman, Bahrain, and Singapore for the benefit of Overseas Filipino Workers (OFWs).

A total of 4,532 OFWs in the said venues took the SPLE.



Additionally, a SPLE for Professional Teachers was also conducted in Hongkong and Thailand on September 30, 2018, simultaneous with the local conduct, with 608 and 295 examinees, respectively.

16 PRBs administered the SPLE in 2018. These are the Boards of Accountancy, Architecture, Civil Engineering, Dentistry, Electronics Engineering, Environmental Planning, Geodetic Engineering, Master Plumbing, Mechanical Engineering, Midwifery, Nursing, Physical Therapy, Radiologic Technology, Respiratory Therapy, Professional Teachers, and Veterinary Medicine.

In line with the Continued Impact Assessment of PRC/PRB Laws, Regulations, Policies and Procedures program of PRC, the Commission issued the Revised Criteria in the Selection of Personnel to Compose the PRC Examination Team (Delegation) to be Deployed for Overseas Special Professional Licensure Examination (SPLE) and the Criteria and Procedures on the Designation of Testing Centers for the SPLE.

II. REGISTRATION AND LICENSING SERVICES

INITIAL REGISTRATION

For 2018, a total of 205,055 new professionals/ licensure examination passers have been registered, which is 31.7% more than the target 155,756 initial registration transactions. The third quarter of 2018 had the greatest number of registrants, with a total of 56,224 new professionals registered. The following graph shows the breakdown of transactions per quarter:

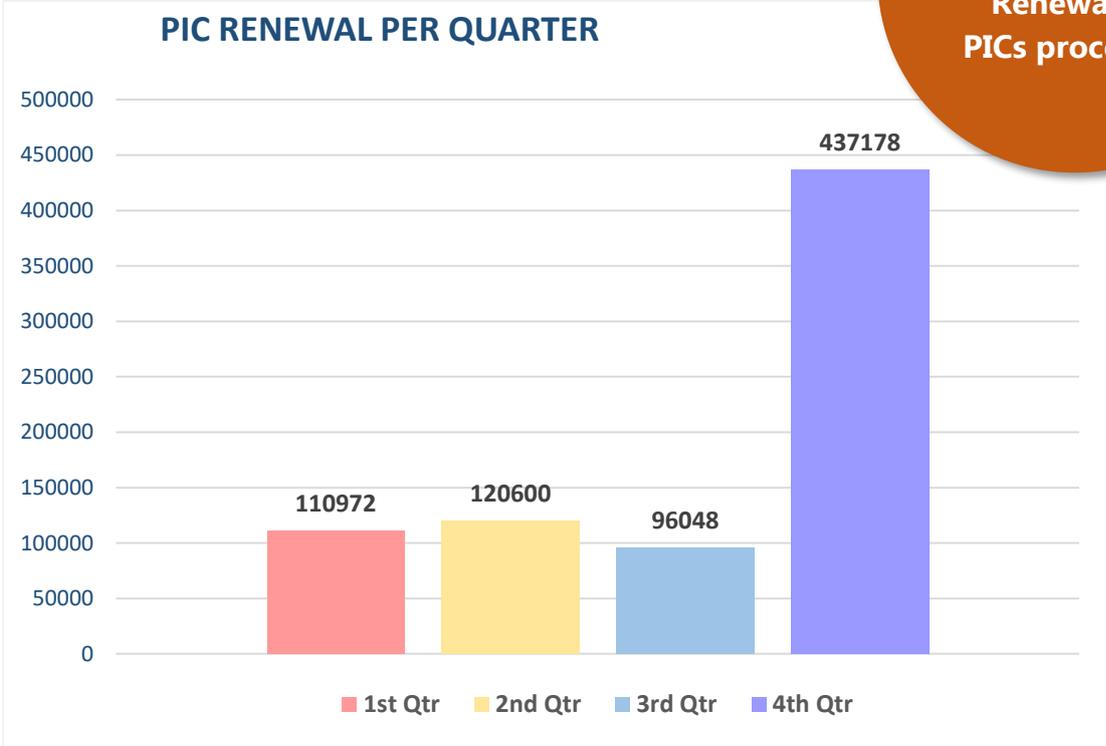


RENEWAL OF PROFESSIONAL IDENTIFICATION CARDS

A total of 437,178 Professional Identification Cards (PICs) have been renewed within the process cycle time in 2018, which is 77.11% of the target 566,976 PICs. The

