

STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION

2018 First Quarter Report

Sector Outcome : Income-earning ability increased
 Organizational Outcome : Highly ethical, globally competitive and recognized Filipino professionals ensured

PROGRAM/PROJECT	BRIEF DESCRIPTION/RATIONALE	BENEFICIARIES	STATUS OF IMPLEMENTATION/ ASSESSMENT REPORT
A. PROGRAMS			
CONTINUING IMPACT ASSESSMENT OF PRC/PRBs LAWS, REGULATIONS, POLICIES AND PROCEDURES	<p>The program aims to assess the adequacy of the existing laws, regulations policies and procedures in view of the enactment of various laws and executive issuances affecting the practice and licensing of professions.</p> <p>To ensure that the same remain relevant and responsive to the needs of the time, impact assessment of their existing rules, regulations, and policies shall be undertaken. The impact assessment will assist the Boards and the Commission in improving regulation in accordance with regulatory best practices.</p>	Professionals and other stakeholders	<p>Issued Memorandum Order 2018-09 on Guidelines on the Processing and Release (Renewal) of the Professional Identification Cards (PICs) of the <i>Balik Manggagawa</i> OFWs, in compliance with Presidential Directive No. 2018-0006. All PRC offices shall provide an express lane for OFW professionals identified as <i>Balik Manggagawa</i>.</p> <p>Issued Resolution no. 2018-1093 on adopting policy procedures in the handling and transmittal of the report of rating to examinees, which minimizes the documentary submission of the public by excluding the submission mailing envelopes in all professions except for those who are mandated by their respective PRB laws and/or IRR. Examinees may now generate, verify, and review their grades or report of ratings through the PRC website.</p> <p>Issued Resolution no. 2018-1094 on the revision of PRC forms with oath undertaking to conform to the governing evidentiary rules on identity, which requires government-issued IDs in lieu of the Community Tax Certificate (CTC) as valid proof of client's identity.</p>
ENHANCEMENT OF TECHNOLOGY BY INVESTING IN EQUIPMENT, CAPACITY BUILDING, AND COLLABORATION WITH	The core programs/projects in the computerization of PRC processes are enhancement of online services: 1) Online Application System (OAS); 2) Online Registration (initial/renewal) System (ORRS); 3) Electronic Payment and Collection System (EPCS);	Professionals and other stakeholders	<p><u>ENHANCEMENT SERVICES</u></p> <p>Deployment of Electronic Payment and Collection System with LERIS Enhancements in PRC Service Centers located in Robinsons Malls in San Nicolas; Ilocos Norte; Dasmariñas,</p>

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OTHER AGENCIES LIKE DICT	and development of Information Systems: 1) Test Question Databank System (TQDS); 2) Correction and Releasing System (CRS); 3) Centralized Records Management Information System (CRMIS); 4) Legal Management Information System (LMIS); and 5) Continuing Professional Development Accreditation System (CPDAS).		<p>Cavite; and in Sta. Rosa; Laguna on January 2018. The same system was also deployed in PRC OSSCO in Palayan, Nueva Ecija on March 2018.</p> <p><u>DEVELOPMENT OF INFORMATION SYSTEMS</u></p> <ol style="list-style-type: none"> 1. Test Questions Databank System <ul style="list-style-type: none"> • Technical Orientation with the Professional Regulatory Boards on January 24, 2018 • Ongoing review of the Users' Manual 2. In-House Licensure Examination and Registration Information System <ul style="list-style-type: none"> • Signed MOU/NDA between PRC and Land Bank of the Philippines on Internet Payment Gateway • Provision of Government Cloud from DICT on March 23, 2018 • Ongoing development/testing 3. Continuing Professional Development (CPD) Accreditation System <ul style="list-style-type: none"> • Regional Offices training (March 8-10, 12-14 and April 5-7, 2018) • Provision of Government Cloud from DICT on March 23, 2018 • CPD Council Training on March 27-28, 2018 <p><u>DEVELOPMENT OF TECHNOLOGY RESOURCES</u></p> <p>Data Center Renovation – Approved Plan Layout / Delivery of Equipment</p>
PROVIDING PROACTIVE MEASURES FOR PUBLIC ASSISTANCE AND INFORMATION	The Commission, being an agency with significant frontline services, will continue to adhere to and support the principles of good governance and practices by augmenting the public assistance	Professionals and other stakeholders	<p><u>PRC HOTLINE SERVICE</u></p> <p>From January to March 2018, the Commission (Central and Regions) received a total of 19,158 calls. Transaction details</p>