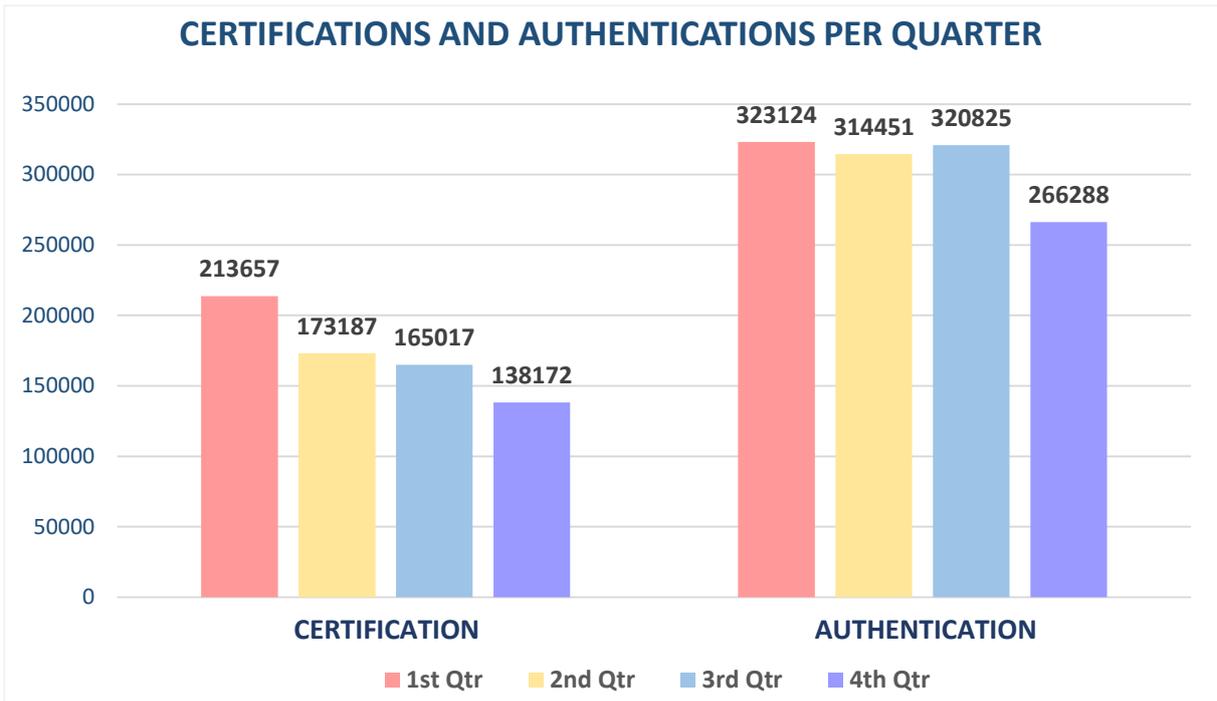
fourth quarter had the greatest number of PICs renewed with 437,178 transactions. The following graph depicts the breakdown of renewal transactions per quarter:

437,178
Renewal of
PICs processed



PROCESSING OF CERTIFICATIONS AND AUTHENTICATIONS

For this year, a total of 690,033 certification and 1,224,688 authentication requests have been acted upon/ processed, which are 40.7% and 105.08% more than the set target of 490,369 and 597,175, respectively. The following graph shows the breakdown of transactions per quarter:



From the graph above, it would be gleaned that it was during the first quarter that the number of certifications and authentications processed was the greatest.

STATEBOARD VERIFICATION

Meanwhile, a total of 11,854 Stateboard verification applications have been expeditiously processed due to the designation of authorized signatories therefor.

RESOLUTION AND ORDERS FOR CORRECTION, CHANGE OF DATA

The Commission also approved 22,156 resolutions and orders for correction of registered name/date of birth, change of status and reversion from married to single.

ACCREDITATION OF REPRESENTATIVES/ SALESPERSONS

A total of 698 Medical Representatives and 1,291 Real Estate Salespersons have been accredited for the year.

III. REGULATION SERVICES

PRL-MANDATED INSPECTION

Mandated to look into the conditions affecting the practice of professions nationwide, the Professional Regulatory Boards (PRBs), together with the Accreditation and Compliance Division (ACD), inspected 749 firms and establishments and 394 Higher Education Institutions (HEIs) in Metro Manila and various provinces, for a total of 1,143 inspections conducted by the PRBs in 2018.

The following table shows the number of ocular inspections conducted by the PRBs for the year:

PROFESSION	TOTAL	PROFESSION	TOTAL
ACCOUNTANCY	58	LIBRARIAN	62
AERONAUTICAL ENGINEERING	2	MECHANICAL ENGINEERING	29
AGRICULTURAL ENGINEERING	8	MEDICAL TECHNOLOGY	24
ARCHITECTURE	1	MEDICINE	20
CHEMICAL ENGINEERING	18	METALLURGICAL ENGINEERING	1
CHEMISTRY	189	MIDWIFERY	108
CIVIL ENGINEERING	2	NURSING	23
CRIMINOLOGY	124	OCCUPATIONAL THERAPY	34
CUSTOMS BROKERS	30	OPTOMETRY	49
DENTISTRY	3	PHARMACY	67
ELECTRONICS ENGINEERING	14	PHYSICAL THERAPY	9
FISHERIES	3	PROFESSIONAL TEACHERS	3
FORESTRY	8	PSYCHOLOGY	74
GEODETIC ENGINEERING	7	RADIOLOGIC THERAPY	99
GEOLOGY	9	RESPIRATORY THERAPY	32
GUIDANCE AND COUNSELING	5	SOCIAL WORKERS	16
INTERIOR DESIGN	6	VETERINARY MEDICINE	4
LANDSCAPE ARCHITECTURE	2		
TOTAL: 1, 143			

The PRB of Chemistry has conducted the most inspections with a total of 189, followed by the PRB of Criminology with 124 inspections.

Further, the ACD processed and issued 1,651 Certificates of Accreditation to professionals engaged in Public Practice in Accountancy, Sole Practitioner/ Partnership/ Firms, Accounting Teachers, and Commerce and Industry.

A total of 241 Certificates of Compliance were also issued to firms which are in compliance to its respective regulatory laws.

Furthermore, 473 chemical laboratories were issued Authorities to Operate.

CONTINUING PROFESSIONAL DEVELOPMENT

In view of the implementation of the Continuing Professional Development (CPD) as a mandatory requirement for the renewal of PIC, CPD Councils for each profession have been constituted to draft the guidelines in the implementation of the CPD Law covering their respectful professions, among other functions.

By the end of December 2018, 26 professions already have the issued Operational Guidelines for their respective professions to implement the General CPD Implementing Rules and Regulations. These are:

Accountancy	Guidance Counseling
Aeronautical Engineering	Interior Design
Agriculture	Landscape Architecture
Agricultural and Biosystems Engineering	Librarians
Architecture	Medical Technology
Chemistry	Nursing
Civil Engineering	Pharmacy
Customs Broker	Professional Teachers
Dentistry	Radiologic Technology
Electrical Engineering	Respiratory Therapy
Electronic Engineering	Sanitary Engineering
Environmental Planning	Social Workers
Foresters	Veterinary Medicine

Tutorial sessions on the use of the Continuing Professional Development Accreditation System (CPDAS) have been conducted on July 25-27, 2018 for the various CPD Councils, as well as capacity buildings for PRB Members, CPD Councils, Central and Regional officials and employees, and stakeholders on the CPD law and its IRR.

Further, a total of 579 CPD Providers and 17,116 CPD Programs have been accredited by the CPD Councils of various professions, 384 of these CPD Programs have been monitored. Furthermore, a total of 816,396 professionals attended the various CPD programs conducted from January to December 2018, which is 62% more than the number of attendees the year prior.

RESOLUTION OF CASES

For 2018, the Quasi-judicial services of the Commission, a total of 1,434 hearing of cases were conducted and 752 administrative complaints against professionals were received and responded to within two (2) days after filing.

With the commitment to resolve cases at the rate of four percent (4%) within three (3) months, an average of 8.7% of cases have been resolved for the year, which is 3% more than the previous year.

The following are the resolution rates per quarter: 5.8% for first quarter, 9.8% for second quarter, 10.3% for the third quarter, and 9% for the fourth quarter.

The observed 3% increase in the resolution rate of cases from the previous year may be attributed to the steps taken by the Commission's to ensure the speedy disposition of cases. This includes the issuance of an Office Order on the assignment and delineation of functions and designation of officers-in-charge for the Legal Service.