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<p>DISSEMINATION INCLUDING THE PUBLICATION OF THE PRC FOI MANUAL</p>	<p>information system. Proactive measures shall be adopted, including the use of social media, to communicate and clarify issues with the public.</p>		<p>are usually request for information, such as renewal of Professional ID Card, CPD, examination schedule, processes and procedures, requirements, and directory.</p> <p><u>ONLINE INFORMATION DISSEMINATION</u></p> <p>Information on PRC Services can also be accessed through the PRC Website and PRC Facebook and Twitter handles, on which, from January to March 2018, a total of 50 news items have been published.</p> <p>A total of 2,166 information requests and 46 commendations have been received through said online channels.</p> <p><u>FREEDOM OF INFORMATION (FOI)</u></p> <p>Issued Office Order No. 72 on the creation of the Central Appeals and Review Committee for Information (FOI) Appeals tasked to review and analyze the appealed decision of the FOI Decision Makers; on the basis of the governing laws, existing rules and regulations, policies of the Commission and, pertinent issuances of the concerned government agencies, to recommend to the PRC Chairperson whether to grant or deny the appeal; and to provide expert advice to the PRC Chairperson on the denial of the appeal.</p> <p>A total of twenty-five (25) requests for documents through the FOI policy has been accepted, twenty (20) of which has been disclosed and five (5) requests are still awaiting clarification.</p>
<p>STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL TO EXPEDITE RESOLUTION OF CASES</p>	<p>The Commission is committed to expediting the resolution of cases filed at the rate of four percent (4%) within three (3) months. The Peer Review Committee created by the Commission shall continue to review the quarterly reports submitted by Hearing</p>	<p>Professionals and other stakeholders</p>	<p>The Legal Service conducted a total of 368 hearing of cases, and resolved a rate of 5.8% cases for the first quarter.</p> <p>A total of 99 complaints have been received and 65 complaints have been docketed/ formally filed from January to March 2018.</p>

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	Officers/Lawyers to ensure that the year's targets are accomplished.		Further, the Service has also forwarded a total of 34 administrative complaints for mediation.
SUPPORTING PRBs PARTICULARLY IN LICENSURE, DISCIPLINARY, AND VISITORIAL FUNCTIONS	The Professional Regulatory Boards (PRBs) are partners in professional regulation, whose undertakings are a priority and should have the support needed, such as in licensure examination activities like crafting an OBE-based Table of Specification, peer review, item analysis, and stakeholder consultations, and in disciplinary activities and inspections of firms and establishments, including higher educational institutions.	Professionals and other stakeholders	<p>For the 1st quarter, the Commission, through the Licensure Office, conducted a total of 59 licensure examinations in various testing centers.</p> <p>The Professional Regulatory Boards, Accreditation and Compliance Division (ACD) and the Regional Offices, conducted a total of 218 inspections in Metro Manila and in different provinces.</p> <p>Further, the ACD processed a total of 530 certificates, with the breakdown as follows:</p> <p>Certificate of Accreditation – 301 Certificate of Compliance – 73 Authority to Operate – 156</p>
IMPLEMENTATION OF THE CONTINUING PROFESSIONAL DEVELOPMENT (CPD)	<p>The CPD, which lapsed into a law on July 21, 2016, is now a mandatory requirement in the renewal of professional identification cards (PICs) for all professionals under the regulation of PRC.</p> <p>The issuance of Operational Guidelines by the rest of the PRBs in the implementation of the CPD Act of 2016 and the completion of the constitution of CPD Council for each of the regulated profession shall be undertaken this year.</p> <p>To encourage local and foreign individuals or entities to become accredited CPD providers, continuous conduct of information drive/ campaign shall be held. More so, to better equip officials and employees in the implementation of the said law, monthly monitoring meetings and capacity building activities shall also be</p>	Registered Professionals of the 43 Regulated Professions	<p>The Professional Regulatory Boards of Forestry, Electronics Engineering, and Sanitary Engineering have issued their Operational Guidelines in compliance with R.A. No 10912 or the Continuing Professional Development Act of 2016.</p> <p>Briefing/orientation on the CPD Accreditation System was conducted in various PRC Offices: in Baguio City, Cagayan De Oro City, Davao City, Lucena City, and Tuguegarao City on March 9, 2018; and in Cebu City, Legazpi City, and Zamboanga City on March 16, 2018. The same orientation was also conducted on March 27-28, 2018 with the PRBs as participants.</p>

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	<p>conducted.</p> <p>A CPD Accreditation System (CPDAS), which is an online system, will be implemented to enable online application of CPD provider/program and to hasten the approval of the same. It shall also provide a facility that will allow the CPD providers to upload the attendance of professionals, and the professionals, in turn, can also view their CPD units earned through this system.</p>		
<p>COMPLETING THE PRC REORGANIZATION</p>	<p>As part of the reorganization of PRC, the creation of six (6) Regional Offices was approved as additions to the already existing 10 Regional Offices. In effect, regular employees are promoted, contractual/ job order employees are regularized, and additional personnel for the newly created regional offices are hired.</p> <p>Various capacity building, training, and seminars shall also be conducted for the benefit of the officials and employees of the Commission.</p>	<p>PRC Officials and employees</p>	<p>The Task Force for the Operationalization of Newly-Approved Regional Offices have assigned focal persons to plan, prepare, and coordinate activities in relation to the upcoming operation of NCR and Regions I, III, IV-B, XII, and XIII.</p> <p>The following are the status of appointments for the filling up of vacant positions and/or promotions in various PRC Offices:</p> <p>One (1) appointment (CTI) for PRC Central Office filling up of vacancies has been transmitted to CSC for attestation.</p> <p>29 appointments for the Region III Regional Office filling up of vacant positions have been transmitted to CSC for attestation.</p> <p>44 out of the 70 appointments for the NCR filling up of vacant positions have been attested by CSC.</p> <p>42 out of the 64 appointments for the Central Office filling up of vacant positions and promotions have been attested by CSC.</p>