IV. INTERNATIONAL AFFAIRS SERVICES

MUTUAL RECOGNITION OF PROFESSIONAL QUALIFICATIONS/ MUTUAL RECOGNITION AGREEMENTS

The Mutual Recognition Agreement (MRA) and Mutual Recognition of Professional Qualifications (MRPQ) aim to promote mobility of professionals among ASEAN member states. The following table shows the status of the professions identified from 2015 to 2017 with MRPQ progress:

STATUS OF PROFESSIONS AS OF DECEMBER 2018				
PROFESSIONS	PHASE 1	PHASE 2	PHASE 3	PHASE 4
2015				
Psychology				
Real Estate Service				
Professional Teachers				
Landscape Architecture				
Interior Design				
Nutrition and Dietetics				
Librarian				
Veterinary Medicine				
Environmental Planning				
Physical Therapy and Occupational Therapy				
2016				
Customs Brokers				
Medical Technology				
Pharmacy				
Respiratory Theory				
Optometry				

Agriculture				
Criminology				
2017				
Guidance Counseling				
Midwifery				
Forestry				
Chemistry				
Fisheries				
Geology				
Master Plumbers				
Radiologic Technology				
Social Work				

- PHASE 1: *Research Phase*
- PHASE 2: *Consultation with Stakeholders*
- PHASE 3: *Meeting with Foreign Counterparts*
- PHASE 4: *Approval/ Signing of Instrument*

12 professions, namely Psychology, Real Estate Service, Professional Teachers, Landscape Architecture, Interior Design, Nutrition and Dietetics, Librarian, Customs Broker, Medical Technology, Pharmacy, Guidance Counseling, and Midwifery, have all reached Phase 4 and are already with signed instruments. Other professions, namely Medicine, Nursing, Dentistry, Accountancy, Architecture, and the Engineering professions, are already with existing ASEAN MRAs.

Further, for 2018, a total of 102 Filipino Engineers were registered as ASEAN Chartered Professional Engineers (ACPE), and a total of 21 Filipino Architects as ASEAN Architects (AA).

SPECIAL TEMPORARY PERMIT

Meanwhile, 798 applications for Special Temporary Permits (STPs), which are issued to foreign professionals who desire to practice their profession in the country under reciprocity and other international agreements, with complete documentary requirements have been facilitated/ processed and issued.



PHILIPPINE QUALIFICATIONS FRAMEWORK

The Philippine Qualifications Framework (PQF) is a national policy that describes the levels of educational qualifications and sets the corresponding standards for qualification outcomes. It addresses job mismatch as it ensures the alignment of educational outcomes to job requirements.

Discussions on the development of descriptors/learning outcome relative to the PQF level descriptors have been conducted, and the following professions have already formulated their respective Learning Outcomes by the end of the year:

Professions with Learning Outcome Development	
Agriculture	Landscape Architecture
Architecture	Medicine
Customs Brokers	Optometry
Criminology	Psychology
Dentistry	

Furthermore, a total of 43 negotiations/ meetings and other related activities for various international agreements/ cooperation have been participated in/conducted by the Commission.

V. INSTITUTIONAL PROGRAMS

CONTINUING IMPACT ASSESSMENT OF PRC/PRB LAWS, REGULATIONS POLICIES AND PROCEDURES

To assess the adequacy of the existing laws, regulations policies, and procedures regarding the enactment of various laws and executive issuances affecting the licensure and practice of professions, and to ensure that the same remain relevant and responsive to the needs of time, impact assessment of existing rules, regulations, and policies are undertaken.

The following have been issued by the Commission in response to the identified areas for improvement/rectification of processes and procedures:

1. Memorandum Order 2018-09 on Guidelines on the Processing and Release (Renewal) of the Professional Identification Cards (PIC) of the *Balik Manggagawa* OFWs, in compliance with Presidential Directive No. 2018-0006. All PRC offices shall provide an express lane for OFW professionals identified as *Balik Manggagawa*;
2. Memorandum Order No. 2018-13 on the Criteria and Procedures on the Designation of Testing Centers for the Special Professional Licensure Examinations (SPLE);
3. Memorandum Order No. 2018-20 on the Revised Criteria in the Selection of Personnel to Compose the PRC Examination Team (Delegation) to be Deployed for Overseas Special Professional Licensure Examinations (SPLE);
4. Resolution No. 2018-1084 on the Dispensing with the First Indorsement of the Securities and Exchange Commission as a Requirement in the Processing of Requests for Comments and/or Recommendations on the Registration of Organizations/ Associations Pursuant to Section 17, Article II of Batas Pambansa Blg. 68, or the Corporation Code of the Philippines, Amending for the Purpose Section 4 of Memorandum Order No. 2017-18;
5. Resolution No. 2018-1093 on the Printing and Transmittal of Report of Rating, which adopts policy procedures in the handling and transmittal of the report of rating to examinees, which minimizes the documentary submission of the public by excluding the submission of mailing envelopes in all professions

except for those who are mandated by their respective PRB laws and/or IRR. Examinees may now generate, verify, and review their grades or report of ratings through the PRC website;

6. Resolution No. 2018-1094 on the Revision of the PRC Forms so as to Require Government Issued IDs as Competent Proof of Identity, which will be in lieu of the Community Tax Certificate (CTC);
7. Memorandum Order No. 2018-35 on the Guidelines for the Disposal of the Commission's Unserviceable and/or Still Serviceable Properties and Assets and Creation of a Disposal Committee;
8. Memorandum Order No. 2018-42 on the Guidelines in the Procurement, Requisition, Issuance and Use of Accountable Forms;
9. Office Order No. 2018-309 on the Constitution of the PRC Data Privacy Technical Committee, which is tasked to expedite, monitor, and evaluate the Commission's adherence to the Data Privacy Act, IRR, issuances by the National Privacy Commission (NPC) and/or DOLE, and other applicable laws and jurisprudence, among other related functions;
10. Office Order No. 2018-317 on the Reconstitution of the PRC Quality Management Forms Committee, whom shall review all existing Quality Forms, and applications for updating of the same, and ensure the compliance with the Data Privacy Act and its IRR;
11. Office Order No. 2018-380 on the Reconstitution of the Technical Working Group to Draft Rules and Regulations on the Conduct of Oath Taking of New Professionals;
12. Resolution No. 2018-1130 on the Revised Oath Taking Guidelines of New Professionals;
13. Memorandum Order No. 2018-51 on the Guidelines on the Conduct of Examination and Inspection of the Procured Items of Accountable Form Before and After Delivery Thereof, to establish sound internal control on the procedure and safeguard delivered and issued accountable forms against wastage and misuse, in compliance with applicable laws;
14. Memorandum Order No. 2018-58 on the Guidelines on the Organization and Management of the Mass Oath Taking Ceremonies Held at the PICC;
15. Office Order No. 2018-692 on the Adoption of the ARTA Client Feedback Form, which has been revised during the streamlining seminar-workshop conducted in October 2018;
16. Office Order no. 2018-699 on the Reconstitution of the Committee on PRC Social Responsibility, which will be responsible for formulating and recommending to the Commission a Social Responsibility Policy and Programs;

17. Office Order No. 2018-799 on the Security Procedure in Handling the Records of Docketed Cases, which aims to strengthen the Commission’s system of management in safeguarding, protecting, and preserving its public documents and records.

Meanwhile, Republic Act No. 11052, otherwise known as the “Philippine Food Technology Act”, has been passed/enacted, and the Code of Ethics for the Medicine, Dentistry, and Medical Technology professions have been signed and issued.

Additionally, various policies, IRRs, and Codes of Ethics are undergoing review.

IMPROVEMENT ON THE COMPUTERIZATION OF PRC PROCESSES, DEVELOPMENT OF DATABASE

The 2018-2020 Information Systems Strategic Plan (ISSP) of PRC is undergoing review by the Department of Information and Communications Technology (DICT), following the revisions made thereto after their initial review. Meanwhile, the Commission has made continuous developments with regard to technology and technological efforts for the enhancement of the Commission’s e-services.

The systems comprising the Licensure Examination and Registration Information System (LERIS), which is an in-house development system, have been deployed and implemented in PRC Offices and Service Centers on the following schedule:

System	Date of Deployment
Electronic Payment and Collection System	January and March 2018
Online Payment System	April 20, 2018 (SPLE)
Online Application System	and June 8, 2018 (Local)
Online Appointment System	June 8, 2018
Online Registration System	July 2018
Online Certification system	July 2018
Online ID Renewal System	August 3, 2018

Other in-house systems have also been developed/being developed, with the following status:

System	Status
Continuing Professional Development Accreditation System (CPDAS)	Deployed/ implemented May 4, 2018
Cash Management System	Implemented June 8, 2018
Attendance Monitoring System (AMS)	Implemented in all PRC Offices and Service Centers July 2018
Test Questions Databank System	For distribution of the Users' Manual and determination of PRBs who will be using the system
Electronic Room Assignment and Room Plan System	Pilot tested during the October 2018 Chemists Licensure Exam and December 2018 Dentists Licensure Exam
Online ID Duplication System	Ongoing development

The PRC Data Center, which is still undergoing construction/renovation, is already 95% complete by the end of December 2018.

An increase in bandwidth of internet and IPVPN connectivity has also been implemented, which is currently at 95%.