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			Additionally, pre-employment examinations have also been conducted in March 2018 for applicants in PRC Regional Offices in Tuguegarao (II), Legazpi (V), Pagadian and Zamboanga (IX), and Davao (XII).
B. PROJECTS			
DOUBLE THE TEN (10) RENT-FREE AND REFURBISHED PRC SERVICE CENTERS	The Commission, in its effort to provide services closer to the public, shall also continue to arrange with malls for rent-free service centers, for more PRC delivery channels to be operational within this year.	Professionals and other stakeholders	<p>PRC services are now available in Robinsons Malls in Sta. Rosa, Laguna; Dasmariñas, Cavite; San Nicolas, Ilocos Norte; and Puerto Princesa, Palawan, all of which were opened during the 1st quarter of 2018, in addition to the nine (9) existing operational Service Centers in Robinsons Malls in Galleria, Manila, Cebu, General Santos, Iloilo, Bacolod, Dumaguete, Santiago, and Butuan. The PRC Service Centers have a total of 85,588 transactions from January to March 2018, with the breakdown thereof as follows:</p> <p>Application for exam – 29,374 Initial Registration – 4,010 Renewal of Professional ID card – 6,825 Duplicate of Professional ID card – 619 Certification and Authentication – 44,760</p>
PARTNERING WITH MORE LGUs AND LEADING SCHOOLS FOR EXPANDED MOBILE SERVICES	The Commission, through the Regional Offices and in partnership with the local government units and leading schools, shall increase the number of mobile services to be conducted as a means to provide services to the unserved areas in the country.	Professionals and other stakeholders	<p>Mobile services have been conducted, as coordinated with the LGUs and/or SUCs, in the following areas:</p> <p>Luzon: Ilocos Sur, Ilocos Norte, Cagayan, Pangasinan, Tarlac, Zambales, Nueva Ecija, Quezon, Batangas, Palawan, Occidental Mindoro, Oriental Mindoro, Romblon;</p> <p>Visayas: Masbate, Northern Samar, Eastern Samar, Southern Leyte;</p> <p>Mindanao: Lanao del Norte, Bukidnon, Camiguin, Tawi-Tawi, Zamboanga del Sur, Zamboanga Sibugay.</p> <p>A total of P27, 480 clients have been served, with a total amount of P1, 665,460 collected.</p>

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ONE-STOP SERVICE CENTERS PRIMARILY FOR OFWs	In response to President Rodrigo Duterte's directive to make it easier for OFWs to avail the services of the government, PRC will maintain its presence at POEA in Mandaluyong, Clark, Pampanga, and in the Cities of Zamboanga, Koronadal, Legazpi, Calamba, Cebu, Tacloban, Cagayan de Oro and Palayan (Nueva Ecija).	Professionals and other stakeholders	<p>One-stop Service Centers are currently operational in: POEA-Mandaluyong; Clark, Pampanga; Palayan, Nueva Ecija; Legazpi City; Cebu City; and in Koronadal City, and have served a total of 4,279 clients from January to March 2018, with the breakdown of transactions as follows:</p> <p>Application for exam – 2,674 Renewal of professional identification card – 1,398 Duplicate of professional identification card – 48 Certification and Authentication – 159</p>
RENOVATION OF THE PRC PAREDES BUILDING	<p>With the increasing number of professionals and the creation of new offices under the reorganization of the Commission, a need to rehabilitate the old PRC building is paramount to its operation, as it will provide comfortable and conducive working area.</p> <p>Renovation projects cover the following: Building Lot 1 - Waiting Area, Info, Entry Foyer, Ground and Second Floor of Main Building, and Building Lot 2 - Waiting Area, Kiosk, Documentary Stamp, Security Office, Ground Floor of Annex Building, Bridge between Main and Annex Building, and Roof of Rating Division.</p>	Professionals and other stakeholders PRC Officials and employees	<p>90% of materials for Lot 1 of the renovation project that covers the 4th floor of PRC Annex Building (Licensure Office, Examination Division, Confidential Room, BAC, ISO and QMS area) and 70% of materials for Lot 4, which covers the 3rd floor of the Main Building (Rating Division, Commission Secretariat, Archives), have already been delivered.</p> <p>A total cost of P3,993,894.14 has been incurred for the renovation of PRC Central Office by March 2018.</p> <p>Meanwhile, 15% of the materials for the rehabilitation project of the PRC electrical system have been delivered. The project has incurred a total cost of P5,148,853.29.</p> <p>Key frontline services have also been made available in the Philippine International Convention Center, Pasay City to provide continuous, convenient service to the public while the renovation project in the Central Office is ongoing.</p> <p>Additionally, the MOA between PRC and the Department of Public Works and Highways – Cagayan Third District Engineering Office (DPWH-CTDEO) for the rehabilitation of the PRC Tuguegarao Regional Office has been signed.</p>