72 HOURS COMPLIANCE

The eight (8) key frontline services of the Commission have sustained the 72 Hours Compliance, in adherence to the Ease of Doing Business and Efficient Government Service Delivery Act of 2018. These frontline services are:

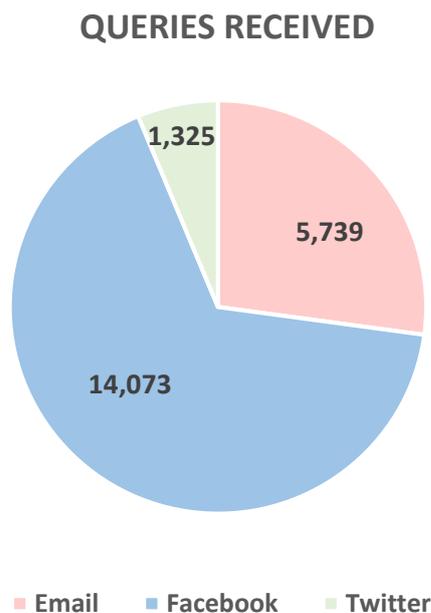
1. Processing of Application for licensure examination with complete documentary requirements and issuance of Notice of Admission;
2. Initial registration of successful examinees;
3. Renewal of Professional Identification Cards (PIC);
4. Processing of the Certification of Good Standing;
5. Processing of Authentication of PICs and Board Certificates;
6. Processing of Certification of Board Rating and Passing;
7. Processing of Authentication of Board Rating and Passing; and
8. Processing of Stateboard Verification

ENHANCEMENT OF PRC PUBLIC ASSISTANCE/ INFORMATION SYSTEM

As a response mechanism to the query of the public, a total of 29,452 calls were received and responded to by the Commission. Queries usually include request for information on CPD, renewal process and procedures, among others.

Other vital information on PRC Services may also be accessed through the Commission’s official website, Facebook page, and Twitter handle, through which the public may also course their inquiries/concerns. 285 articles, announcements/advisories, and press releases have been disseminated through these channels.

A total of 21,137 queries have been received and responded to with accurate information through email and social media platforms. The following shows the breakdown:



Further, in view of the Promotion and Branding of Filipino Professionals, the Commission have also had seven (7) TV appearances and 40 radio guestings for interviews.

PRC REORGANIZATION

To enable the agency to effectively pursue its mandate and perform critical functions as provided by R.A. 8981 (PRC Modernization Act of 2000), a reorganization

of its organizational structure and staffing pattern is necessary, and is therefore continuously being implemented.

In view of the upcoming operation of the newly-approved Regional Offices, namely NCR and Regions I, III, IV-B, XII, and XIII, the Task Force for the Operationalization of Newly-Approved Regional Offices (TF New RO) have assigned focal persons during the first quarter to plan, prepare, and coordinate activities in relation thereto. Such activities include, but are not limited to, the scouting, identifying, and negotiating for the office venue, application for the installation of various utilities (i.e., water, electricity, telephone, internet), construction and/or renovation works, deployment of personnel, and publicity and inauguration of the Regional Office.

Regional Coordinators for the newly-approved Regional Offices have also been assigned through Office Order No. 2018-664. They are tasked to oversee day-to-day operations of the Office, supervise employees, and ensure implementation of the policies, programs, rules, and regulations adopted by the Commission.

Aside from the preparation activities for the operationalization of the new Regional Offices, the hiring of personnel and filling up of vacant positions and/or promotions in various PRC Offices are also ongoing.

By the end of the fourth quarter of 2018, a total of 860 appointments have been sent to the Civil Service Commission (CSC) for attestation, 552 of which have been returned/ attested.

The publishing of vacant positions is also continuously being published. The positions vacated by promoted employees from various PRC Offices have been republished, along with the unfilled vacant positions. Other hiring activities are also continuously ongoing.

Additionally, the Notice of Organization, Staffing and Compensation Action (NOSCA) for the reorganization of PRC issued by the Department of Budget and Management (DBM) is currently undergoing review by the DBM Organization, Position Classification and Compensation Bureau (OPCCB). 40 positions included therein from 10 PRC Offices have been identified as erroneous, and are for correction of the DBM.



VI. INSTITUTIONAL PROJECTS

EXPANSION OF PRC OFFSITE SERVICE CENTERS

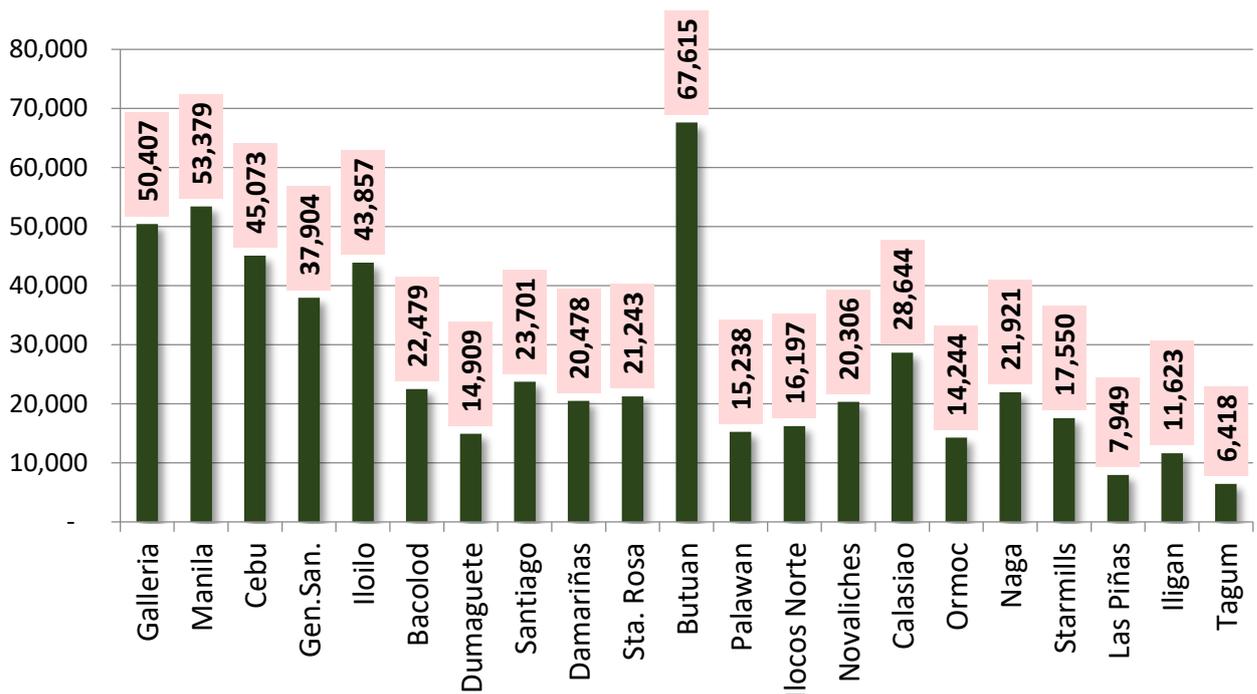
The Commission aims to bring its frontline services closer to the Filipino professionals, with convenience and accessibility as paramount factors. In 2018, 12 new operational PRC Service Centers in Robinsons Mall have been opened. These are in:

12
New
operational
PRC Service
Centers

San Nicolas, Ilocos Norte	Ormoc, Leyte
Calasiao, Pangasinan	San Fernando, Pampanga
Puerto Princesa, Palawan	Tagum, Davao del Norte
Sta. Rosa, Laguna	Las Piñas City
Dasmariñas, Cavite	Iligan City
Novaliches, Quezon City	Naga City

From January to December 2018, the various Service Centers processed a total of 561,135 transactions, with the number of transactions per Service Center as follows:

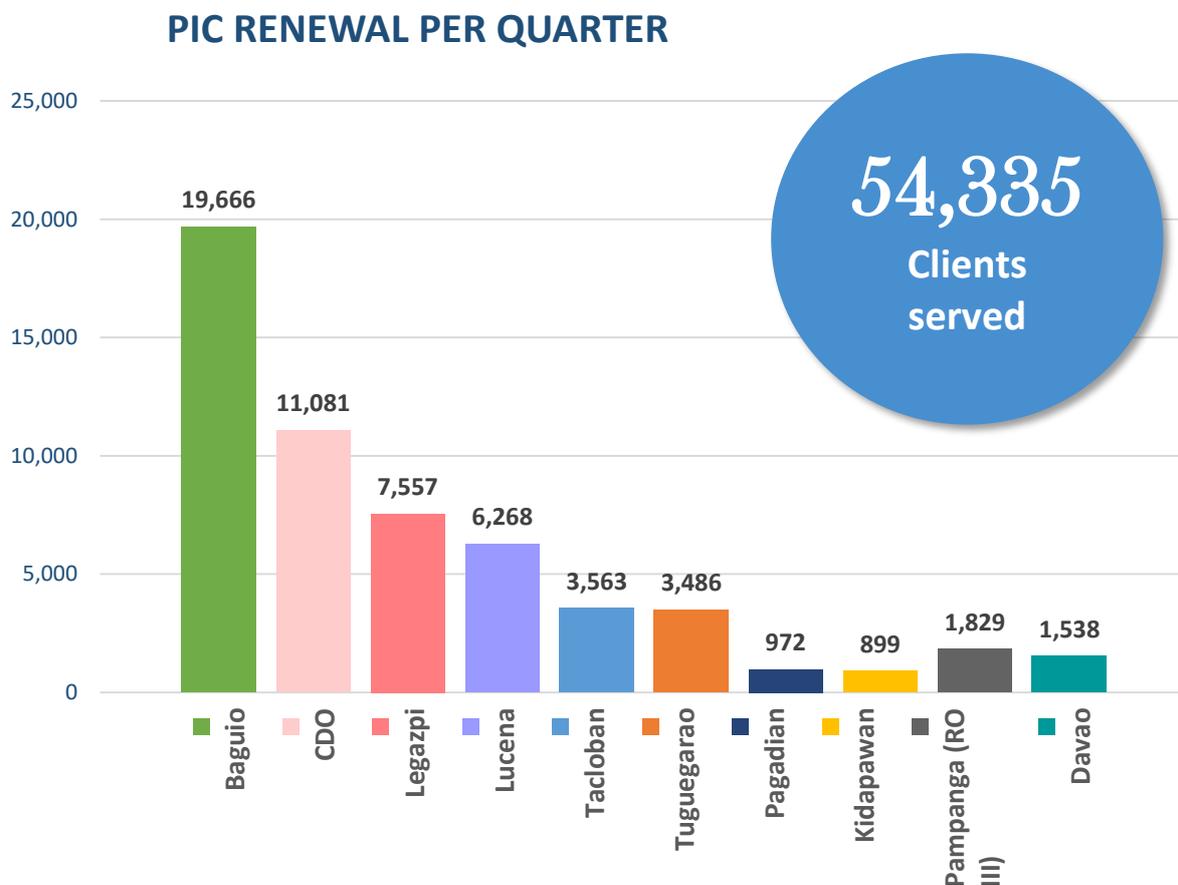
TRANSACTIONS PER OFF-SITE SERVICE CENTER



MOBILE SERVICES

In addition to the PRC Service Centers that are operational in various locations, mobile services have also been conducted by the Commission in various selected areas, and as requested by the local government or other entities.

For 2018, the mobile services conducted by the different Regional Offices have catered to a total of 54,335 clients.



PRC Baguio Regional Office had the most clients with a total of 19,666 clients served, followed by PRC CDO Regional Office with 11,081.

ISO CERTIFICATION

Pursuant to the PRC’s commitment to provide professional standards and judiciously issue professional license through quality service to the public, the Commission continuously aims to improve and maintain its efficient processes, in line with the ISO-QMS Certification Program of the Commission.

The PRC has been awarded the ISO 9001:2015 Certificate of Registration for the scope of Licensing of Professionals and Regulating the Professions, which was issued on September 14, 2018.



RENOVATION OF PRC BUILDING

The renovation project of the Commission covering the premises of the PRC Office in Morayta is already nearing its completion.

By the end of December 2018, Lots 2 and 3 covering the 2nd and 3rd floors of the PRC Annex Building, respectively, are 90% complete, while Lot 4 covering the 3rd floor of the PRC Main Building is already 95% complete.

Already complete is Lot 5 covering the Ground Floor of PRC Annex Building.

Further, the rehabilitation project of the PRC electrical system, which is in conjunction with the renovation project, is 85% complete, while the electrical rehabilitation project in PRC Annex Building is already done.

Additionally, the rehabilitation of the PRC Tuguegarao Regional Office building, which started in August 2018, has already accomplished 29.29% of the project by the end of December 2018.

VII. OTHER ACCOMPLISHMENTS

AWARDED PROJECTS

For 2018, a total of 24 projects have been awarded. The projects included are procurement of materials, supplies/goods, equipment and services for the rehabilitation and renovation of the PRC Central Office buildings and premises, outsourced services, various IT supplies, systems/software, subscriptions/licenses and equipment, supply, printing and delivery of forms and cards, various furniture and fixtures, and lease of office space and events venues.

FREEDOM OF INFORMATION (FOI)

A Central Appeals and Review Committee for Freedom of Information (FOI) Appeals, which is tasked to review and analyze the appealed decision of the FOI Decision Makers and to recommend to the PRC Chairperson whether to grant or deny the appeal, was created through the issuance of Office Order No. 2018-72.

For 2018, PRC received 785 requests for documents through the FOI policy, both over the counter and via the e-FOI portal. A total of 700 FOI requests have also been processed and released from January to December 2018.